



Student Services Monthly Updates are designed to tell our story of providing pathways that inspire, engage and empower our diverse students to learn and succeed. These updates also track our support of Mesa's journey of becoming the leading college of equity and excellence. We encourage you to review our highlights and dig deeper into departmental updates to learn about new employees, innovations, data, events/activities, student success stories, special recognitions and new Policies & Procedures impacting the way we serve students. Thanks to our incredible Student Services Team for their tireless efforts in creating the conditions that matter for our students to succeed.

- Ashanti Hands, Vice President, Student Services

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Monthly Update Highlights

Employee Updates

- CalWORKs has a new Adjunct Counselor, Markus Berrien. Markus will be starting in October.
- Karen Geida was elected Chair for EOPS/STAR.
- EOPS welcomes Adriana Rivas to the team.
- Financial Aid has hired a new hourly, Brianna Garcia, who worked on ERP at the District.
- Rene Murillo and Beatrix Stark joined the Outreach team in September as Student Ambassadors.
- SSA Jamie Arellano is the newest member of the Counseling Department.
- Nurse Epidemiology Specialist Renee Dean RN returned in September.
- Student Health Services are precepting two Nurse Practitioner students from USD, Sarah and Mary.

Events & Activities

- Admissions enrolled 1,921 students from the following high schools in the ACP/CCAP programs: Clairemont, Madison, Kearny, La Jolla, Morse, Patrick Henry, Point Loma; University City, Cathedral, High Tech High, SET.
- Campus Conexiones Speaker Series: Sept. 26th - Chicano/a Studies Professor, Manuel Velez. Professor Velez shared his narrative growing up and pursuing higher education. Student surveys revealed a deep appreciation for the event and demonstrated that students would like more time with Professor Velez.
- The Career Center "check out system" officially started to track student data upon exit of the center.

- Counselors have been active supporting the Basic Skills Student Outcomes Transformation (BSSOT) Program. Through BSSOT, Counselors outreached to Basic Skills English and Math faculty and connected with over 600 Basic Skills students through classroom visitations/workshops.
- Evaluations have been working on early marketing efforts for petition to graduate timelines and save the date commencement information.
- On September 29th, Outreach and a number of student support services participated in the Continuing Ed Outreach event: "What's Next: Academic Pathways & Resource Fair Event."
- The School of Student Development has launched a website specifically dedicated to Mesa's Integration Efforts: <http://www.sdmesa.edu/student-services/student-development/mesa-integration-efforts.shtml>

Innovations & Data

- After months of exhaustive work programming and testing the computerized platform that would run the CELSA (Combined English Language Skills Assessment), the test that is administered to non-native English speakers in lieu of the Accuplacer.
- DSPS continues to partner with MT2C to provide specialized tutoring supports for students with disabilities in the HTC.
- STAR currently serving 163 students (72% of goal).
- The Stand: We had 692 individual transactions. We received 5 bins of donations from the athletics homecoming food drive. Semester info since school started: 982 individual transactions to 406 individual students We have had 2 students reach or exceed the 50 point limit and 34 Students who have used 30 or more points. Monthly expenditure on food is currently at \$600 a month
- Transfer, Career, and Evaluations has set up the iPad check out system.
- As the Veterans Advisory Committee moves forward in preparation for the Veterans Celebration Week (Nov. 7-9), the Committee decided to implement the Veterans Appreciation Wall, which will be located in the Student Services Building, where students, faculty and staff can share their sentiments and post photos of their loved ones who are/were Veterans and those who are currently serving as well. The Committee also decided to have a Flag Dedication Fundraiser, where people can purchase a small flag/s in honor of Veterans. The proceeds of the Flag Dedication Fundraiser will go the Veterans of Mesa Scholarship Fund.
- In partnership with the District, EOPS and the RISE Club, the VPSS Office coordinated the first of 2 DACA Workshops for Mesa College students.
- Student Services staff met with CCAP/Legacy administrators and coordinators from the Mesa and San Diego Unified to streamline pathways and processes associated with our CCAP/Legacy Program. Innovations include Mesa College attendance and SDUHS College Liaison monthly meetings, review of Parent presentations, coordination of Student Success Workshops, and the creation of literature that can be used to better inform students, for example.

Student Success Stories

- The Student Affairs Office would like to highlight the efforts of the Mesa College Associated Student Government in organizing the Homecoming Tailgate Party. While the entire ASG collaborated to make this exceptional event a reality, special recognition must go to Joe Newell, Matilda Kristoferson, the ASG President and Vice-President, and the chair of the Tailgate Planning Committee, Sierra Hudson. This

dynamic trio connected with departments and students to create a memorable tradition for our campus. The Tailgate was engaging, fun and spirited!

- It was brought to the attention of Student Success and Equity by one of our faculty that a veteran student was currently homeless with a disability. We were able to provide the student with \$455 in support, have his residency fixed, and referred him to DSPS, EOPS and TCE for additional services. We are wishing him much success.

Policies & Procedures

- The Counseling Department has begun training towards our goal of providing E-Counseling (Online Counseling for fall 2018)

Admissions

Events & Activities

- Enrolled 1,921 students from the following high schools in the ACP/CCAP programs: Clairemont, Madison, Kearny, La Jolla, Morse, Patrick Henry, Point Loma; University City, Cathedral, High Tech High, SET.
- Deyanira Precido-Bayardo attended a college fair for International Students at the Stafford House.

Innovations & Data

- Processed 35 Petitions to Challenge and 2 Petitions for late withdrawal
- Received and handled 1,669 phone calls.

Assessment

Employee Updates

Joshua Taylor submitted his resignation to accept an opportunity to work as an attorney at a local law firm. His last day will be October 2, 2017. Josh has helped to usher in new and amazing innovations in the department that will have a positive impact on students for years to come. We will miss him but wish him well in his new career!

Events & Activities

Assessment staff presented the MMAP Online Placement Assistant at the Student Development and Student Equity Joint School Meeting on September 8th and at the Mesa Student Services Council meeting on September 20th. We were able to demo the Placement Assistant to show what a student would actually go through when using it and the placement recommendations that are generated. Many had never seen the tool in action before and we were able to answer their lingering questions. Overall, the Placement Assistant was very well received at both meetings with palpable excitement over the way that the Placement Assistant will positively affect our students.

Innovations & Data

After months of exhaustive work programming and testing the computerized platform that would run the CELSA (Combined English Language Skills Assessment), the test that is administered to non-native English speakers in lieu of the Accuplacer, the computerized version became available to students on September 11. The computerized CELSA provides our students with improved access and overall experience for ESOL assessment. Students wishing to take the CELSA are now able to take the test on a walk-in basis, just as native English speakers do, and because results are immediately generated - no longer do we have to scan paper tests and then submit for upload to the District Office - staff are able to update students' placement levels within the same day.

The Assessment & Testing Office is also piloting implementation of virtual proctoring to rural and overseas students who are unable to come to Mesa to complete their Accuplacer and who are unable to go to another physical test proctoring site. The staff began to explore virtual proctoring in response to the need of our military students who were stationed overseas and who were physically unable to make it to a Accuplacer test proctoring site. Students who live in rural areas would also be able to use the virtual proctor to take the Accuplacer. Virtual proctoring is done through B Virtual, the Accuplacer approved virtual proctoring service, and students are able to take the tests on their own computers, on their own schedule, and in their own homes. Students check in online with a virtual proctor who checks the students' ID at the time of the test session, assesses a test proctoring fee, and records the audio/video of the test administration via webcam. The virtual proctor is able to lock the test if the student does not adhere to the testing guidelines and the student is referred to the campus for appropriate next steps for violation of code of conduct. Recordings of all test sessions are available for viewing by Assessment staff after the test session concludes. We hope that the ability to offer this service to our military and rural students will help eliminate some of the equity barriers that they face while allowing them to complete the SSSP steps so they can successfully register and attend classes with us, most likely through our online course platform.

Special Recognition

Shout out to the awesome staff for their amazing office decorating skills and a 2nd place win (second year in a row!) in the Homecoming Week Office Decorating Contest!

A huge THANK YOU again to Josh Taylor for his work, leadership, and innovative vision to help move the Assessment & Testing Office forward to better serve students and reduce equity gaps. Josh has been instrumental in the implementation of a variety of different innovations including, most recently, the MMAP Online Placement Assistant as well as the computerization of CELSA. Mesa, and the District, has benefited from his talent and dedication to improving testing processes for students and his legacy will continue to impact students for years to come. Congratulations on this new journey within your professional career and THANK YOU again for your dedication to our college and our students.

Associated Student Government

No Update

AVANZA Student Engagement Center, Peer Navigator and CRUISE Programs

Events & Activities

- Monthly Peer Navigator Workshop: Sept. 19th and 25th - Juan M. and Victor C., Peer Navigators, presented on Time Management, Study Skills, and Office Hour. Workshop was well attended and received as evident by student feedback.
- Game Night: Sept. 21st - Thanks to ASG funding, the Peer Navigator program hosted a Game Night and invited CRUISErs to take a break and play Connect 4, Battleship, Uno, Speed, or "chill" with fellow students. The event is a unique way for PNs to meet with their mentees while enjoying a snack.
- Campus Conexiones Speaker Series: Sept. 26th - Chicano/a Studies Professor, Manuel Velez, supported our efforts by serving as our speaker. Professor Velez shared his narrative growing up and pursuing higher education.
 - Student surveys revealed a deep appreciation for the event and wanted more time with Professor Velez.

Innovations & Data

The Peer Navigator program is drawing from evidence-based practices to develop the program.

Student Success Stories

A couple of students have inquired what is needed to become a Peer Navigator. This is the best compliment the program can receive. In addition, it is a reflection of our "lead by example" model.

Special Recognition

The PN team! They continue to be strong students in and out of the classroom, lead by example, and continue to support their students!

CalWORKS

Employee Updates

CalWORKS has a new Adjunct Counselor , Markus Berrien. Markus will be starting in October.

Events & Activities

- Fall 2017 is Mesa College's 3rd semester of having a CalWORKS program on campus.
- CalWORKS Orientation is on going until the end of October.

Innovations & Data

Since CalWORKS opened its doors on January of 2017, CalWORKS participants have been increasing by 50% every semester. Out of our 53 students 43 have enrolled for Fall 2017 courses.

Career

Events & Activities

- Career Center workshops were very well attended in September do to collaboration with the work-experience faculty. They made resume workshop attendance a requirement for their classes. As a result the Career Center expanded accessibility to students by adding evening workshops from 6-7 pm for working students.
- The department partnered with two service learning classes to introduce the topic of informational interviewing as a way to reach out to service learning opportunities in their community.
- The Career Center also hosted a successful Region X meeting with special guests WestEd, a consulting group to discuss best practices for job development and placement in the region.

Innovations & Data

- The Career Center "check out system" officially started to track student data upon exit of the center.
- The Destination Survey created by the Career Center was completed by over 300 students this month. Results of this survey will be available sometime in October.

Student Success Stories

We continue to receive emails from students commenting on the wonderful support they receive from the center.

Special Recognition

I would like to say THANK YOU to Soodeh Nezamabadi, work experience coordinator and Jill Moreno-Ikari, service learning professor for engaging their students with career development.

Counseling

Employee Updates

- Sahar King and Adriana Rivas-Sandoval have moved to other positions at Mesa College.

Events & Activities

- CDAIE sponsored a second Cultural Competency Training with Dr. Tanis Starck of SDSU's Office of Education, starting on Sept. 22nd. Additional training dates in the 4-part series will take place on Oct. 20th, Nov. 17th, and Dec. 15th.
- Counselors have been active supporting the Basic Skills Student Outcomes Transformation (BSSOT) Program. Through BSSOT, Counselors outreached to Basic Skills English and Math faculty and connected with over 600 Basic Skills students through classroom visitations/workshops. Concurrently, BSSOT Counselors in partnership with Mesa Tutoring/MT2C have been meeting students and developing abbreviated education plans at the LRC/MT2C Counseling Hot Spot, which is open M, T, W, and Th's from 12-4p throughout the remainder of the semester.

Innovations & Data

- Drop-In Students: 1335
- Student Appointments: 753
- Total Unduplicated Student Count: 1969

Policies & Procedures

- E-SARS is in its final stages of testing. It will go into use in October. Thanks Barbara!
- The Counseling Department has begun training towards our goal of providing E-Counseling (Online Counseling for fall 2018)

DSPS

Events & Activities

September was a whirlwind month and looking back, it feels like the semester just began. Our activities in DSPS primarily focused on providing student support, which meant all hands on deck to serve our students. As things started to slow down, we were able to step away for a minute to support the Fall 2017 Financial Aid Student Information Fair on September 19th. It was nice to get out of the office to enjoy the warm weather and cool breeze and to interact with students in a different environment. On Friday, September 29th, we attended an outreach fair at ECC, providing information on available support services to prospective students interested in transitioning from Continuing Education to Mesa College.

Innovations & Data

DSPS Counselors served 463 students through scheduled appointments in the month of September and an additional 100 students via drop-in. Our proctoring center facilitated 313 exams to students with disabilities. The High Tech Center in the LRC completed 42 Alternate Media Requests and 948 students logged over 1000 hours in our Lab. Additionally, we continue to partner with MT2C to provide specialized tutoring supports for students with disabilities in the HTC.

Special Recognition

The department would like to acknowledge the contributions of our Counselors and Staff. Their efforts and dedication to student support and success truly make for a special student experience.

EOPS/CARE

Events & Activities

- Karen Geida was elected Chair for EOPS/STAR.
- EOPS welcomes Adriana Rivas to the team. She will be starting as Student Services Technician on October 2nd.
- Kenia Suarez had been working as a NANCE in our office for the past year and has secured a contract position as an SCA with Continuing Education. Her last day was September 25th, she will be missed! She plans to pursue a Master's in Counseling Degree and return to Mesa one day.

Innovations & Data

- Over twenty EOPS Orientation Sessions were conducted.
- EOPS Counselors attended UC and CSU counselor conferences.
- Monica D. attended EOPS Director's Conference in Sacramento
- Collaborated with Student Health Services to provide a safe space for students with DACA status following the DACA announcement.
- In collaboration with the District and RISE Club, Borderless Scholars coordinated a DACA Information Session in September. A second session will be hosted in October.
- Information regarding DACA renewal resources was provided to DACA students.
- Jesus Gaytan attended the Urban Scholars Union City College Chapter scholarship fundraiser and is working to establish a Urban Scholars Union chapter at Mesa College to support formerly incarcerated students.
- A very comprehensive graduate intern program is underway.

Innovations & Data

- New Student Orientation = 285
- Total Attended 1st appointment = 628
- We are well on our way to meeting our growth goal of serving 800 students this academic year. So far the office has served 12% more students than the number served by the end of Fall 2016.

Policies & Procedures

- EOPS expanded its benefits to include paying for students' health fees.
- The transition to an online student application was successful; we received 577 online applications and 220 paper applications.
- Outreach and orientation aligned with Cruise allowed the program to meet its goal of finalizing orientations by the fourth week of the semester.
- The program will continue to accept former foster youth, undocumented, homeless and formerly incarcerated students into the program throughout the semester.

Special Recognition

The department applauds the team for their commitment and dedication in supporting our students during a very hectic first few weeks of school.

Evaluations

Events & Activities

Evaluations have been working on early marketing efforts for petition to graduate timelines and save the date commencement information.

Policies & Procedures

Evaluations attended the Districts Evaluator subcommittee meeting and discuss best practices with the other campuses. Mesa is continuing to show leadership within the evaluations departments' ability to stay up to date on all business processes

Financial Aid

Employee Updates

- Lili Rodriguez started her Graduate Internship.
- We hired a new hourly Brianna Garcia, she worked in ERP at the District.

Events & Activities

- Fall Financial Aid Fair was 9/19/17
- Total of 296 students participated and submitted survey and received a free lunch.

Innovation & Data

To date amount disbursed for 17/18 academic year is as follows:

Total BOG's: 9852 students and \$4,542,794 - Total Pell Grant: 3351 students and \$5,199,162 - Total SEOG Grant: 333 students and \$103,995 - Total Direct Loans: 108 students and \$217,128 - Total Cal Grants: 491 students and \$376,311 - and Alternative Loan Total: 26 students and \$151,263.

Special Recognition

We want to thank Gilda, Natosha (Tosh) and Lili for their hard work in ERP to make sure we have a great, supportive, secure transition.

Outreach & Community Relations

Employee Updates

Rene Murillo and Beatrix Stark joined the Outreach team in September as Student Ambassadors. Student Ambassadors and Outreach Staff participated in District Student Ambassador Training on September 1 at National University. Student Ambassadors received training on the differences between the colleges, District resources, student services, and were able to participate in team building exercises with ambassadors across the District (City College, Miramar College, and Continuing Education).

Events & Activities

- On September 22nd, Outreach hosted “The Stafford House Organization,” during this campus visit we saw 15 international students and their liaison. During this visit, students were able to hear from our Outreach department who provided them with a general college presentation as well as our International Student Admissions Department, LaKeita Platts went through the changes in the application as well as important deadline dates. Thereafter, they went on a comprehensive campus tour. The students overwhelmingly enjoyed their visit and are excited to start this Spring semester.
- On September 29th, Outreach and a number of student support services participated in the Continuing Ed Outreach event: "What's Next: Academic Pathways & Resource Fair Event." There were 124 participants at the event that provided workshops on admissions and SSSP steps, financial aid, College pathways (CTE), Continuing Ed pathways, a college student panel, and a resource fair. Pilar Ezeta, Financial Aid Supervisor, co-presented a workshop on funding your education and financial aid options, and Monica Romero, Assoc. Dean of CTE, co-presented a workshop on the CTE college pathways. Mesa College had representatives from CTE programs, DSPS, EOPS, Financial Aid, MT2C, Outreach, and STEM Conexiones.

Special Recognition

Shout out to the Student Ambassadors and their amazing decorating skills to take 1st place in the Spirit Week Office Decorating Contest for the second year in a row!

STAR TRIO

Employee Updates

- Hired 6 NANC and 4 work-study students.

Events & Activities

- Thuan participated in the Financial Aid Fair.
- STAR Club held its first Meet & Greet.
- Continuing to produce student success videos.

Innovation & Data

- Currently serving 163 students (72% of goal).
- Counseling appointments attended :47
- Orientations attended: 21
- Student lab contacts: 599 (average of 3.6 visits per student)
- Student request for supplies/printing: 648 (avg of 4 requests per student)
- Tutoring appointments attended: 76
- Financial Literacy modules completed: 30

Student Affairs

Events & Activities

ICC Club Rush

The Fall 2017 Club Rush event took place from Sept. 12 to Sept. 14, 2017, and was remarkably successful with regards to the amount of students that signed up to be a part of a student club. The twenty-one clubs that ultimately participated in the three days of Club Rush reported that between them they were able to gather more than one-hundred-and-fifty sign-ups. In addition, the set up for Club Rush was changed such that the canopies were erected in one row set along the short concrete wall that separates the MC and SB buildings on one side and the L100 and ES buildings on the other side. This proved to be an excellent arrangement that offered additional visibility for the clubs, and we are planning to set up future Club Rush events in the same manner.

Constitution Day

As in years previous, Mesa College presented a Mock Court event by faculty and students from the Thomas Jefferson School of Law in celebration of our national Constitution holiday. This time they presented the Gill V. Whitford case, which proved to be especially pertinent in this current climate of profound political mistrust and amid growing fears regarding election manipulation. The event was attended by about thirty students and faculty members that, in particular, generated a robust discussion period following the Mock Court presentation.

Homecoming Rally

This brief event takes place during the week leading up to the “big game” and promotes a sense of school spirit and community. This year’s Rally took place on Sept. 21, 2017, and was obviously the most successful such event so far, in large part due to the presence of not only the athletes from the Mesa College Football Team, but also from other athletics programs such as Track & Field, Women’s Beach Volleyball, and more. Homecoming Office Decoration Contest The winners of the Spirit Week Office Decoration Contest were announced during the Homecoming Rally on Sept. 21, 2017. The winners this year were Outreach in First Place, Testing & Assessment in Second Place, and Printing & Mail Services in Third Place. There was excellent participation across the board, and obviously some very “spirited” departments and service areas.

Homecoming Tailgate

Based on feedback from last year’s version of this event, several changes were made to the set-up and operation of this event. Most notably, the event was condensed into a smaller area to address comments that the previous tailgate was too spread out. Aside from the ASG there were several other Mesa College departments and representatives participating in the tailgate, including the Mesa Foundation and the Bookstore. Twelve student clubs, more than originally signed up, competed to be the best decorated booth and win a \$200 prize generously offered by the Mesa College President’s Office; Honors Club was awarded the prize for their summer-and-beach-themed booth. Ultimately, the 2017 Tailgate was well-attended by more than three-hundred students, their families, faculty, staff and members of the public.

M&M Committee Activities

The Mesa College M&M Committee presented both a Fall Meet & Greet and a Back-to-School Brunch (because sometimes pancakes are required) during the month of September. The former took place on Thursday, Sept. 7, and the latter took place on Tuesday, Sept. 26; both events were well-attended by staff, faculty and administrators.

2018 Commencement Planning Committee

The Commencement Planning Committee met on Thursday, September 14th, for a first round of discussion on the upcoming ceremony. The most exciting addition to Commencement this year will be the inclusion of the first graduating class from the Health Information Management Baccalaureate program; this is the first and only Bachelor's Degree being offered by San Diego Mesa College.

Innovation & Data

Student Conduct

The Office of Student Affairs successfully collaborated with faculty, staff and students to resolve twenty-seven conduct matters during the month of September. The Disciplinary Officer has closely worked with each student to ensure that the process is educational, reflective and that resources are provided to initiate behavioral change.

Student Success Stories

The Student Affairs Office would like to highlight the efforts of the Mesa College Associated Student Government in organizing the Homecoming Tailgate Party. While the entire ASG collaborated to make this exceptional event a reality, special recognition must go to Joe Newell, Matilda Kristoferson, the ASG President and Vice-President, and the chair of the Tailgate Planning Committee, Sierra Hudson. This dynamic trio connected with departments and students to create a memorable tradition for our campus. The Tailgate was engaging, fun and spirited! We are so proud of them and appreciate their continued dedication to creating Campus Community!

Special Recognition

Team M&M for creating a warm, welcoming and festive feel at each of our monthly get events. Team Student Affairs is so very appreciative of the care you all take in making each event meaningful. With great appreciation for what and how you build community is Student Services! GREAT WORK!!

Student Development

Employee Updates

- Welcome to:
 - Jamie Arellano, SSA who is the newest member of the Counseling Department.
- Congratulations to the following employees who have earned promotions. Thanks to their service and contribution to the Counseling Department:
 - Sahar King who will be working for the Office of Institutional Research and Planning.
 - Adriana Rivas Sandoval who will be working in the EOPS office at Mesa College.

Events & Activities

- Congratulations to the Transfer, Evaluations, and Career Team for a successful Open House Event!
- Way to go to Claudia Estrada-Howell for working collaboratively with a team of individuals to implement the First Destination/Alumni Survey. The first initial success of the survey includes a total of 322 responses. That is a 21% response rate – a pretty incredible number given its length, and given the fact that in 2015 and 2014 we had 26% response rate from the graduated students who just left Mesa for 1 or 2 months.
- Kudos to Johanna Aleman and Claudia Estrada for a job well done with the STAND, and for the upcoming conference presentation at the Community College League of California in San Jose on November 15-18.
- Thanks to Claudia and the Career Center team for continued workforce and work experience collaboration, in addition to the Regional Project on Employment Readiness and Job Placement Services, in addition to a new and improved website!

Innovations & Data

- The School of Student Development has launched a website specifically dedicated to Mesa's Integration Efforts: <http://www.sdmesa.edu/student-services/student-development/mesa-integration-efforts.shtml>

Student Success Stories

- A sincere thanks to Dean Ryan Shumaker for his collaborative efforts with Counseling. His support for the FYE - First Year Experience and SYE- Second Year Experience ADVOC8 Program made it possible for students to attend, participate, and enjoy the Homecoming game on 9/23/17 and support these programs' goals of building community.

Student Health Services

Employee Updates

- Nurse Epidemiology Specialist Renee Dean RN returned in September. We are precepting two Nurse Practitioner students from USD, Sarah and Mary. They will be with us until December.

Events & Activities

- Rebecca Lee LMFT attended 2 student centered DACA meetings providing emotional support and intervention for students in crisis.
- Suzanne Khambata FNP attended the "Kick the Flu summit". This summit is designed to provide Health Care Centers with up-to-date epidemiological data on influenza and cultural considerations for encouraging flu shot acceptance. Student Health has provided over 300 flu vaccines which are free for students this semester. The Medical Assisting program led by Danielle Lauria PA is joining the vaccination team by providing flu vaccines to Allied Health students. Flu vaccine Clinics were held on the 4th floor of the Student Services building and in the DSPS Office. Nursing students from San Diego City College provided flu shots at the Financial Aid Fair with Student Health Community Health Nurses and Peer Educators.
- The Hepatitis A outbreak in San Diego continues to take lives. We received 50 free doses of Hep A vaccine from the County. We have been providing Hep A for homeless students at no cost for 4 weeks already from our private stock of Hep A vaccine. We are recruiting homeless students to come to our office and accept the Hep A vaccines.

Innovations & Data.

- Student Health had 598 visits in September 2017. There were 139 psychiatric visits and 450 Nursing/Medical visits.

Student Success & Equity

Events & Activities

Participated in an "All Tutors" training focusing on integration, student services programs and student equity. Dean Maxey and VP Hands, engaged in a productive dialogue with African American student leaders concerning campus concerns and issues related to AA students on campus. Had first Student Success and Equity Committee meeting for the semester.

Innovations & Data

- The Stand: We had 692 individual transactions. We received 5 bins of donations from the athletics homecoming food drive. Semester info since school started: 982 individual transactions to 406 individual students We have had 2 students reach or exceed the 50 point limit and 34 Students who have used 30 or more points. Monthly expenditure on food is currently at \$600 a month
- Applied for mini-grants from ASG, Mesa Foundation and the AFT. AFT awarded us \$500, the other 2 are pending decisions.
- Direct Student Support: The SSE department has, to date, assessed 81students for the Fall 2017 semester. Of these 64 were given direct support from SSE. For the fall semester Equity has given \$10,959.00 in direct support to students (\$7300.00 for books for 38 Students, \$2400 for food for 47 students, \$575 for printing and \$684 in transportation). Average book award was \$200, the largest amount awarded to one student was \$455 (Books, Food, Print cards and bus passes). 97% (62 of 64) have completed assessment and orientation. 75% (48 of 64) have Ed plans on file. We are still in process of helping students out.

Student Success Stories

It was brought to our attention by one of our faculty that a veteran student was currently homeless with a disability. We were able to provide the student with \$455 in support, have his residency fixed, and referred him to DSPS, EOPS and TCE for additional services. We are wishing him much success.

Special Recognition

Special shout out to Dean Ryan Shumaker, Coach Peter Lofthouse, the entire football team for the 5 bins of donated food items and for donating the proceeds from the homecoming game to the STAND in support of our students. We really appreciate the generosity of the entire Athletic Department, thank you.

Transfer

Events & Activities

September was busy! We took 29 students and 3 chaperones on a bus trip to tour UCSB. They had a transfer information session, tour and lunch by the scenic UCSB lagoon. There were UC and CSU counselor conferences in September attended by the Transfer Center Coordinator. The team has been busy planning for Transfer day and Transfer night (11/7 from 3 to 6) adding additional workshops following the transfer fair. Student ambassadors were trained to provide support to the transfer center team on Transfer Day. CSU spring 2018 applications were due by the 9/30. Staff was providing application assistance all month. UCSD and SDSU reps have begun their visits to Mesa. USD held information sessions on 9/27 for an exciting new STEM teacher recruitment grant as well as providing information on their new GE requirements. SD Fire department was on campus to recruit as well as Columbia College SD, Azusa Pacific, Academy of Arts, New School of Architecture and Life Chiropractic.

Innovations & Data

- The team has come up with new ideas to launch for and after transfer day.
- The TCE has set up the iPad check out system.
- A total of 276 TAGS were submitted by Mesa Students.

Policies and Procedures

The TCE has set up the iPad check out system.

Special Recognition

The Transfer Team has done a fabulous job planning and coordinating all the moving parts for Transfer Day and Transfer Night. Their knowledge, team spirit and professionalism will make the day fabulous. They are TCE all-stars!!! Thank you to the Student Ambassadors for lending a helping hand.

Veterans & Records

Employee Updates

Had our first Veterans Advisor Committee meeting and began to plan the agenda for the 2017-2018 Veteran events.

Events & Activities

- Met with Howard Eskew along with LEAP program representatives to discuss possible coursework geared towards business entrepreneurship courses for student veterans. These are the scheduled activities for the Veterans Celebration Week (Nov. 7-9)
- Veterans Appreciation Wall, Flag Dedication Fundraiser, Veterans BBQ, Resume Workshop, Social Media & Networking Workshop, Veterans Panel, Veteran Benefits Presentation, Meet San Diego Vet Center Representatives, Transfer Application Workshop, Relaxation Tent.

Innovations & Data

As the Veterans Advisory Committee moves forward in preparation for the Veterans Celebration Week (Nov. 7-9), we decided to implement the Veterans Appreciation Wall, which will be located in the Student Services Building, where students, faculty and staff can share their sentiments and post photos of their loved ones who are/were Veterans and those who are currently serving as well. We also decided to have a Flag Dedication Fundraiser, where people can purchase a small flag/s in honor of Veterans. The proceeds of the Flag Dedication Fundraiser will go to the Veterans of Mesa Scholarship Fund.

Special Recognition

Ailene Crakes-For her unwavering support of ideas that help our student veteran population. Thank you.

Vice President Student Services

Employee Updates

The VPSS Office & Motivation and Morale (M&M) Committee hosted our Fall 2017 Meet & Greet welcoming 10 new Student Services faculty and staff hired/promoted since January 2017. Guests included: Vanndaro Chun, Laura Cormode, Jesus Gaytan, Terrence Hale, Trung Huynh, Elizabeth Jones, Alicia Lopez, Dulce Lopez, Patricia Rodriguez and Danielle “Des” Short.

Events & Activities

- M&M Committee hosted a Back to School Brunch for Student Services faculty, staff and student leaders
- VP Hands presented at the 2017 Deans Retreat, the ACCCA Mentor Retreat, and the President’s Cabinet Guided Pathways and DACA Updates
- In partnership with the District, EOPS and the RISE Club, the VPSS Office coordinated the first of 2 DACA Workshops for Mesa College students.

Innovations & Data

Student Services staff met with CCAP/Legacy administrators and coordinators from the Mesa and San Diego Unified to streamline pathways and processes associated with our CCAP/Legacy Program. Innovations include Mesa College attendance and SDUHS College Liaison monthly meetings, review of Parent presentations, coordination of Student Success Workshops, and the creation of literature that can be used to better inform students, for example.

Equity Assessment Update: Dr. Lindsey Malcom-Piqueux, CUE’s Associate Director for Research and Policy, conducted an initial assessment of six of Mesa College’s major Equity Efforts: implementation of the Mesa College Equity Plan (MCEP); Student Success and Support Program (SSSP); Basic Skills Student Outcomes Transformation Program (BSSOT); STEM Conexiones (Title III HSI-STEM Grant); Proyecto Éxito (Title V Grant); and the Strong Workforce Program.

The purpose of this initial assessment was to deepen CUE’s understanding of the goals, activities and context for implementation of the six Equity Efforts. With the assistance of Dr. Ashanti Hands, Mesa College Vice President for Student Services, CUE researchers were able to collect multiple artifacts from the six efforts and conduct 1-hour interviews with the leaders of each Equity Effort. After conducting an in-depth review of these artifacts and the information collected via the interviews, CUE researchers constructed preliminary equity assets maps for each initiative. The asset mapping exercise provided critical insights on how the practices, policies, structures, programs, and personnel associated with each effort were being leveraged to close racial/ethnic equity gaps in educational outcomes.

Initial discoveries include clarity regarding Mesa’s commitment to equity and excellence, a range in the degree to which the equity efforts and artifacts are explicit about equity related goals, varied definitions of equity and levels of positive race consciousness and positive cross-effort connections. Next steps will include identification of areas of intersection, articulation of Mesa’s theory of change, alignment of efforts, outlining of assessment methods and measures to monitor impact, creation of a crosswalk to monitor the state of equity, review of outcomes and recommendations for equity-focused program review processes.