



Student Services Monthly Updates are designed to tell our story of providing pathways that inspire, engage and empower our diverse students to learn and succeed. These updates also track our support of Mesa's journey of becoming the leading college of equity and excellence. We encourage you to review our highlights and dig deeper into departmental updates to learn about new employees, innovations, data, events/activities, student success stories, special recognitions and new Policies & Procedures impacting the way we serve students. Thanks to our incredible Student Services Team for their tireless efforts in creating the conditions that matter for our students to succeed. – Ashanti Hands, Vice President, Student Services



Admissions ♦ Assessment ♦ AVANZA Student Engagement Center, Peer Navigator, and CRUISE Programs ♦ CalWORKs ♦ Career ♦ Counseling ♦ DSPS ♦ EOPS ♦ Evaluations ♦ Financial Aid ♦ Outreach & Community Relations ♦ Student Affairs ♦ Student Development ♦ Student Health Services ♦ Student Success & Equity ♦ Transfer ♦ Veterans ♦ Vice President Student Services



Monthly Update Highlights

Employee Updates

- Elizabeth Jones was reclassified from SSA to SSSA! Congratulations Elizabeth!
- Student Services would like to welcome our incoming and incumbent President Taylor Carpenter, Vice President Cam Hin, and Senators Piper Ceriani, Rebecca L. Chen, Maya Asiral, Erik G. Hagstrom, Catalina Henriquez, Kilma S. Lattin, Tara Yousefi Nejad, Loc Nguyen, Alexandria Romei, Joelle Schumacher, Trina Tauer, Karla Tirado, and Michael Wang. We look forward to working with them during the new academic year!
- The Peer Navigator program is happy and extremely proud of Charlie Shimazaki, Al'Asia Metaphor, Serena Delleney and Lara Napasa who will continue their educational journey at SDSU in the fall! Continuing with the team as our Returning PNs and leading by example: Rochelle Hall, Nick Howell, June Nguyen, Nayra Cruz and our new Lead PN, Gloria Gonzalez!

Events & Activities

- Terrence Hale has organized counselors from DSPS, EOPS and General Counseling to provide 'Super Tuesday Pre-Registration Workshops for our feeder high school students.
- Kristina Carson and Raquel Sojourner have delivered CAREER CHATS ON ZOOM
- Dean Crakes completed a year-long leadership development program with the Student Development supervisors using Kouzes and Posner's Leadership Challenge Workbook.

- The Virtual Commencement Ceremony will be posted and held July 17th at 10:00 a.m. - the link will be posted directly on the sdmesa.edu homepage. Please note that diplomas will still be mailed out if students meet all requirements for their degree and/or certificate.
- Mesa College's Scholarship Committee completed preparations to deploy the online Scholarship Awards Presentation, which went live on Friday, May 15.
- Assessment assisted the Outreach Department with six Pre-Enrollment Workshops with our feeder high schools. Each session used Zoom and breakout rooms to help each student navigate their first steps to Mesa.
- This month, the Student Services M&M team had the opportunity to celebrate Moms at Mesa, and hosted a special social hour via Zoom called, "Monday Morning Moms." The M&M Committee looks forward to bringing you more fun activities.

Innovations & Data

- Results from the 2018-2019 Student Outcomes Report were made available. The Peer Navigator and CRUISE Programs continue to demonstrate that students who participate, to have higher persistence, retention and success rates. The results also indicate a need to focus on our African-American, Latinx and Southeast Asian males. First-generation students also need additional support.
- 33 out of 39 active Spring CalWORKs students were provided a Mesa CalWORKs COVID-19 Emergency Relief Funds in the amount of \$100 in the form of a virtual card.
- Career Ambassadors and TCE Student Aides contacted 1,063 Mesa alumni via phone calls to increase survey responses to the First Destination Survey administered by the Career Center and the Office of Institutional Effectiveness.
- Student Health Services serviced 314 students remotely on TeleHealth, phone and email.
- Mesa College and District Planning Teams launched our CARES Act application and process. Our Mesa College website can be found [here](#). This month, Mesa anticipates awarding \$843,000 in grants to 1,686 students. Special thanks to Gilda Maldonado for coordinating these efforts.
- 177 Students received emergency funding, \$26,550 in funding was distributed in May through the efforts of the Student Success and Equity department and others.
- The Support for Borderless Scholars_COVID19 Survey was sent to 225+ enrolled Borderless Scholars students at the end of April and again at the beginning of May. We have received 56 responses to date. Students can still submit their responses here: <https://tinyurl.com/MesaDreamerCOVID19>.
- In addition to the Mesa College COVID-19 Emergency Relief Fund, the following funding sources are also supporting undocumented student at our college. Please consider donating and share these links with your networks.
 - Borderless Scholars Fund- <http://weblink.donorperfect.com/ERFBorderlessScholars>
 - Sin Fronteras Scholarship Fund <http://weblink.donorperfect.com/SinFronterasScholarship> For more information about the Sin Fronteras Scholarship, contact Counselors, Amber Alatorre-aalatorr@sdccd.edu and Ramiro Hernandez- rmhernan@sdccd.edu.

Policies & Procedures

- Summer Graduation Deadline: The deadline to apply for graduation as a summer graduate is July 31st!
- Outreach and the Promise Program are continuing to accept applications to the Promise program for Class of 2020 high school graduates through June 11, 2020. After that deadline, students will be admitted on a space-available basis.
- The Dean of Student Development and VA Supervisor are working together to address the consolidated findings from the 2019 Voluntary Education Institutional Compliance Program.
- Student Health Services have developed procedures related to -
 - Patient care flow during telehealth visits;
 - COVID-19 vaccination tent flow of patient care; and
 - COVID-19 Survey questionnaire and re-opening policies and procedures.
- SDCCD is pleased to announce a change in the Academic Standing policy. In the past, students who have been disqualified twice were required to sit out one full academic year. Recently the policy was changed to only require a one semester sit out. Students who have met the new policy requirement, had their holds removed from their record.
- The District DSPS departments are working collaboratively on a reduced course load waiver that will be used for specials programs.

Student Success Stories

- Admissions' student success story is Fania Villareal. She is a high school student who started inquiring on summer courses on March 25 and we were finally able to enroll her into her courses on May 29. Welcome to SD Mesa Fania!
- Three CalWorks student are graduating and transferring. Two will be attending SDSU and one will be attending University of San Diego.
- Congratulations to our Career Peer Ambassador, Malik Shabazz, for graduating in the Class of 2020 with an Associate of Arts in Communication Studies.
- Congratulations to our Career Peer Ambassador, Erin Nicole Vedar, for securing two new career opportunities with SDSU and UCSD! She will be working part-time with SDSU's Compact for Success Program, and UCSD's Center for Student Involvement.
- Two Promise students have petitioned to graduate. Of these, 19 students have earned at least two degrees and 7 students have earned a cumulative 4.0 GPA.
- One of our students who attended the first SDSU Career Next Steps has recently graduated from SDSU. Due to her engagement in this activity she was able to begin her involvement at SDSU during her first semester. She was featured in an [SDSU newsletter](#).
- Our student Veterans are grateful to what Mesa has provided to them during their time with us. Here are a couple of words from them:
 - "I appreciate this opportunity to be able to share my Marine Corps experience."
 - "Mesa has set the bar very high and I'm fortunate to have been a part of the success this school has achieved!"

Admissions

Employee Updates

- Our very own Elizabeth Jones was reclassified from SSA to SSSA! Congratulations Elizabeth!

Events & Activities

- Ivonne Alvarez, Jose Aranda and Raquel Aparicio attended the Equity Crosswalk on June 7. Cesar Gaxiola did a Zoom presentation with 120 Clairemont High School Students on June 7th as well.

Innovations & Data

- There were several teams created to help support our remote efforts,
- Phone Team: Karina Sandoval, Celine Ahearn, Jim Arnegard, Cesar Gaxiola, Jordan Frodente and Helena Hubbard. We are still using Google Voice to answer calls, but it's not ideal for the 200+ calls we get every day.
- Email Team for sdmesaadmissions@sdccd.edu are Karina Sandoval, Jim Arnegard, Elizabeth Jones and Jordan Frodente. Admissions staff responded to 4,061 student emails in the month of May. 625 of these emails were replied by Karina Sandoval.
- JIRA team is composed of Rena Alspaw, Elizabeth Jones, and Celine Ahearn processed 400 JIRA work orders including 175 supplemental applications from high school students.
- Residency Team: Alexis Calderon, LaKeita Platts and Trung Huynh responded to 263 inquiries.
- International Team: LaKeita Platts, Alexis Calderon and Jose Aranda responded to 247 inquiries. June 1 is the deadline for Admission for International Students.
- Social Media Team: Elizabeth Jones, Jose Aranda and Dulce Lopez. We entered the world of social media, we are on twitter: [@sdmesaadmissions](https://twitter.com/sdmesaadmissions) and on Instagram [@sandiegomesacollegeadmissions](https://www.instagram.com/sandiegomesacollegeadmissions)

Policies & Procedures

- DocuSign is live and helping meet our enrollment for CCAP and ACP for Fall 2020. We are excited that the District office is no longer requiring official transcripts for students who are submitting their AB540 affidavit. SDCCD district office also accepted a list of all seniors and released their service indicators and changed their student group which will allow our dual enrollment, CCAP, ACP, Fast track and MET senior students to get priority enrollment for Fall 2020.

Student Success Stories

- Our student success story is Fania Villareal. She is a high school student who started inquiring on summer courses on March 25 and we were finally able to enroll her into her courses on May 29. Welcome to SD Mesa Fania!

Special Recognition

- Admissions would like to recognize the amazing work of the various teams that make up Admissions. This admissions team has been adaptable, strategic, and graceful in the transition to remote, and continually impresses with their work ethic and desire to serve students.

Assessment

Events & Activities

- May was another busy month in the Assessment office as we continued to figure out ways to use remote services to better serve our students.
- Assessment also assisted the Outreach Department with 6 Pre-Enrollment Workshops with our feeder high schools. Each session used Zoom and breakout rooms to help each student navigate their first steps to Mesa.
- In May, we also planned, in collaboration with Admissions and department chairs, for the upcoming live-chat option for students to determine a remote Challenge Exam process using Canvas.

Innovation & Data

- Unduplicated Student Count – 605
- Placement Assistant Submissions – 466
- Emails - 193
- Orientations – 83
- Phone Calls - 52

AVANZA Student Engagement Center, Peer Navigator, and CRUISE Programs

Employee Update

- We are happy and extremely proud of Charlie Shimazaki, Al'Asia Metaphor, Serena Delleney and Lara Napasa who will continue their educational journey at SDSU in the fall! Continuing with the team as our Returning PNs and leading by example: Rochelle Hall, Nick Howell, June Nguyen, Nayra Cruz and our new Lead PN, Gloria Gonzalez! The PN program is also finalizing new hire paperwork. Once confirmed, we look forward to introducing them in an upcoming report!

Events & Activities

- Time Management Workshop: With the transition to remote learning, the PN program held a Time Management workshop to help students. In addition, each PN held their own town hall meeting to address concerns and take questions as many students were confused on next steps. The final month of the PN assignment focused on closing out with mentees, sharing success stories and taking inventory to improve next year's team.

Innovations & Data

- Results from the 2018-2019 Student Outcomes Report were made available. The Peer Navigator and CRUISE Programs continue to demonstrate that students who participate, to have higher persistence, retention and success rates. The results also indicate a need to focus on our African-American, Latinx and Southeast Asian males. First-generation students also need additional support. Entering the new year, we are hopeful our efforts will help bridge the gap.

Student Success Stories

Some feedback from our end of the year PN survey:

- I enjoyed being able to have a peer navigator it made my first year of college run smoothly. Thank you for allowing me to have this opportunity.
- One of the most helpful aspect was having someone with college experience guide me and answer the questions I had.
- Having a Peer Navigator helped me stay on task and always keep busy. I always looked forward to the monthly meetings to give a rundown of my accomplishments of the month.

Special Recognition

- Alexi Balaguer - Both programs and center would not be where they are without the creative ideas, awesome suggestions and consistency Alexi provided, not only throughout the year, but each day during our transition to a remote environment.
- Stephen Alison - Serving as our Lead this year, Stephen introduced an emotional component to the team that could only be presented and executed by him. He was affectionately known as our "PN Whisperer. He will be missed.
- Peer Navigators - We finished the year with 14, full-time students who balanced a part-time job and mentored over 1,000 students. Their resiliency is admirable. They are a remarkable bunch!

CalWORKs

Employee Updates

- We continue to have weekly zoom meetings on Mondays and attended several Zoom conference/webinars including CalWORKs Virtual Annual Training Institute, Serving Students with Basic Needs Insecurities During COVID 19, and CalWIN Training. • Continue doing a great job working remotely.

Events & Activities

- Assisted CalWORKs student in updating their county requirements documents (ITP & Bk Request Forms).
- Continue answering questions in understanding the new remote services that students are confused about.
- Continue emailing CalWORKs students the CW Newsletter that provides COVID-19 resources and a variety of San Diego Mesa College updates.
- Continued attending monthly CalWORKs Region X Zoom meetings that included SD County contractor, and Public Consulting Group (PCG). With the goal being to continue strengthening pathways and support services for incoming and continuing CalWORKs students.
- Continued weekly Zoom meetings with SDCCD CalWORKs programs Directors, Coordinators, and counselors.

Innovations & Data

- 33 out of 39 active Spring CalWORKs students were provided a Mesa CalWORKs COVID-19 Emergency Relief Funds in the amount of \$100 in the form of a virtual card.
- CalWORKs purchased and have received 14 laptops that are ready to be loaned out to CalWORKs students that need one.
- CalWORKs implemented a Google Form on the website where a student could request a time for an appointment by Zoom, a phone call, or by email.
- Newly implemented Zoom Drop-In time to talk to a counselor, ask question or schedule an appointment.
- We are continuing to use different ways to connect with students.

Policies & Procedures

- Continue to return all Google Voice messages within 48hrs. All of our processes have been moved to online.
- We had former student that did not qualify for CalWORKs/Cash Aid at the beginning of Spring semester and due to the county reviewing sanction cases we were able to pick-up a couple new students for the Spring semester.
- Pending Senate Version of the Budget, the return of the CalWORKs time clock of 60-month time period might begin in 2022
- At the end of the month we started processing Summer 2020 Intake forms and provide CalWORKs orientation.

Student Success Stories

- Three CalWorks student are graduating and transferring. Two will be attending SDSU and one will be attending University of San Diego.
- Google Voice line continue to get great reviews since student are able to leave a text message.
- On our voicemail also encourages students to email us with the best time to reach them.

Special Recognition

- To all of CalWORKs staff. It has been a stressful, frustrating and learning curve to transition and convert the program online, but we did it! We will continue to improve as issues come up or modify due to student needs and availability.

Career

Events & Activities

- The Career Center is hosting a virtual series of events to help support students in short virtual sessions through Zoom from April until May.
- Career Chats on Zoom – The Career Center kicked off the event series on April 30th. During these short 5-15 minute sessions, students will meet with a Career Counselor to chat about career and major planning needs. To accommodate as many Career Chat attendees as possible, students may be referred to schedule a career counseling appointment for further support. Every Thursday from 11:00 am - 12:00 pm. Career Chats Dates: April 30, May 7, May 14, May 21, May 28

Career Ambassadors

- The Career Center posted a recruitment flyer to hire for the 2020-2021 Career Peer Ambassador Program. Received 35 applications in 5 days and interviewed the top 4 candidates
- Erin Nicole Vedar, Career Ambassador, assisted the Transfer Center in planning the Transfer Recognition Spotlight Video, an alternative celebration to recognize the success of Mesa students in their transfer process to a four-year university. She collaborated with the transfer committee to collect information from student participants, and designed personalized slides for 184 Mesa students.
- Our Career Ambassadors and TCE Student Aides contacted 1,063 Mesa alumni via phone calls to increase survey responses to the First Destination Survey administered by the Career Center and the Office of Institutional Effectiveness.

Innovations & Data

New Employer Contacts Mesa Job Network

- Total of 2 new employer contacts were made during this month through our online job board, "Mesa Job Network."
 1. Financial Alternatives, Inc.
 2. Edu-Pal China Education

Job Postings on Mesa Job Network

- A total of 16 jobs were posted by employers on the online job board to hire Mesa students and alumni. Students can create an account on <https://www.collegecentral.com/sdmesa/>

Remote Data

- Student Career Contacts reported on SARS Total of 64 (point of contacts)
- Remote Career Counseling Appointments: Total of 36
- Live Chat-bot Conversations with Students: 30

Career Ambassadors Program (CAP)

- Career Ambassadors –
- Participated in 3 hours of professional development trainings

- Reached out to 20 students via the Job Network to offer resume review support
- Responded to 65 student emails and 3 phone calls
- Received 17 new request forms for resume/cover letter assistance: 3 in-progress, 6 unresponsive
- Completed 18 online student sessions (some requests from April were completed in May): 16 resume sessions, 1 cover letter session, 1 combined session
- Collected 4 post assessment surveys
- Comments received from student participants:
- "Sadie was very helpful and accommodating! Super friendly and felt nice energy from her through the screen."
- "Carolina was very quick with responses and was awesome to work with."
- "The Career Peer Ambassador that assisted me was Malik Shabazz through email. In the resume I submitted in week 9, it didn't have all of my work history and the layout wasn't in a good chronological order."
- "Malik gave great, positive comments such as to state all of my work history, and any associations that I am involved in to make my resume stand out. Malik recommended me to put my strengths and references towards the end so I can state my objective, school history, and associations first."
- CAP online services will have limited staffing in the Summer. Please check our Career Center website for updates and changes in remote operating hours.

Student Success Stories

- Congratulations to our Career Peer Ambassador, Malik Shabazz, for graduating in the Class of 2020 with an Associate of Arts in Communication Studies. We're so proud of you for this great achievement! Know that we are here to support you in your next steps to reach your educational and career goals. Keep up your amazing work and hard working mindset. We appreciate you so much for all you do for our TCE team!
- Congratulations to our Career Peer Ambassador, Erin Nicole Vedar, for securing two new career opportunities with SDSU and UCSD! She will be working part-time with SDSU's Compact for Success Program, and UCSD's Center for Student Involvement. Although we are sad that Erin Nicole will not be returning to work with our team, we are excited for her new journey ahead. We are confident you will thrive in your new roles and expand your experiences in the field of student affairs. Thank you for all your contributions to our TCE family, and we will miss you!

Special Recognition

- We would like to dedicate this month's report to all Mesa students. Your perseverance, strength, and resilience motivate us every single day. We are united with you and will continue to support you anyway we can.

Counseling

Events & Activities

- Terrence Hale has organized counselors from DSPS, EOPS and General Counseling to provide 'Super Tuesday Pre-Registration Workshops for our feeder high school students.
- Kristina Carson and Raquel Sojourner have delivered CAREER CHATS ON ZOOM
- Join a Zoom chat room with a Career Counselor to talk about any of your career and major planning needs! Briefly connect with a Career Counselor in a 5-15 minute session. To accommodate as many Career Chat attendees as possible, students may be referred to schedule a career counseling appointment for further support. Every Thursday starting from 11:00 am - 12:00 pm

Innovations & Data

- Unduplicated Count of Students Report 5/1/2020 - 5/29/2020
- 784 Drop-Ins
- 602 Appointments
- 1386 Total

Policies & Procedures

- The Counseling Remote Work Group has created new procedures for workshops, appointments and Drop-Ins to help with our service to students. This has been instrumental in the success the department has experienced.

Student Success Stories

- The Follow Up process has yielded many successes!

Special Recognition

- The Counseling Remote Work Group: Amber Alatorre, Patty Rodriguez, Anthony Reuss, Laura Mathis and Marisa Alioto!

DSPS

Employee Updates

- Tyler Reuss, DSPP Adjunct Counselor, completed his assignment with DSPP. We appreciate his contributions to the department and his dedication to support students with their educational and career goals. We'll miss Tyler and we wish him all the best!

Events & Activities

- DSPP Counselor Joseph Pritchett collaborated with general counseling and helped them with a high school pre-registration workshop.
- DSPP Counselor Melissa Williams attended several equity-minded workshops and webinars. She also completed a training on Changing the ADHD Brain and attended the campus/community forums and school meeting.
- DSPP Counselor Rebekah Corrales attended the equity-minded mathematics instruction webinar.
- DSPP Counselor Dawn Stoll attended the EEO training and a webinar on supporting the mental health of students with autism and students with an intellectual disability.
- DSPP Counselor Isaac Arguelles attended the campus/community forum, school meeting and the Accessibility Center webinar addressing the needs of students who are deaf and hard of hearing.
- DSPP Counselor/Coordinator Erika Higginbotham has been attending the COVID-19 webinars hosted by the CCCC, the campus/community forums, and several of the equity-minded webinars. She attended the school meeting and participated in the Personal Growth mini-retreat and helped with the food distribution event on May 21st.

Innovations & Data

- DSPP processed 67 new student applications using the new online application and 109 students have scheduled appointments using the new online appointment request form.
- There were 147 student appointments scheduled in May and 174 drop-in services were provided.
- 6 alternate media requests were processed.

Policies & Procedures

- The District DSPP departments are working collaboratively on a reduced course load waiver that will be used for specials programs.

Special Recognition

- Congratulations to DSPP Counselor Joseph Pritchett who earned his Doctorate in Social Work (DSW) from the University of Southern California. We are very proud of Joseph and his accomplishment!

EOPS

Events & Activities

EOPS

- May 5th- Collaborated with the Student Health Services Office to offer a workshop on Improving Focus: How Fight, Flight, Freeze Affects You in a Pandemic.
- Hosted Priority Registration Open Labs for students to drop in and ask counselors questions about summer classes.
- May 27th Collaborated with the Student health Services Office to offer a workshop on Specific Tools to Deal with Anxiety and Stressors
- May 28th- Collaborated with HSI and Latinx Alliance in offering a webinar in Spanish about services available at Mesa College.

CARE

- CARE group Zoom check-in and Individual student check-in
- Students will be receiving additional grants at the end of semester

NextUp & FAST Scholars

- FAST & NextUp are hosted the last weekly FAST Center Online workshop for all students to interact virtually with staff. The goal is to provide students with support and a safe place to talk about not only academic goals, but life goals in general. For the past two weeks students have expressed a sense of belonging as they anxiously await the reopening of the FAST center at San Diego Mesa College.
- Awarded \$1,400 in book funds from John Burton Advocates for Youth JBAY to support FAST Scholars.

Borderless Scholars

- Mesa, City, Miramar and CE Dreamer Support Services coordinated the annual conference of empowering undocumented communities on May 8th from 9am-12pm via Zoom.
- Borderless Scholars continued hosting Virtual Undocu-Circles every Tuesday from 12:00-1:00PM. It is a VIRTUAL space for the undocumented community and allies to virtually come together and share conversations around topics pertaining to the current Pandemic (COVID-19), legislation updates, resources, feelings, and much more.
- FREE immigration Consultations with an attorney are available and offered virtually. Contact the EOPS office to schedule an appointment.
- In our continued efforts to deliver information that can connect students and our undocu community to resources during this pandemic, Borderless Scholars hosted the Services For Undocumented Students At Mesa College Workshops on Friday May, 22, 2020 10-11am & Tuesday May 26th, 2020 12-1pm.

Project Restart

- Zoom group check-in and individual student check-in
- Applied for Humanities Institute funding

Innovations & Data

- **Borderless Scholars Emergency Relief for Undocumented Students**
Support for Borderless Scholars_COVID19 Survey: This survey was sent to 225+ -enrolled- Borderless Scholars students at the end of April and again at the beginning of May. We would like to hear from our Borderless Scholars students and provide support to them remotely during this time while students may be experiencing the impact of this COVID-19 pandemic. All responses are kept confidential and reviewed by the Borderless Scholars program team; our team includes Borderless Scholars Counselors, Rosa Palacios and Clemente Ayala, and Director of EOPS and Special Populations, Leticia Diaz. If you have any questions, please contact us at MesaDreamers@sdccd.edu or by calling the EOPS office at 619.388.2706. We have been actively reaching out to students and also working with different community organizations, departments on campus, and campus constituencies to connect students to resources. We have received 56 responses to date. Survey link for students- Support for Borderless Scholars_COVID19 Survey: <https://tinyurl.com/MesaDreamerCOVID19>.
- **Mesa College COVID-19 Emergency Relief Fund:** Mesa College is supporting undocumented students through the Mesa College COVID-19 Emergency Relief Funds. In addition to these \$150 awards being open to all students, President Pam Luster allocated \$5,000 from President's Foundation Fund specifically for undocumented students to have undocumented students apply so that funds can be awarded. We know that this amount is not sufficient to meet all needs, however, this is where we have started and will continue to do more as funds/options become available. The Mesa College COVID-19 Emergency Relief Fund is intended to help Mesa College students who are experiencing an unexpected financial hardship during this crisis. These funds are made available through the support and generosity of the San Diego Mesa College Foundation, Associated Students, the Office of Student Success and Equity, President's Foundation Fund, and generous donors. Click on this link to apply: <http://www.sdmesa.edu/student-services/student-success-equity/covid-19-emergency-relief.shtml>
- Every DONATION counts! In addition to the Mesa College COVID-19 Emergency Relief Fund, the following funding sources are also supporting undocumented student at our college. Please consider donating and share these links with your networks. Note: we are all working together to ensure that the funds reach as many undocumented students as possible.
- Borderless Scholars Fund- <http://weblink.donorperfect.com/ERFBorderlessScholars>
- Sin Fronteras Scholarship Fund- <http://weblink.donorperfect.com/SinFronterasScholarship>
- For more information about the Sin Fronteras Scholarship, contact Counselors, Amber Alatorre-aalatorr@sdccd.edu and Ramiro Hernandez- rmhernan@sdccd.edu.
- FREE- Legal Immigration Consultation: Mesa College and Borderless Scholars is partnering with Jewish Family Services to offer FREE Legal Immigration Consultations! See details below to learn more about this service and to schedule an appointment with a lawyer: Legal services are available:
 - Consultations
 - Deferred Action for Childhood Arrivals (DACA) Renewals
 - Naturalization
 - Other Who can access this service?
 - College students
 - Continuing Education students
 - Faculty & staff
- What is the cost? • FREE*- * U.S. Citizenship and Immigration Services (USCIS) application fees not included

- How to schedule an appointment:
 1. Click on this link- <https://www.jfssd.org/our-services/refugees-immigration/higher-education-legal-services/>
 2. Click on top right “Schedule Appointment” option
 3. Complete the form and select date- You may schedule appointment at any college or university listed based on your availability- all services are offered through same provide- Jewish Family Services.

Policies & Procedures

- We are excited to announce that EOPS (Extended Opportunity Programs and Services) is now accepting applications for Fall 2020! EOPS has continuously provided guidance, motivation, and support services to help students complete their educational goals. Applications are available online on our EOPS website, please visit www.sdmesa.edu/EOPS to learn more about program requirements and to apply.

Student Success Stories

EOPS

- Over 300 Students are enrolled in Summer 2020!

NextUp & FAST Scholars

- Over 20+ FAST and NextUp students will be taking advantage and are enrolled in summer school. We are excited and proud of our students for their perseverance and dedication to their educational goals.

Special Recognition

- There are over 190 student graduates combined between our EOPS and Special Programs! Congratulations to all the 2020 graduates and best wishes on a bright future. Visit our Instagram pages to see some of our graduates- @SDMesaEOPS and @SDMesa_NextUP.
- To Denise Arco for all of their hard work and dedication towards our foster youth at Mesa college. She goes above and beyond to provide services to foster youth despite these challenging times. From the constant student in reach and outreach to the ability to not miss one single resource that comes her way to share with our students. Mesa College is honored to have such amazing staff member serving students.
- Congratulations to Nicole for her 5 years for services! We are so proud to have you on our team and we look forward to continue being inspired by you for many years to come!

Evaluations

Employee Updates

- The Evaluations team is here to support students. Students may contact us via email at sdmesaevaluations@gmail.com or by phone using our Google Voice phone number at 619-800-3259. Please check the evaluations website for any updates and information, here: www.sdmesa.edu/evaluations

Events & Activities

- The Virtual Commencement Ceremony will be posted and held July 17th at 10:00 a.m. - the link will be posted directly on the sdmesa.edu homepage. Please note that diplomas will still be mailed out if students meet all requirements for their degree and/or certificate. Upon completion of the requirements for the Associate Degree and/or Certificate of Achievement, the student is earning, their award will be recorded to the official transcript in late June and diploma/s will be mailed to the address on record. Spring graduates can anticipate receiving their diploma/s by early August and summer graduates can anticipate receiving their diploma/s by the middle of October. We appreciate your understanding during these challenging times, and we wish everyone good health and safety.

Innovations & Data

- Online Student Petitions & Forms: Please note that most petitions are now being processed through our District's mySDCCD support desk. Visit our District's Forms & Documents page here: <https://www.sdccd.edu/students/forms-and-documents.aspx> for instructions on how submit a petition/form and the available petitions. Forms that fall under Counseling & Evaluations will be under the Counseling Forms section. Many forms require meeting with a counselor or faculty member to determine eligibility or the appropriateness of the request.
- If you do not see a specific petition/form listed in regards to Evaluations, please contact our department via email at sdmesaevaluations@gmail.com and include your full name, CSID#, and contact phone number.

Policies & Procedures

- Summer Graduation Deadline: The deadline to apply for graduation as a summer graduate is July 31st! Please note that transcript evaluations are currently taking 60-90 business days. Please share this with students and encourage them to clear any pre-requisites with a counselor while their transcripts are being evaluated, so they are still able to register for classes.
- Status of Student Petitions? Please remind students to check the status of their student petitions (Academic Renewal, Mod of Graduation Requirement, IGETC Cert, and more) on Advising Notes under the My Academics tab.

- Graduation Status? Please note students who are graduating in spring and summer 2020, most of their graduation statuses will be “Pending” or “In Review”. If students are missing requirements that are noted by their evaluator on their graduation status, it is encouraged they meet with a counselor as soon as possible to resolve any issues.

Student Success Stories

- Many students are being accepted to their universities! We congratulate you all and wish you luck on your future endeavors.
- To all Mesa students: Congratulations on ending the spring semester. You are resilient and we are here for you every step of the way.

Special Recognition

- To the amazing TCE team & specifically, Deborah Salazar for working so hard in our online form portal system.

Financial Aid

Employee Updates

- Cathy Springs has completed 20 years as an SDCCD employee and will be honored in June.
- Cathy and Barbara Young prepare to retire from the SDCCD on June 30, 2020.
- Completed the selection criteria to invite qualified candidates for the two SAT (Techs) open positions in financial aid. Interviews are scheduled for mid-June (delayed due to audit responsibilities).

Events & Activities

- Reviewed and disbursed \$845,000 in CARES Act Grant funds to 1,690 eligible students.
- We disbursed over \$250,000 in federal and state aid to eligible students.
- We had to adjust the student's awards for all R2T4 completed during Spring 20 for students who withdrew due to COVID -19 19-20 to the actual eligibility amounts to comply with 05/15/2020 regulatory relief changes made by the Department of Education.
- The Financial Aid Audit period began on May 4th and we submitted documentation on or before their 05/15/202 and 05/25/2020 due dates. Preparing for next round of documentation for 55 selected students (copy of student records at SDCCD, COD, NSLDS, Clearinghouse) due 06/08.
- Received Identity theft claim related to enrollment during the 11-12 & 12-13 academic years.
- Pilar has been assigned to work with Charlie Lieu and activate the Olympia "live chat box" as an alternative for student contact.
- We began receiving Financial Aid documents for both years 19-20 & 20-21 via JIRA (accepting all documents) with an average of 15-20 documents per day. This is in addition to student's ability to submit verification documents via DocuSign.
- Emails: in addition to receiving emails directly to their outlook accounts, we receive an average of 50 emails (initial contact) per week in our mesaaid@sdccd.edu account. Staff averages 3-7 replies per initial contact.
- The number of faxes received is diminishing to around 20 per week as students are utilizing other options available.
- The number of students with bad addresses on the system continues with an average of 25 - 50 checks returned per week; these students received a 2nd reminder that their addresses in the mySDCCD portal should always be up to date.
- With the support of Dean Miller, we received authorization from the Executive Team to organize an on-campus student check-pick-up. We sent notification by 05/28/2020 to 127 students whose checks were in the Accounting Office to come and pick-up their financial aid checks the morning of June 2, 2020 between 9:30 am - 12:30 pm.
- Gilda - amongst many meetings (CARES Act Grant Selection Criterion and Distribution teams (Mesa and SDCCD), FA-CS, Student Affairs School Meetings, participated on the weekly Direct Deposit implementation meetings. Office staff participated in Anti-racism Support and financial aid related webinars.

Innovations & Data

- We completed the process for students to use JIRA to submit documentation. This is in addition to DocuSign and faxes. JIRA signature contains the student's name which allows us to work with the document more efficiently. In collaboration with the three campuses FAOs, Student Accounting Supervisors, Finance - Special Funds staff, and District Student Financials and Financial Aid Business Analysts completed the Financial Aid Overpayment Business Process.

Policies & Procedures

- We continue to be in motion as The Department of Education modifies or changes administrative relief rules for the 19-20 academic year. As of today, there is no administrative relief granted or grand-fathered to the 20-21 academic year.

Special Recognition

- To Pilar and Skyler who have stepped up and have allowed Financial Aid Director Gilda Maldonado to concentrate in the audit and the evaluation of the CARES Act Grant applicants.
- To Dean Miller for her valuable support in our efforts to better serve our students.
- To the Huron and independent consultants, the SDCCD Student Financials, Finance staff whom have diligently worked on developing and testing the Direct Deposit process in the PeopleSoft era and are making it possible to make aid refunds delivery easier for our students... to all KUDOS!

Outreach & Community Relations

Events & Activities

Outreach

- 5/1 -5/29: The Outreach Department wrapped up its “Journey to Mesa” workshops. These workshops were offered on a weekly basis via zoom. Attendees were provided with an opportunity to meet college staff and learn about the college’s programs and services such as: Career Dept., Transfer Dept., Financial Aid, Career Education, and the Outreach Dept. The workshops were a huge success servicing over forty students and their families for the month of May.
- 5/1 - 5/29: Olympian Chat - Outreach ambassadors have been using this new modality to support students remotely via phone, email, and scheduling zoom meetings. Ambassadors have provided additional support and assistance to help current and prospective students complete any last-minute applications, navigating campus solutions, financial aid, etc.
- 5/4, 5/5, 5/7: Pre-Enrollment Workshop (Mission Bay High School) – Outreach and Assessment staff provided CCCApply support. Assessment staff provided milestone information and shared how milestones set up students for their core classes. Each of the three sessions closed with a next steps presentation, which included information on Counseling, Financial Aid, CRUISE, EOPS, DSPS, and the San Diego Promise program. The workshops were a huge success, servicing over seventy seniors from Mission Bay who are all Mesa bound.
- 5/6: Pre-Enrollment Workshop (Clairemont High School) – Outreach and Assessment staff provided CCCApply support. Assessment staff provided milestone information and shared how milestones set up students for their core classes. The session closed with a next steps presentation, which included information on Counseling, Financial Aid, CRUISE, EOPS, DSPS, and the San Diego Promise program. The workshops were a huge success, servicing over fifty seniors from Clairemont who are all Mesa bound.
- 5/8: Pre-Enrollment Workshop (Coronado High School) – Outreach and Assessment staff provided CCCApply support. Assessment staff provided milestone information and shared how milestones set up students for their core classes. The session closed with a next steps presentation, which included information on Counseling, Financial Aid, CRUISE, EOPS, DSPS, and the San Diego Promise program. The workshops were a huge success, servicing over twenty-five seniors from Coronado who are all Mesa bound.
- 5/12: Pre-Enrollment Workshop (Point Loma High School) – Outreach and Assessment staff provided CCCApply support. Assessment staff provided milestone information and shared how milestones set up students for their core classes. The session closed with a next steps presentation, which included information on Counseling, Financial Aid, CRUISE, EOPS, DSPS, and the San Diego Promise program. The workshops were a huge success, servicing over twenty-five seniors from Point Loma who are all Mesa bound.

Promise

- Promise hosted three information sessions for students who will be entering the program in Fall 2020. These sessions were geared toward student-athletes, Clairemont High School, and the general public. We had over 110 participants across all three sessions.

Innovations & Data

Promise

- We have 579 incoming Promise students whose applications have been verified and are completing the enrollment process. There are another 91 students with pending applications. * Students whose applications have been verified received an email and phone call to complete the next steps to enroll in the Promise which include SSSP matriculation steps, registering for Summer CRUISE, and signing a Promise contract.

Policies & Procedures

- We are continuing to accept applications to the Promise program for Class of 2020 high school graduates through June 11, 2020. After that deadline, students will be admitted on a space-available basis.
- Current Promise students received a COVID-19 update email informing them that the campus engagement requirement, counselor meeting, and comprehensive education plan requirements have been suspended for Spring 2020. Students will not be penalized for not completing these requirements this semester. Students who dropped below 12 units due to COVID-19 and related circumstances were encouraged to submit an appeal form to remain in the program. We are awaiting official word from the state chancellor's office regarding the 12-unit requirement.

Student Success Story

- Two Promise students have petitioned to graduate. Of these, 19 students have earned at least two degrees and 7 students have earned a cumulative 4.0 GPA.

Special Recognitions

Promise

- We would like to recognize the valuable efforts and hard work of Promise ambassador Jessica Gaffney. She was the first person to fill this role and has set the bar high for future Promise ambassadors! With her support, we were able to better serve our 1,400+ Promise students and enhance the Promise experience at Mesa College.
- We would also like to recognize Peer Navigators Guadalupe Mendez and Nayra Cruz, who were liaisons to the Promise program this semester. They ensured the Peer Navigator team could troubleshoot Promise issues for their students and helped us continue the wraparound supports offered to Promise students.

Student Affairs

Events & Activities

Associated Students Elections

- The Mesa College Associated Students successfully completed their campaign and election cycle for the Spring 2020 semester, electing # executive board members and # student senators.
- We would like to welcome our incoming and incumbent President Taylor Carpenter, Vice President Cam Hin, and Senators Piper Ceriani, Rebecca L. Chen, Maya Asiral, Erik G. Hagstrom, Catalina Henriquez, Kilma S. Lattin, Tara Yousefi Nejad, Loc Nguyen, Alexandria Romei, Joelle Schumacher, Trina Tauer, Karla Tirado, and Michael Wang. We look forward to working with them during the new academic year!

Online Scholarship Awards Presentation

- Mesa College's Scholarship Committee completed preparations to deploy the online Scholarship Awards Presentation, which went live on Friday, May 15. Opinions have been positive and the Scholarship Committee is extremely pleased with the result. To reiterate from last month's report, under the special conditions imposed by COVID-19, the Mesa Foundation arranged for all scholarship recipients to get their awards checks early, and all awards were distributed to students in April.

Special Recognitions

- Thank you to the Virtual Commencement Planning Team including:
- Joel Arias
- Zulma Heraldez
- Claudia Estrada Howell
- Jennifer Kearns
- Courtney Lee
- Charlie Lieu
- Jennifer Park
- Olivia Picolla.

These are an amazing team of creative minds! Stay tune for a beautiful, celebratory, and honorable Virtual Commencement Ceremony on July 17, 2020 10:00am

Student Development

Events & Activities

- Dean Crakes completed a year-long leadership development program with the Student Development supervisors using Kouzes and Posner's Leadership Challenge Workbook.
- The School of Student Development and Student Success and Equity facilitated a school meeting for the Student Services Division.
- The SEA Report (Student Equity and Achievement Program) was presented to the President's Cabinet on May 19. The presentation was facilitated by the following SEA leads: Ingrid Jayne and Andy MacNeil (BSI), Larry Maxey (Student Equity), and Ailene Crakes (Student Success and Support Program).
- The online version of the Equity Crosswalk was facilitated to the following areas: Admissions, Veterans Services, Career Services, Online Counseling.

Policies & Procedures

- The Dean of Student Development and VA Supervisor are working together to address the consolidated findings from the 2019 Voluntary Education Institutional Compliance Program.

Student Health Services

Events & Activities

- Medical Director of Mesa Student Health Services, Dr. Calvin Wong and Mesa Health Center Director, Suzanne Khambata, FNP hosted a two hours long event, Talk to a Doc. Most recent updated information about COVID-19 was presented by Dr. Wong. Suzanne provided extremely helpful news on CDC updates, housing for students, how to search more free testing, cash aids for students and extra help for students with children, etc. Dr. Wong and Suzanne tagged team to answer all questions about COVID for example, animals spreading COVID, how many types of tests are available, cleaning methods, how to take care of yourself when sick, what medication to take for relieving a fever for different age ranges, and how to protect babies because there are no mask available to fit them, etc. Students were engaged in asking a lot of good questions relating to physical health and mental health during this COVID pandemic, how to clean hands properly and how to properly wear and remove a mask.
- Student Health services Mental health and EOPS collaborated to provide a workshop during the Student Support During This Pandemic group, on lowering anxiety using the skill of Emotional Freedom Technique (by Gary Craig). Students reported an overall lower anxiety by end of group. Also students who responded said it was helpful. Student Support during This Pandemic was presented weekly by Linda Gibbins-Croft LCSW. This was an an-line guided discussion that aimed at creating community, reducing anxiety and improving focus.
- Active Minds Club continues to regularly meet every Wednesday's at 1:00PM. Discussions revolving around healthy coping mechanisms, ways to reach out to Students on campus during COVID-19 and new/innovative ways to build the club has been discussed. Students stay in constant communication via Whatsapp where they share weekly song suggestions, movie/tv show recommendations, Aurora also provides Journal Prompt discussions, reminders regarding weekly meetings, and regular connectivity to others. New to the clubs implementation during online/virtual learning is the Mesa College Active Minds book club. Students have decided on reading Trevor Noah: Born A Crime. Weekly discussion questions will be developed by Chapter leaders.

Innovations & Data

- Student Health Services serviced 314 students remotely on TeleHealth, phone and email.
- Classified Staff Mental Health Workshop: Maria Aurora San Pedro provided a Mental Health workshop revolving around managing the structure of Working From Home during a Pandemic. Aurora addressed tips and suggestions on self-care, routine/structure, and mindfulness. Interactive group discussions were implemented to create connectivity to others and facilitate health Mental Health discussions.
- Peer Navigators: Maria Aurora San Pedro continues to support the Avanza Center Peer Navigator team by providing monthly Mental Health support. Discussions revolving around school year success, reflection on growth, and current ways of coping during COVID-19 have been addressed with the team. Creative connections and team building by virtual breakout

discussions and self-care games have been implemented into virtual meetings with Peer Navigators.

- Student Health Team members collaborated on an FCC grant for telemedicine (\$5,000). We are continuing to seek advice to complete the application.

Policies & Procedures

- Policies and procedures have been developed related to –
- Patient care flow during telehealth visits;
- COVID-19 vaccination tent flow of patient care; and
- COVID-19 Survey questionnaire and re-opening policies and procedures.

Special Recognition

- Special recognition this month goes to Sue Shrader Hanes LMFT. Sue has served Mesa Student Health for nearly 14 years. She retired this month. Sue provided exemplary care to thousands of students in these past years. Sue also served on the Culture and Diversity Committee, voluntarily, for many years. She invented the Tents of Tolerance and the Welcome to Somalia and Vietnam events. Sue also collaborated with many campus groups to create the Deaf Celebration Day event. We wish Sue well in her retirement.

Student Success & Equity

Events & Activities

- Participated in Mesa 2030 SSE Department Interview
- Hosted Joint School Meeting with all Student Services Departments
- Hosted Mobile Food Bank Distribution
- Participated in Mesa 2030 IEPI Review

Innovations & Data

- As we concluded our initial round of emergency relief funding, the equity data looks promising:
- Asian - 15%
- Black/AA - 7%
- Hispanic/LatinX - 45%
- Pacific Islander/Nat - 1%
- Two Or More Ethnic - 8%

Student Success Stories

- 177 Students received emergency funding, \$26,550 in funding was distributed in May

Special Recognition

- I have a tremendous feeling of appreciation for all of my departments and program; everyone has done an exceptional job under the circumstances. We have adapted to ever changing circumstances with very little complaint. I want to specifically mention my SSE Leadership Team: Johanna Aleman; Pahua Vang; Erika Higginbotham; Leticia Diaz; Agustin Rivera; Sasha Verastegui. Thank you all for your valuable leadership. We will get through this. Finally, I would like to acknowledge the one individual who sets the table for all of us to be successful, VPSS Ashanti Hands. Thank you for your leadership, trust and integrity. You are an inspiration and model for rest of us, thank you.

Transfer

Events & Activities

- We held our first-ever Career Next Steps via Zoom in collaboration with SDSU: 46 students attended.
- Thirty-three students attended the SDSU Microsite Student Question and Answer Session.
- The Transfer Recognition Spotlight is going online.

Innovations & Data

- 20 Counselor Appointments
- 14 Representative Appointments
- 60 Representative Webinars
- 136 Drop-Ins
- 782 Additional Contacts (phone/email)

Policies & Procedures

- Continued to convert events online.

Student Success Stories

- One of our students who attended the first SDSU Career Next Steps has recently graduated from SDSU. Due to her engagement in this activity she was able to begin her involvement at SDSU during her first semester. She was featured in an SDSU newsletter https://newscenter.sdsu.edu/sdsu_newscenter/news_story.aspx?sid=78023

Special Recognition

- Thanks to GITY!!!!- she is on the front lines of managing telephones and emails. As well as coordinating Zoom events and rep visits. Transfer Center Allstar Special thanks to Erin-Nicole and Olivia for putting the Transfer Recognition Spotlight Virtual event together!!

Veterans

Events & Activities

- In May, we hosted -
- Zoom meeting with Ryan Morris from VA Vocational Rehab for student veterans to have 1:1 meetings
- Zoom Meetings with VA certifying staff to review new process for certifying education benefits
- Zoom Meeting with Communications regarding Social Media pages launching
- Zoom meeting for newly admitted and prospective students interested in UCSD. Meeting included current UCSD students (a Mesa alumni), Admissions and Veterans staff to assist and answer questions.
- Zoom meeting for students interested in USD.

Innovations & Data

- We have received and processed 189 VA education benefits in a paperless environment for the Summer semester
- Certifying Official staff responded to 303 emails and follow up calls to students
- On the Google Voice line we had 369 phone calls answered
- 147 student veterans are graduating this year
- Veteran Services website has been updated
- Veteran Services has launched their social media accounts--Twitter @sdmesavets and Instagram @sdmesavets

Student Success Stories

- Our student veterans are grateful to what Mesa has provided to them during their time with us. Here are a couple of words from our students when I asked for pictures "I appreciate this opportunity to be able to share my marine corps experience" and "Mesa has set the bar very high and I'm fortunate to have been a part of the success this school has achieved!"

Special Recognition

- A huge thanks to the team in Veterans & Records for taking care of business and always being there when I need something. To the SDLT team, your support and camaraderie means so much. And last but not least to my flagpole, thank you for the morning coffee meetings and being there for support. I can't wait to see all of you again in person.

Vice President Student Services

Employee Updates

- VP Hands is serving as Mesa College's Project Director for CARES Act Fund - direct student support.

Events & Activities

- **Mesa's Motivation & Morale Committee (M&M)**
 - Thank you to all our Student Services team members who joined us for virtual activities on "May the Fourth" Star Wars Day! We had a great turnout at the trivia games and it was so awesome to see your loved ones participate as well.
 - This month, we also had the opportunity to celebrate Moms at Mesa, and hosted a special social hour via Zoom called, "Monday Morning Moms." The M&M Committee looks forward to bringing you more fun activities.
 - Save the date: Monday, June 22nd at 1pm, join the M&M Zoom Room for a "Super Dads Social."
- **VP Hands shared with -**
 - Peer Navigators and AVANZA staff at the Closing Out the Year with the PNs
 - Faculty at our New Faculty Institute (NFI) Graduation Ceremony
- **VP Hands attended the following college activities**
 - Drive-Thru Mobile Markets
 - Mesa College Virtual Town Hall Meeting
 - Informational Webinar in Spanish
 - SDSU Microsite Info Session
 - Final Student Development Leadership Team Leadership Program Meeting
- **VP Hands attended the following webinars**
 - Umoja Student Town Hall
 - Critical Considerations for Re-opening Facilities
 - Online Support as an Anti-racist Practice
 - Equity-Minded Mathematics Instruction
 - How to Express Authentic Care with a Focus on Racial Equity
 - Strong Workforce Program
 - Unscripted and Unplugged - A2MEND
- Classified Senate planned a week of activities and workshops for Classified Appreciation Week. Events included sessions on mindfulness and meditation, mental health, home scavenger hunt, silent dance party, and virtual coffee hour. Special thanks to Eva Parrill, Amara Tang, Brandon Terrell, Catherine Cannock for the planning the weeks' events. Also, special shout out to Carla Grossini-Concha and Aurora San Pedro for hosting events. Overall, all the events were well attended. It was a great opportunity for Classified Professionals to connect with each other and appreciate all the work that they do at Mesa. You are the stars that make Mesa shine!

Innovations & Data

- Thanks to Mesa College and District Planning Teams we launched our CARES Act application and process. Our Mesa College website can be found [here](#). This month, Mesa anticipates awarding \$843,000 in grants to 1,686 students. Special thanks to Gilda Maldonado for her efforts coordinating these efforts.
- Thanks to Ailene Crakes for creating a Student Services Canvas Shell that will be launched this Summer
- DSPS and Student Veterans Services virtual bot is launched.
- Assessment Live Chat feature is up and ready to help our students. Students can now chat with a live personnel from the Assessment Office.

Policies & Procedures

- SDCCD is pleased to announce a change in the Academic Standing policy. In the past, students who have been disqualified twice were required to sit out one full academic year. Recently the policy was changed to only require a one semester sit out. Students who have met the new policy requirement, had their holds removed from their record.

Special Recognition

- Special thanks to Student Health Services for acknowledging the pain many are feeling from the devastating loss of Ahmaud Arbery and George Floyd's lives.
- Special thanks to Anne Hedekin for her leadership with our SDCCD & SDSU's Bachelor's Degree Completion Microsite Partnership.
- Special thanks to Victoria Hernandez, Ailene Crakes and Lorenze Legaspi for working to ensure that our MOU with DoD's Voluntary Education Office is compliant.
- Special thanks to the Mesa Classified Senate for helping to raise \$600 for the Mesa Student COVID-19 Emergency Fund.