



Student Services Monthly Updates are designed to tell our story of providing pathways that inspire, engage and empower our diverse students to learn and succeed. These updates also track our support of Mesa's journey of becoming the leading college of equity and excellence. We encourage you to review our highlights and dig deeper into departmental updates to learn about new employees, innovations, data, events/activities, student success stories, special recognitions and new Policies & Procedures impacting the way we serve students. Thanks to our incredible Student Services Team for their tireless efforts in creating the conditions that matter for our students to succeed. – Ashanti Hands, Vice President, Student Services

Admissions ♦ Assessment ♦ AVANZA Student Engagement Center, Peer Navigator, and CRUISE Programs ♦ CalWORKs ♦ Career ♦ Counseling ♦ DSPS ♦ EOPS & Special Programs ♦ Evaluations ♦ Financial Aid ♦ Outreach & Community Relations ♦ Student Affairs ♦ Student Development ♦ Student Health Services ♦ Student Success & Equity ♦ Transfer ♦ Veterans ♦ Vice President Student Services



Monthly Update Highlights

Employee Updates

- Counseling Chair Leroy Johnson has retired; Cynthia Rico is Counseling's new chair.
- Claudia Estrada-Howell begins a new position at Miramar College as the Associate Dean of Career Education. Olivia Picolla will serve as Acting Supervisor. Congratulations Olivia!
- A shout-out to Johanna Aleman for winning the Unsung Hero Award!
- Admissions is excited that Celine Ahearn has reclassified as a Senior Student Services Assistant.
- Thirteen Peer Navigators successfully completed a month and a half of training to help welcome the newest Olympians during Summer CRUISE!
- Allison Crakes joined the Basic Needs Team, Welcome Allison!
- The TCE welcomed two new work study students, Dantz and Josh!
- Ashanti Hands was elected to serve as a Director on the San Diego Youth Services Board.
- In June, DSPS bid farewell to Shanelle Changotra (Student Services Assistant). Shanelle was a valuable member of the DSPS team and the campus community.
- Student Health Services' beautiful and wonderful Nancy Bromma, FNP, is now retired.
- Laura Milligan, FNP, is returning to us in late August after 8 months away. Laura was working in a remote clinic in Sierra Leone, Africa with Doctors without Borders.
- Kennedy Carrothers returned to Student Health Services to support the front office.
- Transfer Center's Mary Eden has accepted a position at the College of the Desert.

Events & Activities

- The Assessment & Testing Office supported students who attended Mesa's Regfest to ensure they had student services support, Placement Assistant information, Challenge Exam support, and milestone information.
- In collaboration with EOPS and Special Programs, STAR TRIO participated in the Summer Virtual Open House 2021 to inform students about STAR programs and services. This week-long event helped students with the application process, learn more about each program through informational sessions, and meet STAR faculty and classified professionals.
- Mesa College Grad Parade "Car-mencement" was held on Friday, June 4, 2021. More than 360 students attended in often ostentatiously decorated vehicles to celebrate their achievements. Around 100 representatives from Mesa College's faculty, classified professionals, and administrators were present to add their voices from the sideline. Joy was written all over the faces of our graduates as we cheered them on. Look back on the fun by viewing the photo album [here](#).
- Dr. Calvin Wong and Renee Dean, RN hosted COVID-19 Vax Station for the Mesa Athletes with an enticement of pizza and Baja Blast Mountain Dew to all athletes who stopped by to get a vaccine.
- Student Success & Equity has been developing the groundwork for an Equity Institute which will be the central hub and resource for equity related professional learning and campus activities. We hope to establish a taskforce using IEPI funds to build out and establish the institute.
- The Transfer Recognition Spotlight video hit the SD Mesa Transfer Center YouTube channel early July.
- Student Services hosted our annual Mesa Student Services Council Retreat. Over 20 supervisors, managers and department chairs discussed topics including our Call to Action, Return to Campus Planning and New Directions (Mesa Journey, Student Services website, QLess and Live Chat enhancements)
- For the first time ever... M&M celebrated "Take Your Pet to Work Week" between June 21st - 25th, 2021! We hosted a "Pet Show and Tell!" on Zoom on June 21st where we got to meet the furry friends of Student Services. We also hosted a Pet Choice Awards 2021 - Photo Contest with a total of 69 submissions for 5 categories! The Mesa Community had the opportunity to vote for their favorite pet photos, and the winners received Amazon gift cards!

Innovations & Data

- The Summer CRUISE Meet and Greet included Umoja, Kapwa and Puente which delivered presentations to our incoming students in an effort to promote community, a sense of belonging, and to let students know resources are ready for them. A popular activity, the Meet and Greet was divided up into two days to allow presenters more time to dialogue with CRUISErs.
- Counseling Department equity efforts continue with the addition of offering Cafecito Zoom Meetings targeted to Latin@ student who are not in good standing. The first Cafecito hour served nine students. During this hour, students meet with two of our "Consejeros" to answer immediate questions and to share information on topics such as on- and off- campus resources, career paths, review of required courses, Covid 19, and returning to campus.

- The Black Faculty Counselor Collaborative continues to hold hot spots which are one-on-one meetings with either Judy, Michael, Terrence or Kimberly for 30-minute sessions. Sign-ups are necessary and can be entered here: <https://bit.ly/3Kw5Rlr>
- EOPS is excited to share that they changed the Project Restart program name to Rising Scholars as of July 2021. Rising Scholars is the program name used by the California Community College Chancellor's Office (CCCCO).
- EOPS is accepting new EOPS student applications for Fall 2021. Please share with students! Eligible students will also receive an invitation to apply through email from the SDCCD district.
- Financial Aid is working alongside other SS Departments in the implementation of the QLess.
- 460 incoming Year 1 Promise students have signed the Promise Contract and are officially enrolled in the Promise program. We are working with an additional 450 students to resolve application issues and get enrolled in the Promise program.
- Mesa College has been designated as a 2020-2021 Military Friendly School with a Silver Recognition.
- The College Technical Analyst and team launched the "First Steps" newsletter to students who completed online orientation

Policies & Procedures

- Challenge Exams: As of July 1, challenge exams are being proctored in person in the Assessment & Testing Office. This effort should help more students to clear necessary prerequisites to enroll in appropriate classes
- CalWORKs is currently accepting new Fall 2021 students through CW Intake forms or visiting the website at Visit www.sdmesa.edu/student-services/calworks and clicking on, "Scheduling a Remote CalWORKs Counseling Appointment."

Student Success Stories

- Credit the new Peer Navigators who invested over 100 hours on Zoom to support new, incoming students. The team has really come together and shown patience and resiliency in a very small amount of time. We have a great group on our hands!
- About half of CalWORKs spring 2021 students enrolled in summer 2021 classes, even though the county was not requiring students to report or complete any activity to continue to receive Cash Aid from the county.
- A student in Professor Kirsten Pogue-Cely PG 130 needed immediate financial assistance due to several challenging life factors (newly immigrated to the United States; student was laid off from her retailing job due to the pandemic; and current separation from spouse). Professor Pogue-Cely shared that Mesa was offering relief grants (HEERF) in the spring of 2021. The student applied and was awarded \$750.00 and with that money the student was able to enroll for fall 2021. Professor Pogue-Cely was also able to assist the student in researching a new career path.
- Below are some comments shared by continuing EOPS students. Please share with students who are interested in applying for the program!
 - "I am very grateful to all the counselors in the EOPS program for continually meeting with me throughout the semester and supporting me in my educational decisions."

- “EOPS has helped me a lot by helping me with enrolling in classes and guiding me with my career.”
- "Thank you so much for the Bookstore e-card award. It means the world to me."
- “EOPS has helped me so much with financial assistance (book voucher) and planning out my educational plan, and seeing my completion of it. The counselors there are very admirable and educational. They encourage their students to keep pursuing their goals, whatever the case, they are like mentors.”
- Promise Ambassador Makayla Srioudom and Outreach Ambassadors Delany Lizarraga and Anthony Chhum will be transferring to SDSU in the Fall - Go Aztecs!
- Every transfer student is considered a success. The Transfer Center has collected over 60 students’ submissions for its Transfer Recognition Spotlight video. The department gets frequent updates on appeals beings successful.

Admissions

Employee Updates

- We are excited that Celine Ahearn has been reclassified as a Senior Student Services Assistant. Celine has been managing our MySDCCD Support Desk (JIRA) and has been instrumental in our work with SDUSD on CCAP/ACP. Congratulations Celine!
- We hired several VA work studies to help support our Ivy Chat. The VA work studies trained with each of the admissions staff before going live on Ivy Chat.

Events & Activities

- The Admissions office attended the Chancellor's Office System Webinars on June 2, June 16, June 30, July 14, July 28
- Admissions was present for the Mesa College Grad Parade "Carmencement" on June 4
- Feel Heal and be Real on June 10, July 14
- Classified Senate on June 10
- Juneteenth: A Celebration Across the Nation on June 15
- EOPS, CARE, and NextUp Advisory Board Meeting on June 17
- M&M Pet Show and Tell! on June 21
- RegFest on June 24
- New Peer Navigator Admissions Chat on June 25
- MSSC Virtual Retreat on July 19
- M&M Mixer on July 26
- We also continue to meet every Tuesday for a staff meeting.

Innovations & Data

- For June and July, we replied to 1,847 emails, 1757 phone calls were answered on our Admissions phone tree, and an additional 209 were documented on Google Voice. We are working on a better way to track our Google voice calls. We helped 8 students with their home certification for SDSU cross-enrollment. We supported 47 international students and replied to 258 Residency inquiries. We reviewed 204 summer supplemental applications and enrolled 179 high school students. We also enrolled 158 students into 6 CCAP/ACP summer classes. We processed 598 MySDCCD Support items including name changes, registration worksheets, and grad status changes. We spoke with 60 prospective students and responded to 55 transcripts inquiries. We also completed 85 verification of enrollments.

Policies & Procedures

- We continue to work with District on improving the HS Dual Enrollment process by updating the HS supplemental application on MySDCCD Support Desk. We also clarified the HS academic standing and disqualification process.
- At Mesa, we also worked with our Math Department, Assessment and Testing on helping to streamline the policy and process for high school students to clear pre-requisites.

- We have been working on improving and streamlining our procedures by writing job aids for MySDCCD Support Desk queues.

Special Recognition

- We are so thankful for Alexis, Celine, Cesar, Dulce, Helena, Jim, Jose, Karina and Trung as they have been coming to I-400 to help us prepare for the return to campus.

Assessment

Events & Activities

- RegFest - The Assessment & Testing Office supported students who attended Mesa's Regfest to ensure they had student services support, Placement Assistant information, Challenge Exam support, and milestone information.
- Challenge Exams – As of July 1, challenge exams are being proctored in person in the Assessment & Testing Office. This effort should help more students clear necessary prerequisites to enroll in appropriate classes
- Live Chat – Our department continued to assist students via the Student Services Live Chat.

Innovations & Data

- June 2021 Totals:
 - E-Chat 20 ELAC 1
 - Email 124
 - Orientation 48
 - Placement Assistant 238
 - Unduplicated Student Count 364
- July 2021 Totals:
 - E-Chat 32
 - ELAC 6 Email 121
 - Orientation 50
 - Placement Assistant 173
 - Challenge Exams 4
 - Unduplicated Student Count 315

Special Recognition

- Special shout out to Amy Bettinger and Jocelyn Werlinger for going above and beyond to support students during Mesa Regfest and with onsite challenge exam proctoring. You are Amazing!!

AVANZA Student Engagement Center, Peer Navigator, and CRUISE Programs

Employee Updates

- Our team of 13 Peer Navigators successfully completed a month and a half of training to help welcome the newest Olympians during Summer CRUISE!

Events & Activities

- Summer CRUISE July 13-15, 20-22, 27-29; Saturday CRUISE July 24
As of this report, the Peer Navigators have welcomed over 400 students through our online Summer CRUISE session! Thanks in part to our continued collaboration with Promise, Student Athletes, International Student Orientation and Math department, CRUISERS are prepared to start their academic journey.

Innovations & Data

- Summer CRUISE Meet and Greet invited Umoja, Kapwa and Puente to deliver presentations to our incoming students, in an effort to promote community, a sense of belonging and to let students know resources are ready for them. A popular activity, Meet and Greet was divided up into two days to allow presenters more time to dialogue with CRUISERS.
- Summer CRUISE has collaborated with Second Year Promise and ADVOC8 to create a Second Year Summer CRUISE session! Interested students will be paired with a PN who will support them during their second year, and offer a career and major exploration piece. We are confident our efforts will strengthen the pipeline from first - to -second year.

Policies & Procedures

- Both programs reviewed how to successfully deliver online workshops by receiving Zoom training and "how-to" should any online irregularities occur.

Student Success Stories

- Credit the new Peer Navigators who invested over 100 hours on Zoom to support new, incoming students. The team has really come together and shown patience and resiliency in a very small amount of time. We have a great group on our hands!

Special Recognition

- All of Student Services for making the time to present to the Peer Navigators during training and participating in Summer CRUISE. Special shout out to all who supported Meet and Greet: DSPS, EOPS, Student Health Services, Student Affairs, Umoja, Kapwa, Puente, Math Department, The Stand, and Financial Aid. Extra special shout out to Alexi for her unwavering support throughout the whole process. The Peer Navigators are a remarkable group - much ups to them!

CalWORKs

Employee Updates

- Unfortunately, Leo Carrillo, CalWORKs Adjunct Counselor, will not be returning in the Fall. CalWORKs will definitely miss his spirit and energy he had brought to the program. We wish him well with his future endeavors.

Events & Activities

- All students attending second appointment and completed program survey received a gas card
- Collaboration with EOPS/CARE Program for recruitment purposes
- Continued attending CalWORKs Region X monthly meetings that included SD County Health Human Services Agency (HHS), and SD county contractors (Public Consulting Group (PCG), ResCare, and Equus Workforce Solutions. With the goal being to continue strengthening pathways and support services for incoming and continuing CalWORKs students.
- Continued sending out CalWORKs newsletters to all current CalWORKs students about campus monthly events and State CalWORKs program updates through CalWORKs Canvas
- Continued to accept new CalWORKs students into the program
- Continued to accept appointments for Summer Individual Training Plan (ITP).

Innovations & Data

- CalWORKs served 15 active CalWORKs students.
- CalWORKs had 10 spring 2021 CalWORKs students enrolled to take summer 2021 classes
- CalWORKs received and accepted 5 new applicants into the program

Policies & Procedures

- CalWORKs is currently accepting new Fall 2021 students through CW Intake forms or visiting the website at Visit www.sdmesa.edu/student-services/calworks and clicking on, "Scheduling a Remote CalWORKs Counseling Appointment."
- Continued implementation of the new CalWORKs WTW Student Reform of 2021 (SB 1232).
- SB 1232: The San Diego County CalWORKs program has a set study time hours that will be supported on the students CalWORKs Individual Training Plan (ITP). Other new (SB 1232) changes, the San Diego County CalWORKs department will be able to disseminate full-time and part-time CalWORKs student's set Book grant 10 days before classes begin. If cost of book(s) exceeds the allowed set amount, student will be able to request additional funds.

Student Success Stories

- About half of CalWORKs spring 2021 students enrolled in summer 2021 classes, even though the county was not requiring student to report nor provide any activity to continue to receive Cash Aid from the county.

Special Recognition

- Special THANK YOU to our CalWORKs adjunct counselors Leo Carrillo for his constant support to the CalWORKs students and making sure the students' needs or concerns are being met or addressed.

Career

Employee Updates

- Claudia Estrada-Howell will be leaving the Transfer, Career, and Evaluations department. Her last day was July 30th. Claudia served as the Supervisor for the department since January of 2016. She will begin a new position at Miramar College as the Associate Dean of Career Education.

Innovations & Data

New Employer Contacts Mesa Job Network

- New Employer Contacts Mesa Job Network: Total of 20 new employer contacts were made during this month through our online job board, "Mesa Job Network."
 - 1. Chick-fil-A at Del Sur Town Center 2. Community Health Group 3. East Bay SPCA 4. Enstal Technologies 5. Esperanza Immigrant Rights Project 6. Filippis Pizza Grotto 7. Lean and Green Kids 8. Legends Hospitality Sofi Stadium 9. LPL Financial 10. Options For All 11. Pathway Vet Alliance LLC/Pearson Animal Hospital 12. Payment Logistics 13. PCI Pharma Services 14. Proshred Security 15. R&V Management 16. Samwha USA 17. San Diego County Office of Education 18. The Santaluz Club 19. UTC Ice Sports Center 20. Xterra Wetsuits

Job Postings on Mesa Job Network

- A total of 41 jobs were posted by employers on the online job board to hire Mesa students and alumni. Students can create an account on <https://www.collegecentral.com/sdmesa/>
- To learn more about the online job board and other career resources for students, visit the "Career Connect Newsletter." Newsletters are located on the Career website in the reports webpage. Remote Career Center Data

Remote Career Center Data

- Student Career Contacts reported on SARS: Total of 66 (point of contacts)
- Remote Career Counseling Appointments: Total of 59
- Live Chatbot Conversations with Students: 43

Special Recognition

- Thank you to all of our students who have remained resilient throughout these challenging times. We see you, we appreciate you and we are here for you.

Counseling

Employee Updates

- Counseling Chair Leroy Johnson has retired; Cynthia Rico is Counseling's new chair.

Innovations & Data

- Counseling Department equity efforts continue with the addition of offering Cafecito Zoom Meetings targeted to Latin@ student who are not in good standing. The first Cafecito hour which was announced within a week turn around (July 12, 2020) had nine (9) students present. During this hour students will meet with two (2) of our "Consejeros" to answer students' immediate questions and to include topics such as "on or off campus resources; career paths; review of required courses; Covid 19/and coming back to campus. The next Cafecito hour is set for Friday, July 23, 2021.
- The Black Faculty Counselor Collaborative continue to hold hot spots- which are one on one meeting with either Judy, Michael, Terrence or Kimberly for 30-minute sessions. Sign-ups are necessary at: <https://bit.ly/3Kw5RIr>

Student Success Stories

- A student in Professor Kirsten Pogue-Cely PG 130 needed immediate financial assistance due to several challenging life factors - newly immigrated to the United States; student was laid off from her retailing job due to the pandemic; and current separation from spouse. Professor Pogue-Cely shared that Mesa was offering relief grants (HEERF) in the spring of 2021. The student applied and was awarded \$750.00 and with that money the student was able to enroll for fall 2021. Professor Pogue-Cely also was able to assist the student in researching a new career path.

Special Recognition

- Kearny Fast Track students are currently being enrolled for fall 2021. It is a huge undertaking from many different offices to efficiently and effectively run this program. I want to extend a huge thank you again to the VPI's Office (Mila Zagayansky, Arlis Svedberg, Dr. O'Connor).
- Congratulations to all the students who have been accepted to our Allied Health Programs for fall 2021. AND, a BIG THANKS to Counseling Faculty Nick Demeo, Counselor Liaison to the Allied Health programs, who is meeting with the admitted students to ensure that their pathway to the Certificate or AS degree will be met at the end of their program. Additional thanks to Counseling Faculty Kari Parker who also is assisting in these efforts.
- A HUGE SHOUT OUT to the Classified staff in the Counseling Department ensuring students get their immediate questions answered or referred to the appropriate department. They have worked side by side with the Counseling Faculty during this HIGH student demand season. Most notable, the entire department ensuring calls and e-mails were consistently answered since the start of the pandemic.

DSPS

Employee Updates

- In June, DSPS bid farewell to Shanelle Changotra (Student Services Assistant). Shanelle was a valuable member of the DSPS team and the campus community. We wish her much success!

Events & Activities

- DSPS conducted training for the new Peer Navigators
- DSPS participated in summer CRUISE
- Erika Higginbotham, DSPS Coordinator, attended the Mesa Student Services Council summer retreat
- DSPS and MT2C continue our collaborative efforts
- DSPS presented to the new Rad Tech cohort

Innovations & Data

- DSPS continues the process of transitioning to Clockwork; which will allow for a completely paperless and remote access to office operations.
- During June and July, DSPS provided 730 drop-in services and logged 190 student appointments with counselors. DSPS supported instructional faculty by proctoring 15 exams over zoom.

EOPS & Special Programs

Events & Activities

EOPS

- 6/1-3/21 | EOPS Classified Staff participated in Classicon events throughout the week!
- 6/4/21 | Nellie Dougherty, Markus Berrien, and Rosa Palacios celebrated our SD Mesa Grads at the 2021 Carmencement Parade at San Diego Mesa College.
- 6/8 & 6/10 | EOPS Counselors participated in PERSIST Training.
- 6/16, 6/22 & 6/23 | Fall 2021 Priority Registration Open Lab - EOPS students were able to drop-in to meet with an EOPS counselor for assistance with registering for Fall 2021 classes.
- 6/17/21 | Summer 2021 EOPS, CARE, and NextUp Advisory Board Meeting - We hosted an advisory meeting which is an opportunity for colleagues and community partners to learn about our program updates, highlights, and have a discussion on how to continue strengthening our services.
- 6/17/21 | Amara Tang provided an informational training session for Peer Navigators to learn about EOPS and Special Programs services.
- 6/21/21 | EOPS staff members participated in M&M Activities for “Take Your Pet to Work Week”
- 6/28/21 | The EOPS Team participated in a Qless Training to learn about how our department can implement virtual line management through Qless.
- 7/9/21 | The EOPS Team participated in a Qless Training to learn about how our department can implement virtual line management through Qless.
- 7/13-7/30 | EOPS hosted Application Assistance Open Lab events to support prospective and current students in applying for Fall 2021 EOPS and Special Programs.
- 7/15, 7/22, 7/29 | EOPS participated in the Summer Cruise Meet & Greet events to speed zoom with summer cruise students and to share information about our programs and services.
- 7/15, 7/22, 7/29 | EOPS participated in Promise Orientations to share valuable information about our programs and services to Promise Students.
- 7/19-7/22 | EOPS hosted a Summer 2021 Virtual Open House Event - New and current Mesa Students, and the Mesa Community were invited to attend Information Sessions for EOPS, NextUp & FAST Scholars, CARE, Borderless Scholars, Rising Scholars, and STAR TRIO. We also hosted a Meet & Greet event for students to meet our EOPS and Special Programs team members, and to learn about our program services and eligibility requirements.
- 7/22/21 | EOPS participated in a presentation at E3 Civic High College Prep Academy to share valuable information about EOPS and Special Programs to prospective students.
- 7/26/21 | EOPS Virtual Study Session - This workshop was hosted for EOPS students to have an opportunity to study on Zoom together and keep each other focused and motivated.

CARE

- EOPS/CARE Open House Info Session
- All students attending 3 appointments received a gas card
- Collaboration with CalWORKs

NextUP & FAST Scholars

- The FAST/NextUp team hosted a "Think Tank" for our FAST and NextUp Scholars program. The purpose of the Think Tank is to reimagine what our programs will become for the upcoming semester. We heard student, staff and faculty voices in the development of FAST and NextUp. This was an opportunity in which those students who participated shared what they want in their program.

Rising Scholars (Formerly Project Restart)

- We are excited to share that we are changing the Project Restart program name to Rising Scholars as of July 2021. Rising Scholars is the program name used by the California Community College Chancellor's Office (CCCCO). Rising Scholars serves the same student population as Project Restart, eg, students that have been impacted by incarceration/criminal justice system. We changed the name in an effort to strengthening our collective energy in serving this student population.
- Project Restart Basic Needs workshops/check-ins
- Meditation workshop
- Rising Scholars Basic Needs workshops/check-in
- Attend Rising Scholars CCC Counselor meetings
- Collaboration meeting with Rising Scholars statewide network
- Collaboration with Project Rebound at SDSU
- Attend monthly Region X SDICCCA meeting
- One student graduated and will be transferring to UCSD

Borderless Scholars

- 06/8/21 | Borderless Scholars continued to engage in collaboration with JFS/ HELS to promote FREE Immigration Legal Services to our Borderless Scholars Students. To learn more about this service, please contact the EOPS Office to speak to one of our Borderless Scholars Team members: www.jfssd.org/HELs.
- 06/10/21 | Borderless Scholars Team met with the RISE Club President, Isis Robles to plan on activities that can benefit engagement for the Club. RISE stands for Rising Immigrant Scholars through Education. The RISE Club is student lead and supports undocumented, AB 540, Dreamer, DACA, Non-DACA, students from mixed-status families, faculty/staff, and allies as well as the community at large. Any interested student in becoming part of this amazing club, either as a member or as an officer please contact club Co- Advisors/Counselors Rosa Palacios at rpalacios@sdccd.edu and Amber Alatorre at aalatorr@sdccd.edu for more information.
- 6/15/21 | Borderless Scholars presented at the San Diego Community College Forum. With the presentation titled: Here to Stay, Here to Learn, Here to Dream: The Undocumented student experience at Mesa College. A presentation was given by the Borderless Scholars team followed up by a panel of current and former Mesa Borderless Scholar students. This forum space was recorded and uploaded to Youtube, Click Here or <https://youtu.be/CPUDRUYESCs> to watch. To learn more about the Borderless Scholars Program and Dreamer Resource Center at Mesa

College visit our website: <https://www.sdmesa.edu/student-services/eops/borderless-scholars/index.shtml>

- 6/30/21 | Borderless Scholars attended a presentation hosted by JFS/HELs to discuss Advance Parole. A program where eligible DACA recipients are legally able to travel outside the U.S. To learn more about this service, please contact the EOPS Office to speak to one of our Borderless Scholars Team members: www.jfssd.org/HELs.
- 7/01/21 | Borderless Scholars Team met with the RISE Club Officers to plan on activities that can benefit engagement for the Club. RISE stands for Rising Immigrant Scholars through Education. The RISE Club is student lead and supports undocumented, AB 540, Dreamer, DACA, Non-DACA, students from mixed-status families, faculty/staff, and allies as well as the community at large. Any interested student in becoming part of this amazing club, either as a member or as an officer please contact club Co- Advisors/Counselors Rosa Palacios at rpalacios@sdccd.edu and Amber Alatorre at aalatorr@sdccd.edu for more information.
- 07/6/21 | Borderless Scholars continued to engage in collaboration with JFS/HELs (Jewish Family Services/ Higher Education Legal Services) to promote FREE Immigration Legal Services to our Borderless Scholars Students. To learn more about this service, please contact the EOPS Office to speak to one of our Borderless Scholars Team members: www.jfssd.org/HELs.
- 07/19-7/30/21 | Borderless Scholars had the first Mesa Dreamer Summer Program. The program was designed to help current, prospective, and incoming students learn about the resources available to them at San Diego Mesa College. Mesa Dreamer Summer Program Provided a series of sessions designated to support Dreamer students. 31 students participated in the program, received school supplies, and had the opportunity to receive a \$500.00 educational grant. The program provided an overview of the Borderless Scholars Program, what San Diego Mesa College has to offer, Financial Aid available, Legal Services, and career/Internship options available to Dreamer Students, and much more!
- 07/19-07/20/21 | Borderless Scholars in collaboration with the Outreach Team presented career options, community partners, and services available to Dreamer students at San Diego Mesa College. In this presentation Students received the opportunity to explore different career paths, schedule appointments with the Outreach Team and learn more about the experiences of other peers.
- 07/21/21 | Borderless Scholars Counselor Clemente Ayala and the JFS/HELs Team partnered to inform students about FREE Legal Services, provide DACA updates, and introduction to Advance Parole. The DACA and HELs Services Information Session gave students the opportunity to meet the JFS/HELs team and to learn more about the recent changes in DACA. Counselor Clemente Ayala provided students with an Introduction to Advance Parole. Students that attended this session were able to obtain new knowledge, get their questions answered, and book appointments to obtain Legal Assistance.
- 07/28/21 | Borderless Scholars Team partnered with the San Diego Mesa College Financial Aid Office offered a CA Dream Act Application Workshop. The Financial aid workshop was tailored for current and prospective Undocumented Students. The attendees learned about the Dream Act Application, CCPG, Grants, and Scholarship opportunities.
- 07/29/21 | Borderless Scholars partnered with Work-Based Learning to offer information and resources regarding career, job opportunities, paid and non-paid internships available for our Students. In the session: Introduction to Careers, Entrepreneurship and Internships, students

received information and support on how to explore, apply, develop a resume and other career resources.

- 07/29/21 | Borderless Scholars counselor Rosa Palacios presented a Time Management Workshop. The tools you want to make the most of your time, a workshop designed to help our students on how to better manage and prepare for the school semester. The attendees learned about techniques to maximize their time as well as to employ the usage of a planner to better manage time.

STAR TRIO

- STAR TRIO hosted informational session this month to inform students about STAR TRIO eligibility requirements, services, and benefits.
- STAR TRIO Counselor Nellie Dougherty participated in our 2021 Grad Parade to celebrate our graduating students.
- In collaboration with EOPS and Special Programs, STAR TRIO participated in the Summer Virtual Open House 2021 to inform students about our programs and services available. This week-long event helped students with the application process, learn more about each program through informational sessions, and meet staff/faculty.
- STAR TRIO is participating in Summer Cruise to welcome incoming students and inform them about the services STAR TRIO provides to students.
- STAR TRIO started with new student orientations for incoming applicants. STAR TRIO is accepting application for the Fall 2021 semester.

Innovations & Data

EOPS

- EOPS is accepting new EOPS student applications for Fall 2021 (please see the EOPS website for more information. Please share with students! Eligible students will also receive an invitation to apply through email from the SDCCD district.

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NextUP & Fast

- Summer enrollment numbers ♦ FAST 12 ♦ NextUp 13 o Check out the updated Program Instagram @SDMESA_NEXTUP o Fall 2021 enrollment numbers ♦ FAST Scholars Enrolled 9 ♦ NextUp Scholars Enrolled 12 o New Scholars Fully Matriculated for Fall 2021 ♦ NextUp Scholars 3 ♦ FAST Scholars 5 o Pre Admitted New Potential FAST & NextUp Scholars in track to onboard ♦ FAST & NextUp Scholars 25
- See Fall 2021 course details below: ♦ Class: PERG 120 ♦ Description: This class is designed for students in the NextUp/FAST Scholars Program. Please contact Sade Burrell at sburrell@sdccd.edu for additional information. ♦ 16 weeks ♣ Online with remote meeting

times (Classes offered via Zoom) ♦ T/TH, 9:35 – 11:00 AM ♦ Instructor: Sade Burrell 1. Please note that the class is open for any student to enroll. Markus will be serving as the instructor for the PERG class offered during Spring 2022, details will be provided as we approach Spring 2022.

Policies & Procedures

NextUP & Fast

- San Diego Mesa FAST Scholars continues to update and improve its processes. We are currently developing a sustainable program that has shared responsibility. We have been documenting our process and roles and responsibilities. The purpose of us developing a sustainable program is an effort to have a program that supports students long after individuals of the team transition.

STAR TRIO

- STAR TRIO is integrating a new financial literacy program, ECMC, to support our students learn about financial planning, budgeting, managing student loans, and much more!

Student Success Stories

EOPS

- Below are some comments shared by our graduating students on how our EOPS program and services have supported their educational journey:
 - “Provided the one-on-one attention I needed to feel like I was making the right decisions along my academic career.”
 - “It gives me a lot of support through its counseling and financial services that I’m really grateful for.”
 - “Since everything has been virtual EOPS has been supporting my educational journey by communicating with me through email to attend resources and workshops that are beneficial to me.”
 - “I’ve had so much support from the EOPS dept and appreciate everyone so much. I’ve felt very special from the start of my journey at Mesa College. I’ve had a lot of feedback and help with following my IGETC and over to my CSU decision for my academics/ Ed plan. I wish to always be a part of this program even when I get to either CSU/ UC school this fall.”
- Below are some comments shared by our continuing EOPS students. Please share with students who are interested in applying for the program!
 - “I am very grateful to all the counselors in the EOPS program for continually meeting with me throughout the semester, and supporting me in my educational decisions.”
 - “EOPS has helped me a lot by helping me with enrolling in classes and guiding me with my career.”
 - "Thank you so much for the Bookstore e-card award. It means the world to me."
 - “EOPS has helped me so much with financial assistance (book voucher) and planning out my educational plan, and seeing my completion of it. The counselors there are very

admirable and educational. They encourage their students to keep pursuing their goals, whatever the case, they are like mentors.”

CARE

- One of our CARE students was admitted to the HIM program

STAR TRIO

- STAR TRIO would like to recognize Nathan Godfrey! Nathan is a DSPS/EOPS/STAR Student who has been at Mesa since 2016. Nathan applied and was successfully admitted to SDSU as an English Major.

Special Recognition

- Thank you Accounting Team for supporting our EOPS student health fee and grant requests! We appreciate your quick responses!
- Thank you Agustin for inviting EOPS to the Summer Cruise Meet & Greet events! It was fun speed zooming with Cruise students.
- Thank you to the Outreach/Promise Team for inviting EOPS to the Promise Orientations. We enjoyed sharing information about our programs and services to Promise Students!
- Sade Burrell and Markus Berrien- Both FAST and NextUp scholars would not be where they are without the advice, guidance and constant support from our program counselors. From ongoing initial college enrollment support to encouragement and assistance with transferring to dream schools and meeting personal and academic goals. The warm welcome definitely promotes and fosters an accessible and receptive environment. • Sade Burrell- San Diego Mesa College FAST Scholars program has been awarded the 2021-2022 Angell Grant in the amount of \$50,000!!! A special shout out goes out to Sade Burrell for applying to this grant for the 5th year in a row! This grant will continue supporting the FAST Scholars program which serves students that have experienced foster care.
- Markus Berrien- FAST/NextUp program received approval to offer one PERG class in Fall 2021 and one PERG class in Spring 2022! Thank you Markus for requesting the PERG classes and for making this happen!
- Thanks to the Borderless Scholars Team for their amazing teamwork and collaboration in facilitating meaningful and successful virtual events to support our students.
- We would also like to give a big shout out to the students who participated at the San Diego Community College Forum. Isis, Kevin, Martha, Giovanni and Andy!
- A special thanks to the teams that collaborated in the First Mesa Dreamer Summer Program: Outreach team, JFS/HELS Team, Financial Aid team, Work-Based Learning team, and Borderless Scholars Team. Thank you for the amazing teamwork, the support, and collaboration in facilitating a meaningful and successful Program for our Dreamer students.

Evaluations

Employee Updates

- Claudia Estrada-Howell, current TCE supervisor, has accepted a position at San Diego Miramar College as the Associate Dean of Career Education.
- Olivia Picolla will serve as Acting Supervisor and can be contacted at opicolla@sdccd.edu

Events & Activities

- Mesa College Grad Parade "Car-mencement" was held on Friday, June 4, 2021. Look back on the fun by viewing the photo album here:
<https://www.flickr.com/photos/sdmesa/albums/72157719400982236>

Innovations & Data

- All student petitions and forms are electronic. Most petitions require students to meet with a Counselor before submitting. Students can find the forms and submit them through our District's Form's and Document's site here: <https://www.sdccd.edu/students/forms-and-documents.aspx>.
- Spring 2021 Graduation Data: Mesa College spring 2021 graduates was comprised of 1433 students and awarded a total of 1,198 academic degrees and 232 certificates.

Policies & Procedures

- The remaining 2020- 2021 Apply for Graduation Deadlines are as follows:
- July 31, 2021 - Deadline to Apply for Graduation and be a Summer 2021 graduate.
- Students filing after this date will be Fall 2021 graduates. Please note, students must apply for their degree/certificate through their mysdccc portal under the "My Academics" tab. Students should follow deadlines above that align with their path. Please encourage students to meet with a Counselor and apply early.
- How to students check their graduation status? Students can apply and view their graduation status through their student portal. Under the "My Academics" tab on the College Student Dashboard, click "View Graduation Status". Students should meet with a Counselor if they are unclear of their status.
- Update to the District Evaluator Alphabet (for internal use):
 - Thu Nguyen...A,H,V
 - Christina Hambrick...B,F,N
 - Daniel Borbon Ibarra...C,D
 - Mary (Maggie) Stone...E, G
 - Helen Houillion...I,K,M,Y,Z
 - Hilda Osuna...J,L,T,U
 - Ryan Zimmerman...O,P,Q,R
 - Christina Monaco...S,W,X

Student Success Stories

- Spring and upcoming Summer grads! Congratulations on your achievements and best of luck for what's to come in your professional pathway. Once an Olympian, always an Olympian!

Special Recognition

- Claudia Estrada-Howell! You have been the best leader and supervisor to TCE. We appreciate your years of service and all the ways you have transformed our departments. You have inspired us all and we wish you the best of luck in your next position. Thank you for your dedication to our students and your support to the faculty and staff. Congratulations! Until next time!

Financial Aid

Employee Updates

- Jessica Gaffney is quickly adapting and contributing to the office.

Events & Activities

- Jessica Gaffney and Brianna Garcia are participants in the extended hours "Live Chat" and in the Summer CRUISE orientation. Skyler has provided SAP Appeal's workshops, provided training to other departments and students as requested. Disbursed \$1.84 M in federal and state aid to eligible students. In addition to the independent audit on the Financial Aid Programs, the school is preparing for a Program Review by the CSAC on the Cal Grant Program for the Bachelor educational.

Innovations & Data

- Working along other SS Departments in the implementation of the QLess system as well as the implementation of Campus Logic a technology system that removes barriers by reducing errors made by students on required forms by applying edit logic to the documents being completed on the portal against the information provided on the FAFSA and alerting the student of the mismatch for correction before they e-sign and submit the form.

Policies & Procedures

- Effective 07/13/2021, the US Department of Education will allow the waiver of any V1 verification documents (IRS Tax Transcripts and Verification Worksheet) for any selected record without conflicting information. Currently this is a monumental tasks with over 1900 eligible files that must be manually evaluated for decision making. SAT-FA staff have been working over-time to review and waive as many applicable documents as possible. IN addition, the Department has allowed the waiver on the Selective Service registration (for federal aid) and on students with drug offenses. California as no objection over the waiver of the verification documents but will require any male student born after 1960 to be in compliance with the Selective Service if, Cal Grant eligible. E- Consent was activated, students must complete the e-consent process in order to receive or exchange any information or communication via electronic means. We have mailed over 1,800 letters to students who have not completed the E-Consent process.

Special Recognition

- Kudos to Jessica, Brianna, Daisy and Lupe whom took home boxes of envelopes to stamp our address, fold the letters and be ready for the mass mailing. They have been relentless in their efforts to send the notifications in a timely manner. To the SAP, re-packaging and DL testers: district staff Tosh, Manolis, Jim, and Lilibeth. office testers: Skyler, Jacob, Julie, Thuy, Laura and Randall. To Skyler, Julie, Jacob Laura and Thuy for giving up their family time to help with waiving the documents when applicable and Brianna, Alma and Lupe for posting as many documents received as possible as we are required to review them. To all my deepest gratitude!

Outreach & Community Relations

Employee Updates

Promise

- Promise Ambassador Makayla Srioudom and Outreach Ambassadors Delany Lizarraga and Anthony Chhum will be transferring to SDSU in the Fall - Go Aztecs! We are so proud of all of their accomplishments. The Outreach Department officially closed its hiring campaign for the 2021-2022 school year. We interviewed numerous candidates and officially offered the Outreach ambassador position to ten (10) Mesa students. Our new team is composed of strong student leaders, who have much to contribute to our Mesa College campus and community. We can't wait for them to begin working with us in the Fall!

Events & Activities

Outreach

- June 11: District Outreach held a special Ambassador Appreciation Drive-Thru celebration. Each District Outreach team participated, Mesa had the largest team of Ambassadors (9 total). We also had the opportunity to extend the "Shining Star Award" to Makayla Srioudom (Promise Ambassador) for demonstrating exemplary leadership, professionalism, and passion.
- June - July: The Outreach and Assessment team carried out seven (7) Summer Mesa Regfest sessions to better serve new and current students. Students who attended this year's virtual Mesa Regfest received an abundance of support from the following programs and student services: Admissions, Assessment, Counseling, EOPS, SD Promise, Math Faculty, Black Faculty Counseling Collaborative (BFCC) & Umoja/Mesa Academy, STEM CORE, Teacher Ed, Outreach to CE students. We had the opportunity to connect with students who needed assistance with navigating the MySDCCD student portal and had a live registration demo. In unison, each presenter was able to speak, share resources and encourage over 200 students. We want to extend a BIG THANK YOU to all the presenters who supported this effort!!
- July 7, 21, 28: Outreach began participating with the "Fall 2021 Get Started Series," a Districtwide effort to support students virtually, offering matriculation support, financial aid help, and so much more! Representatives from each of our SDCCD campuses are on hand to answer questions and help students be ready for fall 2021! Virtual Sessions will be offered through August 18 (every Wednesday) from 11:00AM - 12:30PM. Register: [HTTPS://TINYURL.COM/SDCCDGETSTARTED](https://tinyurl.com/sdccdgetstarted)
- July 15, 16: Financial Aid, Outreach and the SD Promise team at Mesa came together to support incoming Promise students with FAFSA or CA Dream Act submissions. The Financial Aid Supervisor, Pilar Ezeta provided an informative presentation to all attendees. Thereafter, students were invited to go to the following breakout rooms: Financial Aid, Outreach, and SD Promise. Thank you to Financial Aid for going above and beyond to make this possible!
- July 22: Outreach in collaboration with STEM, EOPS, and the BFCC has the opportunity to present virtually to students that attend E3 Civic High School. The students in attendance were grades 9-12. They wanted to learn more about their communities and the opportunities available at Mesa. The students were engaged and very curious about the programs and services we offered to assist them on their educational journey.

- July 13 – 29: The Outreach Department has launched their virtual desk offered every Tuesday, Wednesday, and Thursday to assist students with any questions, comments, concerns they may have regarding Mesa College. Here is the direct zoom link: <https://bit.ly/mesainfodesk>

Promise

- We held 1 Promise Information Session in June with 5 students and their families. Attendees learned more about the San Diego Promise program and application process.
- We held 6 Promise Orientation sessions after Summer CRUISE for incoming Year 1 Promise students. In addition to reviewing program requirements and hearing from Promise counselors, we had guest presenters from STEM Core, EOPS, and Mesa Journeys. Over 400 students participated in Promise Orientation sessions.
- The Promise program participated in 7 Mesa RegFest sessions throughout June and July to answer questions about applications, program requirements, benefits, and more.
- We also participated in 2 Districtwide Promise Kickoff sessions and presented to almost 400 incoming Promise students who will be attending Mesa College.

Innovations & Data

Promise

- 460 incoming Year 1 Promise students have signed the Promise Contract and are officially enrolled in the Promise program. We are working with an additional 450 students to resolve application issues and get enrolled in the Promise program.
- 760 Promise students will be continuing on to Year 2 of the Promise program.
- We recently introduced a text messaging system through Signal Vine, which allows the Promise program to send reminders, updates, and other pertinent information regarding Mesa College to current Promise students. Student can respond directly via text to communicate with the Promise team.

Policies & Procedures

Promise

- Year 1 students who did not meet the 2.0 cumulative GPA requirement were invited to submit an appeal to remain eligible for Year 2 of the Promise program. We received 46 appeals for Promise students continuing to Year 2 who did not meet the 2.0 cumulative GPA requirement. All appeals were approved and students will remain eligible for Year 2 of the Promise program.
- Incoming Mesa College students who applied for the the San Diego Promise program and are still waiting to have their application processed must resolve any outstanding issues with their financial aid application or residency. To inquire about the status of Promise applications, students can email Donnaly Atajar: datajar@sdccd.edu.

Special Recognition

Outreach

- On behalf of Outreach, we would like to extend a big “Thank You” to all of the Mesa Regfest Presenters - You made this year's event a GREAT success!!

Student Affairs

Events & Activities

- Grad Parade "Car-mencement"
 - The Mesa College Grad Parade "Car-mencement," which took place between on Friday, June 4th, was again a notable success! More than 360 students attended in often ostentatiously-decorated vehicles for us to celebrate their achievements. Around 100 representatives from Mesa College's faculty, staff, and administrators were present to add their voices from the sideline. The atmosphere was comfortable and familial, and joy was written all over the faces of our graduates as we cheered them on.
- Final Cap & Tassel Distribution
 - Like last year, a special Cap & Tassel Memorabilia Gift was offered to those graduates who participated in the Virtual Commencement by creating a graduate slide. Distribution opportunities were offered in the weeks leading up to the Virtual Commencement presentation, with a final opportunity scheduled on June 7th for any students that were unable to pick up their gift before.
- Summer CRUISE Participation
 - Student Affairs participated in the Summer CRUISE program by having a rotating series of colleagues present during the Student Services "musical chairs" portion of the program. The Student Affairs presentation focused on leadership engagement through campus clubs and the Associated Students, the scholarship program, and our role in serving Student Rights and Responsibilities.
- Call-To-Action Update
 - Student Affairs has finalized and submitted our two-page annual Call-to-Action report regarding the remarkable effectiveness of our efforts to close scholarship equity gaps during the 2020-2021 scholarship cycle.

Student Development

Events & Activities

- Leroy Johnson has retired from general counseling as of June 30, 2021.
- Cynthia Rico will be the Counseling Department Chair effective July 1, 2021.

Special Recognition

- The Dean of Student Development is –
 - facilitating a leadership series for Student Development supervisors during summer 2021.
 - working alongside the College Events and Operations Administrator and Veterans Services team to plan for the Veterans Success Center opening.

Special Recognition

- Many thanks to Jennifer Derilo, Amber Alatorre, and Katlin Choi for the beautiful year-end ceremony celebrating the first and second Kapwa cohorts.

Student Health Services

Employee Updates

- Our beautiful and wonderful Nancy Bromma FNP is now retired (officially on July 29th). We are really going to miss her! Laura Milligan FNP is returning to us in late August after 8 months away. Laura was working in a remote clinic in Sierra Leone, Africa with Doctors without Borders. John Guinn LMFT is leaving Mesa to return to his private practice. We are so sad to see him go! Tim Strong NANC, left the hourly position of office assistant to seek a full time job at the VA. Congratulations Tim! We wish him the best and hoping that he will be able to do great things at the VA. In the beginning of July, Kennedy Carrothers returned to Student Health Services to support the front office and Dr. Wong for quality care to Mesa students, especially Athletes and Allied Health students.
- Student Health is in the midst of hiring one more office assistant to assist with the return of more students onto campus.
- Linda attended Transition Age Youth (TAY) Behavioral Health Services Council meeting provided by the County of San Diego, Health and Human Services Agency about Adult Mental Health.

Events & Activities

- Dr. Calvin Wong and Renee Dean, RN hosted COVID-19 Vax Station for the Mesa Athletes with an enticement of pizza and Baja Blast Mountain Dew to all athletes who stopped by to get a vaccine administered by our very own Medical Director Calvin Wong, MD. Thank you to trainer Tim Fischer for the setting up the Vax Station and contacting the athletes.
- Linda Gibbins-Croft, LCSW provided summer school students with an interactive way to stay connected with one another during remote time study. Connections through Jackbox games every Thursday at 2:00pm for the rest of the summer semester.
- Linda provided Be Calm drop-in group sessions for students during the summer session to have access to different techniques of anxiety reduction and stress management to finish out the semester strong
- Mimi Vu assisted Avanza in the Summer CRUISE program throughout July, presenting for Student Health Services on what the department could do for students with medical/physical health and mental health.

Innovations & Data

- Aurora San Pedro provided mental health training for staff during Classi-Con: World Cultures Mosaic. Topics revolving around self-care, recognizing mental health needs, and managing routines and schedules were discussed. Continued with the topics of distance professional learning workshops were provided by Aurora called Mindfulness + Working From Home. Aurora offered tips and resources for staff on how to utilize Mindfulness techniques to improve and sustain working from home. Along with adding new information on how to relax using natural during break time.
- Mediat Counseling is set up and will fully have all forms loaded for usage. The patient portal will be ready for students by September. Student Health is currently working on setting up a

patient portal and notifications for students to use as an online service through Mediat. Mediat will assist Student Health in building more templates and forms for medical and mental health use.

- Along with working on the new electronic health records (EHR), Student Health is reporting to San Diego Regional Immunization Registry (SDIR) to input all COVID vaccine information in this branch website.
- We served 329 students in June and in July we served 371 with medical and mental health needs. We are seeing Athletes and Allied Health students for their in-person health physicals and vaccines.

Policies & Procedures

- Linda is currently working with Urban Restoration Center leadership to update the agreement of collaboration for the care of Black Students in our mental health program.

Special Recognition

- Nancy Bromma FNP has been supporting students for over 15 years. She is so patient and kind to everyone and an expert clinician on top of that.

Student Success & Equity

Employee Updates

- Allison Crakes joined the Basic Needs Team, Welcome Allison!

Events & Activities

- The President's Cabinet Taskforce officially completed its assignment to develop a draft of a "Principles of Community" document which will be rolled out to the campus for approval this Fall.
- SSE Leadership began the process of returning to campus activities by working two days per week out of the office.
- A working group has been developing the groundwork for an Equity Institute which would be the central hub and resource for equity related professional learning and campus activities. We hope to establish a taskforce using IEPI funds to build out and establish the institute.
- The Stand Resources Center has adopted the working title of "Basic Needs Ambassadors" for its project assistants

Innovations & Data

- The Stand continued with providing drive thru versions of the Mobile Market and Farmers Market. Each event is providing 40-50lbs of produce and shelf stable food for free to those who attend. We are averaging 200 households at each event.
- We have begun receiving and processing basic needs applications for Fall 2021.
- The Stand staff have spent the summer getting the new location clean and organized, presenting at CRUISE events, and attending professional development workshops in equity and basic needs.

Transfer

Employee Updates

- Lots of change in the TCE. For the transfer center specifically our very own Mary Eden has accepted a position at the College of the Desert. 50% Umoja coordination and 50% counseling. She will excel in this position! The TCE welcomed our two new work study students, Dantz and Josh! We are excited to have them on the TCE team. A true Transfer Baby is on its way....Mary Garcia is expecting her first child in October. How appropriate for our all-star transfer counselor to have a baby during transfer season! The TCE family is also feeling mixed emotions as our very special TCE supervisor is off to Miramar. We will miss Claudia!!

Events & Activities

- Summer Transfer Talks Monday through Thursday from 12 to 1 and the Transfer Recognition Spotlight video hit the SD Mesa Transfer Center YouTube channel early July. We are so proud of our Mesa transfer students. There are few cameos of transfer students who graduated from 4-year programs as well! Congratulations to our amazing Mesa students!!

Innovations & Data

Transfer Center Data	
<ul style="list-style-type: none">• Counselor drop-in Appointments: 47• Counselor Appointments: 54• Counselor's Additional Contact: 375	<ul style="list-style-type: none">• Transfer Center Drop-ins: 339• Chat Bot conversation: 61

- Innovations for Summer 2021:
 - Daily transfer talks. Virtual question and answer to assist students with all things transfer.
 - Transfer Center is contributing bi-monthly content to the Journey's newsletter. Thank you Charlie and Charles! The Transfer Center along with the TCE has acquired Constant Contact to improve email communication with students.

Policies & Procedures

- We continue to request that students avoid asking time sensitive questions in email. Please encourage students to call the Transfer Center at 619-800-3269 (include current phone number, ID and name) with time sensitive questions or stop by a Transfer Talk.

Student Success Stories

- Every transfer student is considered a success. We have collected over 60 students' submissions for our Transfer Recognition Spotlight video. Anne gets frequent updates on appeals beings successful. We wish our transfer students continued success!!

Special Recognition

- Thank you to Claudia, Mary Eden for being amazing members of the TCE team. We will miss you!

Veterans

Events & Activities

- The Veterans staff has been participating in the monthly VA Office Hours training opportunities.
- We also attended the yearly WAVES Workshop, which is an intensive 3-day training opportunity for all certifying officials to be in compliant with VA Regulations on training.

Innovations & Data

- We have continued to utilize remote technologies to serve our students. To help with the DNP, the department supervisor has worked with District PS support to build a query that would give us the most accurate information for our students receiving veteran benefits.

Policies & Procedures

- We are continuing to work with the district regarding changes to VA education benefits and ensuring PL 116 is being implemented correctly at Mesa.

Student Success Stories

- Mesa College has been designated as a 2020-2021 Military Friendly School with a Silver Recognition.

Special Recognition

- A huge "Thank you" to the entire Veterans and Records staff for their flexibility and continued support of our student veterans and military family members during the past year while working remote.

Vice President Student Services

Employee Updates

- Ashanti Hands was elected to serve as a Director on the San Diego Youth Services Board
- Ashanti Hands completed the Atixa 3-day Title IX Training
- Ashanti Hands passed the CCC Athletics Association Annual Compliance Exam

Events & Activities

- Student Services hosted our annual Mesa Student Services Council Retreat. Over 20 supervisors, managers and department chairs discussed topics including our Call to Action, Return to Campus Planning and New Directions (Mesa Journey, Student Services website, QLess and Live Chat enhancements)
- Motivation and Moral Committee
 - June 2021 - For the first time ever... M&M celebrated "Take Your Pet to Work Week" between June 21st - 25th, 2021! We hosted a "Pet Show and Tell!" on Zoom on June 21st where we got to meet the furry friends of Student Services. We also hosted a Pet Choice Awards 2021 - Photo Contest with a total of 69 submissions for 5 categories! The Mesa Community had the opportunity to vote for their favorite pet photos, and the winners received Amazon gift cards!
 - July 2021 M&M is recruiting for new committee members to join our team! We hosted an M&M Mixer on Monday, July 26th from 3:00pm-4:00pm to provide an opportunity for interested employees to meet current M&M members. If you are interested in serving on the M&M Committee, please email Amara Tang at atang@sdccd.edu for more information.
 - The Student Services Center served as a vaccination site
- VP Hands presented at the following events:
 - 2021-22 Peer Navigator Meet & Greet
 - Campus Community Forum
- VP Hands attended/participated in the following activities/events
 - Mobile Market
 - Classic Events: Team White Won
 - Mesa College Carmencement Drive Thru Ceremony
 - SDCCD Management Association Recognition Ceremony
 - Mesa Foundation Board Retreat
- VP Hands attended the following webinars/professional learning opportunities
 - Attended ACCJC ALO Orientation
 - COLEGAS Latinx Student Success 2021 Webinar Series

Innovations & Data

- Launched 2 campaigns for HEERF Emergency Grants using the Edquity App
- QLess Virtual Line Management Demo
- QLess Implementation Call with Student Service departments
- Updated Project Restart web page to Rising Scholars
- Launched “First Steps” newsletter to students who completed online orientation
- Provided Constant Contact training to Mesa Fellows
- Updated CARES page for the summer semester
- Presented Mesa Journeys to incoming Promise students
- Provided Olympian Live Chat training to Overtime Chat team
- Launched Overtime Live Chat Service
- Created new web page for Student Affairs: [Faculty Forms and Support](#)
- Created new STAR TRIO promo video
- Charlie Lieu and Joel Arias presented at MSSC Summer Retreat
- Charlie Lieu, Joel Arias, Claudia Estrada-Howell, Bridget Herrin, Sharon Hughes, and Shawn Fawcett attended CCC MyPath demo
- Updated General Counseling content on Online Orientation

Policies & Procedures

- Our Return to In Person Activities Plan for Student Services was approved and rolled out in the month of June
- SDCCD created a New District Page: [Planning for a Safe Return to Campus](#)
- The VPSS Office has assumed responsibility for the COVID-19 Vaccination Exemption process.
- VP Hands submitted the Categorical Carry-Over Funds Report to the State Chancellors Office/
- A shout-out to Johanna Aleman for winning the Unsung Hero Award!

Call to Action

- Collected Call to Action Year End Department Reports. Our collective year-end report will be shared in August.
- Hosted Feel, Heal and Be Real Event