



Student Services Monthly Updates are designed to tell our story of providing pathways that inspire, engage and empower our diverse students to learn and succeed. These updates also track our support of Mesa's journey of becoming the leading college of equity and excellence. We encourage you to review our highlights and dig deeper into departmental updates to learn about new employees, innovations, data, events/activities, student success stories, special recognitions and new Policies & Procedures impacting the way we serve students. Thanks to our incredible Student Services Team for their tireless efforts in creating the conditions that matter for our students to succeed.

- Ashanti Hands, Vice President, Student Services

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Monthly Update Highlights

Employee Updates

- In January, Susan Topham was promoted to Dean of Mathematics and Natural Sciences. We will launch the search for Dean of Student Development in February.
- In December and January, DSPS welcomed adjunct counselors Alyssa Vafaei and Camille Harris. DSPS also welcomed a new Student Services Assistant, Shenelle Watkins, from Student Affairs.
- Emberly Lashay Sampson, VA work study, joined the EOPS team in January.
- STAR TRIO welcomes adjunct counselor Hieu Huynh.
- Alex Tañon, a Financial Aid NANCE, is completing his last semester at SDSU Bachelors in Social Work.
- Promise welcomes Donnaly Atajar, a Graduate Assistant from USD, to the team.
- Michelle Harris Feller LMFT joined Student Health Services as an adjunct Mental Health Coordinator. Peer Educator Fredy Dominguez has returned!
- The MLK Jr Pageant Queen was Caroline Williams Kee, the daughter of adjunct counselor Kimberly Williams Kee and a junior from Eastlake High School.

Events & Activities

- International Student Orientation was held January 8 - 11 in conjunction with the Winter CRUISE. The International Student staff welcomed 41 students from 15 countries.
- Peer Navigators received comprehensive training through the Military Ally Workshop on how to best support our incoming Student Veterans.

- On January 13th, Outreach was invited by Winter CRUISE to present to Spanish speaking parents. During this workshop, Outreach was able to introduce parents to the vast resources available to their students while at Mesa College and also share with them valuable tips to help ensure their students excel academically.
- Mesa College's online scholarship applications went live on December 1st, opening almost 100 opportunities. The due date for all scholarship applications is February 20th.
- Mesa College faculty, staff, administrators and students all participated in the Annual San Diego MLK Parade. The float theme was reflecting on the past while considering the present, and looking towards the future. To realize this vision, the college organized the largest inter-departmental collaboration to date for the design and construction of the float.
- Spring 2018 Welcome Week took place.
- The Comfort Tent and Comfort Cart occurred in December during the last two weeks of the semester, serving over 800 students.
- Veterans is planning its Breakfast Social in partnership with Tonya Whitfield and the Culinary Arts Department.
- VP Hands was appointed convener of the Mesa Pathways Planning Taskforce charged with assessing, distilling and making recommendations to the President's Cabinet regarding our Guided Pathways Work Plan.
- The AS hosted an informal "mixer" and panel discussion event called Jingle Mingle on December 18th, the purpose of which was to invite former AS executives and senators to share their experiences with the next generation of Student Leaders, as well as share stories about their transition from Mesa College to four-year universities. It was a very charming event and the lessons learned should be of great benefit to our current AS administration.

Innovations & Data

- Career partnered with BSSOT Program Counselors in December 2017 to offer brief Career Center overview presentations for Basic Skills classrooms and were able to work with four faculty members who welcomed us into their classrooms.
- Career also partnered with the San Diego Police Department to offer the first on-campus police office written examination for recruits at Mesa College on December 1, 2017. There was a high interest for their Police Academy from Mesa students. A total of 48 possible recruits took the written examination.
- Mesa Outreach partnered with City Outreach to host an outreach kiosk located in Mission Valley Mall from the end of November 2017 - the end of January 2018. The kiosk allowed us to provide information to our community in a new and different way. Over the course of a few months, we were able to connect with 890 prospective students.
- Transfer will partner with SDSU Career Services to connect Mesa transfers with SDSU Career Services upon transfer.
- CUE produced our 2nd Mapping Assets for equity report, "Defining Equity and Planning for Coherence Across Initiatives." Next steps include approving a working definition of equity and piloting a process of operationalizing equity within existing initiatives, resulting in a Facilitators Guide that can be used throughout campus.

- The Mesa Journeys team is finalizing a survey to collect information that will include: recruitment, marketing, eligibility, benefits and services information from all student services cohort programs. The team will pilot the survey with select cohort programs in the next month.
- CalWORKs has 61 active students in the program.
- General Counseling has implemented the online appointment scheduling system.
- DSPS Counselors met with a total of 266 students in December, 179 students for scheduled appointments and an additional 89 on drop-ins.
- Assessment tested 37 international students during their orientation week. Having the CELSA (ESOL test) available in an online format made the process much easier for students and staff.
- 12,464 students were awarded the BOG Waiver totaling \$9,401,328.
- Kearny Fast Track continues to demonstrate impressive success rates. 163 out of 173 students successfully completed courses in fall 2017 with a grade of C or higher.
- In January, The Stand provided students with 1,244 items. The Student Success and Equity office provided students with \$2,203 in assistance.

Student Success Stories

- Assessment's partnership with MT2C continues to thrive as students who are unable to utilize Assessment's Placement Assistant are given the opportunity to meet with a tutor to brush up on math and/or English skills prior to taking the Accuplacer. One student who utilized the pre-assessment tutoring services at the end of January shared with their tutor the following: "I thought I was going to fail the assessment. Now I know I will pass it."
- A CRUISE alum stopped by AVANZA to provide an update on their fall 2017 journey. Due to a family emergency, student had to withdraw from the semester. However, student is back this semester and wanted to thank their Peer Navigator for providing the support needed to come back to school.
- CalWORKs has two students who are eligible to graduate and will hopefully be accepted to one of the many universities they have applied to.
- Two Borderless Scholars/RISE Club members were asked to represent community college students from San Diego on a Dream Act Advocacy Trip to Washington DC sponsored by ACLU and United We Dream.

Policies & Procedures

- EOPS is assisting students with the Dreamers Emergency Grant application (up to \$500), over 25 students applied for fall and 11 so far this spring. Please refer any students that are AB540-undocumented and have applied for the CA Dream Act to the EOPS office. Students may apply once per term while funding lasts.
- With a new graduating class of Health Information Management Baccalaureate students, the Evaluations office is working to make sure the baccalaureate petition-to-graduate process is seamless. Updated internal office procedures will be available starting the Spring 2018.

Admissions

Events & Activities

International Student Orientation was held January 8 - 11 in conjunction with the Winter CRUISE.

Innovations & Data

- Calls handled – December: 2,280/ January: 4,196
- Petitions – December: 97/ January: 139
- Allied Health applications – December: 58
- Forms processed – December: 198/ January: 289
- Student walk-in for Residency, International, and Allied Health: December 513/ January 699
- The International Student staff welcomed 41 students from the following countries:
 - ALBANIA
 - BRAZIL
 - CHINA
 - FRANCE
 - GERMANY
 - ITALY
 - MACAU
 - MEXICO
 - MOROCCO
 - NETHERLANDS
 - NICARAGUA
 - RUSSIA
 - SOUTH KOREA
 - SWITZERLAND
 - VIETNAM

Assessment

Events & Activities

Student testing during International Student Orientation ran very smoothly due to the strengthened partnership with Admissions and early and frequent communication. We assessed 37 international students during their orientation week. Having the CELSA (ESOL test) available in an online format as opposed to the paper/pencil format in the past made the process much easier for students and staff and we were able to provide scores to both the students and Admissions staff in much more efficient and timely manner.

Innovations & Data

Assessment & Testing provided the following services:

December 2017

- English Assessments: 157
- Math Assessments: 192
- Placement Assistant: 35
- ESOL: 19
- Orientations: 121
- Total Students Served: 310

January 2018

- English Assessments: 229
- Math Assessments: 271
- Placement Assistant: 76
- ESOL: 35
- Orientations: 135
- Total Students Served: 512

Since implementing the Placement Assistant in July, some of the key findings include:

- Of the students who took the PA, 61% placed into transfer level math coursework compared to 25% prior to the PA going live.
- For English, 59% of the students placed into English 101 or 105 compared to 25% before the PA was offered.
- Students who are placed via the PA appear to subsequently enroll in both math and English at higher rates compared to those who are placed using the Accuplacer assessment.

Student Success Stories

Our partnership with MT2C continues to thrive as students who are unable to utilize our Placement Assistant are given the opportunity to meet with a tutor to brush up on math and/or English skills prior to taking the Accuplacer. One student who utilized the pre-assessment tutoring services at the end of January shared with their tutor the following: "I thought I was going to fail the assessment. Now I know I will pass it."

Special Recognition

Kudos to Mark Manasse and the MT2C tutors for their continued support of our students as they prepare for their placement assessments.

AVANZA Student Engagement Center, Peer Navigator, and CRUISE Programs

Employee Updates

The Peer Navigator Program regrets to share the news of a team member stepping down due to personal reasons. We wish the Peer Navigator well and they will continue being a student at Mesa.

Events & Activities

December 8

Military Ally Workshop - Peer Navigators received a comprehensive training on how to best support our incoming Student Veterans. The module proves useful with the planning of 2018 Summer CRUISE.

January 9 - 11

In collaboration with International Student Orientation, Peer Navigators welcomed over 50 students to Mesa during our Winter CRUISE program.

January 13

Sixteen new, recent early high school graduates attended Saturday CRUISE. CRUISErs received a campus tour, participated in team building activities, and played Kahoot to familiarize with Mesa

January 29 - 30

"Welcome Back Power Snack" provided snacks, juices and water, and pastries to over 40 CRUISErs each day. Peer Navigators were also on hand to welcome students to the new semester at various welcome tents across campus!

Innovations & Data

Long term report from CRUISE is pending as data from Fall 2017 is being calculated. Program hopes to report results on next report.

Student Success Stories

CRUISE alum stopped by AVANZA to provide an update on their fall 2017 journey. Due to a family emergency, student had to withdraw from the semester. However, student is back this semester and wanted to thank their Peer Navigator for providing the support needed to come back to school.

Special Recognition

CRUISE wouldn't be as successful if it weren't for the active participation of ALL of student services. The Peer Navigator and CRUISE Programs are thankful for the support!

CalWORKs

Employee Updates

Currently

- Program Coordinator/Counselor – Adjunct, Sasha Verastegui
- Program Logistical Coordinator – Lupita Fernandez
- Program Counselor – Adjunct, Markus Berrien

Innovations & Data

At the end of December we had 51 active students in the CalWORKs program. Since January CalWORKs have been accepting new students every week and currently we have 63 active CalWORKs students. This January marks our 1 year anniversary of Mesa College having a CalWORKs program on their campus. There has been 71 plus students that have come through our door since the program has started. Currently we have 15 students in the EOPS/CARE program and 2 students in the STAR TRiO program.

Student Success Stories

CalWORKs has 2 students who are eligible to graduate and will hopefully be accepted to one of the many universities they have applied to.

Special Recognition

STAR TRiO & EOPS for their continued collaboration efforts and support.

Career

Events & Activities

There were a total of 30 employer registrations between 12/01/17-01/19/2018. We also partnered with BSSOT Program Counselors in December 2017 to offer brief Career Center Overview presentations for Basic Skills classrooms and were able to work with four faculty members who welcomed us into their classrooms.

Also, we partnered with the San Diego Police Department to offer the first on-campus police office written examination for recruits at Mesa College on December 1, 2017. There was a high interest for their Police Academy from Mesa students. A total of 48 possible recruits took the written examination.

New employer contacts for Dec/Jan:

1. Cadava Chiropractic
2. Capstone Fire Management, Inc.
3. Chicago Bros Pizzeria
4. City Internships
5. Cubicles Office Environments
6. Envivit
7. Epic Wings N Things
8. Everyday California
9. Gary M. Zweig, An Accountancy Corp.
10. Goal Success
11. Higher Learning Academy Preschool
12. Inside Prospects, Inc.
13. Kern & Co.
14. Law Offices of Schwartz & Storey
15. LightStyle Automated Systems, Inc.
16. Lucky Line Products, Inc.
17. Mark Young, CPA
18. MPA Architects, Inc.
19. Readerlink Marketing Services
20. Robin Wilson Interior Design
21. Ruth Rose CPA & Associates
22. San Diego Surf School
23. Stanley Wong Insurance Agency
24. The Argen Corporation 2
5. The Republican Party of San Diego County
26. Ticket Snipers
27. UC San Diego Center for Community Health
28. We Can Style
29. Z Pizza
30. Zia Corporatio

Innovations & Data

The Student Destination Survey Report will be completed by the office of Institutional Effectiveness in February along with a data dashboard for student employment outcomes information. Also in February the Career Center will upload their annual report to the Website.

In December the Career Center closed the loop on a paid internship pilot that was made possible by CTE enhancement funds. Longitudinal outcomes data was collected one year post completion of the project. The report was shared with CTE and Student Services Deans.

Student Success Stories

Rosemary Zurisadai Ramon applied for an Accounting Internship with a faculty member on campus, Professor Jeffery Riolo, from the Business Department and was offered the position which will be part-time. Rosemary received assistance with her resume and cover letter from a Career Counselor in December 2017 at the Career Center.

Special Recognition

Alicia Lopez has become an integral part of the Career Center. Reaching her 7 month mark at Mesa, she has gone above and beyond for our students and the work that we do. Alicia helps our department move forward always doing more with less. She is an excellent part of our team.

Counseling

Events & Activities

1. Held annual Counseling Dept. Holiday Party on Dec 8, at the Trade Winds Tavern.
2. Various Counseling faculty attended Martin Luther King, celebratory events.
3. MLK Jr Pageant Queen was Caroline Williams Kee, the daughter of adjunct counselor Kimberly Williams Kee and a junior from Eastlake High School.

Special Recognition

For receiving recognition from a MiraCosta College professor, taking a class at Mesa College. Nick DeMeo and Gabriel Adona were mentioned in a letter to the Chair of Counseling and our VPSS

DSPS

Employee Updates

In the month of December, we said farewell to Laura Gorham, as she moved on from Mesa College. We also welcomed a new Adjunct DSPS Counselor, Alyssa Vafaei, as Dawn Stoll left on sabbatical. In January we added an additional Adjunct Counselor, Camille Harris, to fill Laura's vacancy. We also welcomed a new Student Services Assistant, Shenelle Watkins, who joined us from Student Affairs.

Innovations & Data

In the month of December, DSPS Counselors met with a total of 266 students, 179 students for scheduled appointments and an additional 89 on drop-ins. DSPS Test Proctoring administered a total of 378 exams to 214 unique students. Our High Tech Center received a total of 14 alternate media requests and 107 students logged a total of 450 hours in the HTC Lab. For the month of January, we saw a total of 679 students, 474 for scheduled appointments and 205 on drop-ins. DSPS Test Proctoring administered a total of 18 exams for 7 unique students. Our High Tech Center received a total of 70 alternate media requests and 35 students utilized the HTC Lab in the first week of the semester.

Special Recognition

Congratulations to Isaac Arguelles on winning December's Ugly Sweater Contest and to Dawn Stoll on winning Best Holiday Dessert at the December M&M event.

EOPS/CARE

Employee Updates

Our team welcomed Emberly Lashay Sampson, VA work study, to the team in January.

Events & Activities

- EOPS Advisory Board met in January and we had great dialogue and feedback in the areas of program updates, challenges, student success data and program accomplishments. We look forward to meeting with our Board members again in May/June.
- CARE partnered with Toys for Tots in order to provide toys for many of the children of our CARE students! Parents got a chance to pick the toy(s) they wanted and they were provided with wrapping supplies.
- CARE hosted a holiday party for students and their children. Thank you to the Mesa community, we had a ton of donated books that we were able to give out during the party.
- Borderless Scholars partnered with RISE Club for an end of semester/holiday event.
- EOPS is assisting students with the Dreamers Emergency Grant application (up to \$500), over 25 students applied for fall and 11 so far this spring. Please refer any students that are AB540-undocumented and have applied for the CA Dream Act to our office. Students may apply once per term while funding lasts.
- Jesus is working with formerly incarcerated students to develop a group name. Names on the table include: Restart, Upstart, LIFE Scholars

Student Success Stories

Two Borderless Scholars/RISE Club members were asked to represent community college students from San Diego on a Dream Act Advocacy Trip to Washington DC sponsored by ACLU and United We Dream.

Special Recognition

The beginning of the semester tends to be busy for us all. However, I want to give a special thanks to Nicole, Lisa, and Adriana for supporting the large influx of students coming in over that last couple of weeks. Also, thank you for taking the initiative to come in on a Saturday to prep for the first day of school. Your dedication to our students is valued!

Evaluations

Student Success Stories

The Evaluations office worked very hard this month in assisting the Transfer Center with the California State University supplemental application process. Students were very grateful and commended the support.

Policies and Procedures

With a new graduating class of Health Information Management Baccalaureate students, the Evaluations office is working with its program Director to make sure the baccalaureate petition-to-graduate process is seamless. Updated internal office procedures will be available starting the Spring 2018.

Special Recognition

Danielle Short for her dedication to improving the office of Evaluations.

Financial Aid

Employee Updates

Alex Tañon one of our NANCE's is completing his last semester at SDSU Bachelors in Social Work.

Events & Activities

Ongoing DACA and FAFSA workshops throughout Fall 2017 and Spring 2018. Dates were/are January 9, 2018, January 23, 2018, February 6, 2018 and February 20, 2018

Innovation & Data

12,464 students were awarded the BOG Waiver totaling \$9,401,328. 1,556 students were awarded the Cal Grant and Full Time Success Grant totaling \$1,014,977. 4,372 students were awarded Federal Pell Grant totaling \$11,798,785 and 345 students were awarded the SEOG Grant. 261 students were awarded the Federal Student Loan totaling \$894,043 and 6 students were awarded the PLUS Federal Loan totaling \$91,467. 51 students applied for the private education loan totaling \$465,338. 42 students applied for the DACA Grant totaling \$19,000.

Policies and Procedures

State provided a Dreamers Emergency Fund for those Dreamers who applied. The grant may be up to \$500 dollars.

Outreach & Community Relations

Employee Updates

Promise welcomes Donnaly Atajar, Graduate Assistant from USD, to the team. We are excited for her support of our Promise students and look forward to the energy and innovation that she will bring.

Events & Activities

Outreach continues to provide campus tours, presentations, and information to charter schools in San Diego County. On December 12-13, Student Ambassadors Nina Geissler, Maia Wakefield, and Beatrix Stark provided a campus tour to 25 prospective Olympians from various local charter schools. The students were interested in the Culinary Arts Department as well as our Animal Health Tech program. The students were very excited to see the life of a college campus. Similarly, on January 24, Student Ambassadors Joshua Quiroz and Karen Villanueva provided a campus tour for Diego Hills Charter School. There were 25 students on this ambassador led tour.

On January 13th, Outreach was invited by Winter CRUISE to present to Spanish speaking parents. During this workshop, Outreach was able to introduce parents to the vast resources available to their students while at Mesa College and also share with them valuable tips to help ensure their students excel academically.

Promise hosted a New Promise Student Orientation on January 19 for Promise students joining the program this Spring. Mesa welcomes 27 new Promise students for Spring.

Innovation & Data

Mesa Outreach partnered with City Outreach to host an outreach kiosk located in Mission Valley Mall from the end of November 2017 - the end of January 2018. The kiosk allowed us to provide information to our community in a new and different way. Over the course of a few months, we were able to connect with 890 prospective students.

On January 10th, Outreach partnered with San Diego Unified and hosted a parent/student information session at Clairemont High School. This presentation was the first in which Mesa provided more comprehensive information regarding the academic and financial aid implications of participating in the CCAP/Legacy program and what taking college classes in high school actually means. We coordinated with Stephanie Barnes, STEM Conexiones counselor, and Randall Gambill, Financial Aid, to provide counseling/academic and financial aid information. Through our presentation, alongside the presentation by SD Unified, the 28 attendees learned about the CCAP/Legacy selection criteria, possible implications of taking high school classes on academic standing and financial aid status, STEM Conexiones, and an overview of Mesa College programs and services. Students in attendance are expected to be enrolled in a CCAP/Legacy course during Fall 2018. This Spring semester Outreach will continue to collaborate with San Diego Unified to present to potential CCAP/Legacy students and their parents, in order to better prepare them for Fall semester success!

STAR TRIO

Employee Updates

New counselor adjunct: Hieu Huynh

Events & Activities

Hosted Finals Week Study Hall Brandon participated in Winter Cruise and EOPS Advisory Board.

Innovation & Data

Total Student Logins: 521 (495 hrs.)

Special Recognition

Special shout out to Thuan and Petra for being accessible and committed to students' academic success

Student Affairs

Events & Activities

December

- Inter-Club Council: The Mesa College ICC finished up the Fall 2017 Semester with the usual ICC Movie Day, which featured everyone's favorite Christmas movie Die Hard (1988). The ICC also distributed Vending 5000 funds to an unusually large group of qualifying clubs, with 32 of 41 active clubs receiving funds this semester.
- Associated Student Government: The AS hosted an informal "mixer" and panel discussion event called Jingle Mingle on December 18th, the purpose of which was to invite former AS executives and senators to share their experiences with the next generation of Student Leaders, as well as share stories about their transition from Mesa College to four-year universities. It was a very charming event and the lessons learned should be of great benefit to our current AS administration.
- Scholarships: Mesa College's online scholarship applications went live on December 1st, opening almost 100 opportunities for Mesa College students to apply for and receive scholarships through the Mesa College Foundation. The due date for all scholarship applications this academic year, in the Spring 2018 Semester, is February 20th.

January

- Martin Luther King, Jr., Parade: Mesa College faculty, staff, administrators and students all participated in the Annual San Diego MLK Parade, which followed Harbor Drive from the San Diego County Administration Building to Seaport Village. Our theme for the float this year was reflecting on the past while considering the present, and looking towards the future. To realize this vision, we organized the largest inter-departmental collaboration to date for the design and construction of the float, including representatives from many Student Services areas, the Tech Theater program, the Mesa College Communications office, the Stockroom, and our dedicated student leaders. We got a lot of praise for the outcome this year, which I believe is a direct result of our efforts to build a collaborative team of passionate and hard-working people.
- Welcome Week: Preparations for the Spring 2018 Welcome Week series of events have been completed, and there are some exciting new changes to the process of organizing and deploying our Welcome Week activities. Most notably, the Calendar-Poster has been reimagined as an online resource, as well as a separate flyer, with Welcome Week itself being advertised on a separate poster. We plan to expand on these changes in the semesters to come, with the goal of making Welcome Week even more amazing and helpful to our incoming students. As usual, our Welcome Week info centers are being staffed on Monday and Tuesday by a collection of volunteers including Mesa College faculty, staff, administrators and student leaders.

Innovations & Data

- Scholarship applications became available December 1st. As of December 20th 232 students drafted applications and 58 students submitted applications. As of January 29th, 323 students drafted applications and 139 students submitted applications. Student Affairs is doing an extra big encouragement to increase applications!
- As members of the Motivation and Moral Team, Claudia and Kathy helped to plan, set up and participate in the M&M December 5th Ugly Sweater/Best Dessert Contest in addition to the very successful New Employee Meet & Greet!

Special Recognition

Congratulations to the Martin Luther King Jr. Planning Committee. With the great creativity of this exceptional team we created the Best Float Ever 2018! Thank you to the involvement of each member of this dynamite team:

- Johanna Aleman
- Cassandra Cassares
- Jacqueline Collins
- Neeko David
- Frank Fernandez
- David Fierro
- Stanley Heriveaux
- Arthur James
- Cloris Johnson
- Jennifer Kearns
- Courtney Lee
- Thuan Le
- Reuben Limon
- Marichu Magana
- Kelly McDaniel
- Mary Platon
- Carlos Pelayo
- Claudia Perkins
- Anabel Pulido
- Chris Renda
- Denise Rogers
- Judy Sundayo
- Chris Starr
- Karla Trutna,
- Pablo Vela
- Carlos Wales
- Maia Wakefield

Special thank you to our Mesa Foundation, Associated Students, and the Inter Club Council for their very generous financial donations. This event was such a powerful image due to their contributions!

Congratulations and a huge Thank you to Courtney Lee for compiling the data and drafting Program Review. Due to his findings and contributions with our Program Review, Student Affairs has had very engaging and insightful conversations. Thank you Courtney for his exceptional writing skills, commitment to our team and for making the process more enjoyable

Student Development

Innovations & Data

General Counseling has implemented the online appointment scheduling system to support students and make it easier to schedule counseling appointments.

The Kearny Fast Track continues to demonstrate impressive success rates. 163 out of 173 students successfully completed courses in fall 2017 with a grade of C or higher. Thanks to Kirsten Pogue Cely for her continued coordination and collaboration with Kearny High School.

Student Success Stories

Under the leadership of Adrienne Dines, the International Students Program now has a 6 Steps to International Student Admission at Mesa College.

Policies and Procedures

General Counseling has implemented the online appointment scheduling system to support students and make it easier to schedule counseling appointments.

Special Recognition

- Thanks to David Fierro for providing support and ensuring that technology and software needs for the International Student Orientation was completed.
- Thanks to Trina Larson and Matt Fay for doing a fantastic job on collaborating with Student Services on our evacuation plan.
- Thanks to Adrienne Dines and the International Students Program team for developing the Six Steps to International Student Admissions.
- A special thanks goes to Guillermo Marrujo for continuing to assist with CUE efforts with the Math department and for sharing ways to support student success and equity efforts.
- Special thanks to Chris Kalck for completing his assignment as the BSSOT coordinator for General Counseling at Mesa, and welcome to Amber Alatorre for stepping up to the plate!
- Thanks to Cynthia Rico for representing student services in Guided Pathways.
- Special recognition goes to Claudia Estrada-Howell and Alicia Lopez for the CTE Enhancement Funds Summer 2016 Paid Internship Pilot Project Report submitted on December 20, 2017. The comprehensive report shared helpful information that discusses the value of career technical education, background information on the CTE Enhancement Funds Report, Project Scope of Work, Analysis, Conclusion, Considerations, and many others.
- A huge shout out to Monica Romero, Claudia Estrada, and the rest of the Career Center team for continuing to work jointly to support Mesa College's CTE efforts.
- To Michael Temple for a job well done coordinating the Mesa Academy/UMOJA program. I am excited to hear about the future plans for the program and am looking forward to seeing his fruits of labor come to fruition.
- Special thanks goes to Leroy Johnson, Gabriel Adona, and Ramiro Hernandez for attending the District Wide Enrollment Management Meeting at Miramar College in December and for doing a wonderful job sharing the students' perspective and experiences regarding enrollment management.

Thanks to the following individuals who assisted with the captioning review of the online orientation:

- Ha (Helen) Dinh – Vietnamese Translation
- Adam Erlenbusch – English Captioning Review
- Cynthia Rico – Spanish Captioning Review

Congratulations to Shawn Fawcett for serving as the Work Based Learning Coordinator position for spring 2018.

Recognition goes to all the student services program review for a job well done sharing about their programs.

- Trung Huynh, Ivonne Alvarez, and Dulce Carolina Lopez for Admissions and Records
- Leroy Johnson and Chris Kalck for General Counseling
- Claudia Estrada-Howell for Employment/Career Center
- Claudia Estrada-Howell and Danielle Short for Evaluations
- Amber Alatorre for FYE - First Year Experience
- Adrienne Dines and Ivonne Alvarez for International Students Program
- Kristy Carson for Mesa Academics and Athletics Program (MAAP)
- Michael Tempe for Mesa Academy/UMOJA
- Raul Rodriguez for Puente
- Adam Erlenbusch for SYE – Second Year Experience ADVOC8 Program
- Anne Hedekin for Transfer Center
- Ramiro Hernandez for Veterans Services

Student Health Services

Employee Updates

- Michelle Harris Feller LMFT is our new Adjunct Mental Health Coordinator. Michael Booth LMFT has recently ended his time with the college. Fredy Dominguez, Peer Educator has returned!

Events & Activities

- On January 11th, Student Health hosted an "Evacuation Party" with special guest Trina Larson. We had a fun lunch, reviewed the evacuation plan, played a question and answer game and "evacuated" with the rest of Student Services.
- On January 25th we all attended the President's Convocation in the morning. In the afternoon we gathered with special guest Vicki Miller, Dean of Student Affairs to learn about the medicinal properties of plants and roots from SHS Peer Educator and budding Herbalist, Emily Hanes. Emily is studying herbs and their healing proprieties. Emily helped us all make a rose water spray and sugar/turmeric skin scrub. The skin is the largest organ in the body and we discussed skin health.
- We had an excellent presentation and demonstration of Myofascial massage specifically targeted for joint pain relief. Laura Milligan FNP presented on visioning the future for stress relief and building resiliency along with a vision board activity.
- The comfort Tent and Comfort Cart occurred in December during the last 2 weeks of the semester serving over 800 students. We had a big wind come up on the second day and had to move the Comfort Tent indoors. We moved to our cozy Community Health room where we stayed for the remaining 3 days of the Comfort Tent week. Many thanks to Eddie in Facilities and Jacqueline for their speedy action.
- Student Health Services and the Athletic Training office collaborated to provide student athlete physical exams so that students could meet their Sports enrollment deadlines. This was our first collaboration of this kind and it went very well.
- Suzanne Khambata FNP presented at the Medical Education for Diverse Students (MEDS) Conference on Saturday January 27th at UCSD on the topic of becoming a Nurse Practitioner.
- We continued to provide free flu vaccines for students both in and out of our office. We have distributed over 700 flu vaccines since September 2018.
- Welcome week was again very fun! Root Beer pong games and competitions were held. Questions about drug knowledge were asked. We educated students about marijuana and oxycodone drug use.

Innovations& Data

Comfort Tent and Comfort Cart: 800+ students. Office contacts 443.

Special Recognition

Emily Hanes provided an excellent presentation at our Semi-annual retreat.

Student Success & Equity

Events & Activities

- Conducted a parent workshop for Saturday CRUISE
- Hosted the Director of Student Equity from Long Beach Community College. He was very impressed with our equity efforts as a campus.

Innovations & Data

Direct Student Support:

- 38 applications have been received to date this semester.
- 26 Students have been assessed
- \$2203 in assistance has been given out
- \$375.00 is the largest single amount awarded.

The Stand Report:

- In the month of January we provided services to 248 individual students.
- We provided student with a total of 1244 items.
- We sent out a campus newsletter with updates including information on our Amazon Wish List.
- We sent out a survey to all students who used The Stand during the fall semester and look forward to reporting out on this.
- We are working with our management team and Feeding San Diego to provide our students with more access to food.

Transfer

Employee Updates

- One of our Veterans students was accepted into the HIM BA program for Fall of 2018
- TCE staff participated in the MLK parade and the woman's march
- Transfer Center Coordinator attended Transfer Director training in December 2017

Events & Activities

We are still assisting students with the CSU supplemental and UC updates. Planning for Transfer Options Fair 4/24 and Transfer Recognition Luncheon 5/3 Continue assisting students with supplemental and UC updates Acceptance letters will be sent in March/April Appeals will begin in April soliciting classroom visits welcome week and jump start workshops for Spring 2018.

Innovations & Data

- We will begin a partnership with SDSU Career Services to connect Mesa SDSU transfers with Career Services upon Transfer.
- Puente Bus trip up to UCR for the Transfer Summit
- We have 473 students signed in an recorded for using our services. 386 specifically for transfer.

Student Success Stories

Waiting on the acceptance letters-we will have lots to share!

Policies and Procedures

If you have students with questions about their supplemental applications please send them into the transfer center. There are a lot of glitches and changes with the CSU apply platform.

Special Recognition

Lots of kudos to the entire TCE staff for their excellent support of students during this supplemental applications season!

Veterans & Records

Events & Activities

Veterans is looking forward to planning the Breakfast Social to help benefit student veterans, in partnership with Tonya Whitfield and Culinary Arts Department.

Vice President Student Services

Employee Updates

- In January 2018, Susan Topham was promoted to Dean of Mathematics and Natural Sciences. We will launch the search for Dean of Student Development in February.

Events & Activities

- Vice President Hands participated in Convocation providing Student Services Updates and presenting on Guided Pathways
- Vice President Hands provided one-on-one consultations during the 2018 NASPA Assistant Vice President Institute in San Diego, CA.
- VP Hands was appointed convener of the Mesa Pathways Planning Taskforce charged with assessing, distilling and making recommendations to the President's Cabinet regarding our Guided Pathways Work Plan.
- VP Hands attended the Districtwide Enrollment Management Workshop and served as facilitator for the Counselor's Panel portion of the program.
- VP Hands presented on "Effective Leadership - Management and Leadership Skills to Succeed" at the Professional Administrators Learning Academy (PALA).
- VP Hands and Charlie Lieu attended the Campus Solutions 101: Manager Edition Training.
- M&M team organized a Meet and Greet for all Student Services New hires/promotions since the beginning of Fall 2017.

Innovations & Data

- CUE Partnership: CUE produced our 2nd Mapping Assets for equity report, "Defining Equity and Planning for Coherence Across Initiatives." Next steps include approving a working definition of equity and piloting a process of operationalizing equity within existing initiatives, resulting in a Facilitators Guide that can be used throughout campus.
- The Mesa Journeys team is finalizing a survey to collect information that will include: recruitment, marketing, eligibility, benefits and services information from all student services cohort programs. The team will pilot the survey with select cohort programs in the next month.
- Following the pilot, all cohort coordinators will be invited to attend small group sessions to complete the survey.
- SS Center Mock Evacuation Drill: In January, the SS Center was evacuated in a mock (alarmless) drill to test our draft evacuation plan. The evacuation was very efficient and largely successful. The Evacuation Leadership Team noted some communication issues, like radio dead zones, which we will now address. In follow-up, the Safety Plan Resource & Implementation work group (SPRING) is planning a formal evacuation to be held in summer (tentatively). Note that OSHA requires multi-story buildings to run evacuation drills annually.

Policies & Procedures

- In collaboration with the Vice Chancellor for Student Services sent a Travel Ban Notice to Dreamers.
- In collaboration with District Student Services Council, Financial Aid Officers and EOPS, Student Services created a process for distribution of one time funding to establish emergency funding for Dreamer students who need additional financial help due to hardships and extenuating circumstances. These limited, one-time funds are available on an as needed basis. Contact EOPS for more information.

Special Recognition

- I would like to thank all Student Services departments and programs for engaging and completing the Program Review Process.
- Special thanks to Ailene Crakes, Wendy Smith and Larry Maxey for submission of Mesa's Integration Plan and creation of the Integration Planning Survey.
- Thanks to Bridget Herrin for co-facilitating activities and the submission of Mesa's Guided Pathways Assessment.