



*Student Services Monthly Updates are designed to tell our story of providing pathways that inspire, engage and empower our diverse students to learn and succeed. These updates also track our support of Mesa's journey of becoming the leading college of equity and excellence. We encourage you to review our highlights and dig deeper into departmental updates to learn about new employees, innovations, data, events/activities, student success stories, special recognitions and new Policies & Procedures impacting the way we serve students. Thanks to our incredible Student Services Team for their tireless efforts in creating the conditions that matter for our students to succeed. – Ashanti Hands, Vice President, Student Services*

**Admissions ♦ Assessment ♦ AVANZA Student Engagement Center, Peer Navigator, and CRUISE Programs ♦ CalWORKs Career ♦ Counseling ♦ DSPS ♦ EOPS ♦ Evaluations ♦ Financial Aid ♦ Outreach & Community Relations ♦ Student Affairs ♦ Student Development ♦ Student Health Services ♦ Student Success & Equity ♦ Transfer ♦ Veterans ♦ Vice President Student Services**



## Monthly Update Highlights

### Employee Updates

- Student Success and Equity would like to welcome to Basic Needs two new project assistants: Mustaf Sufi Adde and Michael Sanders.

### Events & Activities

- The Assessment office hosted the “Ready, Set, GO to Mesa” workshop to help students navigate their first steps at Mesa. Thanks to collaboration with the Outreach and Financial Aid offices, the sessions were able to offer Zoom breakout rooms assisting students with their questions about completing an application, financial aid and FAFSA, Placement Assistant/milestones, and the mySDCCD student portal.
- CRUISErs were encouraged to attend a Peer Navigator sponsored workshop to get students on the path towards career exploration and transferring.
- Career Peer Ambassadors created and facilitated 6 career-related workshop presentations “Spring 2021 Career Peer Workshop Series” from February 16th - March 23rd aimed to help students learn about job search strategies, interview preparation and networking in a virtual environment, essential personal branding tools, and career readiness skills and resources. They successfully reached a total of 119 participants.
- All counselors attended an SDCCD Counselor Retreat on April 9, covering topics of Cranium Cafe, Return to Campus and Counselor Self-Care.

- The Borderless Scholars Team, Work-Base Learning, and RISE Club collaborated by having a tech start-up entrepreneur and UCSD Alumni Laura I. Gomez speak to our students about her experience as a Latinx and Undocumented student working in the tech industry for organizations such as YouTube, Google and Twitter.
- STAR TRIO hosted a Spring 2021 Student Mixer/Check In event to assist students in connecting with others, sharing space, and discussion how their semester is going.
- The Mesa College 2021 Virtual Commencement Ceremony will be on Friday, May 28, 2021 at 3:00 p.m. Please share this exciting news with your students! In addition, there will be a drive-through graduation parade on June 4th - more details to come!
- Outreach participated as a hub in the annual Linda Vista Multicultural Festival “All the Places You will Go” Drive-Thru event. This year's fair had attendees participate in a scavenger hunt, with drive-thru curbside pickup of goodie bags and resources from key Linda Vista hubs, such as Mesa College, USD, Linda Vista Library, ACCESS Inc., and the Bayside Community Center.
- Student Affairs coordinated Mesa College's first online Jumpstart event, held on April 17. Overall, 157 households attended the event, including at least one student per household, with the bulk of that attendance centering on the main webinar presentation at the heart of the program.
- Student Affairs also kicked off the first Rights & Responsibilities Week on April 26 with a selection of events and presentations designed to make information about a student's rights and responsibilities on campus more accessible. The week of events include workshops on topics like stress management, support for LGBTQIA, bystander training, and discussions on student rights and responsibilities. There are also opportunities for faculty to get involved through Impactful Communication and the Student Code of Conduct.
- On April 9th, Student Health Services successfully accomplished a major mental health event named, “Rise Up,” an event to encourage and empower the Black, Indigenous and People of Color (BIPOC) community. This event aimed to enlighten mental balance, instill resilience and hope for the future.
- In collaboration with Student Health Services, the Veterans Office has continued its wellness workshops for military-connected students at Mesa College. The workshop topics include Mindful Mondays, Wellness Wednesdays, Pandemic and Substance Abuse and Time Management.
- M&M hosted two fun rounds of the Spring Scribble Race on Tuesday, April 27th. Student Services team members engaged in an interactive Multiplayer Online Drawing and Guessing Game for points! Participants received Amazon gift card giveaways.

## **Innovations & Data**

- DSPS continues its implementation of Clockwork-fully online office management system with and expected launch of fall 2021.
- In April, Student Health Services served 642 students with medical and mental health needs virtually.
- The Stand continued to provide drive thru versions of the Mobile Market and Farmers Market. Each event (twice a month) provided 40-50lbs of produce and shelf stable food for free to those who attended. On average throughout the semester 225 households were supported at each event.

- Mesa Journeys team of Charlie Lieu and Charles Shimazaki provided Constant Contact training to Student Affairs and Tutoring departments. If you are interested in learning about Constant Contact, please contact [clieu@sdccd.edu](mailto:clieu@sdccd.edu)

## Call to Action Updates

- As a part of Admissions' "Remove Barriers from our Black Students" and "making it hard for our students to quit college," Admissions supported Kearny Early grads by updating external data and helping to clear residency. At the end of March and the first weeks of April, Admissions contacted the 218 new black students who were admitted to Spring 2021. Admissions staff has attended over 21 webinars/seminars on Black Lives Matter and Equity to create our foundation as to how to best serve our students.
- Peer Navigators shared campus resources to our African-American/Black CRUISErs and encouraged them to participate in a focus group. The space was intended for dialogue and to ask for suggestions on how the CRUISE program could increase African-American/Black student participation.
- CalWORKs counselors send follow-up emails to the Black/African American students offering counselor assistance and connection.
- Assessment reviewed the list of Black and African American Promise students and gathered academic information through Campus Solutions to see if there were areas that stood out where they could be supported by Student Services.
- As part of the Call to Action, the Career Coordinators have been more intentional in their outreach efforts to traditionally marginalized students (i.e. African American/Black, Latinx and DSPS students). As of April 23, they have conducted four Meet and Greet/Career Presentations.
- The Counseling equity Committee participated in Black Student Success Week by hosting a workshop on April 26.
- Financial Aid is hosting one-on-one check-in meetings with Black students to help them file their FAFSA or Dream Act forms and/or help them turn in all required documentation.
- The Dean of Student Affairs Office provided leadership and support on the Call to Action through discussion of equity-minded practices and ways to advance Diversity, Equity, and Inclusion and challenging programs and areas to examine ways they can take action beyond supporting DEI efforts.
- John Guinn LMFT and Monica Woodruff AMFT provide weekly Black Student Forums.

## Policies & Procedures

- Outreach is currently accepting applications to the San Diego Promise program for Class of 2021 high school graduates who will be attending Mesa College full-time in Fall 2021. Application details and relevant links can be found here: <https://sdccd.edu/promise/getstarted>
- Accreditation Liaison Officer Update: Mesa College submitted its Annual and Fiscal Reports to ACCJC in April.
- SDCCD will resume drops for non-payment in Summer 2021.

## Student Success Stories

- One-third of the early graduate students for Kearny High School who self-identified as black are enrolled in 12 or more units.
- One recent EOPS student shared, “EOPS helped me get to my goal, my counselor was extremely supportive and guided me ever since I first started college. Also getting grants to pay for my books was so helpful.”
- NextUp Scholar, Dania was recently hired to work in her field of study and serve her community. We are so proud of Dania and her passion for becoming a lifelong learner. Please help us wish Dania much success as she completes her spring semester while working as a student and as a professional.
- Congratulations to both RISE Club members Isis Robles for becoming President and Nhi Nguyen for becoming Treasure.
- The Transfer Center is getting a lot of "good news" regarding transfers. Smile season is in full swing!

# Admissions

## Events & Activities

- The Admissions staff attended the following events:
  - Bystander Intervention to stop anti-Asian/American and xenophobic harassment on April 5
  - Campus Community Forum on April 13 and April 27
  - Feel, Heal and be Real on April 14
  - Farmer's Market Drive-Thru on April 15
  - An Introductory Training in Restorative Justice on April 16
  - SDCCD Virtual Dreamer Conference on April 23

## Innovations & Data

- We saw an increase in calls coming to the Admissions phone tree (619-388-2682) from 626 calls handled in March 2021 to 779 in April 2021. We continue to receive calls and voicemails on our google voice line (619-327-9194). We also saw a little increase in student requests for a lost ID number, forgotten security questions, and password from March (118) to April (127). We had 557 student emails, completed 36 enrollment verifications, and worked with 86 students on clearing their residency.

## Call to Action Update

- We presented at MSSC on our call to action on April 21.
- Admissions staff has attended over 21 webinars/seminars on Black Lives Matter and Equity to create our foundation as to how to best serve our students.
- Our call was also an impetus to update our New Student Checklist which you can see on our admissions website.
- As a part of our "Remove Barriers from our Black Students" and "Making it hard for our students to quit college" we supported Kearny Early grads by updating external data and helping to clear residency. At the end of March and the first weeks of April, all of the admissions staff contacted the 218 new black students who were admitted to Spring 2021. We called and emailed them to ensure they knew how to register for classes, apply for financial aid, get in contact with counseling on creating their educational plans, and learn if they experienced any barriers, and how we could remove them.

## Policies & Procedures

- We worked with Miramar, City, and our District Office Student Services on updating the high school supplemental application via MySDCCD Help Desk.
- We also updated our process of updating SDUSD graduating seniors on MySDCCD to ensure we removed barriers to their enrollment for the fall term.

## **Student Success Stories**

- One-third of the early graduate students for Kearny High School who self-identified as black are enrolled in 12 or more units.

## **Special Recognition**

- Karina Sandoval continues to shine in her student connections. In April, she had 437 documented student conversations via phone and email. Beyond direct student interactions, she has also been working on decreasing our Inbox Zero on Ivy Chat. Thank you, Karina!

# Assessment

## Events & Activities

- Live-Chat through the Olympian Bot continues, and we are starting to see returning users.
- Jumpstart Your Success– The Assessment office hosted the “Ready, Set, GO to Mesa” workshop to help students navigate their first steps at Mesa. Thanks to collaboration with the Outreach and Financial Aid offices, the sessions were able to offer Zoom breakout rooms assisting students with their questions about completing an application, financial aid and FAFSA, Placement Assistant/milestones, and the mySDCCD student portal.
- The department is now screening the Jumpstart registration list to identify and reach out to students with specific direction on their specific next steps that they need to begin classes at Mesa
- Participation in Outreach’s Pre-Enrollment Workshops at Mesa’s feeder high schools continued as we helped students update and understand their math and English milestones.

## Innovations & Data

- Unduplicated Student Count – 207
- Orientation - 39
- Email - 109
- E-CHAT - 18
- Placement Assistant – 79

## Call to Action Update

- Assessment went through the list of Black and African-American Promise students and gathered academic information through Campus Solutions to see if there were areas that stood out where they could be supported by Student Services.
- Assessment attended the Campus Community Forum on “Black Student Success Despite COVID-19,” where panelists shared challenges and remained resilient during the pandemic.

## Special Recognition

- Amy Bettinger and Jocelyn Werlinger deserve a special shout out for supporting prospective students during the "Jumpstart Your Success" workshops!!

# AVANZA Student Engagement Center, Peer Navigator, and CRUISE Programs

## Employee Updates

- The Peer Navigator Program is processing new hires for the 2021-2022 academic year. Names will be presented upon completing paperwork.

## Events & Activities

- Peer Navigator Monthly Workshop: Career and Transfer - April 28<sup>th</sup> and 29<sup>th</sup>: CRUISErs were encouraged to attend a Peer Navigator sponsored workshop to get students on the path towards career exploration and transferring.
- AVANZA Engagement Center Online Drop In Hours: ALL students are encouraged to drop in and chat or ask questions during center hours (9a- 11a and 1p - 3p). Peer Navigators will be available until mid-May.
- Monthly meetings with mentees continue

## Innovations & Data

- In collaboration with Promise and ADVOC8, the Peer Navigator program will be piloting a second-year program to help students successfully transition to another year at Mesa.

## Call to Action Update

- Call to Action - April 9<sup>th</sup> and 14<sup>th</sup>: Peer Navigators shared campus resources to our African-American/Black CRUISErs and encouraged them to participate in a focus group. The space was intended for dialogue and to ask for suggestions on how the CRUISE program could increase African-American/Black student participation.

## Student Success Stories

- Our team is currently receiving college acceptance letters! Will provide a list of decisions with next month's report.

## Special Recognition

- Thanks to our collaboration with Student Health Services (thanks, Suzanne!), Aurora San Pedro has supported the Peer Navigator team this past year. A staunch advocate of self-care and promoting mental health, her visits have proved essential for the well-being of the team. In turn, PNs have shared resources and encouraged mentees to visit SHS. We are thankful for her visits and support!



# CalWORKs

## Events & Activities

- Provided Spring Break Actives/Workshops for their Monthly Activity Report
- Conducted wellness check-ins to all Spring 2021 enrolled CalWORKs students
- Ongoing weekly Zoom Cash Aid Drop-In Session, every (Mon. & Thur.) from 11am-12pm. The SDCCD CalWORKs Programs (City, Miramar, Continue Ed., Mesa) and the San Diego County Health Human Services Agency (HHS), have been providing assistance to student in applying for Cash Aid, CalFresh, and Medical.
- Continue CalWORKs Drop-in session for new and continue students every Fridays from 9am-12pm.
- Continue attending CalWORKs Region X monthly meetings that included SD County Health Human Services Agency (HHS), and SD county contractors (Public Consulting Group (PCG), ResCare, and Equus Workforce Solutions. With the goal being to continue strengthening pathways and support services for incoming and continuing CalWORKs students.
- Continued sending out CalWORKs newsletters to all current CalWORKs students about campus monthly events and State CalWORKs program updates
- Currently working on new accepting and supporting process for Summer 2021 CalWORKs application/Intake forms.

## Innovations & Data

- Currently have 20 active CalWORKs students. A low number compared to this time last year.

## Call to Action Update

- CalWORKs counselors send follow-up emails to the Black/African American students offering counselor assistance and connection.
- CalWORKs staff continues to participate in workshops focused on supporting our Black/African American students and actively seeks ways to better support students.
- Continue working with the Black Faculty Counselors Collective to promote workshops for Black/African American students.
- Continue to post Black Lives Matter Resources & Workshops in CalWORKs Newsletter.
- Continue to promote Sawubona Canvas shell in the CalWORKs Newsletter.

## Policies & Procedures

- Implementation of the new CalWORKs WTW Student Reform of 2021 (SB 1232).
- Continue collaboration efforts with SDCCD CalWORKs programs to discuss changes to CalWORKs WTW Student Reform of 2021 (SB 1232).
- New changes consist of, the San Diego County CalWORKs program has a set study time hours that will be supported on the students CalWORKs Individual Educational Plan (IEP).

- Other New changes, the San Diego County CalWORKs department will be able to disseminate full-time and part-time CalWORKs student's set Book grants 10 days before classes begin. If cost of book exceed the allowed set amount, student will be able to request additional funds.
- Confirmation of all current CalWORKs students attending a Mesa College has been given a FREE laptop and hotspots from the San Diego County HHSA.

### **Student Success Stories**

- A CalWORKs student will be graduating this May with a RE Certificates of Performance
- A CalWORKs student will be receiving the San Diego Mesa College CalWORKs scholarship

### **Special Recognition**

- Special thanks to our CalWORKs counselors (Leo Carrillo and Grace Aumoeualogo) for their constant support to our CalWORKs students and making sure their needs or concerns are being met or addressed.

# Career

## Events & Activities

- On March April 7th, Work-Based Learning Coordinator, Katlin Choi, and Career Center Specialist, Alicia Lopez, presented about the importance of career planning within the psychology field, service learning, work-based learning, and an overview of Career Services in a Psychology 201 class. Thank you, Jaye Van Kirk, for inviting us to meet with your students!
- Spring 2021 Virtual Career Fest:
  - Throughout April 6th – April 16th, the SDCCD Career Centers, Work-Based Learning, and the San Diego Workforce Partnership collaborated on hosting a variety of virtual activities to support students with their career exploration and job preparation needs. This is the first official virtual career fest hosted in collaboration with San Diego Workforce Partnership. Everyone hosted select events that were open to all students. The following is a lineup of some of the events hosted by Mesa Career Center.
- Tuesday, April 6th – How to Ace the Interview
  - The key to a successful interview is preparation and practice. Learn to prepare a “tell me about yourself” profile and write personal answers to the most asked interview questions. o 20 students attended the event.
- Tuesday, April 6th – Tools to Land a Job
  - Four written tools can make all the difference when applying for a job. Learn about writing a cover letter, resume, and thank-you letter as well as explore effective ways to fill out an application. o 21 students attended the event
- Wednesday, April 7th – Virtual Resume Tent
  - For this event, students met 1-on-1 with a professional resume reviewer for 20 minutes online. 10 students attended the event.
- Wednesday, April 14th- Spring 2021 Virtual Job and Internship Fair
  - The SDCC Career Centers, Work-Based Learning and San Diego Workforce Partnership offered the 1st ever Virtual SDCCD Job Fair. Students, alumni, and community members registered to attend the virtual event and received training on how to use the platform. Participants were not required to stay for the full duration of the job fair event and entered at any time. 38 companies attended the event to provide job and internship opportunities 248 job seekers attended the job and internship fair

## Career Peer Program

- On March 12th & 24th, Career Center team members including one of our career peer ambassadors attended the “Mesa Mixer: Meta Majors Explorations for Classified Professionals.” At the mixer, they learned information on “Meta Majors” and were asked to provide feedback. This is an important component of Mesa Pathways. Thank you to the Guided Majors and Mapping Workgroup for the invitation!
- April 15, 2021, APAHE Summit: Advancing A Racial Equity Agenda: Forging a New Path for AAPIs- Career Peer Ambassadors Lara Napasa, Sadie Wager, and Helen Ma attended the virtual

conference. The training provided the opportunity to learn about educational equity for AAPI students. Thank you to Student Affairs for the invitation to attend this conference.

- April 16, 2021, Career Peer Ambassadors, Helen Ma and Malik Shabazz, and Alicia Lopez met with Jorge S. Hernandez, UCSD TRIO Outreach Programs Coordinator, to collaborate on a project for the semester. UCSD TRIO Outreach Programs invited us to meet with their students. They are providing programming to get their students ready for summer jobs and internships, scholarships, and more. The team decided on offering a series of three career readiness workshops to high school students in the UCSD TRIO program who are starting Mesa College in the Fall. Career peers will be providing the following workshops to the high school students:
  - 4/26/2021 “So You Wanna Build a Resume and Cover Letter?” Part 1
  - 5/3/2021 “Do You Have an Interview Coming Up?”
  - 5/17/2021 “So You Wanna Build a Resume? The Sequel!”

## **Innovations & Data**

### **New Employer Contacts Mesa Job Network**

- A total of 18 new employer contacts were made during this month through our online job board, “Mesa Job Network.”
  - 1. California Department of Corrections and Rehabilitation (CDCR) 2. Child360 3. Coyne & Associates Education Corporation 4. General Dynamics Ordnance and Tactical Systems 5. Guard West Security Services 6. Life Works Supported Living Services 7. Palomar Holdings, Inc. 8. Recruiting 9. Refind Kitchens 10. San Diego Zoo Wildlife Alliance 11. Sea World Entertainment Group 12. Spectrum / Charter Communications 13. Starbucks 14. Sushi Freak 15. Temco Logistics 16. The City of Rosemead 17. The Dana on Mission Bay 18. YMCA of San Diego County

### **Job Postings on Mesa Job Network**

- A total of 28 jobs were posted by employers on the online job board to hire Mesa students and alumni. Students can create an account on <https://www.collegecentral.com/sdmesa/>
  - To learn more about the online job board and other career resources for students, visit the “Career Connect Newsletter.” Newsletters are located on the Career website in the reports webpage.

### **Remote Career Center Data**

- Student Career Contacts reported on SARS: Total of 78 (point of contacts)
- Remote Career Counseling Appointments: Total of 42
- Live Chatbot Conversations with Students: 18

### **Career Peer Program**

- The Career Peer Ambassadors -
  - Completed 10 online student sessions: 8 resume sessions & 2 cover letter sessions
  - Collected 6 post assessment surveys. Comments received from student participants:
    - Helen is very helpful and patient. Emphasized certain things I had not considered before. provided a really good experience
    - Lara- It was a really helpful time. Ms. Lara was a really nice person.

## Call to Action Update

- As part of the Call to Action, the Career Coordinators have been more intentional in their outreach efforts to traditionally marginalized students (i.e. African American/Black, Latinx and DSPS students). As of April 23, they have conducted 4 Meet and Greet/Career Presentations to:
  - 3/23/2021- Raul Rodriguez's PERG 120 course for Puente students, 27 students
  - 3/25/2021 & 4/8/2021- Candace Katungi's Blas 100 and 140A courses, 28 students for each course, total = 56 students
- 3/23/2021- DSPS Department, 15 Faculty and Staff Total = 98
- On April 9th Raquel partnered with Pavel Consuegra to provide a Career & WBL Services Overview Presentation as a part of a Mesa Tutor Training series.
- On April 29th, we plan to present to Michael Temple's PERG 120 course for Umoja and this presentation will be open to the whole Mesa Community for Black Student Success Week. We have conducted other Career Services presentations and workshops for a few other Mesa instructors and offered workshops during Career Fest week, but these presentations mentioned above relate to our Call to Action Plan. In total for those presentations, Career Coordinators saw about 100 students.
- Career Ambassador Program (CAP) Student Services Call to Action Update:
  - Our Career Peer Ambassadors created and facilitated 6 career-related workshop presentations "Spring 2021 Career Peer Workshop Series" from February 16th - March 23rd aimed to help students learn about job search strategies, interview preparation and networking in a virtual environment, essential personal branding tools, and career readiness skills and resources. We successfully reached a total of 119 participants.
  - Although our student turnout was amazing, we had only 7 of 119 of participants self-report they identified as African American/Black. In addition
    - 9 of 119 participants self-report they identified as Asian/Pacific Islander
    - 11 of 119 participants self-report they identified as Hispanic/Latinx
    - 8 of 119 participants self-report they identified as White/Caucasian
  - We hope to reach more African American/Black students by creating and sharing a newsletter with hyperlinks for the students to access the workshop presentations and session recordings.

## Special Recognition

- THANK YOU to Helen Ma for initiating the collaboration with UCSD TRIO Outreach Program!

# Counseling

## Events & Activities

- All counselors attended an SDCCD Counselor Retreat on April 9, covering topics of Cranium Cafe, Return to Campus and Counselor Self-Care.
- Counselors Marisa Alioto, Cynthia Rico, Anne Hedekin, Terrence Hale and Kari Parker continue to play integral roles in the campus wide implementation of Guided Pathways

## Innovations & Data

- Drop-In students: 1130
- Student Appointments: 320

## Call to Action Update

- The Counseling equity Committee participated in Black Student Success Week by hosting a workshop on April 26.

## Policies & Procedures

- The department will have it's first Cranium Cafe Training on April 30.

## Student Success Stories

- Many!

## Special Recognition

- Jaci Washle for assisting the department numerous times outside of normal work hours.

# DSPS

## Innovations & Data

- DSPS counseling faculty participated in the CTE and Counselor conversations
- DSPS counselors Dawn Stoll, Isaac Arguelles and Erika Higginbotham attended the CTEOS Summit
- Counselor/Professor Dawn Stoll hosted a viewing of "Autism Goes to College" as part of Cultural Unity Week Counselor/Professor Rebekah Corrales collaborated with Associated Student and Student Affairs to host "Approach Me: Discussion on Ability" as part of Cultural Unity Week
- The DSPS Team attended the Region E meeting and the School Meeting
- Counselor Joe Pritchett presented at a transfer event Student Services Assistant Shanelle Changotha participated in the Jumpstart Event, The Black Student Success Week and Cultural Unity Week
- Coordinator/Counselor Erika Higginbotham attended the CAPED spring drive-in conference, Cultural Unity Week and Black Student Success Week events
- Counselor/Professor Isaac Arguelles presented about Ableism to Professor Gerace's COMS 180 class
- Administrative Technician, Manny Jacobo attended the Propelled by Protest
- Counselor Melissa Williams participated in the 21-day equity challenge
- Coordinator/Counselor Erika Higginbotham continues to be an active member of the various Pathways Committees

## Innovations & Data

- DSPS continue its implementation of Clockwork-fully online office management system with and expected launch of fall 2021.
- In April, DSPS processed 66 online requests included 46 new student applications. DSPS assisted instructional faculty with proctoring 12 exams.

## Special Recognition

- DSPS would like to acknowledge Classified Professional, Shanelle Changotha and her contributions to the BFCC and planning of Black Student Success Week on behalf of the DSPS department and DSPS students.

# EOPS

## Events & Activities

### EOPS

- 4/6/21 | The Holistic Student Series: Say Yes 2 Yoga Workshop - Students were able to learn about the benefits of yoga and joined us for a complete workout for their mind, body and soul. Facilitated by Denise Arco, Ivonne Meza, and Isacc Flores.
- 4/14/21 | CCCEOPSA Annual Spring Training 2021 - EOPS/CARE/NextUp staff and counselors attended this virtual gathering of community, technical training, and historical wisdom as we strive to support our students through these unprecedented times by "Remaining Rooted in the Midst of Uncertainty."
- 4/19/21 | The Holistic Student Series: Goals to Help Us Grow Workshop - Students learned about how to use goal setting to get on track towards achieving their goals, and how it can improve their academic success! Facilitated by Denise Arco, Ivonne Meza, and Isacc Flores.
- 4/21/21 | Summer 2021 Priority Registration - EOPS students were able to drop-in to meet with an EOPS counselor for assistance with registering for Summer 2021 classes.
- 4/22/21 | Summer 2021 Priority Registration - EOPS students were able to drop-in to meet with an EOPS counselor for assistance with registering for Summer 2021 classes.
- 4/29/21 | EOPS & Special Programs Drive Thru Distribution for Student Graduates - Our EOPS team hosted a drive-thru distribution event to acknowledge and celebrate the Class of 2021 EOPS students who are receiving an associate's degree, certificate and/or are transferring to a university. 55 Graduating and/or transferring EOPS students attended and were given an EOPS cap & gown, sash, certificate, and other giveaways! We will be mailing achievement items to 22 grads who were not able to attend the distribution event.

### CARE

- "Coffee with Karen" CARE Check-in
- CARE Circle Network meetings (statewide)
- CARE students who attended second contact will receive a grocery card
- Collaboration with CalWORKs for recruitment purposes

### NextUP & FAST Scholars

- Chef Tonya Ice Cream Distribution Event
  - FAST & NextUp Scholars participated in a survey by coming up with unique ice cream flavor.
  - FAST scholar Aaron Pischke won by suggesting a combination of Mango Tajin which resulted in a great flavor.
  - Thanks to the creativity of the scholar, several other FAST/NexUp scholars received a free ice cream pint to enjoy at home.
- Foster Care Awareness Month Series of Events



- In honor of Foster Care Awareness Month, the FAST and NextUp programs proudly present a series of events. Please see attachments for event details.
- FAST Scholars Aaron Pischke was on the Black Student Success Despite COVID student panel at the Campus Community Forum: <https://www.youtube.com/watch?v=KfOStjdEWO0>

### **Borderless Scholars**

- Ongoing | A weekly event held every Monday and Friday of Spring 2021. Undocu-Circles is a space for the undocumented community & allies to come together and share conversations around topics pertaining to current events, legislation updates, resources, feelings, and much more. Everyone is welcome!
- 4/06/21 | Borderless Scholars continued engaged in collaboration with JFS/ HELS to promote FREE Immigration Legal Services to our Borderless Scholars Students. To learn more about this service, please contact the EOPS Office to speak to one of our Borderless Scholars Team members: [www.jfssd.org/HELs](http://www.jfssd.org/HELs).
- 4/9/21 | Borderless Scholars Team, Work-Base Learning, and RISE Club collaborated by having a tech start-up entrepreneur and UCSD Alumni Laura I. Gomez speak to our students about her experience as a Latinx and Undocumented student working in the tech industry for organizations such as YouTube, Google and Twitter.
- 4/16 & 4/30 | Borderless Scholars Team offered a RISE Club information sessions. RISE stands for Rising Immigrant Scholars through Education. The RISE Club is student lead and supports undocumented, AB 540, Dreamer, DACA, Non-DACA, students from mixed-status families, faculty/staff, and allies as well as the community at large. Any interested student in becoming part of this amazing club, either as a member or as an officer please contact Borderless Scholars Counselor Rosa Palacios at [rpalacios@sdccd.edu](mailto:rpalacios@sdccd.edu) for more information.
- 4/23/21 | San Diego Mesa College hosted our first SDCCD Dreamer Support Services Virtual conference this Spring 2021. Connecting Through Hope & Empowerment. The conference was a collective effort among all campuses in our district to serve and connect our undocumented community and allies. In this shared space, we had over 90 attendees!
- 4/29/21 | Borderless Scholars Team participated in the EOPS and special programs Distribution Event. Students were asked to RSVP by filling out a form, so then they could receive certificates and giveaway items.

### **Project Restart**

- Project Restart check-in
- Student needs survey sent to collect data/info on immediate needs
- Collaboration meeting with Rising Scholars network
- Collaboration with Project Rebound at SDSU
- Attend monthly regional meeting for Rising Scholars

### **STAR TRIO**

- STAR TRIO will host Spring 2021 Student Mixer/Check In event to assist students connect with others and share space on how their semester is going on April 27<sup>th</sup>

- STAR TRIO assisted 189 students in the month of April.
- The STAR TRIO program continues with its recruitment to expand their services to more students this semester by providing classroom presentations.
- 40+ STAR TRIO Students have been utilizing tutoring services.

## **Innovations & Data**

### **EOPS**

- EOPS will be offering multiple Exit Sessions to EOPS students throughout the month of May.

### **Borderless Scholars**

- FREE legal immigration consultations with an attorney are available for students and employees! Mesa College and Borderless Scholars are partnering with Jewish Family Services to offer FREE legal immigration consultations! In the month of March, 11 legal consultations where our students received these free services from our partners were completed. To learn more about this service, please contact the EOPS Office to schedule an appointment with a Borderless Scholars Counselor or visit our website at [www.jfssd.org/HELS](http://www.jfssd.org/HELS).
- In an effort to provide support for our Borderless Scholars we reached out with a survey provided by Immigrants Rising where our students had the opportunity to share feedback about the tools and resources provided by our programs. The students who participated in this survey were eligible to enter a drawing for a \$50 dollar gift card, provided by Immigrants Rising.
- During our Dreamer Virtual Conference: Connecting Through Hope & Empowerment, we had over 90 attendees making connections, empowering each other, and spreading hope among colleagues, community members, and—most importantly—students!
- If you have any questions, please contact Borderless Scholars at [MesaDreamers@sdccd.edu](mailto:MesaDreamers@sdccd.edu), or by calling/texting our virtual office at 619.500.2053.

## **Student Success Stories**

### **EOPS**

- Below are some comments shared by our graduating students on how our EOPS program and services have supported their educational journey:
  - “Being able to talk with counselors without jumping through hoops did wonders and the extra bonus credit for books was a life-saver. Not to mention priority enrollment is great.”
  - “The best program out of all. From counselors, to resources, financial needs, etc.”
  - “It has been simple things such as helping me with my education plan, advising me with questions I’ve had.”
  - “EOPS has supported me academically with book store grants, academic workshops and counseling sessions with awesome counselors.”
  - “EOPS has provided me with a lot of support and resources during the 2020 and 2021 semesters.”

- “EOPS helped me get to my goal, my counselor was extremely supportive and guided me ever since I first started college. Also getting grants to pay for my books was so helpful.”

### **NextUp & FAST Scholars**

- NextUp Scholar, Dania was recently hired to work in her field of study and serve her community. We are so proud of Dania and her passion for becoming a lifelong learner. Please help us wish Dania much success as she completes her spring semester while working as a student and as a professional. Keep up the great work, Dania! Your NextUp family is proud of you."
- FAST Scholar Samantha was accepted to UCSB!! She is awaiting a response from UCSD. I asked the student if we could share information. I am awaiting her success. Additionally, if she gets in I applied for the Chancellor’s Scholarship on her behalf, hopefully she gets it. It covers tuition and housing and fees for students.
- FAST Scholar Yvonne informed obtained full time employment as a case management and a half way house for justice impacted men. Upon completing her degree her place of employment stated she could receive a promotion

### **Borderless Scholars**

- Congratulations to both RISE Club members Isis Robles for becoming President and Nhi Nguyen for becoming Treasure.
- A huge congratulations to the 23 students part of our Borderless Scholars program who are receiving a Certificate, Associate’s Degree, or Transferring to a University. We are proud of you and your achievements for reaching this milestone in your educational journey!

### **Special Recognition**

- Special shout out to our Facilities Team for your assistance with setup for our EOPS and Special Programs Distribution Event for Student Graduates! Thank you, Hai Duong, for capturing awesome photos at the Distribution Event, and Pablo Vela for creating virtual backgrounds for our upcoming Achievement Ceremony! HUGE THANK YOU to the Communications Team for your continued support with promoting our events!! We appreciate you!
- NextUp Student Peer Mentor and current NextUp Scholar Isacc Flores continues to excel the program expectations as a student as well as creative student worker with the creation of the program event unique flyers.
- Special recognition for NextUp Project Assistant Denise Arco for keeping the FAST Center Online active virtually as many students continue to express how much they all miss hanging out at the FAST Center on campus. Denise does not only host ongoing FAST Center online workshops, but she also ensures all important information and resources is delivered to each of the FAST and NextUp students by creating the FAST and NextUp newsletter.
- Special hanks to Borderless Scholars Team for their amazing teamwork and collaboration in facilitating meaningful and successful virtual events to support our students.

# Evaluations

## Events & Activities

- The Mesa College 2021 Virtual Commencement Ceremony will be on Friday, May 28, 2021 at 3:00 p.m. Please share this exciting news with your students! In addition, there will be a drive-through graduation parade on June 4th - more details to come!

## Innovations & Data

- All student petitions and forms are now electronic. Most petitions require students to meet with a Counselor before submitting. Students can find the forms and submit them through our District's Form's and Document's site here: <https://www.sdccd.edu/students/forms-anddocuments.aspx>
- The remaining 2020- 2021 Apply for Graduation Deadlines are as follows:
  - April 30, 2021 - Deadline to Apply for Graduation and be a Spring 2021 graduate. Students filing after this date will be a Summer 2021 graduate.
  - July 31, 2021 - Deadline to Apply for Graduation and be a Summer 2021 graduate. Students filing after this date will be Fall 2021 graduates.
- Please note: Students must still apply for their degree/certificate through their mysdccc portal under the "My Academics" tab. Students should follow deadlines above that align with their path.

## Call to Action Update

- Due to historic and structural racism and other forms of systemic barriers for Black students including lower graduation numbers, the Evaluations department at San Diego Mesa College continues to address racial inequity by hosting our Apply for Graduation Parties this spring semester. The Evaluations Team will continue this work through summer and hold graduation parties and assist with Counseling zoom sessions to support students with certificate/degree completion.

## Policies & Procedures

- Please refer to the Evaluations Student Petitions page when working with a student to see if they are eligible for a particular petition: <http://www.sdmesa.edu/student-services/evaluations/forms-and-petitions.shtml>.
- Please ALSO refer to the Evaluations Business Manual here: [file:///Users/ojp/Downloads/Evaluations%20Business%20Process\\_10302020%20\(8\).pdf](file:///Users/ojp/Downloads/Evaluations%20Business%20Process_10302020%20(8).pdf) that was recently created by District.
- How to students check their graduation status?
  - Students can apply and view their graduations status through their student portal. Under the "My Academics" tab on the College Student Dashboard, click "View Graduation Status". Students should work with a Counselor if they are unclear of their status.

- When do students graduating in spring 2021 receive their diploma?
  - All eligible students who applied for graduation for spring 2021 and complete requirements will receive their diploma in the mail late Jul
- How to submit official transcripts from previous institutions and other notes:
- Please encourage students to submit official transcripts before or during their first semester. All official transcripts must be on file before applying for graduation and being awarded a degree. Institutions that are only mailing transcripts should be mailed to the following address:
  - San Diego Community College Transcript
  - 3375 Camino Del Rio South, Suite 100
  - San Diego, California 92108
- Students should email [t inquiry@sdccd.edu](mailto:t inquiry@sdccd.edu) about 1.5 months after submitting transcripts to check if transcripts have been received. Once ALL transcripts are received, students can submit a “Request for Transcript Evaluation” form. Evaluations take 90 BUSINESS days. Students who only need to clear Pre-requisites can do so with Counseling.

### **Student Success Stories**

- Congrats to all upcoming spring 2021 graduates!

### **Special Recognition**

- Joel Arias! Thank you for being a huge helping hand with Commencement. You are awesome!

# Financial Aid

## Call to Action Update

- FA Check In for Call to Action- One-on-one meetings with our Black students. Will help file their FAFSA or Dream Act and/or help students turn in all required documentation. Emailing Black students for a personal invitation to do the above.

# Outreach & Community Relations

## Events & Activities

### Outreach

- Pre-Enrollment Workshops (April 1 – April 30): The Outreach team has conducted over six Pre-Enrollment workshops in the month of April, serving Mission Bay High School, Coronado High School, Mt. Everest Academy, and Point Loma High School. Outreach continues to provide ongoing services for students within the service area with information regarding milestones, Counseling services, overview of programs and resources, and application support.
- CCAP Student/Parent Orientation sessions (April 13, 15, 20, 29): Outreach Staff: Van Chhum, Donnaly Atajar and Karla Trutna had the opportunity to present to La Jolla HS, Madison HS, Patrick Henry HS and Point Loma HS on Mesa College programs and student services. These presentations enabled our Outreach team to connect with over 250 students & parents.
- April 1 – April 30: The Journey to Mesa College is an on-going series of presentations in collaboration with Financial Aid, Career Education, Career and Transfer. The programs in attendance have the opportunity to share their department services. The series is open to community partners, students, and their families. For the month of April, we hosted two English sessions and one Spanish session.
- April 14: Outreach participated in the Patrick Henry High School & Madison High School College & Career Fair. Students in attendance were given the opportunity to switch between breakout rooms amongst the ten colleges in attendance to understand about the opportunities available. Mesa College provided a vast amount of info regarding student life, scholarships, and the SD Promise program to the students in attendance.
- April 17: Outreach was thrilled to participate in the annual “Jumpstart Your Success” event. The Outreach PAs and OAs: Joel Vera Gonzalez, Anthony Chhum, Nhulong Vo, Kaitlin Clapinski, Makayla Srioudom, Darien Duong, and Keysy Mendez Lopez had the opportunity to provide campus tours and serve as panelists in “The Bell Doesn’t Ring Anymore” workshop. Outreach staff: Van Chhum and Donnaly Atajar served as workshop presenters. The entire team enjoyed interacting with prospective students and parents via the event workshops.
- April 24: Outreach participated in the E3 Civic High School College & Career Fair. Students in attendance were given the opportunity to switch between breakout rooms amongst the colleges in attendance to understand about the opportunities available. Mesa College provided a vast amount of info regarding student life, scholarships, and the SD Promise program to the students in attendance. Students were also provided with help in navigating through the MySDCCD student portal, SD Promise apps, and Mesa special program applications such as EOPS, STAR Trio, and DSPS.
- April 24: Outreach participated as a hub in the annual Linda Vista Multicultural Festival “All the Places You will Go” Drive-Thru event. This year's fair had attendees participate in a scavenger hunt, with drive-thru curbside pickup of goodie bags and resources from key Linda Vista hubs, such as Mesa College, USD, Linda Vista Library, ACCESS Inc., and the Bayside Community Center. This scavenger hunt gave students and community members the opportunity to discover “all the places you can go” in the Linda Vista community, engaging with community partners and food vendors.

- April 26: The Outreach Department had the opportunity to participate in the Regional Community College Presentation Series: Outreach in collaboration with the K-12 Pathway Coordinator hosted a webinar showcasing the programs and services offered at Mesa College followed by a student panel. Mesa student panelists were able to share their experiences navigating through college as well as highlighting the transfer process. The panel was well received and the attendees were engaged with the panelists.

### **Promise**

- We hosted a San Diego Promise information session during Jumpstart You Success on April 17. About 50 attendees joined us during our three workshop sessions to learn more about the Promise program.
- We hosted two Promise Coffee Hours for a total of 50 Promise student attendees. Promise students connected with the Promise team and each other, participated in journaling and self-care activities, heard from guest speakers from AVANZA and MT2C, and received Promise program updates.
- We hosted one Midterms Study Session with 16 Promise students to find community with each other as they completed mid-semester assignments, projects, and studied for exams.

## **Call to Action Update**

### **Outreach & Promise**

- We promoted Black Student Success Week events to Mesa's Black Promise students.

## **Policies & Procedures**

### **Promise**

- We are currently accepting applications to the San Diego Promise program for Class of 2021 high school graduates who will be attending Mesa College full-time in Fall 2021. Application details and relevant links can be found here: <https://sdccd.edu/promise/getstarted>
- Year 1 Promise students had to submit a self-report mid-semester progress report by April 30. Students were encouraged to attend an Academic Success Workshop, connect with professors to discuss their grades, and were also connected with relevant support and resources based on their submitted feedback. Outreach ambassadors connected with Promise students via phone and email to ensure they submitted their progress reports and connect them with resources to help improve their grades.
- Year 1 students who were dismissed from the Promise program due to not successfully submitting a 20-21 financial aid application to Mesa College may appeal to have their fees waived for Spring 2021 and re-enter the Promise program for the 21-22 academic year. These students must submit an appeal and resolve any issues with their 20-21 financial aid application with Financial Aid or Admissions.
- Year 1 students who were dismissed from the Promise program due to not successfully submitting a 20-21 financial aid application to Mesa College may appeal to have their fees waived for Spring 2021 and re-enter the Promise program for the 21-22 academic year. These students must submit an appeal and resolve any issues with their 20-21 financial aid application with Financial Aid or Admissions.



- Year 2 students who were dismissed from the Promise program due to not successfully submitting a 20-21 financial aid application to Mesa College may appeal to have their fees waived for Spring 2021. These students must submit an appeal and resolve any issues with their 20-21 financial aid application with Financial Aid or Admissions.
- Year 2 students who were dismissed from the Promise program due to enrollment in less than 12 units at census may submit an appeal to have their Spring fees waived.

## **Special Recognition**

### **Outreach**

- We would like to acknowledge and CONGRATULATE all of our Ambassadors on their University acceptance: Kaitlin Clapinski was accepted at SDSU, SFSU, University of San Francisco with a merit scholarship, and UC Berkeley. We are proud to share Kaitlin will be a part of the UC “CAL” Berkeley family! Jorge Martinez-Vasquez - Has been offered a full ride to play baseball at Rogers State University. We wish you much success in Oklahoma and can't wait to see you in the Major Leagues one day!
- We also want to extend a big CONGRATULATIONS to Makayla Srioudom, Delany Lizarraga and Anthony Chhum all were accepted to numerous Universities and selected to attend San Diego State University - Home of the proud Aztecs! You have been such an amazing team and we are so excited about this next chapter in your academic journeys, proud of you now and always!!
- On behalf of Outreach, we would like to extend a big “Thank You” to Dean Miller and all of the “Jumpstart Your Success” planning team - You made this year's event a GREAT success!!

### **Promise**

- 133 Promise Students have applied for graduation (130 Year 2 students and 3 Year 1 students). Congratulations to all of our 2021 Promise Grads!!

# Student Affairs

## Events & Activities

- Jumpstart Online
  - Mesa College's first online Jumpstart event, held on April 17, was a learning experience for everyone involved; some parts of the program were very successful, while others could definitely be improved if we find ourselves in a position to offer this event virtually again in the future. Overall, 157 households attended the event, including at least one student per household, with the bulk of that attendance centering on the main webinar presentation at the heart of the program. Responses to the webinar were overwhelmingly positive, and we consider that portion of the program to be very successful. A variety of workshops were held separately afterwards, and these encountered mixed results; the Promise Program workshop was quite well-attended, with a total of about 40 students for all three sections, while on the other hand several workshops received no guests at all and generally speaking the attendance at workshops was low. Overall, we estimate that about 90 students attended the various workshops, with almost half of those attending just the Promise workshop. The most obvious lesson to learn from these results is that separating out the workshops from the main webinar, and offering so many workshops, was not effective in the virtual setting, and that including popular workshop topics into the webinar or using breakout rooms rather than separate zoom links are more viable paths for moving forward with another online Jumpstart.
- Virtual Commencement
  - The submission period for Marching Order, during which students submitted information to include on their custom graduation slide, closed on April 21 with a total of 625 students completing the application. Student Affairs also concluded a series of Free Cap & Tassel reward distribution opportunities for the students that did sign up for a slide through Marching Order, handing out an estimated 240 caps and tassels to participating graduates.
- Scholarship Results
  - The results are in for the 2021 Scholarship cycle: Mesa College, through the Mesa Foundation, has awarded 147 student recipients with 222 individual awards from 102 distinct scholarship opportunities. Note that a single student may receive up to three individual awards. The achievements of these student recipients will be celebrated with an online Scholarship Awards presentation hosted on the Mesa College website. This presentation should go live on May 12.
- Student Rights & Responsibilities Week
  - Student Affairs kicked off the first "R&R Week" on April 26 with a selection of events and presentations designed to make information about a student's rights and responsibilities on campus more accessible. The week of events include workshops on topics like stress management, support for LGBTQIA, bystander training, and discussions on student rights and responsibilities. There are also opportunities for faculty to get involved through Impactful Communication and the Student Code of Conduct.

## **Call to Action Update**

- YES! Student Affairs is excited to review the data received to determine if there was indeed an increase in African American students that applied to scholarships and awarded scholarships

## **Student Success Stories**

- Exciting announcements- our students are receiving their acceptance letters to the Universities! SO much fun celebrating their hard work

## **Special Recognition**

- Huge Recognition to Team JumpStart 2021! This was the best team ever with filled with creativity, commitment and determination to engage our prospective students: Shanelle Changotra Vanndaro Chhum Jacqueline Collins Leticia Diaz Zulma Duran Pilar Ezeta Joel Vera Gonzalez Courtney Lee Charlie Lieu Gilda Maldonado Ivonne Meza Claudia Perkins Anais Perez Van Pham Anabel Pulido Krystal Ramirez Agustin Rivera Charles Shimazaki Krista Stellmacher Karla Trutna

# Student Development

## Events & Activities

- Deans Crakes, Maxey, and MacNeill facilitated a presentation on SEA - Student Equity and Achievement Program - to the President's Cabinet on 4/6/21.

## Call to Action Update

- Provide leadership and support on the Call to Action through dialogue on DEI in various meetings and presentations. Discussion of equity-minded practices and ways to advance Diversity, Equity, and Inclusion and challenging programs and areas to examine ways they can take action beyond supporting DEI efforts. This month's focus in SDLT included ways to get to yes and continued discussions on the value of making it difficult for our students to quit.

# Student Health Services

## Events & Activities

- On April 9th, Student Health Services successfully accomplished a major mental health event named, “Rise Up”: an event to encourage and empower the Black, Indigenous and People of Color (BIPOC) community. This event aimed to enlighten mental balance, instill resilience and hope for the future. Our special guest was Alyce Smith Cooper, The Golden Brown Fairy Godmother. Alyce graced our Zoom meeting room with her storytelling wisdom to educate the 70+ participants during the event. Alyce’s accompanist was percussionist Yiriba. Yiriba played a traditional African heritage drumming named Drum Caller. Drum Caller means “when you hear the sound of the drum, no matter where you are what you are doing you stop because something is important is getting ready to happen”, a traditional way to gather people together. Alyce and Yiriba guided the participants through an enchanted motivational interactive process of strengthening self-care. Our musical special guest for Rise Up was Geminelle Rollins a recording artist who is inspired to express meaningful messages of self-discovery and self-love through her ‘Mantras Loops’, singing bowls and Reiki healing intertwining in her performances. San Diego Mesa College leaders were able to attend and shared their own experience of hardship and resilience. Thank you to President Pamela Luster; Larry Maxey, Dean of Student Success & Equity; Victoria Miller, Dean of Student Affairs; and Ashanti Hands, Vice President of Student Services for your excellent presentations during our event.
- All mental health counselors were present during the event to support the active chat room, along with a presentation from John Guinn, LMFT who explained ‘Three States of Mind: Mindfulness’
- Active Minds student leader, Tomas Jewel assisted Aurora on choosing inspiration quotes from Alicia Keys: “More Myself” reading that ties to one of our giveaways the Soulcare Golden Cleanser (to activate self-care starting with your skin). The first 100 reservations for this event received more than the Soulcare cleanser, participants also received Door Dash E-Card for lunch and “More Myself” E-book by Alicia Keys for a relaxing read. 15 lucky participants received one-year subscription of the Gift of Calm App: The #1 App for Meditation and Sleep. Two super lucky students were able to receive a pair of Alicia Keys tickets for her upcoming concert in San Diego. All the giveaways were provided through the CCC Mental Health Grant.
- April 23rd, Mental Health counselor John Guinn, created safe space for students to voice their thoughts on the George Floyd murder and the Chauvin conviction. Students were able to exchange their opinions and express their feelings in this forum. John provided different techniques on how to cope with emotions and how to keep balance when there are many things happening at once.
- April 27th, Mental Health Coordinator Linda Gibbins-Croft, LCSW invited Shanelle D. Johnson, LMFT, Clinical Supervisor at Urban Restoration Counseling Center to provide a workshop on Sexual Assault and Intimate Partner Violence. This is relevant and truly informative in a way that participants could apply the concepts to their daily life and experiences.
- April 28th, Aurora San Pedro, LMFT provided a workshop on Sexual Assault and Domestic Violence information in regards to mental health to the Counseling department.

- April 30th, Aurora continues to support the Avanza Center Peer Navigator team by providing monthly Mental Health support. Creative connections and team building by virtual breakout discussions and self-care games have been implemented into virtual meetings.
- Linda Gibbins-Croft LCSW attended Transition Age Youth (TAY) Behavioral Health Services Council meeting provided by the County of San Diego, Health and Human Services Agency about Adult Mental Health. Linda, attended the SD County Mental Health South Bay providers/managers meeting for a presentation about SDCCD- 3 colleges mental health services. This time City was the main presenter and Linda responded to questions, provided specifics about Mesa.
- The Nursing and Medical team are providing COVID educational sessions monthly.

## **Innovations & Data**

- In April , we served 642 students with medical and mental health needs virtually.
- We collaborated with Tim Fisher in the Athletic department to seeing Athletes and Allied Health students for their in-person health physicals and vaccinations.
- Student Health Services routinely invites Continuing Education to our events and public services.

## **Call to Action Update**

- Reaching out to Black students through the Mesa Athletic program: We are supporting Mesa Athletes by creating space to have the Urban Restoration Center provide a series of 3 presentations in May on maintaining mental balance. A survey was sent to Mesa Athletes to gain insight into their perceived areas of challenge.
- John Guinn LMFT and Monica Woodruff AMFT provide weekly “Black Student Forums”.

## **Policies & Procedures**

- Student Health is fine tuning forms and templates within the EHR system. We currently working on setting up a patient portal and notifications for students to use as an online service through Mediat. Mediat will assist Student Health on building more templates and forms for medical and mental health use.

## **Special Recognition**

- Linda Gibbins-Croft LCSW wins the special recognition for April due to her dedication and persistence with our new Mediat electronic medical record system. Linda is learning this new system and creating new templates for her team. She is training her team as well. Thank you Linda for making Mediat an excellent product for our team!

# Student Success & Equity

## Employee Updates

- We would like to welcome to Basic Needs two new PA's: Mustaf Sufi Adde and Michael Sanders.

## Events & Activities

- Completed the 21 Day Challenge with excellent participation and feedback
- Collaborated to present on SEA at President's Cabinet
- Presented to Campus Employee Learning Committee on Equity Institute
- Collaborated with Instruction to develop Retention Project -Collaborated to develop ROP process -Began SDICCCA Coordination process for 21/22

## Innovations & Data

### The Stand April 2021 Update

- The Stand continued to provide drive thru versions of the Mobile Market and Farmers Market. Each event (twice a month) provided 40-50lbs of produce and shelf stable food for free to those who attended. On average throughout the semester 225 households were supported at each event.

# Transfer

## Innovations & Data

### Transfer Center Data

- Counselor drop-in Appointments: 26
- Counselor Appointments: 26
- Counselor's Additional Contact: 347
- Transfer Workshops: 13
- Drop-ins: 169
- Chat Bot conversation: 22
- Microsite email list has over 3000 students

## Call to Action Update

- Continuing our Workshop Wednesdays with Mary Eden and Mary Garcia.

## Student Success Stories

- We are getting a lot of "good news" regarding transfers. Smile season is in full swing.



# Veterans

## Events & Activities

- In collaboration with Student Health Services, we have continued our wellness workshops for our military connected students at Mesa College. The workshop topics include: Mindful Mondays, Wellness Wednesdays, Pandemic and Substance Abuse and Time Management.
- We have continued our work with the Veterans Readiness and Employment program by having the Vet Success Counselor meeting with our students regarding their benefits as veterans. This includes education and health care.

## Innovations & Data

- We have certified over 800 students for VA educational benefits during the spring 2021 term. Our Virtual Front desk has assisted over 130 students this month.

## Call to Action Update

- Our call to action is going well, we have hired a majority of our students for the term. We will be increasing our student work study program for the upcoming year.

## Policies & Procedures

- We are continuing to work with the District office regarding the implementation of PL 116. We are also in the process of updating our procedure regarding how we certify students to the VA, this will begin Summer 2021 (as a result of PL 116).

## Student Success Stories

- I had a student reach out to me regarding the difficulties of going to school in a remote setting. I listened to him talk for about 25 minutes. I suggested some resources both on campus, with Monica (either her zoom or one-on-one time) and within the VA system (Ryan, our Vet Success counselor). Before I could check in on him, he emailed me and said thank you for my time and the resources. He talked with someone, I didn't ask who, and said he is feeling a lot better. He was initially thinking of quitting school, now he plans on finishing up at Mesa and hopefully transferring to a four-year.

## Special Recognition

- A huge thank you to the Mesa College Business Services Team. Their patience and willingness to work with someone who is new to the process has been an amazing adventure.

# Vice President Student Services

## Events & Activities

- Our February Mesa Student Services Council focused on Call to Action updates, return to in-person activities, and HERFF II & III funding requests
- VP Hands presented at the following events:
  - Jumpstart Your Success
  - Presented to CSUN Educational Leadership Students
  - Humanities Conference
  - Campus Community Forum: Campus Community Forum Idea: Black Student Panel during Black Student Success week
- VP Hands attended/participated in the following activities/events:
  - Student Health Services Rise Up Event
  - Faculty Recognition Program
  - Black Student Success Week Activities: State & Mesa College
- VP Hands attended the following webinars/professional learning opportunities
  - ACCJC Equity, Quality and Innovation Through Action Series
- Motivation and Moral (M&M) Committee
  - M&M hosted two fun rounds of the Spring Scribble Race on Tuesday, April 27th. Student Services team members engaged in an interactive Multiplayer Online Drawing and Guessing Game for points! Participants received Amazon gift card giveaways. Save the date for M&M's May event, a Star Wars themed Virtual Escape Room on Tuesday, May 4th!

## Innovations & Data

- Student Affairs showcased [virtual resource fair web page](#) to JumpStart attendees. Students can learn about academic programs, support resources, and student service departments at Mesa.
- Mesa Journeys team of Charlie Lieu and Charles Shimazaki provided Constant Contact training to Student Affairs and Tutoring departments. If you are interested in learning about Constant Contact, please contact [clieu@sdccd.edu](mailto:clieu@sdccd.edu)
- [Mesa Journeys Newsletter for the week of 4/19/2021](#) was sent to students.
- Student Health equipped with improved wifi connectivity. Thanks to Alex Napoles and Mesa College Technology department for working on this project. The Counseling department is next!
- [Olympian Pathways Prototype web page](#) is now live!

## Call to Action Update

- At this month's MSSC meeting we highlighted Call to Action updates from Financial Aid, Admissions, AVANZA & the Career, Transfer and Evaluations offices.
- Student Services hosted two Feel, Heal & Be Real Dialogue sessions

## Policies & Procedures

- ALO Update: Mesa College submitted our Annual and Fiscal Reports to ACCJC.
- We received new EW Guidance from the District Office.

- SDCCD will resume drops for non-payment in Summer 2021.
- SDCCD updated its student death and response to public health exposure protocols.

### **Special Recognition**

- A gigantic thank you to the scholarship team of Joel Arias, Krista Stellmacher, Zulma Heraldez, Hai Hoang, and Charlie Lieu for improving the scholarship cycle for 2020-21. The team streamlined and automated scholarship process between Student Affairs and Mesa Foundation (unified data collection forms, automated reminders, updated general application, and enhanced the system's scholarship recommendations feature). A special shoutout to Joel Arias, he is a wizard and a rock star!