

Examples of Outcomes and Objectives for Student Service Areas

Not all examples are derived from Mesa College Student Service Area Outcomes and Objectives

| Student Services Area | Objectives | Outcomes |
|-------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Financial Aid | <ul style="list-style-type: none"> • Students who visit the financial aid office will be able to identify: <ul style="list-style-type: none"> • The Financial Aid filling deadline. • Differences between student aid programs. • Eligibility criteria. • GPA requirement. • Types of aid available. • Fee waiver information. • Location of the financial aid office. • Other resources which may be available | <p>Students will demonstrate basic knowledge of financial aid principles, rules, and regulations.</p> <p>Students will be able to identify financial aid resources for which they may qualify, submit applications, and meet deadlines</p> |
| Student Health Services | <ul style="list-style-type: none"> • Mesa Student Health Services will: <ul style="list-style-type: none"> • Increase amount of information specific to students on the Student Health Services web site. • Participate in orientation process of incoming students. • Assist international students with immunization requirement compliance. • Conduct small group tours of Student Wellness Center facility and explanation of clinic process for incoming students. • Provide health information for a diverse student population including traditional and alternative health practices | <p>Access and Diversity: Recruit, retain and graduate a larger, more academically prepared and more diverse student body.</p> |
| | <ul style="list-style-type: none"> • Implement six (6) clinic-based patient education activities each academic year. • Participation by 10% of total enrollment in health education activities. | <p>Provide scholarly outreach opportunities that contribute to student learning and benefit our local and campus communities.</p> |
| Office of Admissions | <ul style="list-style-type: none"> • Process all student course registrations • Monitor enrollment activity, including withdrawals and changes made before, during and after the Drop/Add period • Collect and distribute registration, enrollment information to other offices as appropriate • Maintain each student's official educational records, with appropriate sensitivity to privacy concerns and confidentiality laws governing these records • Provide guidance and training to students, about the process for accessing and releasing educational records • Collect and distribute registration, enrollment and degree completion information to other offices as appropriate | <p>Provide timely, precise guidance and support to students as they work toward degree completion, as well as faculty and staff involved in the graduation process.</p> <p>Ensure that the College maintains accurate personal, academic and enrollment records for its entire student population, past and present, and provide access to data derived from these records only when appropriate.</p> |