

Examples of Administrative Unit Outcomes

Examples do not reflect Mesa's actual AUO for these Units.

- Information Technology
 - Technical support will be provided to students, faculty, staff, and administrators.
 - All groups may expect informed, efficient, and timely responses.

- Research Office
 - Internal and external clients will be satisfied with the services provided by the research office.
 - The office will respond to requests within 48 hours; results will be provided in a timely manner.

- Admissions and Records
 - The successful application, registration, fee payment and record maintenance of students are all critical elements of a student's success while attending Mesa College.
 - Students will demonstrate an increased usage of technology through the provision of information and services provided, as related to the services and programs.

- Instructional Division Office
 - Office staff and administration provides ongoing communication between the Division office and departments within Division.
 - Communication between all groups in the Division will be efficient, systematic, and timely.

- Accounting Unit
 - All campus clients will be satisfied with the turnaround time on check reimbursements for staff travel.