

Student Success Teams Workgroup

Agenda for May 4, 2022, 4:00-5:00

Via Zoom: <https://cccconfer.zoom.us/j/98352612503>

- I. Welcome and Introductions
- II. President's Cabinet Presentation (4:00-4:10)
- III. Survey Results (4:10-4:30) [Link](#)
- IV. ~~Meet with Gilda Maldonado to discuss Financial Aid (4-4:30)~~ (rescheduled)
- V. Meet with Ailene Crakes to discuss Student Services (4:30-5:00)

SST Workgroup Notes meeting with Aileen Crakes

- OPP caseload is based on the size of teams.
- OPP grade checks show improvements among the athletes.
- Who or what are we missing from the Team?
 - CRUISE, Peer Navigators
 - All the different categorical programs can get services from general counseling, but not vice versa
 - Categorical programs are more akin to what we are looking for from SST's.
 - Issue of ensuring that students in the SST with a dedicate counselor aren't also overwhelming general counseling.
 - Do we have the capacity to do this from the counseling perspective? Counseling is pulled in so many directions.
 - Want to weed out students who are already being served by a categorical program, so we aren't duplicating the work that is already being done. This applies to classified professionals as well.
- How do SST's differ from what is already being done? What is the value addition provided by SST's?
 - Scale
 - Collaborative effort across the campus (faculty, counseling, classified professional, students). Do we need more faculty on the team?
- How do we structure these teams so we don't duplicate what is being done and so we don't overburden downstream support services?
- Ailene also suggests targeting undecided students.
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