

Student Success Teams Workgroup

Agenda for May 18, 2022, 4:00-5:00

Via Zoom: <https://cccconfer.zoom.us/j/98352612503>

- I. Welcome and Introductions
- II. Meet with Gilda Maldonado to discuss Financial Aid (4-4:30) (rescheduled)
- III. Discuss Status of the Workgroup for '22-'23 (4:30-5:00)
 - a. Leadership
 - b. Workgroup Composition
 - c. Meeting Times
 - d. Summer Meetings?

SST Workgroup Meeting Notes 5-18-22

- Issue with Financial Aid not being allowed to “coach” students through the process, but we (non-Financial Aid Professionals) have more flexibility in helping students.
- This makes things very tricky for Financial Aid.
- They are bound by very strict Federal and State laws and District policies.
- This “coaching” prohibition also applies to the appeals process.
- This aspect of Financial Aid is very difficult for students as they often want more help than Financial Aid can legally provide.
- Also, there are very strict rules about amount of Financial Aid and the impact of W’s.
- Also, the Estimated Family Contribution (EFC) is often counterintuitive from a student perspective.
- Would be worth creating a “Top [five, ten, whatever] Things students should know about Financial Aid.”
- Gilda can provide a general training on Financial Aid that would be beneficial for all Team members. She can also offer more specialized training, but this may be best for only a select member of the Team.

Follow up with the people who filled out interest survey