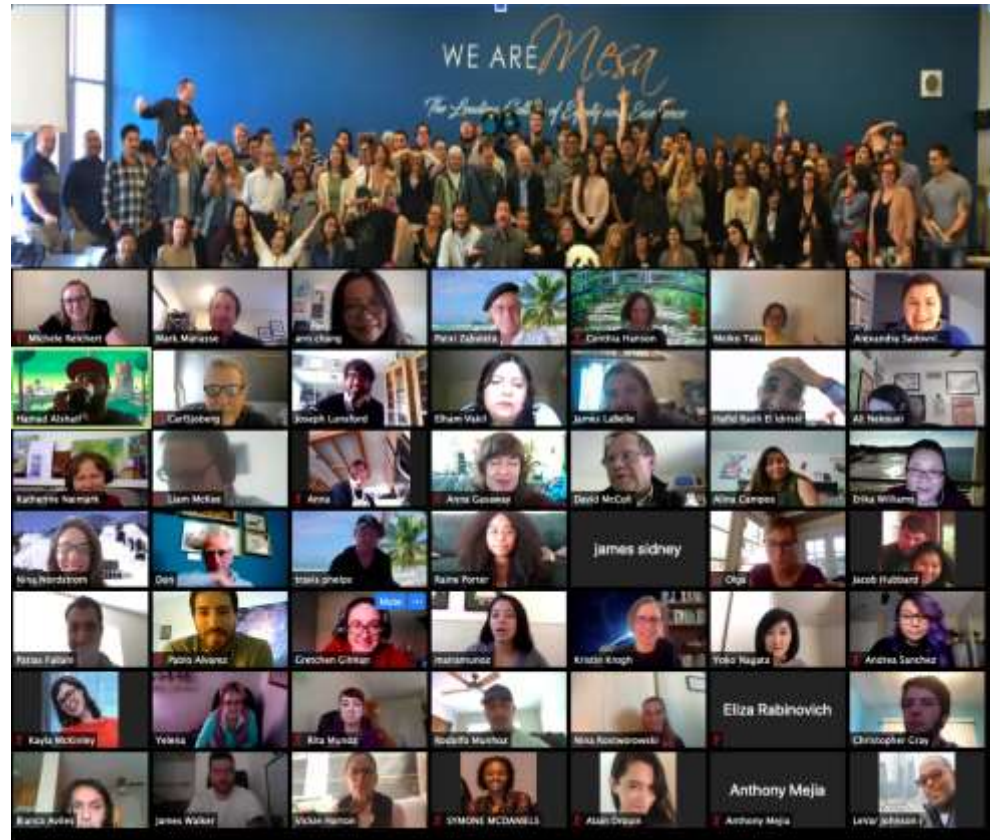


Mesa Tutoring and Computing Centers (MT2C) PCAB Presentation November 3, 2020

#MT2C on Social Media

**MARK MANASSE, PHD
MT2C PROGRAM COORDINATOR
MMANASSE@SDCCD.EDU**



Agenda

1. Appreciations
2. Fall 2020: Remote Tutoring
3. Humanizing MT2C Data: A Three Year Analysis of MT2C Program

Appreciations

- Fall 2020 Data
 - Nina Rostworowski Stocco and Joe Lunsford
- Humanizing Data
 - Office of Communication: Jennifer Kearns and Team
 - Office of Institutional Research: Bridget Herrin, Kyung Ae Jun, Helena Almassy & Team
 - MT2C: Brian Mackus, Rita Munoz, Zoe Adler
- MT2C Team
 - Andy MacNeill, Symone McDaniels, Kristin Krogh
 - All the Tutors and Team

Fall MT2C 2020

Student Post-Session

Feedback

We have had 3,916 online
tutoring sessions in MT2C this fall



General Student Feedback

Thank you! My tutor was so helpful, and really provided needed scaffolding for me to have success!

Their suggestions to chunk information, approach the selection of music vertically, then horizontally, and breaking it down to simplicity really helped me find success!

Wow! I have had a lot of tutoring experiences during my education, and this was BY FAR the best one yet. My tutor was thorough and worked with me step by step. He didn't assume anything and was a perfect fit for me and my learning capabilities.

My tutor was punctual and explained very good and is precise on the correction. He also has an excellent mood and provides a good feedback about the student work so far.

They really should just keep this format going. It's so much more accessible! Don't have to worry about parking, transportation, getting there between work lunch breaks. I am able to visit throughout the day and get the help I need. I really like this format of tutoring.

STUDENT VOICE

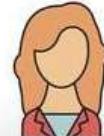
I just wanted to say thanks for being honest, kind, supportive and generous!

I think the online tutoring is working very well! Friendly and organized people I've met so far.

Great, inviting and experienced people.

This is a great place for all students!

I think the online tutoring is working very well! Friendly and organized people I've met so far.



Student 1

Once I have gotten the hang of the technical side I felt like this saved me so much more time because I didn't have to drive 30 minutes to mesa campus then find parking and walk to the tutoring center! I hope this is kept up even after the pandemic because as with everyone else time is precious. I have 3 kids who are at home doing school and so leaving and going on campus even after the pandemic would be hard because now I'm spoiled that tutoring is just a few clicks away! The screen share was super simple!

Student 2

I really love the "waiting room". The music and the guy who was working the receptionist zoom desk that put me in a breakout room with Olga was a great character and I'd go back just for the ambiance

Student 3

Honestly, tutoring through technology can be difficult and frustrating at times, however, you guys make it as hassle free as it's going to get which I greatly appreciate. Thank you for offering this fantastic free resource.

Humanizing

MT2C

Data:

A Three Year Analysis

of the MT2C Program



Questions?

Please contact:

Mark Manasse, Ph.D.

MT2C Program Coordinator

mmanasse@sdccd.edu

