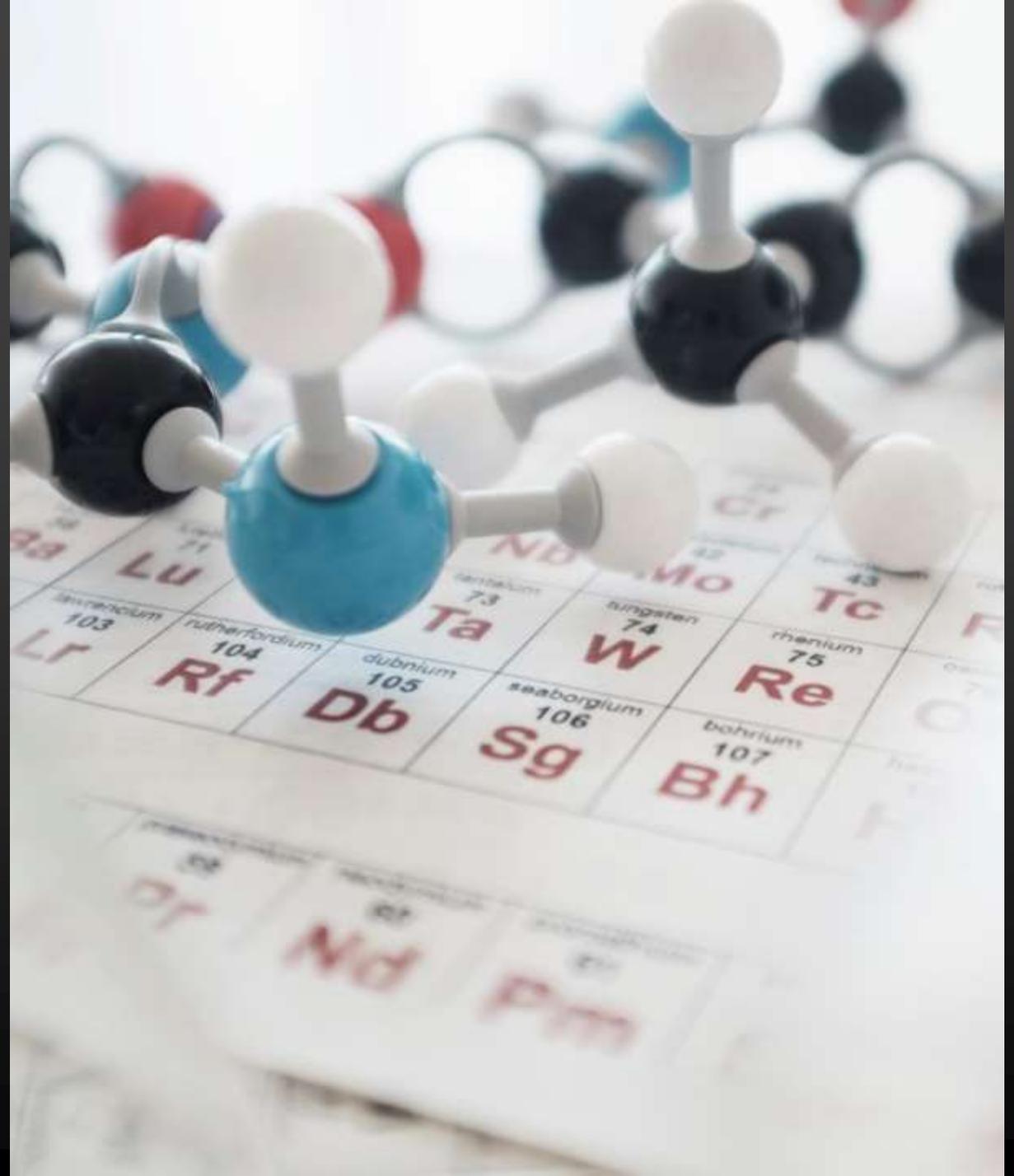




Mesa  
Information  
Technology  
Committee  
2020



# Classroom Support

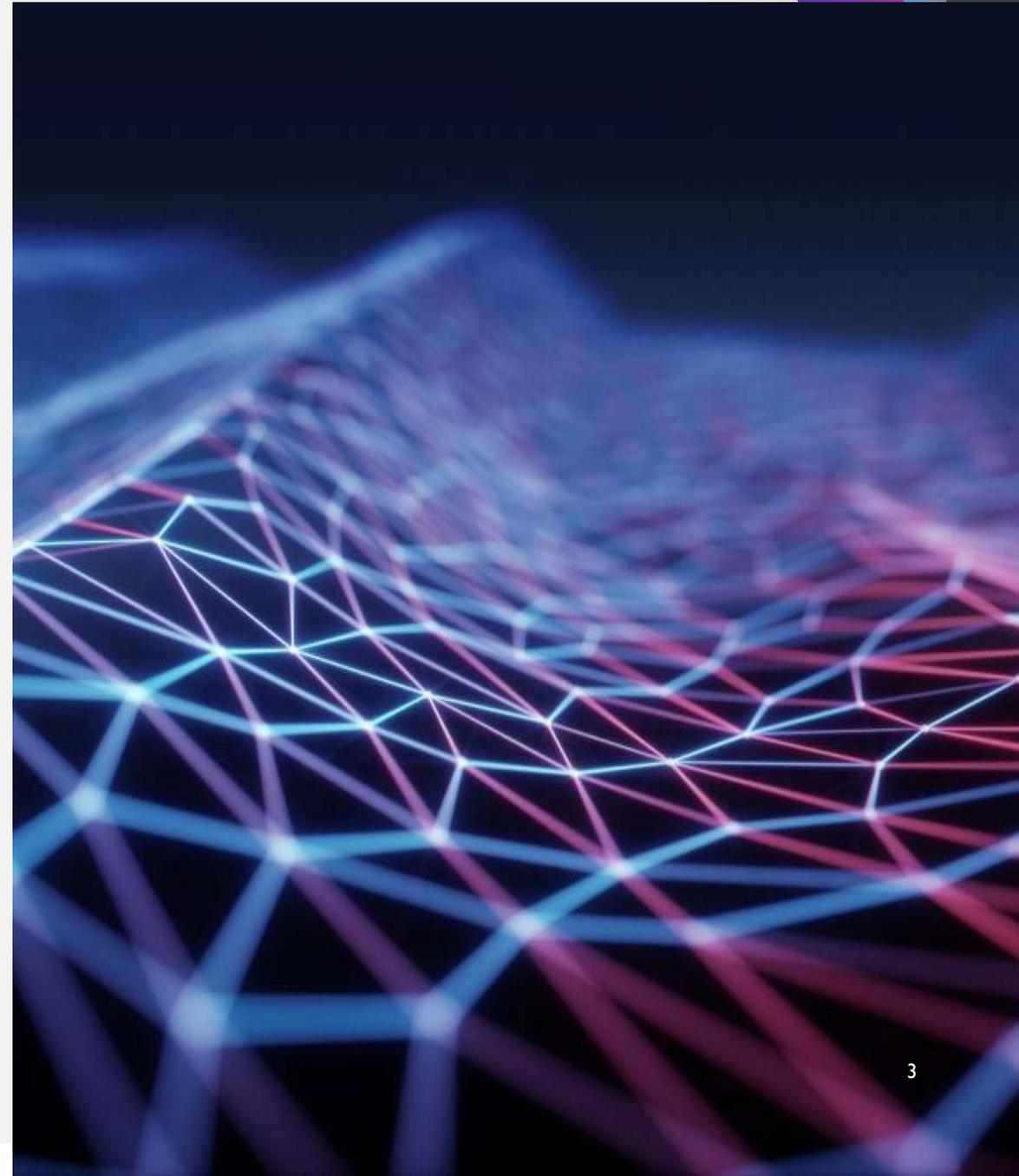
- Fermentation Smart room installation
- FA – Digital Arts Mac deployment
- Upgraded SB/MS PC memory
- Wireless access expansion and room overhaul – B/D/FA classrooms
- Design Center: Architecture/Interior Design computing image reconfiguration
- Library computing image reconfiguration
- Established long-term contract with SPSS for Psychology Dept

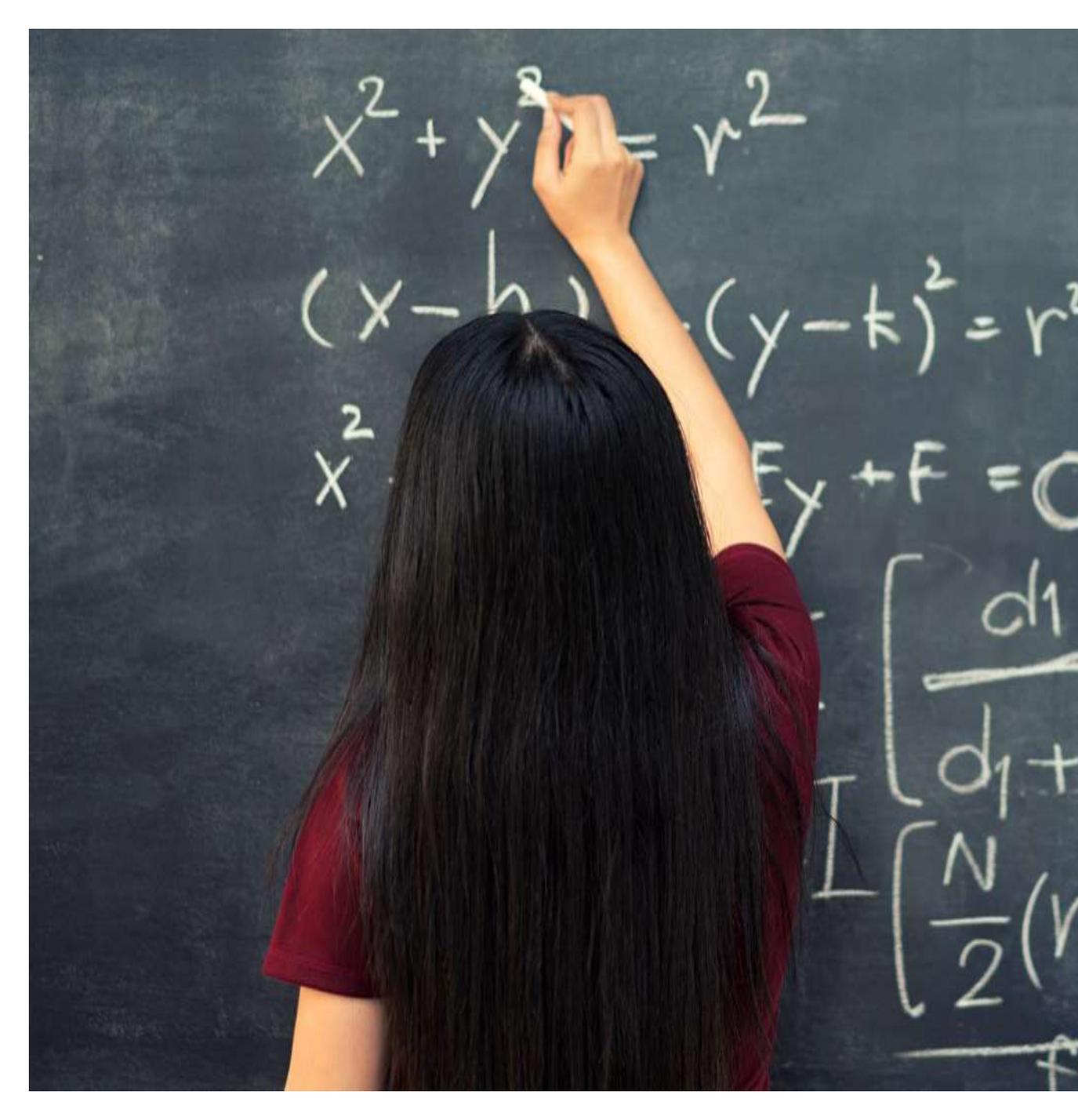


# Student Support

## Student Support

- Mac computing deployment in Student Services
- ChatBot automated student online support
- DoD laptops distribution completed
- Innovation-Research Lab: AV/Smart-flexroom & think pad distribution
- Foster youth room setup and laptop deployment
- VRC/Honors/Foster Youth room completions
- Library Knowledge Information Center (KIC) deployment
- Writing center conversion to “all-in-one” PCs
- Canvas 24/7 assistance



A woman with long black hair, wearing a maroon shirt, is seen from behind, writing mathematical equations on a chalkboard. She is using a piece of white chalk to write the equation  $x^2 + y^2 = r^2$ .
$$x^2 + y^2 = r^2$$

$$(x-h)^2 + (y-k)^2 = r^2$$

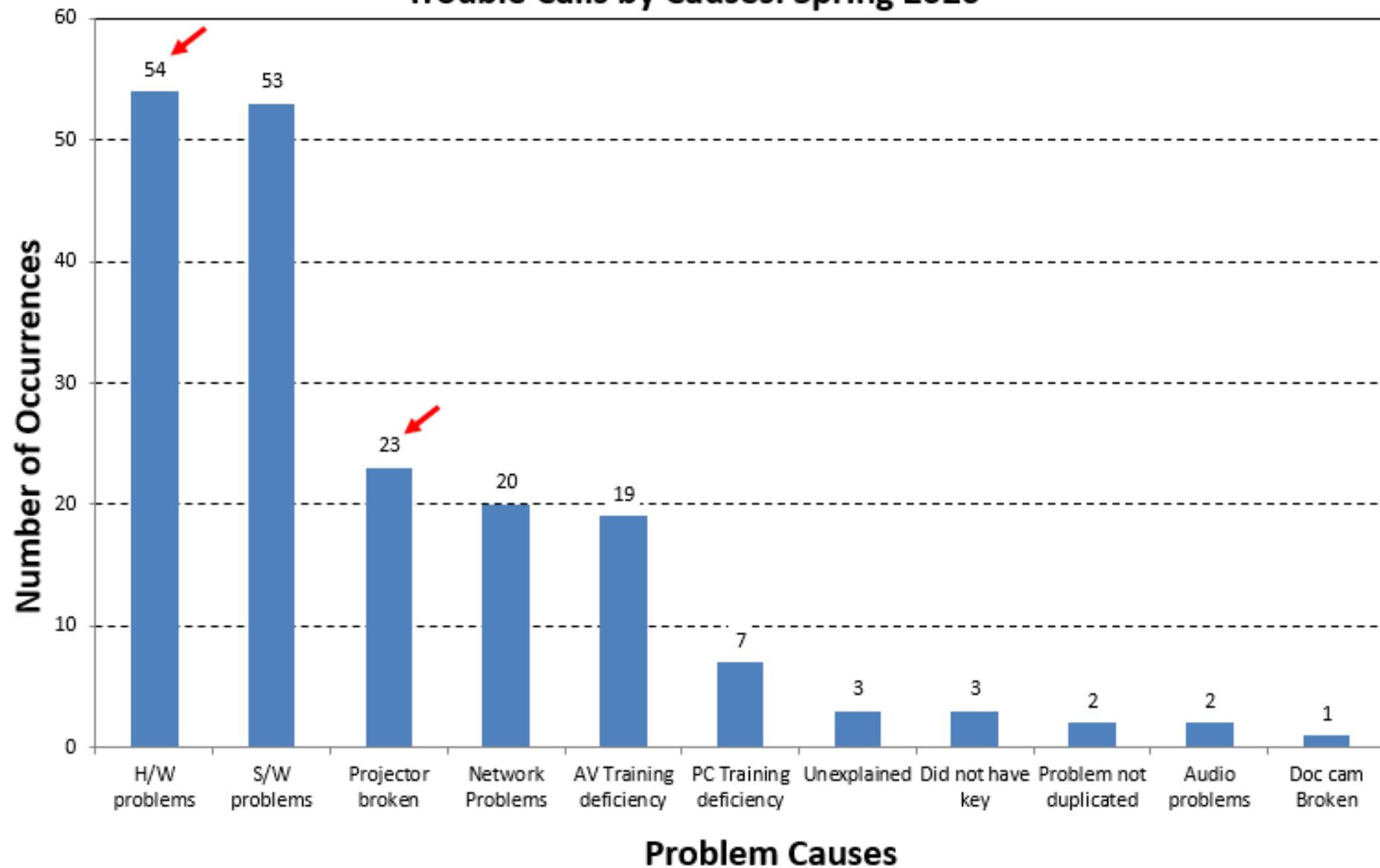
$$x^2 + y^2 + Fx + Gy + F = 0$$

$$I \left[ \frac{d_1}{d_1 + \frac{N}{2}(v)} \right]$$

## Innovation

- Global Viewer console management SB/BT
- Employee FollowMe printing pilot MS
- Adobe Creative Cloud launch
- Classroom LCD screen deployment/pilot

### Trouble Calls by Causes: Spring 2020



### Trouble Calls by Building: SPRING 2020

