



Mesa
Information
Technology
Committee
Report 2021



Committee Members

Tri Chairs

Lorenze Legaspi – Administration
David Fierro – Technology Services
Momilani Ramstrum – Music

Academic Senate

Erika Higginbotham – DSPS
Adrienne Milner – Computer Science
Steve Sanchez – Exercise Science
Katie Palacios – Learning Resources

Classified Senate

Joel Arias – Communications
Michael Davis – Technology Services
Alan Goodman – Music
Charlie lieu – Student Service

Associated Students

Michael Wang

SDCCD IT

Alex Napoles



Classroom Support

- K-complex English lecture smart room setup
- Z-102 analog-to-digital smart room conversion
- D-103 PC Lab conversion

- P-300 pay-for-print installation
- Culinary equipment interaction via app/WiFi

- Offsite Fashion StyleCAD Mac desktops
- Offsite Journalism Mac desktops
- Offsite/remote software agreements
- Remote laptop production
- Various hardware for remote learning (webcams, etc)



Student Support

- LRC 1st floor conversion
- LRC 1st floor KIK (unit #2) installation
- Remote WiFi hotspot distribution
- Student computing support help line (x2880)

- Live Chat added to ChatBot
- New Student Services web page
- Launched Mesa Journeys News Letter via Constant Contact
- Improved online scholarship process



District Support

- Employee Remote Access & Support with LogMeln
350 - Deployments and Ongoing requests and support
- Employee computer loan deployment
100 deployments – Includes a combination of laptops and desktops
- Employee Teleworker phone system deployment for Student Services
100 – Campus desk phones were configured for remote access from home
- Employee remote WiFi Hotspot distribution
15 – deployed Verizon WiFi Hotspots to employees
- Student Health Services WiFi installation
2 WiFi Access Points were deployed and installed on opposite sides of the Student Health Services office area providing wall-to-wall wireless access to students
- Campus Power Grid Shutdown & Power On support
On March 4th and 5th there was a planned power outage campus wide that took place from 10pm to 6am. IT support was onsite until all LogMeln remote access computers were restored back to normal operation.



Learning Resources

SAN DIEGO
MESA COLLEGE

| Item | Number Checked out |
|------------|--------------------|
| Laptops | 840 |
| Hotspots | 51 |
| Webcams | 62 |
| Music Kits | 61 |

