

Dashboard Discussion Guide

Section 1: Summary and Reflection

Data Reflection 1 – Trends Observed

Dashboard: Student Services Program Review Dashboard

Pages: Headcount, Course Outcomes

Filters: **Program, Academic Year filters.**

Action: Compare different populations (**Program Participants, Any Student Services Participants, All Mesa Students**).

Consider:

- What trends do you see in student usage and outcomes over time?
- How do these trends compare to the overall campus population? (See Student Characteristics Dashboard for campus wide trends)
- Where do you see increases or decreases in participation or outcomes?
- What internal or external factors might explain these patterns?

Data Reflection 2 – Equity Gaps

Dashboard: Student Services Program Review Dashboard

Pages: Headcount, Course Outcomes, Equity Gaps

Actions:

- Headcount and Course Outcomes: Examine **headcount, course outcomes disaggregated** by different demographic groups and compare different populations (**Program Participants, Any Student Services Participants, All Mesa Students**)
- Equity Gap: Examine gaps within your program participants.

Consider:

- Which groups are over- or underrepresented among service users?
- Are there gaps in success or retention rates by group?
- Who might not be accessing your services?
- What factors could contribute to these disparities?

Practice Reflection 1 – Current Practices

Connect dashboard data to your team's practices.

Consider:

- Which activities or services align with the trends you see?
 - What equity-focused actions seem to be making a difference?
 - Which service types or delivery methods appear most effective?
-

Practice Reflection 2 – Other Influencing Factors

Think about broader influences.

Consider:

- What external or institutional factors could affect your data?
 - Have staffing, funding, or policy changes shaped recent trends?
 - What additional context should be noted in your Program Review?
-

Section 2: Resource Needs

Need

Actions:

- Use data explored to justify your resource requests.
- Consider integrating other resources:
 - Awards Dashboard
 - Coming Soon: Transfer Dashboard

Consider:

- What metrics show increased demand or unmet need?
 - How does the data demonstrate gaps in capacity or outcomes?
 - How will the resource address a clear, data-supported need?
-

Equity

Focus on closing gaps.

Consider:

- Which equity gaps could this request help address?
- How will it improve access, outcomes, or representation?
- What data supports your case for equity impact?

Synthesis and Next Steps

- What are your top three insights from the dashboard?
- Which data points will you include in your Program Review?
- What additional data or context do you need?
- How will you track changes or improvements next cycle?