

**Student Services Council  
Meeting Minutes**

October 17, 2018  
2:00 pm – 4:00 p.m. Student Services Center, I4-402

<b>ATTENDEES</b>	Ashanti Hands, Chair	Erika Higginbotham	Vicki Miller
	Johanna Aleman	Anne Hedekin	Jenny Nguyen
	Sade Burrell	Leroy Johnson	Barbara Plandor
	Ailene Crakes	Suzanne Khambata	Agustin Rivera, Jr.
	Theo Douwes	Trina Larson (Rec Sec)	Cheri Sawyer
	Genevieve Esguerra	Leticia Lopez	Brian Williams
	Claudia Estrada-Howell	Mark Manasse	
	Karen Geida	Larry Maxey	

**AGENDA ITEM II: Review of Notes**

<b>APPROVAL/ MODIFICATION</b>	Notes for September 19, 2018 were approved without changes.
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**AGENDA ITEM IV: New Business**

<b>UPDATES</b>	<p>#RealCollege 2018 Convening Reflections on the Hope Center Conference in Philadelphia</p> <ul style="list-style-type: none"> <li>• We need to think in terms of systematic change, investigating our blind spots: temporary housing, employment, immigration reform, teaching/serving the students who show up, student involvement, mobilizing students to address food insecurities and basic needs, and to consider, “Why College?,” meritocracy and who gets pushed down.</li> <li>• Our system is set up to keep people in poverty and to separate haves from have-nots with the illusion of access.</li> <li>• What does it mean for us? We’re all connected in the work we’re doing. Students need food and shelter to have a positive outlook and succeed.</li> <li>• Amarillo College looked at the top barriers – they found most of them related to basic needs and poverty. No Excuses Policy has been institutionalized, paid for by GFU. No Excuses 2020 – a goal of 70% completion in four years.</li> <li>• Creating a culture of caring across campus; looking at predictive</li> </ul>
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analytics; eradicating barriers for student poverty. Amarillo got a basic needs consortium together through grant and other funds. Amarillo collaborates with legal clinics and career or employment centers, for example, to address barriers.

- Melisa Harris-Perry was an enlightening speaker.

#### Films Shown:

- *Fail State: Subprime Goes to College*, Exec Producer Dan Rather
- The homeless student epidemic nationwide: *InVisible*.
- *Unlikely U: In Pursuit of Better U*

#### Next Steps

- Improve Awareness
  - Equity movie night
  - Cooking on a budget
  - Dressing on a budget
  - Improve communications and collaborations
- Campus Initiatives
  - Coordinate
- Create a Campus Campaign
  - Promote
- We work in the sphere of social work
  - Where do we go? We need a basic needs department.

#### NextUp Program

- NextUp supports foster students and includes many services, books, supplies, mental health services, and money for emergencies.
- This program is for those who were in foster care at the age of 16 or after. They must be under the age of 26 at the start of the academic year.
- FastScholars and NextUp provide coordinated supports.
- 31 have enrolled in NextUp so far (just began in August)
- Less than 10% of foster youth enroll in college; 1% complete their college education.
- Goal of the program to help students finish their degrees debt-free.
- Leaders mentor former students. Events are a hit. We collaborate with other colleges and California Coast Credit Union. We work to help students get free housing in college.
- Want to help? Attend events. Volunteer. Departments can collaborate.
- Would you like to mentor foster youth? We need mentors.
- Tell your students about NextUp.
- Invite us to visit your conference.
- Leaders Inspiring Transformation (LIT) Conference: Only accepting 100. #FosterCare. Everyone who comes to the LIT event will receive a t-shirt. So no one knows who is a professional or a former foster youth, for example.

	<ul style="list-style-type: none"> <li>• Create a foster friendly environment: Let students know we have a service; we can serve them in multiple places.</li> <li>• We need space.</li> <li>• UCLA Guardian Scholars Program: We connect former foster youth with similar programs at transfer institutions.</li> </ul>
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**AGENDA ITEM V: Student Services Updates**

<p><b>UPDATES</b></p>	<p>Student Services:</p> <ul style="list-style-type: none"> <li>• Safety: Next Up: Radio Tests</li> <li>• M&amp;M: Oct 31 @ AVANZA</li> </ul> <p>Student Affairs:</p> <ul style="list-style-type: none"> <li>• AS/Clubs: Annual Thanksgiving Feast; Season of Giving; Voter Information Booth; Voices from the Left; will support the Sustainability Audit; Mesa Holiday Celebration – will collaborate with CalWorks to provide holiday cheer to families with children.</li> <li>• Assessment: Genevieve and Amy attended a recent conference to learn about how other colleges are implementing AB705, for example. Looking forward to supporting Mesa Pathways.</li> <li>• If you’re looking for a space for serenity, it will open in early November (6<sup>th</sup>). It will be overseen by Student Affairs.</li> <li>• Outreach: Outreach is participating in the Season of Giving; a weekly drawing to win some AS provided swag; food items go directly to The Stand. Ambassadors are all up to speed at their high schools and very excited. Will be adding career exploration with their work.</li> <li>• Promise: It’s progress report time! We’ve received 1,300 reports! Students falling below 76% are being invited to an academic success workshop. We were able to offer \$100 book grants to students based on needs – 458 students received this. Students completing program needs will receive an additional book grant in the spring. Students can purchase anything except clothes or food in the Campus Store.</li> <li>• Student Health: 500 flu vaccines have been given. City College nursing students will be giving flu shots at the Grass Roots Health Fair. We are focusing on how students can talk to their peers about anxiety and depression. The LGBTQAI group is growing fast. Over 75 people came to Ray’s Memorial. We started a book for Ray’s family. Send your thoughts to Suzanne for this. We have our new Mental Health Coordinator: Linda Gibbins-Croft. Upcoming event: Get Real: Inside and Out – We need volunteers for event. There seems to be a difference between students’ interior and exterior experiences.</li> <li>• Student Affairs: The scholarship portal will be opened for two weeks starting on Thursday.</li> </ul>
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### Student Development

- Admissions, Veterans, and Records: Our head count remains steady: 21,465. We are working on getting our vacant positions filled, hopefully in time for the spring semester. The online class schedule should be available Oct 29. On campus schedules: Nov 7.
- Counseling: We are interested in using OER materials for Personal Growth classes – this is a major equity piece.
- Transfer: Career ambassadors are now assisting with transfer. We will host two-hour applications workshops. We will see how this workshop process works. Transfer Night is Nov 6. We will have a UCSD in-service from on Oct 30 from 10-11. A Transfer Report is due Oct 31.
- VRC: We will have a great Veterans Week. We have been awarded \$200K for the VRC. Ramiro is promoting the veterans internship program.

### Student Success & Equity

- Student Equity: Direct Support: We have served about 900 students and given \$9,000 in direct support. Our next Farmers Market will be tomorrow. Our second CalFresh event was held this week. We had 29 applicants sign up during the last event.
- AVANZA/CRUISE/Peer Navigators: The AVANZA grand opening will take place on October 25<sup>th</sup>. Winter CRUISE is coming up.
- CalWORKs: We now have about 90 students. Our program should fall between City's and Miramar's. We should be somewhere between City and Miramar's programs, given our population size.
- DSPS: We hung posters for Disability Awareness Month. We are seeing an increase number of HS students who require service and are taking our classes receive services through our DSPS office.
- EOPS: We will have a new director named in November. We will be doing Toys for Tots. A new adjunct counselor is helping greatly. We will be hiring a counselor and technician for NextUp. We will have a director leading both EOPS and STAR so can reorganize where that will benefit for students.
- STAR TRIO: We've been trying to limit barriers, moving toward individual orientations and helping to ensure that students are completing their FAFSAs. We are also working on the CSU application review.

### Campus Wide Administrative Units

- HSI (Title III & V): We just completed an audit.

## AGENDA ITEM VI: Institutional Effectiveness Updates

<p><b>UPDATES</b></p>	<p>Guided Pathways</p> <ul style="list-style-type: none"><li>• VPSS Hands encourage everyone to participate in a Bubble group. Everyone needs to be there. We have strong faculty participation but need more classified and student voices.</li><li>• Mesa Pathways is looking for a faculty (contract/adjunct) to coordinate or co-coordinate.</li></ul> <p>SEA Training (Student Equity and Achievement)</p> <ul style="list-style-type: none"><li>• There is no longer any SSSP.</li><li>• Now, all funds will be sent to the District for distribution to the campuses.</li><li>• A big focus continues to be the classic matriculation pieces.</li><li>• SEA is really connected to the CCCC's <i>Vision for Success</i> and the five commitments.</li></ul> <p>Planning and Institutional Effectiveness</p> <ul style="list-style-type: none"><li>• We are beginning to work on Mesa College's Master Plan for the next six years.</li></ul> <p>Committee on Outcomes and Assessment</p> <ul style="list-style-type: none"><li>• An outcomes perception survey will be distributed; we are looking at PLOs</li></ul> <p>Budget and Resource Allocation</p> <ul style="list-style-type: none"><li>• Will use a RequestIt form. It will help to integrate BARC, FHP, CHP.</li></ul> <p>Other Committee Updates</p> <ul style="list-style-type: none"><li>• Update from Mesa Tech Committee: Just got donation of laptops – will allow students to check them out.</li></ul>
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