

**Student Services Council  
Meeting Minutes**

April 17, 2019

2:00 pm – 4:00 p.m. Student Services Center, I4-402

<b>ATTENDEES</b>	Larry Maxey, Chair	Claudia Estrada-Howell	Suzanne Khambata
	Johanna Aleman	Pilar Ezeta	Trina Larson (Rec Sec)
	Raquel Aparicio	Tavaris Franklin	Gilda Maldonado
	Kaitlin Choi	Anne Hedekin	Mark Manasse
	Ailene Crakes	Erika Higginbotham	Vicki Miller
	Leticia Diaz	Leroy Johnson	Monica Romero
		Kyung Ae Jun	Brandon Williams

**AGENDA ITEM I: Welcome, Introductions, Success Sightings**

<b>COMMENTS</b>	<ul style="list-style-type: none"> <li>• A student living in her car read an email from Career Services related to a Mesa/SDSU event. She said that reading Career emails pay off. This student won a \$1.5K scholarship at the event.</li> <li>• Zulma Heraldez and Robyn Bolden spent one Sunday collecting backpacks for housing insecure students.</li> <li>• 612 of our students were accepted to SDSU.</li> <li>• We will be celebrating many students this Saturday. We will be giving \$170K in scholarships.</li> <li>• A professional learning opportunity for museum studies students that centered, in part, on decolonization was held and was very successful.</li> <li>• A Mesa student Suzanne works with has gotten into medical school!</li> </ul>
-----------------	--

**AGENDA ITEM II: Review of Notes**

<b>APPROVAL/ MODIFICATION</b>	Notes for March 20, 2019 were approved with one change: change Claudio to Claudia on last page.
-----------------------------------	---

**AGENDA ITEM III: Campus/District Updates**

**AGENDA ITEM IV: Old Business**

## AGENDA ITEM V: New Business

<p><b>UPDATES</b></p>	<p>APAHE (Asian-Pacific Americans in Higher Ed.) Conference Update – Crakes</p> <ul style="list-style-type: none"><li>• Mesa is a sponsor. Jose Antonio Vargas was the keynote.</li><li>• This conference supports diversity with an emphasis on supporting communities, including formerly incarcerated students, leaders.</li><li>• We need to disaggregate API data, especially for the Southeast Asian populations. In California, almost 42% of Hmong and 33% of Cambodian students are living in poverty. We need data to understand our students’ needs.</li><li>• We will be holding an event related to Japanese American Internment Camp experiences. Mesa speakers will be involved. This will also involve LatinX members of campus to think about how the Internment Camp experience may relate to the current situation on the US-Mexican border, detainment, and the family separation.</li><li>• Asian American students need culturally responsive pedagogy, need identity development.</li><li>• Cultures in Asian American families – speaking about joys and suffering – often discouraged. The imposter syndrome.</li><li>• The sense is that Asians are “model minorities” and they don’t face racial struggle. This is not true.</li><li>• Asian American leaderships – only 1.5% of colleges have Asian American presidents. The Bamboo Ceiling.</li><li>• The ultimate goal is to support and lift each other.</li><li>• Anger combined with love is a transformative leadership development strategy.</li><li>• “If we carry inter-generational trauma (and we do), then we also carry intergenerational wisdom.” Kazu Haga</li></ul> <p>Terms and Concepts</p> <ul style="list-style-type: none"><li>• Pinay is short for female Filipina; Pinoy is for male Filipino.</li><li>• Institutionalizing Kapwa among Pilipinx and all. Kapwa: I am who I am connected to. A cultural feeling related to community. So, for example, there’s an impulse that everyone be fed; everyone be heard. Institutionalizing Kapwa – Pilipinx in community colleges as equity work.</li><li>• Bayanihan – Community. Lifting and moving homes and helping each other out.</li></ul>
-----------------------	---

## AGENDA ITEM V: Student Services Updates

<b>UPDATES</b>	<p>Student Services:</p> <ul style="list-style-type: none"><li>• <b>M&amp;M:</b> The singalong was well attended. The egg hunt went very well too!</li><li>• <b>Safety:</b> We continue to look for a date for ALICE training.</li><li>• <b>Tech Update:</b> Charlie led a webinar in Pathways Navigation this morning. He did very well!</li></ul> <p>Student Affairs:</p> <ul style="list-style-type: none"><li>• <b>AS/Clubs:</b> AS is hosting TEDx next week. Please attend. Vicki has tickets. LEAD is now fully supported by AS. Over 27 graduates completed the program. Elections have concluded. The new members will be announced next week.</li><li>• <b>Financial Aid:</b> We've started on 19/20 already. Only a few hiccups. We are currently undergoing a pre-audit for the 18-19 year. We're also working on Summer.</li><li>• <b>Outreach:</b> We've offered pre-enrollment workshops at our feeder high schools. Students are being helped with their 2-semester ed plans and majors. Thanks to all for their help with our Information Nights. Last week we presented to 160 kids from a local middle school.</li><li>• <b>Student Health:</b> Welcome to Vietnam was a great event. The Comfort Tent is up. It's open to everyone. We are collaborating with Veronica Gerace. Students are making works related to mental health. A gallery walk will be held on the 4<sup>th</sup> floor of the SS Center on May 6. A domestic violence and sexual assault event is scheduled for May 23.</li><li>• <b>Student Affairs:</b> We had over 400 students at our Jump Start.</li><li>• <b>Testing &amp; Assessment:</b> We will be rolling out Campus Solutions April 29. At Jump Start, we administered assessment tests to 30 students.</li></ul> <p>Student Development</p> <ul style="list-style-type: none"><li>• <b>Admissions, Veterans, and Records:</b> We are excited to bring Campus Solutions to life in our departments. Employees will be transitioning back to the department from ERP implementation. We have an increase in international students. We are gathering as a group for lunch. We are learning each other's stories.</li><li>• <b>Career:</b> We had a great Career Week in collaboration with Work Based Learning. We still have Career Ambassadors to help students.</li><li>• <b>Counseling:</b> We have a Promise/Personal Growth Retreat during the summer.</li><li>• <b>Evaluations:</b> We'll have Gradfest on May 1-2. We received the list yesterday for spring and summer graduates. We will be working on</li></ul>
----------------	--

invitations now. We will also be working with the Office of Communications on the Commencement program. More to come.

- **Transfer:** We have the Transfer Options Fair next week which will feature supports for students who did not get into SDSU but want to attend school locally. May 2<sup>nd</sup> will be the Transfer Recognition Ceremony.
- **VRC:** May 4 is Raza Grad.

#### Student Success & Equity

- **DSPS:** We're working on transfer. We are very appreciative to Transfer/Career for support in an upcoming campus trip for students with disabilities. This can be a difficult transitions; we are working to create personal relationships between our college and four-year colleges so students have a supportive experience. On May 14, we will host a DSPS graduation event. We presented at the formerly incarcerated event. We have a touchstone group for students on the autism spectrum. We are working on a program plan for the State Chancellor's Office. Taylor Carpenter facilitated a great event called, "Approach Me." It was so impactful.
- **EOPS:** We are currently accepting applications and have a 93% retention rate. We hosted an EOPS student leadership conference. We had an EOPS counselor/student convening. We're hosting an enrollment social in May. We're having a cap decoration event. Friday, May 3, MC211, 5:30-8 – we have our achievement ceremony. We're hosting workshops focusing on life skills. We are holding office hours. We have two new adjunct counselors for Borderless Scholar students. We've seen 36 Project Restart students.
- **STAR TRIO:** We are writing our grant for the next five years.
- **Student Equity:** We're completing our Equity Plan for 2019-2022. We will be taking this to the constituency groups. The deadline is June 30. The Stand: We still have our pop-ups every Tuesday. Our next Farmers Market is tomorrow. We received many donations of backpacks and clothing for homeless and housing insecure students. We just need name and ID number.

#### Campus Wide Administrative Units

- **Instruction:** Our enrollment is up 1.5%. We're working on program mapping; hopefully this will help with student enrollment and retention.

## **AGENDA ITEM VI: Institutional Effectiveness Updates**

<b>UPDATES</b>	Planning and Institutional Effectiveness <ul style="list-style-type: none"><li>• PIE is circulating a survey to assess the effectiveness of committees. They are also creating a cheat sheet for meeting takeaways to help with share-outs at other meetings and among constituents.</li></ul>
----------------	--

## **AGENDA ITEM VII: Roundtable and Committee Updates**