

**Student Services Council
Meeting Minutes**

May 16, 2018

2:00 pm – 4:00 p.m. Student Services Center, I4-402

ATTENDEES	Ashanti Hands, Chair	Leroy Johnson	Victoria Miller
	Ailene Crakes	Suzanne Khambata	Barbara Plandor
	Genevieve Esguerra	Trina Larson (Rec Sec)	Agustin Rivera
	Claudia Estrada-Howell	Thuan Le	Monica Romero
	Pilar Ezeta	Charlie Lieu	Steven Salter
	David Fierro	Marichu Magaña	Cheri Sawyer
	Anne Hedekin	Larry Maxey	Quintin Wortham

AGENDA ITEM I: Welcome, Introductions, Success Sightings

REMARKS	<ul style="list-style-type: none"> • AS had a “Passing the Gavel” ceremony during its last meeting. • On Thursday, May 10th, DSPS hosted our Graduate Recognition event. We had more than 25 students attend and it was great to hear what the future holds. Additionally, we have 147 students who access accommodations through DSPS that will graduate this spring. • Outreach had an end of the year Promise achievement recognition. 11 Mesa Promise students have petitioned to graduate. 54 students from cohort still participating. One student has maintained a 4.0 throughout his time here. • Lots of STAR tutors have received acceptance to 4-year transfer institutions.
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AGENDA ITEM II: Review of Notes

APPROVAL/ MODIFICATION	Notes for April 18 were approved with no changes.
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AGENDA ITEM III: Old Business

UPDATES	<p>Campus/District Updates</p> <ul style="list-style-type: none"> • Governor’s May Revise: Funding Formula: 60 (Apportionment)/20 (Equity: Pell/BOG)/20 (Student Success). There will be a two-year hold harmless timeframe. Some legislators are asking for more time for research. Still a lot of questions. • California College Promise: BOGW will now be called the California College Promise Grant (CCPG) – need based, not to be confused with the California College Promise Program (the state program we develop locally). Colleges may choose do something other than paying fees, but SDCCD is committed to funding first-time, full-time students. A third program – the San Diego Promise Program (SDCCD’s) will help pay fees for second-year, full-time students and perhaps other expenses. See sdmesa.edu/promise • The Wisconsin Hope Lab national survey includes data from SDCCD, focusing on housing insecurity, food insecurity, and homelessness. • Mesa received information on closing the middle skills jobs gap. <p>SS Evacuation: May 30, sometime around 2:00</p> <ul style="list-style-type: none"> • Please make sure that everyone waits until they hear the alarm to evacuate. • To expedite check-ins, we’ll ask that area supervisors, manager, and leads check their own folks in and then report whether anyone is missing to the Area Evacuation Coordinator, typically Ailene or Larry. <p>Power Outage</p> <ul style="list-style-type: none"> • Power Outages are not causes to evacuate the SS Center unless we are notified by our managers to do so. As a general rule of thumb, about 3:00 would be the time that managers working with Pam would make that call (in order to notify evening students in a timely way). When lights go out folks should stay in their areas and wait for further information.
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AGENDA ITEM IV: New Business

UPDATES	<p>Reflections on APAHE Conference</p> <ul style="list-style-type: none"> • April 12-14 in Oakland • California-based organization created to focus on the needs, knowledge, and voices of Asian Pacific Americans. • Sessions: Mental health issues and the holistic support of students. Resiliency as a tool for supporting mental health. Ask, “What’s up? How are you?” not “What’s wrong?” The weight of wrongness is heavy in this community, the least likely to seek mental health
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support.

- Building Community for First Generation CC Students: I am poem. Thuan will send out poem.
- The mono-minority myth of Asian American students. Asian Americans comprise many distinct cultures/nationalities/religions. When these are disaggregated we can see that some specific Asian national/ethnic groups need significant support. Be curious. Create more cultural opportunities and more opportunities for learning history. We don't currently disaggregate in our application beyond "Asian American." CCC Apply will further disaggregate.
- Overarching takeaways:
 - Think about how to further challenge and overcome personal beliefs and recognize that all groups are equal partners in equity.
 - You can love the village you come from and also help it heal.
 - No one deserves healing more than "I" do.
 - Think about some particular historical moments and histories of trauma among certain ethnicities.

Reflections on Basic Needs Conference

- Johanna and Larry attended the first Basic Needs Summit. This represents a shifting landscape in education. Positively affecting food insecurity, housing insecurity, and homelessness is a new and significant challenge. The keynote speaker from the Wisconsin Hope Lab provided significant insights. When we hire, we need to think about folks who have social services backgrounds and to think more broadly when bringing people on board. We are underestimating the need. Those who experience housing and food insecurity long-term, acclimate to it. They study as much, work longer, but sleep less. The effects of sleep loss are significant. We want to create a culture of care. We want to provide resources and a sense of care. The way we offer resources is important. Connections are important. We want to shift from the notion of personal problem to community problem. When college students succeed they rely on less on programs and public assistance. We have to continue to partner with the community. We have to continue to reach out and expand our footprint. We will partner to provide CalFresh trainings.

Report on Peer Navigator Contacts

- 18 peer navigators
- Summer CRUISE: 300 CRUISErs
- Winter CRUISE: 100 CRUISErs
- Early HS Grads: 50 CRUISErs
- CRUISEr demographics: largely Latino, female
- Students who went through CRUISE were more likely to take more units compared to other students.

	<ul style="list-style-type: none"> • Peer Navigators meet with students 1:1/f2f to provide mentorship; CRUISERs have access to the AVANZA Center for studying, hanging out, workshops, and community-building activities like movie night. • PNs make one-way and two-way contacts with students which impact student persistence/retention/success. • This shows the profound importance of making contact with students – that it influences success even though it doesn't relay academic content directly. • We will have four sessions of CRUISE this summer. We will also have a Saturday session.
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AGENDA ITEM V: Student Services Updates

UPDATES	<p>Student Services:</p> <ul style="list-style-type: none"> • MSSC Retreat: Thursday, July 12 or Thursday, July 26. We will wrap up the date soon. • M&M: Dip Party, next Thursday, May 24. <p>Student Affairs:</p> <ul style="list-style-type: none"> • AS: We have awesome new elected leadership in AS. We will miss Joe and the prior AS governance group tremendously. They were very effective leaders. • Financial Aid: We had an audit last week that went really well. Will have a final report in a month. We're having a current issue with summer Pell for non-residents; students are being dropped. We are translating website into Spanish. Campus Solutions is going well. 80% is working. The majority of students are getting their notifications. • Outreach/Community Relations: We just concluded a successful series of info nights. We reached many more students in a community space where students feel safe. We've also been working with SDUSD on CCAP info sessions. A great turnout – forty families. Just finished pre-enrollment workshops. We are currently looking for strong Ambassador candidates. Our new graduate assistant is amazing. Let us know if you have any volunteer opportunities. • Student Health: Has the comfort tent all week. We just started chapter for Active Minds regarding mental health. It was very successful. Next week is the Comfort Cart, encouraging students to share how they feel. • Student Affairs: 1,998 students graduating this year; 735 are walking. • Testing and Assessment: The Placement Assistant has been a great success. • Promise: Promise is working on a Promise Spirit Day. <p>Student Development</p>
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- Admissions/Veterans/Records: We have 5,338 priority enrollment students registered for summer; open registration starts on Monday.
- Counseling: Our work with Campus Solutions is developing. Thanks to Financial Aid. Thanks to Genevieve for all of the Outreach assistance.
- Transfer: Thanks to all who attended the Transfer Luncheon.
- Career: We are now winding down for the semester. Thanks for your help. We will miss Des Short who begins a new position with the AFT on Monday.
- Evaluations: We're happy and ready to go for Saturday check-ins.
- Veterans: Certifications are up to date.
- VRC: Center planning continues.

Student Success & Equity

- DSPS: Our finals proctoring filled up very quickly.
- EOPS: Monica Demcho has accepted a position at Miramar. Lots of good projects and grants being worked on in EOPS.
- Student Equity: Direct Support has made very positive impacts.
- STAR TRIO: Very busy: we are 3% up in the number of hours students have logged in with the Center.

Campus Wide Administrative Units/Partners

- Strong Workforce: We are partnering again with the Career Center for internships and work experience and funding adjunct positions for the next year.