

IMPORTANT MESA WI-FI UPDATE



Dear San Diego Mesa College,

We are excited to announce that we will be getting new Wi-fi at Mesa College THIS Month – on Monday, November 27, 2023!

The San Diego Community College District is in the midst of installing a new and vastly improved Wi-Fi network called [SDCCD-Campus-Connect](#) that will ensure fast, stable connections to the internet no matter where you are on any campus or the district offices. The new Wi-Fi network also offers enhanced security measures to safeguard your information. SDCCD-Campus-Connect was first launched at the College of Continuing Education and has since expanded to City College. The new Wi-Fi system is now expanding to Mesa College, along with the District Office, College Police, and District Service Center, by the end of November.

The new system’s convenience cannot be overstated.

Prior to SDCCD-Campus-Connect, employees visiting different campuses or the District Office were required to access Wi-Fi services by logging in using site-specific login credentials. What’s more, the topology of certain campuses and earthquake retrofitting on various buildings often led to internet “dead spots.”

Connecting Wi-Fi enabled devices to the new [SDCCD-Campus-Connect network](#) is pain-free.

- Just take a look at the ‘how to’ diagrams below.
- Once the SDCCD-Campus-Connect network is selected, employees will be asked to authenticate the connection their SDCCD email address and password.
- Once connected, Wi-Fi access will be granted and permitted throughout the SDCCD, including all campuses and District offices.
- Similar to a home Wi-Fi network, employees won’t need to log in again as long as they remain an employee of the District.

Visitors can access free Wi-Fi service easily by logging into the SDCCD’s Guest Network ([SDCCD-Campus-Connect-Guest](#)) and clicking the “[Accept & Connect](#)” prompt.

- Logging on through this manner is similar to logging on at airports, sports stadiums, and the like.
- Those logging on as a guest will have access for up to four hours and are required to log in again once access expires.

Need assistance?

- In-person support will be available during the launch at each of the campuses and District facilities, including the library at City College, Student Services kiosks at College of Continuing Education campuses, and high-traffic areas at Mesa and Miramar colleges.
- You can also read more about [SDCCD-Campus-Connect](#) on the District's NewsCenter website.
- Anyone experiencing challenges connecting to a campus Wi-Fi should visit the SDCCD's help desk portal at help.sdccd.edu.

I am an employee at San Diego City, Mesa, Miramar, of Continuing Education, the District Office, District Service Center, or College Police...

How do I connect to the Wi-Fi?

1. Select the **SDCCD-Campus-Connect** network
2. Authenticate with your email address and Windows credentials
3. Employees will then have access.

