

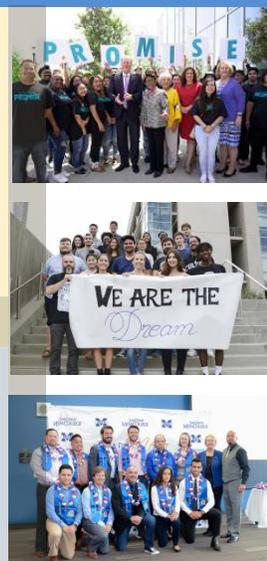


*Student Services Monthly Updates are designed to tell our story of providing pathways that inspire, engage and empower our diverse students to learn and succeed. These updates also track our support of Mesa's journey of becoming the leading college of equity and excellence. We encourage you to review our highlights and dig deeper into departmental updates to learn about new employees, innovations, data, events/activities, student success stories, special recognitions and new Policies & Procedures impacting the way we serve students. Thanks to our incredible Student Services Team for their tireless efforts in creating the conditions that matter for our students to succeed.*

*- Ashanti Hands, Vice President, Student Services*

#### Contents

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## Monthly Update Highlights

### Employee Updates

- Leticia Abril Díaz was appointed as our new Director of Extended Opportunities Programs & Services and STAR TRIO programs. Leticia will join the Student Services Team and Mesa College Community on November 13, 2018.
- Admissions said goodbye to Deyanira Precido-Bayardo as she pursues her career in teaching/counseling and welcomed Alexis Calderon to the Residency/International and project assistant staff - Daisy Briseno Santana; Yeneth Mora Lopez and Robert Ortega.
- DSPS would like to welcome Hannah Harrington, NANCE employee, to our team!
- Genevieve Esguerra, Outreach Coordinator, accepted the position of Associate Dean of Outreach and Community Relations at City College and will begin her new position in November.
- Team members from Student Success and Equity, Student Development, and the Vice President of Student Services were happy to welcome back Zulma Duran who returned to support our offices.
- Lilibeth Rodriguez was promoted to Student Assistance Technician in Financial Aid.

### Events & Activities

- CalWORKs faculty attended the monthly CalWORKs Region X meet to continue to collaborate with regional partners.
- Evaluations started the month of October by collaborating with the Transfer Center to help students prepare their transfer applications.
- Counseling collaborated with Chicano Studies to provide art therapy workshops for students during which they created Dia de los Muertos skeleton dolls symbolizing a lost loved one. These dolls were then placed at the Dia de los Muertos altar in the LRC.

- Title III Publicity Project Assistant Katherine Solchaga was AVANZA's guest speaker for October. She provided the student perspective on challenges, triumphs, and next steps on her path to earn a degree in Computer Science. Feedback from the event was positive and reflected a need for more open conversations about student experiences. The event was well attended.
- Free physicals have been offered to students through Student Health Services and it has been very successful. Students received a head-to-toe physical for free instead of paying \$35.00. We are collaborating with the University of San Diego's School of Nursing to provide the free physicals. An HIV test is included.
- Outreach participated in the CAL-SOAP college fair hosted at the Scottish Rite Center. High schools all over from the San Diego County sent their students to the college fair and Mesa Outreach connected with over 1,000 students in attendance. Student Ambassadors Karen Villanueva, Jordan Nash, Samantha Draeger, Victor Cenicerros, and Isidro Valenzuela took the lead for Mesa College. The ambassadors shared information about programs and services at Mesa and demonstrated exceptional student leadership and professionalism at the event.
- Ramiro Hernandez attended the Region X Veterans Meeting and NAVPA Conference and visited the Deported Veterans Support House in Tijuana, Mexico.
- At this year's Principal's Roundtable, Mesa hosted over 11 principals from our local feeder high schools. Our theme was Students' Needs, Mesa's Promise. Covered topics including access and success pipeline data for SDUS students, English and math pipelines, SD Promise and other exciting updates.

### **Innovations & Data**

- Student Health Services is grateful for the service we were able to provide to 1,298 students this month. We are 'amping' up our flu vaccination campaign this year and we know that at least 300 students included in our monthly data are from flu vaccinations.
- Career Ambassadors offered a total of 121 hours for peer-to-peer walk-in résumé building sessions at the Career Center, and 8 hours at the Career Week Résumé Building Tent events.
- Dean Crakes is working with the Student Services Leadership team to create intro videos for the Student Services website.
- Assessment team members went to Kearny High School and proctored the Placement Assistant to their Early Grad students who will be starting at Mesa in Spring 2019. During the visit, 171 students went through Placement Assistant and were processed.
- Students completed 3,191 transactions at The Stand in October.

### **Policies & Procedures**

- STAR TRIO updated the process for continuing students to be considered active in a new academic year, updated its website, and updated its orientation for new students.
- The Chancellor's Forum presentation, *Progress, Issues and Plans 2018-19* (including information on our new Student Centered Funding Formula), can be found [here](#).

### **Student Success Stories**

- Participants of the Peer-to-Peer Walk-In Résumé Building sessions shared these positive comments about their interactions with the Career Peer Ambassadors.
- We had two students dress up for Halloween as Peer Navigators. They made their own PN polos!
- Upwards of 375 students served on Transfer Day!

# Admissions

## Employee Updates

We said goodbye to Deyanira Precido-Bayardo as she pursues her career in teaching/counseling and welcomed Alexis Calderon to the Residency/International office. We are excited to have her join our Admissions team! We would like to recognize our project assistant staff - Daisy Briseno Santana; Yeneth Mora Lopez and Robert Ortega. You may have seen these new faces in our office and wondered who they are. We greatly appreciate all the help they are assisting the students and staff.

## Innovations & Data

The Admissions Office saw 577 students in person to process a form; see the staff for Residency, International or Allied Health or received general information. Many students required assistance with submitting their online application for the Spring semester. The staff handled 1950 phone calls.

# Assessment

## Employee Updates

Genevieve Esguerra, supervisor over Assessment, accepted the position of Associate Dean of Outreach and Community Relations at City College and will begin her new position in November.

## Events & Activities

Amy Bettinger and Genevieve Esguerra attended the California Community College Assessment Association Southern California Regional Conference at Saddleback College on October 11-12, to hear more about the updates with AB 705 implementation and the impact on Assessment offices statewide. It was wonderful to hear from colleagues regarding the positive changes and the various ways the Assessment offices are collaborating and redefining their role in the students' journey to - and through - college. We are excited to bring back some ideas on how Mesa can continue to lead the way in re-imagining assessment centers within our District.

## Peer Navigator Event: Movie Night

In the spirit of Halloween/Dia de los Muertos, Coco was featured and followed up with a discussion on: familial responsibility, culture/traditions, pursuing your passion, and media representation. Movie night was well attended by CRUISERS and offered snacks.

## Innovations & Data

Assessment provided the following services:

- Placement Assistant: 168
- ELAC: 6
- Orientation: 84

Additionally, Assessment Staff went to Kearny High School and proctored the Placement Assistant to their Early Grad students who will be starting at Mesa in Spring 2019. During the visit, 171 students went through Placement Assistant and were processed.

## Special Recognition

Shout out to Naayieli Bravo for taking home Ollie the Olympian with her first place win in the Student Services Chili Cookoff. Naayieli's spicy vegetarian chili could not be beat!

# AVANZA Student Engagement Center, Peer Navigator, and CRUISE Programs

## Employee Updates

Peer Navigator team is complete with no new changes to report.

## Events & Activities

**Oct. 9**

### **Campus Conexiones: Monthly Speaker Series**

Title III Publicity Project Assistant, Katherine Solchaga was the guest speaker for October. She provided the student perspective on challenges, triumphs, and next steps on her path to earn a degree in Computer Science. Feedback from the event was positive and reflected a need for more open conversations about student experiences. The event was well attended

**Oct. 11 & 23**

### **Peer Navigator Monthly Workshop: Community Service and Growth Mindset**

Presented by Dani Smitha and Stephen Alison

Students were offered a strong presentation focusing on how to get involved on campus, the benefits, and how to approach new challenges..

**Oct. 16**

### **Peer Navigator Event: Movie Night**

In the spirit of Halloween/Dia de los Muertos, Coco was featured and followed up with a discussion on: familial responsibility, culture/traditions, pursuing your passion, and media representation. Movie night was well attended by CRUISERS and offered snacks.

## Innovations & Data

Student Outcomes Report is pending. . .

## Student Success Stories

We had two students dress up for Halloween as Peer Navigators. They made their own PN polos!

## Policies & Procedures

Developing ...

## Special Recognition

Dean Maxey was very supportive leading up to the grand opening of the engagement center. He took the lead and created a strong opening statement!

# CalWORKs

## Events & Activities

- Markus and Sasha attended the monthly CalWORKs Region X meet to continue to collaborate with regional partners.
- Markus and Sasha attend a meeting with the CalWORKs Continuing Education Director and with sister colleges (Miramar & City College) to develop best practices in the outreach effort and to further grow the CalWORKs programs in the district. Meeting will continue on a monthly basis.

## Innovations & Data

- Spring 2017: 17 Students, Spring 2018: 58 Students
- Summer 2017: 20 Students, Summer 2018: 30 Students
- Fall 2017: 38 Students , Fall 2018: 45+ students.

## Special Recognition

Special recognition goes out to ASG, Eduardo Moncada, and EOPS/CARE, Karen Geida, for their collaboration efforts to provide and include CalWORKs students in a Holiday Celebration.

# Career

## Events & Activities

### Career Presentations:

We were invited to provide MBTI Personality and Resume Workshops in classrooms. Thank you to Nicholas DeMeo and Cheryl Foster for inviting us to connect with your students.

### Career Peer Ambassadors:

Career Peer Ambassadors continue to host “Résu-MANIA” peer-to-peer walk-in résumé building hours at the Career Center. In addition, Career Ambassadors are shadowing staff to assist students with transfer applications at the Transfer Center. The Career Ambassadors volunteer to distribute fresh produce every month at the San Diego Mesa College Farmer’s Market, hosted by the Stand and Feeding San Diego.

### Internships:

- Internship Coordinator (IC) continued supporting STEM Core 2018-2019 cohorts by actively participating in the steering committee meeting sessions.
- IC held 5 individual Internship Meetings with students, including an international student who is seeking to complete an internship as an event planner.
- Internship Coordinator represented Mesa College at the HACU 32nd Annual Conference held in Atlanta.
- IC participated in the Small Business Expo 2018 seeking to connect Mesa College with local business in the areas of workforce development, employment, internship opportunities and WBL activities collaboration.
- Internship Coordinator in collaboration with the Work-Based Learning Coordinators participated in the Mesa College at Thermo Fisher event, where 22 students from STEM-related disciplines had the opportunity to learn more about careers at this company.

## Innovations & Data

### Mesa “Job Network” (job board) New employer contacts:

Total of 22 new contacts were made this month through our online job board.

- Abzena
- Ace Parking Management, Inc
- Agile Off Road
- Carmel Mountain Preschool
- City of El Cajon
- Compass Group USA
- Cotton On
- Crunch Fitness
- Disability Rights California
- Fleet Science Center
- Gorjana
- Penske Automotive Group
- PetDesk
- San Diego Coaster Company/Belmont Park
- San Diego County Office of Education
- San Diego Food Bank
- Solar Camp Technologies
- Strategic Operations, Inc
- Tanner Engineering
- The Lawton Group
- UK Pubs Inc./Shakespeare Pub
- Xcite Steps

### *Career Ambassador Program:*

In September, Career Ambassadors offered a total of 121 hours for peer-to-peer walk-in résumé building sessions at the Career Center, and 8 hours at the Career Week Résumé Building Tent events.

In October, Career Ambassadors offered a total of 168.5 hours for peer-to-peer walk-in résumé building sessions at the Career Center.

The Career Ambassadors assisted a total of 42 students seeking résumé help in the month of September (in preparation for the Fall Job Fair and Internship Fair). The Career Ambassadors assisted a total of 27 students seeking résumé help in the month of October.

### **Student Success Stories**

Participants of the Peer-to-Peer Walk-In Résumé Building sessions shared these positive comments about their interactions with the Career Peer Ambassadors.

“Flora was amazing at explaining what to expect and work on to improve hiring opportunities.”

“Carolina was so helpful and knowledgeable of all the services the Career Center has to offer.”

“Sadie was incredibly helpful and supportive as my career guide :)”

“Malik was awesome! Give the person a raise! :)”

“I understood the process, Helen was very patient.”

### **Special Recognition**

Mesa College Student and Career Peer Ambassador, Malik Shabazz, successfully developed and presented a FLEX workshop on Gender Identity and Expression at Mesa College on October 19. It was well received by over 50 registered attendees, including campus faculty, staff, and administrators. Fantastic job Malik!

# Counseling

## Events & Activities

Nic, Raquel and I started our first College Connection presentations this month with Containing Education classes.

I gave a UCLA TAP program presentation for Honors students. There was a huge turnout, 40 Honors students attended! (Anthony Reuss)

ADVOC8 had a wonderful kick-off event and is currently holding "ADVOC8 Fridays" in the AVANZA center where students can receive personalized Counseling services. The San Diego Mesa Surf Club has brought on Sim Barhoum, English Faculty to co-advise with myself. We retained 48 new interested students for the Club through Club Rush. Last week we had our first meeting and appointed a President, Vice President, Secretary and Treasurer. During the week and over the weekend students have met for "surf sessions" at various local surf breaks. We will continue our work promoting the Club and re-establishing a team. You can friend us on Instagram under "Mesasurfclub." (Adam Erlenbusch)

- Annual Noche de Familia event.
- Annual Puente Night at the Museum.
- Collaborated with Chicano Studies to provide art therapy workshops for students where they created Dia de los Muertos skeleton dolls symbolizing a lost loved one. These dolls were then placed at the Dia de los Muertos altar in the LRC.
- Attended the annual Puente Motivational Conference at UC Riverside. (Raul Rodriguez)

## Innovations & Data

- Drop-Ins: 1834
- Appointments: 592
- Total: 2313

## Policies & Procedures

Lots , but I don't hear them all!

## Special Recognition

Everyone!

# DSPS

## Employee Updates

DSPS would like to welcome Hannah Harrington, NANCE employee, to our team!

## Events & Activities

- DSPS hosted a positive poster campaign in the LRC atrium to celebrate and recognize Disability Awareness Month
- DSPS Counselor, Dawn Stoll, attended the California Association For Postsecondary Education and Disability (CAPED) convention in Burlingame, CA.
- DSPS Counselor Joe Pritchett attended the CSU Application Workshop and UCLA In-Service.
- DSPS Counselors, Dawn Stoll and Rebekah Corrales hosted a Touchstone Group with the goal of helping to support students who are on the Autism Spectrum acquire strategies to be successful in college.

## Innovations & Data

- In October, DSPS supported students with 1,513 drop-in services and 188 appointments
- 381 tests were proctored in the DSPS Proctoring Center
- 107 students utilized the DSPS High Tech Center for a total of 820 hours
- 21 alternate media requests were processed

## Special Recognition

Special recognition goes to DSPS Counselor, Liz Wilke, for spearheading our Disability Awareness Month Activity and for setting up the positive poster campaign in the LR

# EOPS/CARE

## Employee Updates

We are excited to welcome the new Director of EOPS/CARE and STAR TRIO. Leticia Díaz has developed a passion and desire to increase awareness of the importance of higher education and student support programs and services. Leticia is strongly moved by the power of the community college system and is interested in the overall student access and achievement of higher educational degrees. Ms. Díaz has a vested interest in collaborating to cultivate our higher education, and has extensive experience working in various student services capacities, such as the UCLA Center for Community College Partnership and the Undergraduate Research Opportunity Program at the University of Michigan, Ann Arbor. Most recently, Ms. Díaz served as the EOPS Supervisor at Southwestern College. Leticia begins her assignment on November 13, 2018.

## Events & Activities

- Region X EOPS/CARE monthly meeting
- Three EOPS Counselors attended the CCCEOPSA statewide conference
- Five counselors attended UCLA transfer training
- Mesa's first Undocumented Student Conference was held on campus with approximately 90 students/staff in attendance
- Undocumented Student Action Week-- a week-long series of events in support of undocumented student
- Lisa Naungayan, Adriana Rivas-Sandoval, Nellie Dougherty and Sade Burrell have joined Guided Pathways committees

## Innovations & Data

The EOPS Digital Planning Committee developed/updated a Facebook page, Instagram and Twitter account.

## Special Recognition

Lisa Naungayan, Adriana Rivas-Sandoval and Nicole Judd for their hard work and extreme patience in learning and implementing campus solutions in the EOPS department!

## Evaluations

### Events & Activities

The department starting the month of October by collaborating with the transfer center to help students prepare their transfer applications. This is a very hectic and exciting time for the department as they also continue to meet their department's needs.

# Financial Aid

## Employee Updates

Lilibeth Rodriguez was promoted to Student Assistance Technician – FA

## Events & Activities

In October we were busy processing aid payments that have slipped out from the system disbursement process and learning to better read the information on the Bridge and troubleshoot errors and record rejection from COD.

## Innovations & Data

As of October 30th, we have awarded and disbursed the following aid to students and/or parents when applicable. Pell Grant - \$9,813,739 to 3,347 students; FSEOG -\$117,600 to 147 students; Cal Grant B - \$819,327 to 1,200 students; Cal Grant C - \$11,484 to 171 students; Chafee - \$12,500 to 5 students; DL Subsidized Loan - \$138,603 to 62 students; PLUS Loans - \$57,888 to 11 parents; Private Loans - \$233,478 to 17 students; AmeriCorps - \$24,515 to 4 students; and Osher Scholarship - \$7,700 to 14 students.

To maintain compliance, Mesa staffs (Florisel and Emmanouil) have completed 126 manual calculations for Return of Title IV with 37 in progress. Kudos!

## Policies & Procedures

Procedures for post disbursement processes and Spring 19 aid disbursement are being updated to accommodate continuation using the Bridge until Summer 19. Return of Title IV (R2T4) is being completed as a manual process that will most likely continue until Summer. Each student record/calculation can take 2-3 days to be completed depending on the day of the week.

## Special Recognition

Kudos to the full staff for graciously serving as "guinea pigs" during this period of the Campus Solutions implementation. Special kudos to the Special Funds Finance staff, Nancy Lane and Accounts payable for going above and beyond processing special check runs and helping us provide students with their much needed aid funds.

## Outreach & Community Relations

### Employee Updates

Ambassadors and Outreach Staff participated in the monthly District Student Ambassador Training on October 26. This training was hosted at Mesa College and highlighted our CTE programs. Student ambassadors from across the District were given an overview and tour of the following programs: CTE programs – Monica Romero, Culinary Arts – Tonya Whitfield, and Allied Health – Allied Health Faculty. Genevieve Esguerra, Outreach Coordinator, accepted the position of Associate Dean of Outreach and Community Relations at City College and will begin her new position in November.

### Events & Activities

#### Outreach:

10/3 - Outreach was invited to participate in the Native American College Admissions Night which took place in Old Town. Student Ambassadors Victor Cenicerros and Karen Villanueva attended the event and provided their own experiences as well as information regarding Mesa College to students, staff, and parents. Victor and Karen hosted over fifty prospective Native American students.

10/10 – Outreach hosted Madison High School's College Bound Symposium with the support from the Career and Transfer Center, Peer Navigators, DSPS, and EOPS. Madison brought over 100 students who are all planning to attend Mesa College beginning Fall 2019. They were engaged in a number of different workshops from major exploration to support services and it was followed by a campus tour.

10/11 – Morse High School invited Mesa Outreach to attend their annual open house. Student Ambassador Dayna Strothers and Jordan Nash took the lead to provide over forty students information regarding the programs and services offered at Mesa College. The students were eager to learn about the resources Mesa College has to offer.

10/12 – Outreach participated in Garfield High School's mini college fair. Student ambassador Nicolas Irving took the lead to provide over thirty students information about our academic programs and student services

10/19 – Outreach participated in a job and resource fair hosted by one of our community partners, ACCESS, Inc. Karla Trutna attended the event on behalf of our Outreach team and provided participants with an abundance of information regarding our career and technical programs. Students and parents were intrigued and excited by the information they received.

10/24 – Outreach participated in the CAL-SOAP college fair hosted at the Scottish Rite Center. High schools all over from the San Diego County sent their students to the college fair and Mesa Outreach connected with over 1,000 students in attendance. Student Ambassadors Karen Villanueva, Jordan Nash, Samantha Draeger, Victor Cenicerros, and Isidro Valenzuela took the lead for Mesa College. The ambassadors shared information about programs and services at Mesa and demonstrated exceptional student leadership and professionalism at the event.

10/24 – Outreach Student Ambassadors Jordan Nash and Karen Villanueva took the lead during the Sweetwater High School College and Career Fair. They connected with over 320 students on the opportunities available at Mesa College.

10/26 – Outreach, with the support of EOPS, hosted Granger High School. Students whom were all interested in the STEM field were given a brief presentation through Kahoot on how Mesa College could benefit them. Ambassadors Nicolas Irving and Jordan Nash provided the campus tour and shared their individual college experiences with the students in attendance.

**Promise:**

We hosted 3 Study Hall sessions in October to provide Promise students with snacks and a space to prepare for midterms. A total of 21 students came and studied with us.

To support students who may be struggling in their classes at the mid-way point, Counseling faculty hosted a number of Academic Success Workshops specifically to support Promise students. Students were invited to an Academic Success Workshop if their Progress Reports indicated that they were receiving a 77% or below in at least one class. Students in attendance learned about various support programs and other campus resources that could help them do better in the classroom and finish the semester strong. A total of 34 students attended the Academic Success Workshops.

**Innovations & Data**

**Promise:**

- Year 1 (18-19) Cohort: 696 Promise students
- Year 2 (17-18) Cohort: 144 Promise students

We are always in search of volunteer opportunities for Year 2 students to complete their community service requirement. If you have a need for student volunteers for your department or group, please reach out to [datajar@sdccd.edu](mailto:datajar@sdccd.edu)!

**Policies & Procedures**

**Promise:** We began our Progress Report Process to fulfill requirement with Year 1 students, which is being conducted completely online. Year 1 received an email on September 20th outlining the process to request progress reports from their professors with a link to the online request form. So far, 182 students have submitted requests for their instructors to complete Progress Reports. 270 grades have been submitted by instructors. Students have until October 12 to submit requests and instructors have until October 19 to submit grades. Students in other programs that require Progress Reports have the option to submit a copy of that Progress Report in lieu of the online form.

**Special Recognition**

A very special shout out to the entire Outreach team who put together a highly entertaining and interactive office display for the Spirit Week office decorating contest. Outreach ESPN provided highlights of prior games and our predictions of the outcome of the homecoming game. Their efforts led our department to a 2nd place finish! Congratulations to all!

# STAR TRIO

## Events & Activities

- Held the 14th Annual Pumpkin Decorating Contest with 8 Boo-tiful entries. Pumpkin Maui (designed by students Deeana Castro & Peter Santos) took 1st place.
- Held the Mid-term Progress Report campaign – 27% of students (60) turned in completed forms thus far.
- Held a “GOT FAFSA” month long campaign to bring awareness to the 2019 FAFSA availability and to provide assistance to students to complete their FAFSA.

## Innovations & Data

- Student log-ins to the lab = 645
- Requests for supplies = 237

## Policies and Procedures

Updated the following:

- Process for continuing students to be considered active in the new academic year.
- Orientation for new students.
- Website

## Student Affairs

### Events & Activities

#### *Brown Act/ Leadership Training*

Student Leaders from all branches of the San Diego Community College District came together to attend a Brown Act and Student Leadership training at City College on October 12.

#### *Student Conduct Presentation*

Claudia Perkins made an instructional presentation to the Humanities, Arts and Languages Departments on Oct 26, covering the topic of Student Conduct

#### *Voter Info Booth*

The Mesa Associated Students hosted a Voter Registration tabling event over three consecutive days, from Oct 29 to Nov 1, to provide direction and assistance to any students with registering to vote.

#### *Meet Your AS Tabling Event*

The Mesa Associated Students held a public tabling event on Oct 29 outside of the LRC with the dual aims of introducing themselves and their organization to the campus, as well as to get the chance to ask students directly about their needs and wants here at Mesa College.

#### *Spirit Week*

The Mesa Associated Students held a public tabling event on Oct 29 outside of the LRC with the dual aims of introducing themselves and their organization to the campus, as well as to get the chance to ask students directly about their needs and wants here at Mesa College.

#### *ICC Costume Contest*

To celebrate the Halloween holiday the Mesa College Inter-Club Council held a small and informal costume contest on October 19. Our three winners – dressed up as Bob Ross with Easel, Classic Count Dracula, and Singed Mad Scientist – received modest gift baskets with snacks and school supplies to stock them up for the Midterm season.

#### *Title IX Training Conference*

Victoria Miller and Claudia Perkins attended a Title IX Training Conference in Florida.

#### *Serenity Space Meetings*

The planning committee for the Mesa College Serenity Space has met several times during the month of October as the date of the Serenity Space's Grand Opening (Nov. 6) draws near; everyone is eagerly anticipating the official opening of the space for student use.

#### *MLK Committee Meetings*

The MLK Parade Committee met twice to hammer out the foundation of our float design and the concepts that we, as representatives of Mesa College, want to express and promote to the parade's audience. Our theme this

year can be abbreviated as the following: “Dream, Believe, Achieve.” Our focus will therefore be on student journeys and Mesa Pathways to student success.

#### *Scholarship Renewal and Registration*

A brand new process for renewing and registering new scholarship opportunities for the 2018-2019 Scholarship Cycle is being piloted at this moment! The new process involves an online form, the use of which should allow us to dramatically streamline the process for future cycles. We continue to make improvements to the scholarship system on an ongoing basis, and welcome feedback as we explore new ideas for enhancing our processes.

#### **Student Success Stories**

Congratulations to Maliha Alfoze, ICC President. She was just accepted to San Jose State University!! She will conclude her final semester at Mesa and head over to SJSU in January. We are so proud of her and all of her accomplishments.

#### **Special Recognition**

Thank you to Gilda Maldonado. She moved mountains to secure alternative loan checks were immediately distributed to our students. Gilda did not just wait for checks to arrive whenever received, she worked collaboratively and voiced her concern to confirm arrival and distribution. The response from students has been so appreciative. Thank you Gilda for hearing our students and making this happen!! We are so fortunate to have you at Mesa.

# Student Development

## Events & Activities

Crakes attended the Student Equity and Achievement (SEA Program) Training on October 11. The training addressed the Vision for Success, Guided Pathways, SEA Program Legislation, Expenditures, Student Equity Plan Template, and other items.

The Student Services Team - Dr. Hands, Dean Maxey, Dean Miller, and Dean Crakes facilitated a student services presentation to the New Faculty Institute on October 19.

## Innovations & Data

Dean Crakes is working with the Student Services Leadership team to create their intro videos!

## Special Recognition

Thanks to Raul Rodriguez and Christie Allred for another beautiful Noche De Familia event on October 17 honoring our current and past Puentistas and their loved ones.

Congratulations to Dean Maxey and the AVANZA Engagement Center Open House on October 25.

Thank you to Markus Berrien and Sasha Verastegui for assisting with general counseling coverage on October 19 while the faculty are at a retreat. Their support and assistance made a big difference to our students and department.

Special acknowledgement to the Transfer, Career, and Evaluations team for working hard to support our students. Transfer month and transfer season has begun!

Special thanks to the Mesa Pathways Inquiry Group Leads for presenting at the October Joint School Meeting for the School of Student Development and Student Success and Equity:

Shared Metrics – Bridget Herrin

Clear Program Requirements – Howard Eskew

Improved Basic Skills – Hai Hoang

Guided Major and Career Exploration – Manuel Velez

Inclusive Decision Making – Andy MacNeill

Proactive and Integrated Student and Academic Supports – Mark Manasse

# Student Health Services

## Events & Activities

Linda Gibbins-Croft LCSW met with the students in Veronica Gerace's Intercultural Communication course to discuss the upcoming collaborative living museum event "Getting Real Inside and Out". Students learned about the inner workings of the mind and how to intercept and replace negative messages.

Suzanne Khambata FNP attended the Nurse-Family Partnership graduation sponsored by the San Diego Public Health Department. Public Health Nurses have been working with young families from early pregnancy through toddlerhood to strengthen maternal infant bonds and educate families on raising healthy children.

Free physicals have been offered to students and it is very successful. Students receive a head to toe physical for free instead of paying \$35.00. We are collaborating with the University of San Diego's School of Nursing to provide the free physicals. An HIV test is included.

Linda Gibbins-Croft LCSW presented to the Athletics Department and EOPS on reducing stress and techniques to improve mental wellness.

Hundreds of students attended this year's Grass Roots Health Fair. The Health Fair sponsored over 25 Community Agencies and groups to provide education on both traditional and nontraditional healing practices, Hands Only CPR, Mental Health resources, Sexual Health topics with student brochures from the Sexual Education classes and free lunch. San Diego City College Nursing Students provided free vital signs and free flu shots.

## Innovations & Data

We are grateful for the service we were able to provide to 1,298 students this month. We have never seen so many students! We are 'amping' up our flu vaccination campaign this year and we know that at least 300 students included in our monthly data are from flu vaccinations.

We are innovating with the Active Minds student club and activities. Our students are working to create events, flyers and posters to stimulate conversations about stigma reduction of mental illness.

We started providing an ASL interpreter at our events in the 2017-18 year however, not many deaf/HOH students attended the events. This year, we are seeing more Deaf/HOH coming to our events (with the ASL Interpreter).

## Special Recognition

Dr. Mark Malebranche RN, PhD is retiring in December 2018. We are so grateful for his leadership and professionalism these past few years.

# Student Success & Equity

## Employee Updates

We were happy to welcome back Zulma Duran who returned to support the Office of Student Success and Equity and the Office of the Vice President of SS..

## Events & Activities

- CalFresh enrollment workshop, October 10
- Stand Farmers Market, October 18
- Avanza Center Grand Opening was held, October 25

## Innovations & Data

- The Stand: 3191 transactions at The Stand for October
- CalFresh: 29 students signed up
- Farmers Market: 15,591 pounds of food to 819 households
- Direct Support: Program has reviewed 75 Application, provided \$9165 in financial assistance to 58 students.

## Special Recognition

Special Recognition goes to Mark Malebrache RN, PhD who has worked ever so hard arranging and performing Suicide Prevention week and mass flu vaccinations this month. Mark is tirelessly ordering items, reserving space and planning collaborations. Thank you Mark! I would like to acknowledge the exceptional work of Erika Higginbotham (DSPS) and Karen Geida (EOPS), both stepped in to fill a leadership void within their respective departments and each has done a fantastic job. Your leadership and commitment to supporting your programs and your students has been greatly valued. I consider you both to be true equity minded professionals.

# Transfer

## Events & Activities

October is the district wide Transfer Awareness month! We have been working hard to meet the needs of our students. Transfer Day was a great success. A huge thank you to the TCE staff who worked diligently to make the event successful! Thank you to the entire students services faculty and staff who came out to support our event! Final thank you to our amazing facilities team. We could not do events like this without you. We were able to track approximate 375 contacts with students but know there were many more served that day! Veterans Posse Interviews were held at SD Mesa in October for the San Diego area. UCLA counselor workshop for region X CSU Apply Trainings with Olivia Picolla for Faculty and Staff working with transfer students.

## Innovations & Data

- Transfer day over 375 students served and 60 campuses.
- We hosted three transfer workshops on campus following transfer day with UCSD, UCSB and USD Veterans visit in the VRC.
- CSU Apply Group Application workshops launched this month. We will have 14 total running through Nov 30th. They have been well received so far.
- We have hosted 6 Four year university representative visits. These include SDSU, UCSD, UCI, UCR and The New School (NYC campus) Six other transfer workshops in addition to CSU Apply Workshops were held in the TC

## Student Success Stories

Upwards of 375 students served on Transfer Day!

## Policies & Procedures

CSU apply workshops were launched this month. Protocol for the workshops and Avanza center needed to be developed. Thanks to Mary Garcia for creating the student check list and to Marisa Alioto for assisting with the PowerPoint.

## Special Recognition

Final thank you to all the TCE staff who worked diligently and made Transfer Day a Success. They are a hard working group of dedicated, polished and professional people who uphold Mesa's reputation as a outstanding institution. We received many compliments from the school representatives about the high caliber event we hosted that day. Proud to be a part of this All Star Team!!! Thank you to Agustin and Alexi for coordinating our workshops in the Avanza Center! We appreciate your All-star support!

## Veterans & Records

### Employee Updates

- Visited the Deported Veterans Support House in Tijuana, Mexico along with Trustee Peter Zschiesche to establish a relationship between Mesa College, our district and the Support House.
- We met with Hector Barajas, the Founder and Director of the Deported Veterans Support House. He committed to be our keynote panelist for our Veterans panel, titled, Supporting our Deported Veterans. I took photographs and shot video of our journey.
- Ramiro Hernandez attended the NAVPA conference where I was able to learn more about VA programs that help students who have encountered debt due to repayments and overpayments of benefits.
- Ramiro Hernandez also learned about the efforts underway with promoting the forever GI bill, where veterans whose last discharge or release from active duty is on or after January 1, 2013, children of deceased Service members who first become entitled to Post-9/11 GI Bill program benefits on or after January 1, 2013, and all Fry spouses will no longer have a time limit to use their GI bill.
- Ramiro Hernandez attended the Region 10 Veterans meeting where I collaborated with the colleges in our area to receive updates and share ideas about what is happening on our campus. I presented on the Veterans Celebration Week activities and Mesa VIP (Veterans Internship Program).

### Events & Activities

Attended Region 10 Veterans Meeting, NAVPA Conference, visited the Deported Veterans Support House in Tijuana, MX.

### Special Recognition

I'd like to thank Johanna Aleman for providing Hygiene kits to donate to the Deported Veterans Support House, as well as Amber Alatorre, Cynthia Rico and Miriam Pacheco for their donations.

## Vice President Student Services

### Employee Updates

- Leticia Abril Díaz was appointed as our new Director of Extended Opportunities Programs & Services | STAR TRIO programs. Leticia will the Student Services Team and Mesa College Community on November 13, 2018.

### Events & Activities

- At this year's Principal's Roundtable, we hosted over 11 principals from our local feeder high schools. Our theme was Students' Needs, Mesa's Promise. Covered topics including access and success pipeline data for SDUS students, English and math pipelines, SD Promise and other exciting updates. Special thanks to President Luster, Acting VPI Leslie Shimazaki, VPAS Lorenze Legaspi, Outreach Coordinator Genevieve Esguerra, Associate Dean of Research, Bridget Herrin and Trina Larson for planning and participating in this exciting event.
- Vice President Hands participated in the 2<sup>nd</sup> Annual Taste of Mesa event. This event celebrates and supports the emerging talent of our Culinary Arts program that makes San Diego's food scene so extraordinary.
- VP Hands coordinated San Diego Mesa College's participation at the Center for Urban Educations (CUE) Community of Practice Convening. 10 colleges, with progressive partnerships with CUE, were invited to attend morning and afternoon workshops designed to collaborate and strategize about what is working on our respective campuses, and how we can sustain the equity work into the future.
- VP Hands, Dean Crakes, Dean Maxey and Dean Miller had the opportunity to co-present on Student Services at this month's New Faculty Institute.
- M&M team hosted its third annual Costume Contest and Chili Cook-off on October 31<sup>st</sup>.
- The safety team is purchasing push-to-talk headsets for communications during evacuations.

### Innovations & Data

This month we distributed our [2018-19 Student Services Plan](#). The plan includes the following information for all Student Services departments:

- Mission statement
- Goals that are mapped to Student Services Goals and College-wide Strategic Directions, and,
- Outcomes that are mapped to Institutional Learning Outcomes
- Added "Welcome" and "Events" page to the [STAR TRIO web site](#). Also updated pictures on staff link to include Brandon Williams and Hieu Huynh.
- Trained Lisa Naungayan and Adriana Rivas-Sandoval in EOPS to use Zoom for virtual conference calls and online meetings with students.
- Launched new electronic scholarship [renewal](#) and [creation](#) forms. This will make the scholarship process more streamlined and efficient with donors.
- Created online application form for Veteran's Internship Program (VIP).

## Special Recognition

- At the October 11, 2018 Community of Practice Convening, hosted by Center for Urban Educations (CUE) Mesa College was awarded the “Making Equity our Own and Owning Equity” Award
- VP Hands would like to extend a special Shout Out to Puente Coordinators Christie Allred and Raul Rodriguez for celebrating recent and past student accomplishments at the Noche de Familia event.
- VP Hands attended the SDSU Community College Leadership Alumni Fall Recognition Event and would like to congratulate VPAS Lorenze Legaspi on his award!
- VP Hands would like to congratulate Career Ambassador Malik Shabazz on his excellent “Gender Expression & Identity Workshop”!
- Congratulations to the Farmers Market coordinators and volunteers for disturbing 15,591lbs of fresh produce to 819 households. Thanks to Feeding San Diego for providing us with produce and toiletry kits. Thanks to the SD Food Bank for the non-perishables that we were able to hand out to students.

## Guided Pathways

In October, Mesa College began our search for a Mesa Pathways Coordinator(s) who will start their work in Spring 2019. In conjunction with the Mesa Pathways Committee, the Coordinator(s) will oversee implementation of the Mesa Pathways work plan, develop yearly work plans and make recommendations. Provide leadership for Guided Pathways work, Mesa Pathways Committee and Quad Chairs. Oversee and serve as a liaison for inquiry teams/bubbles. Identify and arrange for professional learning opportunities to support Mesa Pathways efforts. Oversee budget and financial requests. Provide pathways reports and serve as the liaison to participatory governance groups and campus wide meetings, retreats and more.

Mesa Pathways Inquiry Teams are bubbling with enthusiasm. The only thing missing is YOU. Taking steps to engage our Pathway’s process is as easy as 1-2-3:

1. Click [here](#) to learn about our Inquiry Teams
2. Identify your interest(s) & Submit an interest form
3. Attend an Inquiry Team | Bubble Meeting