

Student Services Monthly Updates are designed to tell our story of providing pathways that inspire, engage and empower our diverse students to learn and succeed. These updates also track our support of Mesa's journey of becoming the leading college of equity and excellence. We encourage you to review our highlights and dig deeper into departmental updates to learn about new employees, innovations, data, events/activities, student success stories, special recognitions and new policies/procedures impacting the way we serve students. Thanks to our incredible Student Services Team for their tireless efforts in creating the conditions that matter for our students to succeed.

- Ashanti Hands, Vice President, Student Services

Contents:

Admissions ♦ Associated Student Government ♦ Assessment ♦ Career ♦ Counseling ♦ DSPS ♦ EOPS/CARE ♦ Evaluations ♦ Financial Aid ♦ HSI/Title V ♦ Outreach & Community Relations ♦ Peer Navigators/Summer CRUISE ♦ STAR TRIO ♦ Student Affairs ♦ Student Development ♦ Student Health Services ♦ Student Success & Equity ♦ Transfer ♦ Veterans & Records ♦ Vice President Student Services

Monthly Update Highlights

Employee Updates

- Dr. Susan Topham, Dean of Student Development, will be serving as Interim VPSS for City College through July 2017.
- Ailene Crakes, Counseling Chair, will be serving as Acting Dean of Student Development through July 2017.

Innovations & Data

- Career's new Job Board has officially launched. The "Job Network" connects students and alumni to jobs, internships, and resources. Employers are now able to post their positions on this job board.
- Counseling piloted the chat system during the month of October.
- Outreach has employed Basecamp, project-based software/application that organizes internal communications and work in one place, making team projects readily available and accessible to the entire Outreach team from wherever they are.

- English will be partnering with Chicano/a Studies in an LCOM that links English and Chicano/a History in order to improve student success in history courses

Events & Activities

- ASG Legislative Leadership Retreat hosted 50 student leaders including AS executive board, senators and club representatives. This retreat was designed to set a positive and collaborative tone for the year while gaining leadership development.
- The ASG is currently planning our H.O.S.T. Thanksgiving Feast which aims to reach out to our homeless, food insecure, and out-of-state students. It will be held in the Mesa Commons over break on Tuesday the 22nd.
- Genevieve Esguerra and Josh Taylor attended the "Conversation with John Hetts" event on October 28 and came away with some ideas on how to create a more inclusive environment for students when they come to assess.
- Equity Supported the Languages Department School retreat where they invited guests from 3CSN to provide training to their faculty in areas of equity.
- DSPS conducted a training for new student ambassadors on October 7th.
- STAR TRIO sponsored its annual Halloween Pumpkin Decorating Contest fundraiser.

Student Success Stories

- We were able to refer a student to EOPS -Foster Youth where he was able to get help to pay his rent and for immediate necessities.
- Jordan Agricola and Brandon Christenson, Veteran work study student in the Veteran Resource Center have both been admitted to prestigious east coast universities through the POSSE Veteran program. Jordan will be attending Wesleyan University and Brandon is going to Dartmouth.
- Raheem Habib was a Student Health Peer Educator and Mesa student for 2 years before transferring to UCSD's Public Health program in Fall of 2016. Raheem designed the "Peace with Police" event last Summer and was persistent even though many obstacles needed to be conquered. The Peace with Police event was for students, to keep them safe. We know know that so much more was accomplished.

Policies/Procedures

- With the return of Intersession, several steps have been improved in Admissions so our current processes are more streamlined.
- A new business practice for DD214 forms was implemented by the district office effective immediately.
- The Peer Navigator program created guidelines on how to successfully navigate office hours and preparing monthly workshops. Checklist is aimed to better support team and provide road map to address all items necessary for event

Admissions

Employee Updates

Dulce Carolina Lopez has joined the ERP team at the District Office. Ivonne Alvarez; Amy Meyers; and Helena Hubbard are also on the team. LaKeita Platts is participating in the Leadership Academy.

Innovations & Data

Admissions is busy assisting new students with their application. Applications submitted prior to 11/3 will receive a priority date and time to register for Spring.

Policies & Procedures

With the return of Intersession, several steps have been improved so it is more streamlined with our current processes.

Associated Student Government

Events & Activities

We are currently planning our H.O.S.T. Thanksgiving Feast which aims to reach out to our homeless, food insecure, and out-of-state students. It will be held in the Mesa Commons over break on Tuesday the 22nd. We are also working on a textbook swap for spring semester so that we can help out our students with the high price of textbooks. Once we figure out the logistics and costs of the projects, we will be reaching out to different departments for advice and assistance.

Special Recognition

Our newsletter editor, Emory Hingorani, helped us put out our first ever newsletter! Dean Miller sent it out, and we look forward to continuing to update the campus on all the awesome things our student leaders are working on.

Assessment

Events and Activities

In early October the department participated in its first annual planning retreat. The staff worked hard on reimagining the direction of the department, what we do to help contribute to student success, and how we help students achieve success. The staff revised the mission, goals, and student services outcomes and has a clear vision of where it wants to go in terms of service to students.

Genevieve Esguerra and Josh Taylor attended the "Conversation with John Hetts" event on October 28 and came away with some ideas on how to create a more inclusive environment for students when they come to assess.

Special Recognition

During Mesa College's Spirit Week, the office entered the office decorating contest and the staff worked to create a space that was lively, welcoming, and reflective of the Mesa mission, vision, and values. Special kudos go to Amy Bettinger for her balloon arch skills and the special touches that secured a 2nd place victory for the office!

Career

Events & Activities

Our Fall Job Fair was a huge success. We welcomed over 50 employers many of which took applications on the spot!

Innovations & Data

Our new Job Board has officially launched. The "Job Network" connects students and alumni to jobs, internships, and resources. Employers are now able to post their positions on this job board. Additionally, Ivy our new 24 career center chat bot has had over 1020 conversations with our students since it went live September 24th.

Student Success Stories

The Career Center assisted various students in applying for a national internship with the Hispanic Association of Colleges and Universities.

Policies/Procedures

Counseling appointments are very busy. Our new career counselor Raquel Sojourner will be completing her MBTI certification in early November allowing us to schedule her for interpretation appointments.

Special Recognition

I would like to give a special thanks to Professor Waverly Ray for all of her support with our office and students this month.

Counseling

Employee Updates

General counseling just hired two new adjunct faculty: Louis Wright III and Stephanie Barnes.

Events & Activities

Mesa will be hosting the district counselors' workshop on November 4th Facilitation of BGFW, Intro to Counseling Services, and Registration Workshops Participation in MMAP and Embedded Counseling Services The MAAP website was updated and reformatted per Kristy Carson - www.sdmesa.edu/maap MAAP Coordinator plans to pilot the GradesFirst Communication Feature. CDAIE hosted the first in a 4 part series on Cultural Competency Training with Dr. Tanis Starck from SDSU on 9-2-16. CDAIE co-sponsored the event with Mr. Lee Mun Wah on "Creating a Community in a Diverse Environment" on 9-9-16.

Innovations & Data

Piloted the chat system during the month of October. General counseling, along with Daniel Stromwall and Joel Arias are working with a new vendor to develop a new student orientation. We are currently in the planning and content kick-off stage.

Excited about the Student Success Profile as part of general counseling's SSSP presentation:

<https://www.youtube.com/watch?v=akUpRHePvFg>.

Special Recognition

Goes to Chris Kalck and the rest of the counseling department for participating in the embedded counseling effort.

Embedded counseling schedules were continually coordinated to connect Counselors to the participating basic skills courses. Initial visits included an embedded counseling program orientation workshop, including a review of Counseling Department Services. During subsequent visits, Counselors worked with Basic Skills Faculty to generate daily student lists and promote student interest in the programming. During each embedded counseling visit to the classroom, the Counselor and Professor briefly connect to generate a student list of students to engage that session. The amount of students seen in each visit was planned as consecutive 20-minute sessions per student, though the actual number of students seen per session was variable per several factors: the total amount of time for each embedded counseling slot, student interest, student perceived need of the service, the current classroom activity (test, writing assignment, quiz, critical lesson, etc.), faculty/student conferencing, student attendance, faculty attendance, location of the embedded counseling, and the presence of alternative counseling options (EOPS, MAAP, DSPS) for the student. Counselors made 83 classroom embedded counseling visits to 16 different basic skills classes. Counselors tracked the student contact in the campus student database (ISIS) and also in a Counseling Department database specific to embedded counseling. A final workshop is planned for each of the participating basic skills sections. This workshop will be achieved in collaboration with the Transfer Center, Career Center, and BSSOTP Counseling lead. The Transfer Center had initially aimed at doing all of the final workshops; however, their resources became limited in the peak season of transfer applications. The Career Center was subsequently approached and agreed to formulate a workshop effort in collaboration with the BSSOTP Counseling lead.

DSPS

Employee Updates

DSPS Counselors, Dawn Stoll, Rebekah Corrales and Melissa Williams attended the annual California Association for Post-Secondary Education & Disability (CAPED) convention in Monterey, CA. They were able to bring back a lot of valuable information to share with colleagues.

Events & Activities

DSPS conducted a training for new student ambassadors on October 7th. DSPS participated in the Madison High School Symposium on October 19th. On October 28th, DSPS attended that tri-annual Region X meeting at Miramar College for all the DSPS programs in the region.

Innovations & Data

For the month of October, there were 197 counseling appointments and 994 drop-in's. 250 requests for alternate media were processed and 91 students logged 975 hours in the DSPS High Tech Center. DSPS proctored 337 exams.

Student Success Stories

A DSPS student brought forward an access barrier they experienced in the Social Behavioral Sciences building bathrooms. The district followed up and replaced a sink fixture so that the bathroom is now fully accessible.

Special Recognition

I would like to give special recognition to the DSPS staff for being hard working and committed to assisting students with disabilities to navigate around Mesa College. Each one of them is an integral part of student success!

EOPS/CARE

Employee Updates

Jackie accepted a position Miramar in the Admissions Office working with Veteran students. We are all sad to see her go, but wish her the best! Monica Demcho transitioned into the EOPS Director position and is glad to continue serving EOPS students and being a part of the Mesa community in this role.

Events and Activities

EOPS invited SDSU and UCSD admission's representatives for one-on-one meetings with our students. EOPS Club elected officers. Our counselors attended the Counseling Men of Color Workshop among other professional development events.

Innovations and Data

EOPS has adopted a new outreach, orientation and student contact model that has enabled our program to recruit, admit and orient students earlier. This change has facilitated the three contact requirement for students. The Program continues to increase the number of students served. This semester we will be serving 550 students, about 90 more than Fall 2015. We hope to continue to grow that number through the spring semester.

Student Success Stories

One of our students was awarded a \$1000 scholarship at the CCCEOPSA Conference. In her acceptance speech she shared the barriers she had to overcome as single mother of three. She currently has a 4.0 GPA and is applying to transfer to SDSU as a political science major – she plans to get her teaching credential and work with high school students.

Policies and Procedures

A new student policies and procedures handbook was finalized. The handbook outlines program benefits, requirements and expectations.

Special Recognition

Our office would like to recognize Sade for all the incredible work that she has done to support our students in the short time she's been at Mesa. Both the foster youth (FAST Scholars) and AB540 (Borderless Scholars) programs are well under way. Our department also would like to give a shout-out to Sade for her feature article on the Mesa College Annual Report to the Community publication. She is such an inspiration to us all!

Evaluations

Employee Updates

Ginger Davis accepted a position this month at the Continuing Education ECC Campus. The search for a replacement will begin as soon as possible.

Events & Activities

Commencement 2017 preparations are well under way!

Student Success Stories

We had a few students congratulate our office for a job well done with communications this month!

Policies/Procedures

A new business practice for DD214 forms was implemented by the district office effective immediately.

Special Recognition

Deborah Salazar received 3 student thank you acknowledgements this month for her hard work and dedication.

Financial Aid

Employee Updates

New employee Kesia Williams - Foster Youth Liaison/SSA.

Events & Activities

Ongoing FAFSA & CADA Workshops - Appeal Workshops;

Innovations & Data

As of today we have 24k 16/17 FAFSA's, processed over 12k, Paid over 5 million dollars in Pell Grant, Over 4 million dollars in fee waivers, over 300k in federal loans, 197k in alternative loans. We received and handled a total of 588 phone calls thru today 10/31/16.

Student Success Stories

We were able to refer a student to EOPS -Foster Youth where he was was able to get help to pay his rent and for immediate necessities. .

Special Recognition

EOPS's Sade Burrell and Lisa Naungayan for helping one of our Foster Youth. they got the student the help he was looking for.

HSI/Title V

Events & Activities

Classroom Tutor program began the hiring process for Spring 2017 to increase the number of classroom tutors from 16 to 21. The program also expanded classroom tutoring to include geology, biology, anthropology and psychology.

Innovations & Data

English will be partnering with Chicano/a Studies in an LCOM that links English and Chicano/a History in order to improve student success in history courses.

Special Recognition

Mariam Kushkaki for her excellent leadership and innovation coordinating the CT program!

Outreach & Community Relations

Events & Activities

Madison High School Fall Symposium at Mesa College - On October 19, Outreach hosted 88 Madison High School Seniors here at Mesa for their annual Fall Symposium. Traditionally, Outreach staff would present to the seniors at Madison but this year we coordinated a visit for them that included presentations and a comprehensive campus tour. The students were split into three (3) tracks and attended a "College Ready" workshop facilitated by the Madison AVID teacher, a Mesa workshop where they learned about Mesa College programs/services and heard from representatives from DSPS, EOPS, the Transfer Center, and Summer CRUISE, and took a tour of the campus. On the campus tour they heard additional short presentations from Honors as well as the LRC/MT2C.

Cal-SOAP College Fair - Mesa participated in the Cal-SOAP College Fair again this year and had the opportunity to table and speak with over 800 students, parents, and family members from schools throughout San Diego County. Visitors to our table received information on the necessary steps they needed complete in order to successfully make the transition from high school to college as well as information about the various academic and student support programs available at Mesa. In addition to these two major events, the ambassador team has been busy participating and representing Mesa College in the following community events and high school college fairs: American Indian College and Career Fair, Don't be a Bully Conference, Reality Changers, Garfield High School College Fair, Hoover High School College Fair, Our Lady of Peace College Fair, Admit One College Prep Academy, and the 2016 Point Loma College Night.

Innovations & Data

Outreach has employed Basecamp, project-based software/application that organizes internal communications and work in one place, making team projects readily available and accessible to the entire Outreach team from wherever they are. The ambassadors have begun to use it to track their various committee and individual Outreach projects and to communicate team needs/tasks when they are not able to meet in person.

Special Recognition

Kudos to Outreach Coordinator, Genevieve Esguerra, and Student Ambassadors, Brittani Kaigler and Bryce Washington for doing a great job presenting at the October 27 Board of Trustees Meeting at Mesa College.

During Mesa College's Spirit Week, the office came together to show campus spirit and entered the office decorating contest. The team worked collaboratively to put together a Mesa Homecoming Experience for the judges and took first place!

Peer Navigators/Summer CRUISE

Events & Activities

Peer Navigator monthly workshop on Mesa Resources held October 25th

Innovations & Data

Monthly workshop participants are asked to provide feedback on how well the Peer Navigators presented. Survey reveals areas for improvement, identifies strengths, and supports PNs with presentation skills.

Student Success Stories

One Peer Navigator received a "Thank You" card from his students expressing gratitude and regards for having him as a constant their first semester at Mesa. Another PN helped her international student find affordable housing near campus.

Policies & Procedures

Created guidelines on how to successfully navigate office hour and preparing a monthly workshop. Check list is aimed to better support team and provide road map to address all items necessary for event.

Special Recognition

The team! Peer Navigators are providing great ideas to strengthen the program and modeling positive behavior for their students.

STAR TRIO

Events & Activities

Halloween Pumpkin Decorating plus Meet & Greet

Innovations & Data

Applications screened 396 Serving 167 students: 74 new, 93 continuing.

Policies & Procedures

Reviewing the information provided and assessments students take during orientation. We're interested in including more info/activities related to GRIT and mindset. We're also re-evaluating our PLOs.

Special Recognition

Thuan Le - for her hard work and dedication to the program and our students.

Student Affairs

Events & Activities

We've had a very successful month with plenty of activities popping throughout campus. We started the month with the ASG Legislative Leadership Retreat in which we hosted 50 student leaders including AS executive board, senators and club representatives. This retreat was designed to set a positive and collaborative tone for the year while gaining leadership development. The agenda included team building, goal setting, advocacy training, meeting procedures, practices, and much more. In addition to this great retreat, Student Affairs also coordinated a festive Homecoming week filled with Spirit! Fun! and Celebrations! Homecoming Week included the Spirit Office decorating contest, Pep Rally, and an exceptional Tailgate party with Free food, games and action. We concluded the week with the best football game against San Bernardino College. Student Affairs also coordinated several well attended workshops titled the Art of Inclusion which was facilitated by the National Conflict Resolution Center. The training's were customized for the faculty and staff as one group and another group for just students. Each session focused on communication, collaboration, conflict Management, and diversity. The interactive and fun workshops were designed to help our community facilitate difficult dialogue and positive change. Student Affairs, ASG and Department of Communication Studies and Department of Political Science collaborated to present the Presidential Debate which was an opportunity to watch and discuss the Presidential Debate, as well as a hefty helping of information about the Statewide Ballot Initiatives going up for a vote. It was a great opportunity for students and faculty to discuss the November 2016 election. Student Affairs closely collaborated with Outreach, Peer Navigators and the Transfer Center to coordinate the Student Leaders Transfer Ready Workshop. This was a special session hosted for our Student Leaders! All students were encouraged to join even if there did not plan on transferring next fall.

Innovations & Data

Our Student Affairs events were very well attended: ASG Legislative Leadership Retreat = 50 Student Leaders
Homecoming Office Decorating Contest Participation = 8 Homecoming Pep Rally =100 Homecoming Tailgate Party= 200 Homecoming Tailgate Student Club Tabling Participation = 12 Presidential Debate = 150 Student Leaders Transfer Ready Workshop = 22 Art of Inclusion: Faculty = 10 Art of Inclusion: Student Session = 19

Special Recognition

Student Affairs had a very big month! Our team is spectacular! Kathy, Claudia and Courtney have been an extreme support coordinating, hosting and being present. In addition Student Health has been very creative with their events. I am so pleased that they coordinated "Peace with the Police" which was engaging, insightful and educational. It promoted several conversations and the dialogue will continue as we lead to make positive change in our communities.

Student Development

Student Success Stories

Jordan Agricola and Brandon Christenson, Veteran work study student in the Veteran Resource Center have both been admitted to prestigious east coast universities through the POSSE Veteran program. Jordan will be attending Wesleyan University and Brandon is going to Dartmouth.

Special Recognition

Welcome to Ailene Crakes, Acting Dean of Student Development :).

Student Health Services

Employee Updates

Michael Booth LMFT has been selected for the Mental Health Coordinator position. His start date is January 17th.

Events & Activities

Student Health Services has engaged in 3 important events this month. The first event is the provision of 450 free influenza vaccines to students. Our Nurses, Mesa Medical Assisting Students and City College Nursing students have given the vaccines in the Allied Health building, LRC, at the Health Fair and in the Student Services building. The second event was held on October 18th. In collaboration with the SDCCD Police Officers our former Mesa student and Peer Educator Raheem Habib produced "Peace with Police". SDCCD Police Officer Lt. Hiatt and several District Police attended the event along with San Diego Chargers player Darrell Stuckey. Over 120 students were actively engaged in conversations with Police and Mr. Stuckey as they learned about all the different sides of the Police-Citizen interactions during a Police stop. Students learned the best methods to employ when interacting with Police. Police and students talked about how they feel, what they're worried about and their fear during a Police stop. At the conclusion of the event both Students and Police were snapping pictures together, giving hugs and had learned a great deal about each other. Mr. Stuckey expertly led a conversation about a "change of the heart" with respect to Police interactions. Mr. Stuckey asked us to look at our own attitudes and beliefs about Police and see where changes could occur. We thank our Administrative leaders for their support and student engagement during the event: Mesa President Dr. Pamela Luster, VPSS Dr. Ashanti Hands, Dean of Student Affairs Victoria Miller and Chief of Police Raymund Aguirre. We also thank Pearson Ford for donating a car for the event. We thank volunteers Renee Dean RN, from the Black Nurses Association, and her family for attending the event and talking with students. The third event was the Grass Roots Health Fair. Over 350 students engaged in 30 interactive exhibits to learn a myriad of skills. Many free services were offered including a free flu shot, climbing a rock wall and lunch.

Innovations & Data

We are excited to join the Basecamp group as we believe this will improve our communication.

Student Success Stories

Raheem Habib was a Student Health Peer Educator and Mesa student for 2 years before transferring to UCSD's Public Health program in Fall of 2016. Raheem designed the "Peace with Police" event last Summer and was persistent even though many obstacles needed to be conquered. The Peace with Police event was for students, to keep them safe. We know know that so much more was accomplished.

Student Success & Equity

Employee Updates

Monica Demcho, Ed.D, Director of EOPS. Monica has earned her Doctorate of Education in Educational Leadership from the University of Southern California. She brings more than 10 years of practical, hands on experience in student services programs including student retention, counseling, advising and teaching. Since 2014, Monica has been serving as an adjunct faculty member within student services here at Mesa, thus she is very familiar with our culture and is committed to helping Mesa to become the leading college of equity and excellence.

Events & Activities

Dean Maxey attended the Strengthening Student Success Conference in Orange County. The purpose of the conference was to assist colleges in addressing the needs of underserved students and increasing the capacity of colleges to help students succeed. Equity Supported the Languages Department School retreat where they invited guests from 3CSN to provide training to their faculty in areas of equity. Equity additionally supported the NFI in facilitation of the same workshop. The M&M Workgroup hosted the First Annual Chili Cook Off/Costume Contest.

Innovations & Data

Fall 164, Direct Support Program (updated): 9/14/16 We received 91 applications/referrals 79 of these students received some assistance from us. We gave out \$4275 in book vouchers We gave out \$1425 in food vouchers We gave out \$425 in print cards We have purchased two one-month bus pass; The Dean also purchased one multi-day pass for a student totaling 126.60 The largest total amount given to one student was \$325.00 plus food Total Financial Assistance to date for Fall 2016 \$6496.94 (This excludes supplies and food) We gave out backpacks/Supplies to 21 students 14 students received only backpack/supplies from us 2 students received just food; a number of students have received food more than once. 97.8% (89) of students assessed for assistance have completed orientation and assessment 54.9% (50) of students assisted have education plans on file.

Special Recognition

Special kudos go out to both Nellie Dougherty and Erika Higginbotham for all of their hard work and effort, both served as Acting Coordinators in their respective areas for much longer than originally anticipated. Thank you both very for your dedication and leadership and for hanging in there :).

Transfer

Employee Updates

Gity Nematollahi, gone 4 of 5 days to Campus Solutions and Ginger Davis transferred to Continuing Education

Events & Activities

Oct 4, transfer Day Event, Oct 21, UCSD Bus Trip, Oct 27, SDCCD Board of Trustees Presentation

Special Recognition

Transfer Center Workstudy's both doing an exceptional job!

Veterans & Records

Employee Updates

Jim King Classified Staff, to support our VA work study student tutors in the Veterans Resource Center (VRC).

Events & Activities

Participated in outreach at SD City College for former ITT Tech students who were displaced after its closure. I also hosted 2 student veteran orientations for the month of October. 6 student veterans made the trip to College of San Mateo to participate in the Student Veterans Leadership Conference.

Innovations & Data

Veterans	
VA Certifications & Adjustments	263
VA Orientation	11
Posting VA Grades	0
VA Authorization Letter	3
TOTALS	277

Records	
Grade Changes	13
Incompletes	0
Student Folders Made	212
Incomplete Letters	0
Transcripts Received and Processed	647
TOTALS	872

Student Success Stories

Jordan Agricola and Brandon Christenson made it to the second round of interviews for the POSSE Program: The Posse Foundation launched its veterans initiative in 2012 in an effort to increase the rates at which veterans of the U.S. Armed Forces attend and graduate from selective colleges and universities.

Vice President Student Services

Employee Updates

- Dr. Susan Topham, Dean of Student Development, will be serving as Interim VPSS for City College through July 2017.
- Ailene Crakes, Counseling Chair, will be serving as Acting Dean of Student Development through July 2017.
- Student Services has 14 employees serving on the District Campus Solutions Implementation Team
- Technical Analyst Daniel is helping market Student Engagement Center events by posting flyers on the Peer Navigator website and is working on a student utilization system that can be used in the recently launched and expanding Food Pantry and Clothing Closet.

Events & Activities

- M&M Halloween Contest and Chili Cook-off
- Presented Institution Self-Evaluation Report: Accreditation Standard IIC at President's Cabinet
- Student Services helped coordinate and participate in the October Board of Trustee Meeting at Mesa College. The theme was "Equity in Action". Highlighted Student Services Programs included: Saturday on the Mesa: Jumpstart Your Success, Multiple Measures Assessment Pilot Program, Champions for Excellence in Transfer recognition
- Launched Student Engagement Center Workgroup
- VP Hands attended the RP Strengthening Student Success Conference
- Hosted M2C3 Workshop: Counseling, Advising and Serving Men of Color Outside of the Classroom
- Mesa Student Services Council Presentations included: Mesa Tutoring & Computing Center, CRUISE Outcomes and College Governance
- Save the Date: Ugly Holiday Sweater Contest/ Best Dessert Bake-off, Thursday, December 1, 2016, ASG I4-409
- Save the Date: Saturday on the Mesa: Jumpstart Your Success: Saturday, February 25, 2017 8:30am – 1:00pm

Innovations & Data

- Teaching Men of Color in the Community College Participation Report shows that 154 faculty, staff, students have enrolled in the certificate program, 80 completed and 74 are in process of completing the certificate o Summer 2016 Multiple Measures Assessment Pilot Program Data: 43 of 63 students enrolled in a transfer English (101 or 105) course in either summer or fall 2016. About half (49%) of these students are Latino, and 5% are African American. 28 of 46 students enrolled in a transfer math (104,116,118,119, or 210A) in either summer or fall 2016. 46% are Latino and none were African American.
- AskMesa is continuing to assist students. Since Aug 1, the knowledge base has received ~2000 inquiries and is matching people to an accurate response for >90% of inquiries.
- We are continuing to improve the website to make it student centric and to provide link/navigational consistencies to increase ease of use. Click rate data is guiding this process.

- Daniel assisted with the launch of a new student job board, called Job Network. Job Network will fill a much needed gap that was created after the original job board, Job Connect, was the target of repeated hacks.

Special Recognition

- Special thanks to Trina Larson and Daniel Stromwall for streamlining and beautifying our Monthly Updates.
- Special thanks to the M&M Committee for building community within Student Services.
- Congratulations from Daniel to Leroy and Claudia for all the support they've lent students during this busy transfer season. The transfer center has been consistently filled with students seeking advice, and the TCE staff has done a great job juggling all the workshops and events they are planning while remaining available to assist the students with walk-in questions.