



*Student Services Monthly Updates are designed to tell our story of providing pathways that inspire, engage and empower our diverse students to learn and succeed. These updates also track our support of Mesa's journey of becoming the leading college of equity and excellence. We encourage you to review our highlights and dig deeper into departmental updates to learn about new employees, innovations, data, events/activities, student success stories, special recognitions and new Policies & Procedures impacting the way we serve students. Thanks to our incredible Student Services Team for their tireless efforts in creating the conditions that matter for our students to succeed.*

*- Ashanti Hands, Vice President, Student Services*

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## Monthly Update Highlights

### Employee Updates

- Student Services has a new CalWORKs Adjunct Counselor, Markus Berrien. Markus joined us on October 11th. He comes to us with a background in counseling with an emphasis in Multicultural Counseling from San Diego State University. Markus was a SDCCD Continue Ed counselor and has CalWORKs counseling experience. Markus will be with us on Wednesdays and Thursdays.
- Disability Support Programs and Services would like to congratulate Manny Jacobo on his new role of Administrative Technician within DSPS. Additionally, we would like to welcome Victor Tran to the High Tech Center.
- Melissa Zavala, EOPS' long time VA student worker, has been hired in Project Assistant NANCE position through the Angell Foundation Grant help support the FAST Scholars Program.
- All NANCE and work-study students in STAR completed Haven: Sexual Assault Prevention & Kognito (At-Risk, LGBTQ, Veterans) trainings.
- Student Health Services welcomes a new work study student Marie St. Louis. Marie comes to Mesa from Haiti and is a pre-Nursing student.
- Ashanti Hands is working with Bridget Herrin to support and facilitate the Guided Pathways work at Mesa. This will be highly collaborative and will require classified, administrative, and faculty leadership across the institution and within all disciplines. The goal is to provide clear program pathways, support, and better graduation/transfer/career outcomes for students
- Ashanti Hands served as a faculty member for the 2017 NASPA Institute for New Vice Presidents for Student Affairs - Leadership and Management Effectiveness for the New VPSA in Alexandria, Virginia.

## Events & Activities

- Monthly Campus Conexiones speaker series featured Prof. Ian Villalta. In an effort to connect our students with our Latinx faculty on campus, Prof. Villalta discussed his research and educational journey with our students. Efforts are focused on motivating our students to complete their educational journey and to identify another resource on campus.
- During DACA Advocacy Week, Peer Navigators reported seeing more students "come forward" to discuss DACA or ask about additional resources. As a result of campus efforts to host events, more students are coming to the center.
- The Career Center's Fall 2017 Job Fair was very well attended. The center had a chance to try out a new location by the Mesa commons increasing student engagement. We had 54 employers register to participate. Employer feedback was very positive and we look forward to hearing about successes.
- The Evaluations office helped tremendously with the Transfer Day event and the fall job fair. Both departments were very appreciative with the high level of team work to help our students.
- On October 11th, Outreach hosted "Madison High School's College Bound Symposium" which brought nearly 90 high school seniors to campus to learn about our programs, services, and to tour our campus.
- The Leadership Retreat sponsored by the Mesa College ASG took place on October 28 and 29. This two-day event included students from the ASG, ICC, clubs, Peer Navigators and Student Ambassadors. The ASG had over 50 students sign up for the retreat and even had a waitlist this year! Students who attended the retreat learned how to better communicate, manage time, and practice civility as student leaders.
- During the hot October weather. Student Health Services sent out the "Cooling Cart" with ice and water which was donated by Tonya Whitfield in Culinary Arts. Students were so appreciative of this Peer Educator led effort!
- During the Veterans Celebration Week, the Veterans Office partnered with ASG to sell flags in honor of veterans, with proceeds going to the Veterans of Mesa Scholarship

## Innovations & Data

- Admissions staff handled 2,063 phone calls; processed a variety of student forms and saw 338 Residency and International Students.
- Assessment provided the following services: English Assessment: 106 Math Assessment: 115 ESOL Assessment: 14 (21 students total since CELSA was digitized) Orientation: 101 Placement Assistant: 44
- CalWORKs will be implementing a new outreach process that will target new CalWORKs students to attend SD Mesa College.
- In the month of October, there were 362 Counseling appointments attended and an additional 116 drop-in counseling sessions provided to students in DSPS.
- Financial Aid has disbursed 9938 BOG Waivers to date in the amount of \$4,569,267.00.
- Student Services and Instruction have completed our Equity/SSSP/BSI Mesa's integrated plan! :)
- The Student Success and Equity department has, to date, assessed 88 students for the fall 2017 semester. Of these 71 were given direct support from SSE in the amount of over \$11,000.

## **Student Success Stories**

- A number of EOPS students got the opportunity to share their stories as undocumented or DACA status students with our campus community, DACA Advocacy Week gave a voice to a group of students that doesn't always have a voice!
- The Transfer Center has an outstanding Women-in-Engineering and DACA student ready to transfer and graduate despite all the challenges she has experienced. She is also a volunteer and advocate for other DACA students

## **Policies & Procedures**

- In partnership with the District and EOPS, Student Services helped to implement and facilitate our Academic Forgiveness Petition process based upon extenuating circumstances related to students' DACA status.

# Admissions

## Employee Updates

Congratulations to Amy Meyers who was promoted to Business Analyst at the District Student Services Office to help support Campus Solutions.

## Events & Activities

- Abi Rosario Lopez, LaKeita Platts, and Deyanira Precido-Bayardo participated in the bi-monthly PIER meeting - the local roundtable for International Educators.
- LaKeita Platts attended the UCSD College Fair for International Students

## Innovations & Data

Admissions staff handled 2,063 phone calls; processed a variety of student forms and saw 338 Residency and International Students.

## **Assessment**

### **Innovations & Data**

Assessment provided the following services:

- English Assessment: 106
- Math Assessment: 115
- ESOL Assessment: 14 (21 students total since CELSA was digitized)
- Orientation: 101 Placement Assistant: 44

### **Special Recognition**

Kudos to Naayieli Bravo and Amy Bettinger for their continued hard work and serve students without interruption as we deal with a vacancy in our staffing and move towards filling it.

# **AVANZA Student Engagement Center, Peer Navigator and CRUISE Programs**

## **Events & Activities**

October 12th and 23<sup>rd</sup>

- Monthly Peer Navigator workshop on Career Exploration, Educational Plans, and Pre-Transferring was attended well!

October 24th

- Monthly Campus Conexiones speaker series featured Prof. Ian Villalta. In an effort to connect our students with our Latinx faculty on campus, Prof. Villalta discussed his research and educational journey with our students. Efforts are focused on motivating our students to complete their educational journey and to identify another resource on campus.

October 30th

- Movie Night: Book of Life. With Halloween and Dia de los Muertos this week, Peer Navigator's celebrated with their students, ate popcorn, and discussed the movie's theme of social class.

## **Student Success Stories**

During DACA Advocacy Week, Peer Navigators reported seeing more students "come forward" to discuss DACA or ask about additional resources. As a result of campus efforts to host events, more students are coming to the center.

## **Policies & Procedures**

With the addition of our laptops, a checkout method needs to be established to document equipment loan. System is developing.

## **Special Recognition**

The AVANZA Engagement Center, Peer Navigator, and CRUISE programs are successful thanks to the hard work and dedication of our team and Project Assistant, Alexi Balaguer. She has been instrumental supporting all three programs by offering innovative ideas, looking for ways improve workflow, and leading by example!

# CalWORKS

## Employee Updates

- We have a new CalWORKs Adjunct Counselor, Markus Berrien. Markus joined us on October 11th. He comes to us with a background in counseling with an emphasis in Multicultural Counseling from San Diego State University. Markus was a SDCCD Continue Ed counselor and has CalWORKs counseling experience. Markus will be with us on Wednesdays and Thursdays.
- CalWORKs Coordinator, counselor(s) and staff member attended the 1st CalWORKs San Diego Regional Training.
- Sasha attended the CalWORKs New Director/Coordinator Training in Sacramento, CA.

## Events & Activities

- CW Coordinator/Counselor, Sasha, participated in the Counseling Areas Collaboration committee meeting.
- Sasha and Markus attended the monthly CalWORKs Region X Meeting.
- Participated in creating a collaboration monthly meeting between the CARE and the CalWORKs program.
- CalWORKs Orientations have continued to take place.

## Innovations & Data

- We will be implementing a new outreach process that will target new CalWORKs students to attend SD Mesa College.
- In September we had 43 CalWORKs Students and in October we have 48 CalWORKs Students enrolled in Fall 2017 courses.

## Policies & Procedures

New CalWORKs students' orientation will be on-going until the end of the semester.

## Special Recognition

A special recognition goes out to Agustin Rivera for going beyond the call of duty to make sure students at SD Mesa College are being assisted in every capacity.

## **Career**

### **Events & Activities**

Our fall 2017 Job Fair was very well attended. The center had a chance to try out a new location by the Mesa commons increasing student engagement. We had 54 employers register to participate. Employers feedback was very positive and we look forward to hearing about successes.

### **Student Success Stories**

Students were very engaged this month with career preparation. The Stand was able to provide students with professional attire in preparation for the Job \Fair.

# Counseling

## Employee Updates

A new NANCE, David Alvarado, started on Oct 25

## Events & Activities

- Had general counselors assist after the Las Vegas shootings at the 'Mesa Cares' tent
- Patty Rodriguez attended the HACU Leadership Institute on 10/28.

## Innovations & Data

- Drop-Ins Only: 1771
- Appointments Only: 966
- Total Unduplicated Contacts: 2590

## Special Recognition

From Kirsten Pogue-Cely, Counselor: I wanted to let you know what a great job Vang (Thao) did at the orientations! She gave three in a row to over 150 (Kearny High) students on Friday!

# DSPS

## Employee Updates

Disability Support Programs and Services would like to congratulate Manny Jacobo on his new role of Administrative Technician within DSPS. Additionally, we would like to welcome Victor Tran to the High Tech Center.

## Events & Activities

- DSPS Faculty presented information on available support services to the Mesa College Information Night events on October 12th and October 26th.
- We also presented information to prospective students from Madison High School at the Fall Outreach symposium on October 11th.
- DSPS faculty had an opportunity to attend the 2017 CAPED (California Association of Post-Secondary Education and Disability) conference in Huntington Beach, CA.
- Additionally, we were able to attend two afternoons of professional develop focused on legal issues, accessibility compliance and Universal Design for Learning (UDL) presented by Gaeir Dietrich, from the California Community College High Tech Center Training Unit.

## Innovations & Data

In the month of October, there were 362 Counseling appointments attended and an additional 116 drop-in counseling sessions provided to students in DSPS. Our proctoring center administered 396 exams. The High Tech Center received four alternate media requests and 152 students logged into the HTC for a total of 900 hours. Nine tutors provided a total of 28 contact hours per week throughout the month. Laura Gorham and Joseph Pritchett offered Hot Spot Counseling in the HTC at select times throughout the month of October, in an effort to meet our students where they are.

# EOPS/CARE

## Employee Updates

Melissa Zavala, our long time VA student worker, has been hired in Project Assistant NANCE position through the Angell Foundation Grant help support the FAST Scholars Program.

## Events & Activities

Based on information gathered through a student survey, themed group counseling session are being offered throughout the semester on topics including: Budgeting, UCSD Admissions, SDUS Admissions, Financial Aid 101, Healthy Eating Habits, Mindfulness, Nursing Transfer Requirements, Career Exploration and Time Management. EOPS /Borderless Scholars collaborated with RISE Club, ASG and Latinx Alliance in the coordination of various events for DACA Advocacy week. Jesus Gaytan and five Mesa college students attended a meeting with congress woman Susan Davis to advocate for DACA students and Comprehensive Immigration Reform. EOPS/Borderless Scholars assisted students with 15 DACA Academic Forgiveness Petitions. CARE is partnering with Toys for Tots for annual CARE Kids Holiday event. This partnership will enable us to provide single parents with toys for their kids for the holidays. CARE provided single parents with scholarship information. FAST Scholars and San Diego State University Guardian Scholars collaborated on an event to provide FAST Scholars with an Aztec Student Campus Life Experience. FAST Scholars got to meet SDSU guardian scholars and to interact with program coordinators from SDSU Guardian Scholars. Students were also able to have a night of bowling with the FAST Team and other Scholars. FAST Scholar MASTER KEYS SERIES received a \$1,000 donation from San Diego California Coast Bank. Five FAST scholars will receive laptops donated by a group in the community. FAST Scholars hosted a Financial Aid Workshop where Financial Aid Department and FAST Scholars worked together to assist foster youth with completing their 2018/2019 applications. EOPS coordinated CSU Apply training and invited General Counseling, DSPS and STAR/Trio to attend.

## Student Success Stories

A number of our students got the opportunity to share their stories as undocumented or DACA status students with our campus community, DACA Advocacy Week gave a voice to a group of students that doesn't always have a voice!

## Policies & Procedures

We started reaching out to students with a GPA between 2.0 and 2.25 to make inform them about consequences of falling below a 2.0. We contacted all students with a GPA below 2.0 and scheduled them for a counseling appointment. The goal is to take proactive approach in addressing academic probation before it becomes a problem. EOPS has 70+ Promise students between the 2016-17 and 2017-18 cohorts. Haddassah Nations (EOPS Adjunct Counselor) will act as Promise liaison and help Genevieve track those students and their progress.

## **Evaluations**

### **Events & Activities**

The Evaluations office helped tremendously with the Transfer Day event and the fall job fair. Both departments were very appreciative with the high level of team work to help our students.

### **Special Recognition**

A huge thank you to the Evaluations staff Danielle and Deborah for helping the transfer center with “application season” in addition to all of the events going on this month.

## Financial Aid

### Events & Activities

- Held DACA/Dream and FAFSA application workshops all month.
- Participated in the SDCCD Outreach event 09/29/17.
- Participated in the DACA Resource Fair.

### Innovation & Data

- Total BOG Waivers to date; # of students 9938, amount \$4,569,267.00.
- Total Pell and SEOG # of students 4,121 and amount \$5,914,397.00
- Total Direct Loans # of students 195 and amount \$411,723.00
- Total Cal Grant # of students 825 and amount \$630,652.00
- Total Chafee Grant # of students 3 and amount \$7,500.00 Total Alternative loans # of students 34 and amount \$187,857.00

## Outreach & Community Relations

### Events & Activities

- On October 11th, Outreach hosted “Madison High School’s College Bound Symposium” which brought nearly 90 high school seniors to campus to learn about our programs, services, and to tour our campus. This program, traditionally held at Madison High School, was in its second year being hosted at Mesa and the students were split into three groups that rotated through two workshops - one facilitated by Madison staff regarding A-G and graduation requirements and the other hosted by Outreach regarding SSSP steps and incorporating presentations from EOPS, DSPS, CRUISE, and Transfer faculty and staff - and a comprehensive campus tour. Feedback from the event evaluations were quite favorable and we hope to be able to partner with Madison again to host this event for their students next year.
- On October 12th, Outreach held its first “Mesa Information Night” of the year. During this session prospective students and their families learned more about Mesa College's programs and services and were able to have their questions answered in a welcoming and intimate setting. Prospective students and their families heard presentations from Financial Aid, the Transfer Center, the CRUISE program, DSPS, EOPS, and were able to ask current students questions during the Student Ambassador panel. This was the first time we offered a Mesa Information Night during the fall semester and we were quite pleased with the response. The decision to offer a session in the fall, specifically in October, was an attempt to capitalize on the "college frenzy" of October and to remind students that Mesa College provides opportunities for post-secondary educations in similar fashion as the four-year universities. Our hope was to stay relevant during a time when the focus is on four-year institutions and to encourage students to look as Mesa College as a first choice contender and not just a "Plan B." We will be hosting our first Spanish "Mesa Noche de Informacion" in mid-November.
- On October 25th, Outreach participated in the annual Cal-SOAP College Fair where prospective students from San Diego and Imperial counties come together to learn about post-secondary education and to raise achievement levels. This year there were over 1,000 students in attendance. Ambassadors had a great time meeting prospective students and introducing them to everything Mesa College has to offer.
- To provide the welcome we had our Dean of Student Affairs, Victoria Miller and heard overviews from our Financial Aid department – Randall Gambill, Transfer – Anne Hedekin, CRUISE – Philip Johnson, DSPS – Liz Wilke, EOPS – Ava Gill. We closed the session with a general campus presentation and a Q & A session with our very own Mesa ambassadors. We would like to acknowledge everyone who participated!
- Outreach participated in a number of college fairs throughout San Diego: - 10/5: Hoover High School Financial Aid Night - 10/11: Our Lady of Peace (OLP) Academy College Night - 10/14: Preuss School Parent Night - 10/17: Morse High School Open House/College Fair - 10/24: Point Loma High School College Night 2017.
- Student Ambassadors Rene Murillo, Maia Wakefield, Joshua Quiroz, and Jordan Nash, attended the Student Leadership Retreat hosted by Mesa ASG on October 28-29 and were able to learn from Mesa Administration, network with other student leaders, and build up their network of peer support. Thank you to Student Affairs and ASG for allowing our Student Ambassadors to participate!

- Promise Students participated in a student panel at the President's Community Breakfast on October 6 and mingled and spoke with Promise donors at the SD Promise Donor Appreciation event on October 17. Students spoke about the impact that the Promise scholarship and program has made on their lives and their academic journey and were able to meet with and thank current donors for their generosity.

### **Student Success Stories**

Student Ambassador and SD Promise Student (2016-17 cohort), Maia Wakefield, received word that she made the Dean's Honor List for 2016-17. Congratulations, Maia, on your achievement!

# STAR TRIO

## Employee Updates

- All NANCE and work-study students completed Haven: Sexual Assault Prevention & Kognito (At-Risk, LGBTQ, Veterans) trainings.
- Amalia & Thanh attended the NCRC (The Art of Inclusive Communication) training.

## Events & Activities

The yearly Pumpkin Decorating and Meet & Greet event was held on 10/31.

## Innovation & Data

- Serving 183 students (81.3% of goal)
- Counseling Contacts 71
- Financial Lit 17 (for a total of 179 or 98%)
- Supplies Giveaway 254
- Student Printing 861
- Cafe & Bookstore cards distributed 81
- Tutoring Contacts 173
- Student Lab Logins 735

# Student Affairs

## Events & Activities

### LEAD Series Workshops

The Leadership, Equity, Action, Development (LEAD) Cultural Competency Series is a sequence of workshops and discussions on multiculturalism, class, gender, privilege, power and oppression hosted by Dr. Tanis Starck, the Assistant Dean of the SDSU School of Education. Students were given the opportunity to reflect on their own identity, how identities intersect, and how they influence one another. The conversations proved to be powerful. Participants were able to demonstrate recognition of one another's differences and connections in an effort to understand, learn, and appreciate the multicultural world in which we live.

### ASG Time Management Workshop

The Associated Student Government hosted a Time Management workshop, specifically aimed at students and provided a wealth of information on how those studying at Mesa College could make the most of their time.

### ASG Leadership Retreat

The Leadership Retreat sponsored by the Mesa College ASG took place on October 28 and 29. This two-day event included students from the ASG, ICC, clubs, Peer Navigators and Student Ambassadors. The ASG had over 50 students sign up for the retreat and even had a waitlist this year! Students who attended the retreat learned how to better communicate, manage time, and practice civility as student leaders.

## Student Success Stories

Please join us in celebrating the first graduating class of the Leadership, Equity, Action, Development (LEAD) Cultural Competency Series. LEAD is a sequence of workshops and discussions on multiculturalism, class, gender, privilege, power and oppression hosted by Dr. Tanis Starck, the Assistant Dean of the SDSU School of Education. Students were given the opportunity to reflect on their own identity, how identities intersect, and how they influence one another. The conversations proved to be powerful. Participants were able to demonstrate recognition of one another's differences and connections in an effort to understand, learn, and appreciate the multicultural world in which we live. The students have been invited to present during the Cultural Competency Conference Spring 2018!

We are so proud of our students and thrilled to experience the social change they make in our communities! Each student that successfully completed the five week series received a Certificate of Cultural Competency.

Our graduates include the following students:

Timothy Ackerson  
Sumaya Ali  
Estefani Arroyo  
Jennifer Ayala  
Andres Chavez  
Samuel Flohr  
Sierra Hudson  
• LeVar Johnson

Anita Kuhn  
Adrian Lopez  
Clarissa Luna  
Eduardo Moncado  
Joseph Newell  
Mary Platon  
Karina Serran  
Christopher Starr

## **Special Recognition**

Team Assessment: Naayielie Bravo and Amy Bettinger, have done an exceptional job continuing to provide wonderful service to our incoming students. They create a warm and welcoming environment. Students leave assessment feeling excited and happy about their transition to Mesa. Under Genevieve Esguerra's leadership this dynamic team has truly reshaped the Assessment Experience. Great work! Thank you for making Mesa the leading college of equity and excellence.

# Student Development

## Events & Activities

Lots of workshops offered throughout the month of October to support the National Career Fairs event. Thanks to the Career Center team for continuing to work hard to share with the campus community about the value of career services. Fall 2017 Career Week events to include assistance with resume review and free professional clothing on October 17 and 18, 2017. Fall 2017 Job Fair was held this month, with over 60 employers and organizations. Transfer Day was on October 3rd with various colleges and universities represented.

## Innovations & Data

- Awesome Career Center website. Thanks to the Transfer Center, Evaluations, and Career team for a job well done.
- Student Development worked with the VP of Admin Services to develop video tutorials on the following which are available online through the BARC website:
  - How to access and complete a BARC template
  - An Example of a BARC template
  - BARC Bites
- We have completed our Equity/SSSP/BSI integrated plan! :)

## Special Recognition

- To Leroy Johnson for a job well done transitioning as general counseling's Department Chair. I continue to enjoy the opportunity to work with him.
- Special recognition goes to Ivonne Alvarez, Cheri Sawyer, Jennifer Roachford, and the Admissions team for continuing to work hard to support our HS Legacy program and processing all the applications. The support they provide is immense!
- Kudos goes to Claudia Estrada and the TEC team for a job well done with the Career Week events.
- Kudos goes to Anne Hedekin and the TEC team for a job well done with the Transfer Day event! Kudos to Claudia Estrada and the TEC team for their support with SWF and expansion of career services on campus.
- A sincere thanks to Larry Maxey, Dean of Student Success and Equity and Wendy Smith, BSI Coordinator for working with the Acting Dean of Student Development to lead the integration efforts.
- Thanks to Anthony Reuss and Gabriel Adona for participating in College Connections to bridge students from CE to the credit side.
- Thanks to Anthony Reuss and Gabriel Adona for facilitating workshops to support Mesa's Associated Student Government.

# Student Health Services

## Employee Updates

We are welcoming a new work study student Marie St. Louis. Marie comes to Mesa from Haiti and is a pre-Nursing student.

## Events & Activities

- QPR was arranged for the Staff and Faculty in the LOFT on October 11th.
- The Grass Roots Health Fair was held on October 9th. We hosted over 40 vendors, provided educational seminars, exercise Rock Wall, free lunch and much more to approximately 600 students!
- The Comfort Cart was roving around campus for a week in mid-October providing food from Culinary art, school supplies and emotional support. Over 600 students benefited from this three day Peer Educator led activity.
- During the hot October weather we sent out the "Cooling Cart" with ice and water which was donated by Tonya Whitfield in Culinary Arts. Students were so appreciative of this Peer Educator led effort!

## Innovations & Data.

- Data: there were 1542 visits to Student Health Services in October. Innovation: We are working with the Communications Department, Jennifer Kearns, to increase the number of homeless students receiving Hepatitis A vaccinations.
- We are close to completing the American College Health Association data collection/survey method with Bridget Herrin.
- Mark Malebranche PhD presented our Outcomes information at the October Student Services meeting.

# Student Success & Equity

## Employee Updates

Alyssa Medina was hired to support the Office of Student Success and Equity. We would like to extend a warm welcome to Alyssa.

## Events & Activities

- Attended the HUBU (Hermanos Unidos, Brothers United) conference at City College.
- Participated in DACA Week events.
- Presented on Integration at Student Success and Equity Committee, Faculty Senate and PIE with Dean Ailene Crakes and Professor Wendy Smith.
- Participated in Common Grounds event.
- Staff attended the Wisconsin Hope Lab's #RealColledge on Food and Housing Insecurity conference in Philadelphia, PA

## Innovations & Data

### The Stand:

- We had 758 individual transactions.
- Semester info since school started: 1758 individual transactions to 507 individual students. We have had 21 students reach or exceed the 50 point limit and an additional 92 Students who have used 30 or more points.
- Monthly expenditure on food is currently at \$1000 a month
- Highlights: We have been granted a mini grant from ASG in the amount of \$500

### Direct Student Support:

- The SSE department has, to date, assessed 88 students for the Fall 2017 semester. Of these 71 were given direct support from SSE.
- For the fall semester Equity has given \$11,770 in direct support to students (\$7425.00 for books, \$2900 for food, \$675 for printing and \$720 in transportation). Average book award was \$200, the largest amount awarded to one student was \$455 (Books, Food, Print cards and bus passes).
- 96% (68 of 71) have completed assessment and orientation.
- 77% (55 of 71) have Ed plans on file.

## Special Recognition

Special kudos to Monica Demcho, Isaac Arguelles-Ibarra, and Jesus Gaytan for your participation in "Nuestras Voces/Our Voices" during DACA advocacy week. Your stories were compelling and inspirational for our students. Thank you for sharing your stories with us. Thank you to Agustin Rivera for moderating the event.

# Transfer

## Employee Updates

Transfer Center Coordinator named secretary for SDEC.

## Events & Activities

- Transfer day was held on 10/3 outside on the Mesa Commons. It was a successful event. The venue and staff were highly praised by the college reps.
- Following the events we hosted HBCU info session, one on one meetings with UCSB and UCR and UCI presented an application workshop.
- One on one rep visits, table visits and application workshops by UCSD UCSC, UCR, UCSB, UCI, SDSU, SFSU, Grand Canyon University, Woodbury, Veterans Posse Interviews, and Columbia College.
- Mesa Nights transfer presentation.
- Transfer Advisory Board meeting.
- Three classroom visits.
- Transfer workshops offered on a variety of student transfer needs. UCSD, CSU, UC, SDSU, ADT and UC-link.
- Completed Chancellor's transfer report.
- Preparing for November events to include 11/2 super visit with UCSD and 11/7 Transfer Night and workshop for veterans students.
- 48 TAGS completed.

## Innovations & Data

Counselor launching pad table at Transfer day. This table was a starting point for students. They assisted students with questions to ask reps and general information about GE and Major Prep. HBCU info session held after transfer day event. County Board of Ed members were also in attendance.

Table for the PATH program and STEM.

## Student Success Stories

We have an outstanding woman in engineering and DACA student ready to transfer and graduate despite all the challenges she has experienced. She is also a volunteer and advocate for other DACA students.

## Policies and Procedures

Refined appointment criteria for transfer center.

## **Veterans & Records**

### **Employee Updates**

- Preparing for the Veterans Celebration Week, participated in food handlers training along with the VA work study students, to provide food in a safe and sanitary manner.
- Met with the Veterans Representative for Congressman Peter's office during the DACA Advocacy meetings.

### **Innovations & Data**

During the Veterans Celebration Week, partnered with ASG to sell flags in honor of veterans, with proceeds going to the Veterans of Mesa Scholarship

### **Special Recognition**

ASG- for donating 500 flags to the Veterans of Mesa Scholarship fundraiser, LaWanda Foster for providing T-shirts and giveaways, as well as a Benefits workshop for the Veterans Celebration Week (VCW), Tonya Whitfield and Culinary Arts Department for the BBQ donations towards the VCW, Suzanne Khambata for the Relaxation Tent being provided for VCW, Donna Duchow for the Vietnam Era Veterans Panel for VCW. TCE for the different workshops they will be hosting during VCW.

# Vice President Student Services

## Employee Updates

- Ashanti Hands served as a faculty member for the 2017 NASPA Institute for New Vice Presidents for Student Affairs - Leadership and Management Effectiveness for the New VPSA in Alexandria, Virginia.
- Ashanti Hands and Trina Larson attended the IEPI Guided Pathways Conference
- Ashanti Hands attended the Mesa Foundation Board Retreat.
- Ashanti Hands and Trina Larson enrolled in the Black Minds Matter public course designed to raise the national consciousness about issues facing Black boys and men in education.

## Events & Activities

- VP Hands facilitated a SD Promise Student Panel at the fall 2017 President's Breakfast.
- Student Services hosted a mySDCCD Lunch & Learn, providing student services staff with information about Campus Solutions and mySDCCD.
- VP Hands coordinated Mesa's fall 2017 Principals' Roundtable. Mesa hosted 13 principals from our feeder high schools and discussed topics including partnerships, high school to college pathways, curriculum alignment, tutoring, success and professional development.
- Ashanti Hands and the Mesa College Executive Team shared our personal stories/journeys with 50 student leaders at the Associated Student Governments Annual Leadership and Advocacy Retreat
- The M&M team hosted the 2nd annual Student Services Chili Cook-off and Costume Contest. It was the most well attended event to date.
- The Safety Plan Resource and Implementation Group (SPRING) is planning a training of all key evacuation personnel in the Student Services Center and a dry run evacuation in December.

## Innovations & Data

- Student Services partnered with our Professional Learning Coordinator, Janue Johnson to establish a foundation for the Professional Administrators Learning Academy (PALA). The mission of the PALA program is to equip our mid-management team with leadership tools and professional learning that can apply to their current role or assist with future career advancement. While the LOFT will assume leadership for implementation of PALA, the event has roots in Student Services requests for training at the mid-management level.
- President Luster, VP Hands and Dean Maxey met with representatives from Feeding San Diego. This meeting is the first step in establishing a partnership with Feeding San Diego and the Stand.
- Student Services and the Office of Research & Planning created a Guided Pathways website. Visit <http://bit.ly/mesapathways> for more information.

## Policies & Procedures

In partnership with the District and EOPS, Student Services helped to implement and facilitate our Academic Forgiveness Petition process based upon extenuating circumstances related to students' DACA status.

## Special Recognition

Thanks to the chili makers, crazy characters, and all who came out to play over at the ASG on Halloween.