



*Student Services Monthly Updates are designed to tell our story of providing pathways that inspire, engage and empower our diverse students to learn and succeed. These updates also track our support of Mesa's journey of becoming the leading college of equity and excellence. We encourage you to review our highlights and dig deeper into departmental updates to learn about new employees, innovations, data, events/activities, student success stories, special recognitions and new Policies & Procedures impacting the way we serve students. Thanks to our incredible Student Services Team for their tireless efforts in creating the conditions that matter for our students to succeed.*

- Ashanti Hands, Vice President, Student Services

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## Monthly Update Highlights

### Employee Updates

- Assessment would like to recognize Naayieli Bravo, who was recently elected to serve on the Classified Senate Executive Council as the "Member at Large."
- The Peer Navigator program is proud to welcome and announce our new team for the 2019-2020 academic year:
  - Stephen Alison, Michael Codianne, Nayra Cruz, Albert De La Mora, Serena Delleney, Gloria Gonzalez, Rochelle Hall, Nicholas Howell, Diego Medellin, Guadalupe Mendez, Al'Asia Metaphor, Lara Napasa, June Nguyen, Gladiola Romero, Charlie Shimazaki, Dylan Tran
- Work Study Khadija Hakimy has been helping the CalWORKs department for a month and a half now.
- The Transfer, Career, and Evaluations Center would like to welcome our new Work Study Student Aides, Joshua O'Connell and Christophet.
- We are excited to share that Blanca Melissa Zavala is joining our team as the new Student Services Technician for EOPS/NextUp!
- Brianna Garcia, NANCE employee at the Financial Aid Office was the selected candidate in Financial Aid's search for an SSA.
- Emmanouil Powell, after 9 years as Senior Clerical and Quality Assurance Coordinator, was promoted to the newly created Student Services Technician (Jr. Business Analyst) for Financial Aid at the District Office. His last day as a Mesa staff was 05/31/19.

## Events & Activities

- CalWORKs participated in a Welfare-to-Work educational workshop held at City College. Presenter Antonette Dozier, Staff Attorney from Western Center on Law & Poverty (WCLP), spoke and students learned the most up to date information regarding their Welfare-to-Work rights and services. They also learned about how to maximize the benefits and services that are available to them through the County.
- The Career Center collaborated on a LinkedIn workshop with the AS and The Stand for professional clothing and EOPS for free professional headshots. The event was on May 14th and many students attended to learn about how to network online and secure a job utilizing LinkedIn platform.
- Puente held its Annual End of Year Celebration at Crown Cove Aquatic Center where students received their Puente Project completion certificates and presented their final 'This I believe' essays in closing ceremonies.
- On May 7th the 12th Annual STAR Awards Ceremony took place. This event comprised of over 320 people and awards were given in a variety of categories including highest individual and team GPA, individual and team community spirit award, team attendance award and the Super STAR award. The theme this year was Greek Mythology since we are the proud Mesa Olympians.
- The Evaluations team closed the books for another amazing commencement. The Evaluations team is taking the summer to redesign the website and start preparing for next year's commencement – it's never too early! Congratulations to the Class of 2019! Over 670 students walked across stage and were recognized for either earning a degree and/or certificate. Go Olympians!
- Mesa College Student Affairs participated in the organization and promotion of the Black Graduation: Community Purpose & Vision ceremony, which was held at City College on May 2.
- A collaborative event between Student Health and Veronica Gerace's Health Communication class resulted in over 30 students presenting their posters educating our community on mental health issues. The event, entitled, *Getting Real Inside and Out*, presented varied topics including prevention, statistics, causes and treatment options for many mental health concerns.
- The Transfer Recognition Luncheon was held on May 2nd. President Pam Luster opened our festivities celebrating our transfer students. Our guest speaker was Mesa Alumna Cheyenne Mercer. She had a wonderful message about persistence. VPSS Ashanti Hands and Dean Ailene Crakes awarded students their transfer certificates. It was an uplifting celebration of student accomplishments.
- Veterans hosted its Veterans Recognition Ceremony which honored 14 student veterans who graduated, transferred or were part of Mesa VIP for Spring and Summer 2019

## Innovations & Data

- During the transition to the District Placement Assistant, Assessment has seen a shift in its department as they are helping more students, who have lots of questions, remotely. In addition, Assessment is collaborating with Counseling to help students complete the ever-important Orientation step.
- This year's AVANZA data reflects a higher percentage of CRUISE students taking more units after a year and half (12 units vs. 7 units).
- In the month of May, DSPS counselors had 307 student appointments and an additional 534 drop-in services were provided. Our High Tech Center processed 6 alternate media requests and assisted 98 students for a total of 663 lab hours and our Test Proctoring Center proctored a total of 577 exams including finals.

- In the month of May, Outreach conducted over three-hundred and eighty-eight campus tours to prospective students and their parents.
- Promise students have been working diligently to give back to the community. Year Two students have completed a total of 562 community service hours.
- STAR TRIO students had 4346 contacts during the 18-19 year, for an average of 19.3 contacts per student
- Dean of Student Development met with Joel Arias, Webmaster and Charlie Lieu, Technical Analyst to discuss the implementation of chatbot. This innovation will learn our website content and integrate with our system to have personalized conversations, allowing students to receive the help and address inquiries. We are excited to be able to launch this during Summer/Fall 2019.
- Student Health Services continues with high monthly census figures, serving 472 students seen in May.
- As of May 2019 the office of Student Success and Equity (SSE) reviewed 75 applications for assistance and was able to provide direct support to 60 of those students. In total, SSE distributed \$7745 in direct support (\$5000 was in book support; \$2310 in food support; \$425 in transportation support [in addition to semester passes given out by EOPS]; and \$60 in printing support).
- During this event held on May 16<sup>th</sup>, The Stand-Farmers Market distributed 9,536 pounds of produce and 2285 pounds of shelf stable goods to 675 households.
- Mesa Colleges CUE Advisory Committee held the final meeting of our multi-year contracted with the Center for Urban Education. At this meeting, we made final edits to our Equity Crosswalk and established a plan for implementation. The Success, Equity and Transformation (SET) Committee will launch the Crosswalk in Fall 2019.

## **Policies & Procedures**

- Admissions is combining legal policy and student success to ensure that we are not placing additional hurdles on our students. For example, some students whose substandard grades had posted on ISIS but not on CS needed to register for that same course for summer. Admissions able to manually enroll them so that they could improve their academics.

## **Student Success Stories**

- Admissions employees walked with students as they created their student portals in Campus Solutions and helped troubleshoot, walked students to financial aid and accounting to get their aid processed, and their charges updated and paid. Admissions even helped an elder (in his 80's) create a new CCCApply application, reset his yahoo email and got him registered for classes!
- Baktash Olomi, AS Student Leader was accepted to UCLA and received the UC Regents Scholarship!!
- Cynthia Arias, Peer Educator and future nurse, will be working as a volunteer at UCSD. Cynthia has just successfully completed her first semester at Mesa and is well on her way to her career aspirations.
- SDSU has opened up more spaces for the Fall of 2019 transfer class. We have heard many students receiving admissions upon receipt of their appeals. 44 students admitted to UCLA 705 SDSU admits.

# Admissions

## Employee Updates

Campus Solutions and our department went live together as an Admissions team. Ivonne, Cesar, Karina and Trung from ERP were all present when People Soft went live. We are excited that they have been able to stay with us as we've walked through priority registration and open registration together.

## Events & Activities

- Raquel Aparicio attended the CACCRAO Conference which was hosted here in San Diego at the beginning of the month. The sessions were informative and provided a wealth of information on state policies.
- Alexis Calderon attended NAFSA in Washington DC. She was energized by the conversations and information that was provided; she has ideas on making the process better and implementing new policies.
- We celebrated several birthdays and our own Rena Alspaw's graduation from SDSU!

## Innovations & Data

- Lots of calls this month. We handled 3,655 calls, saw 421 residency students, 316 international students, 64 petitions to challenge, 3 petitions for late withdrawals, 34 allied health visitors. We manually registered 68 college students, 32 HS and 5 JD students. We certified 102 student's units and updated high school graduation statuses on 57 students.
- PTA received 177 applications for fall 2019 cohort and we only have 30 spots!
- We received 65 international applications for fall 2019; their deadline was June 1.

## Student Success Stories

There are so many. We walked with students as they created their portals and helped troubleshoot. We walked students to financial aid and accounting to get their aid processed, charges updated and paid. We even helped an elder (in his 80's) create a new CCCApply application, reset his yahoo email and get him registered for classes.

## Policies & Procedures

We are combining legal policy and student success to ensure that we are not placing additional hurdles on our students. For example, we had students whose substandard grades had posted on ISIS, but not on CS and needed to register for that same course for summer. We were able to manually enroll them so that they could improve their academics.

## Special Recognition

Dulce Lopez had a lot on her plate this pass month. She received calls, emails, walk-ins from students and staff in regards to her programs. She helped with a personal growth class after hours and is a member of our Admissions Party Planning Committee! She is a delight!

# Assessment

## Employee Updates

We would like to recognize Naayieli Bravo, who was recently elected to serve on the Classified Senate Executive Council as the "Member at Large."

## Innovations & Data

Assessment provided the following services:

- Placement Assistant: 542
- In person Placement Assistant: 166
- Remote Placement Assistant: 376
- Total Students served: 579

During the transition to the District Placement Assistant, we have seen a shift in our department as we are helping more students remotely, but still have lots of questions about the changes. In addition, we are collaborating with Counseling to help students complete the ever-important orientation step.

## Policies & Procedures

Assessment procedural changes following the transition to the District Placement Assistant are as follows:

If students applied to Mesa College AFTER April 30, 2019:

- They will receive milestones/placement levels following successful submission of their admissions application. They will receive an email from SDCCD with their milestones/levels and next steps within 1-2 business days.
- They will be required to complete the Online Orientation and email the completion certificate to [testing@sdccd.edu](mailto:testing@sdccd.edu). They must include their 10-digit college ID number in the email.
- If they have been out of high school for over 10 years, they must complete the Placement Assistant using this link: <http://bit.ly/sdplacementassist> . If they completed high school in a foreign country, they must complete the Placement Assistant.
- To complete the Placement Assistant students must have the following handy:
  - ID: (10-digit Mesa College I.D.) · High School GPA
  - Highest High School English Course Completed (C- or better)
  - Highest High School Math Course Completed (C- or better)
  - HiSET or GED scores (if applicable)

\*The Placement Assistant Program will allow only one submission per student\*

If students applied to Mesa College BEFORE April 30, 2019:

- If students have completed math and English classes at Mesa College, they don't have to complete the Placement Assistant. They should be able to view their milestones/placement levels on their mySDCCD portal.
- If they need math and/or English milestones/placement levels, they must complete the Placement Assistant. They will receive a confirmation email within 1-2 business days.
- If this is their first time in college, they must complete the Online Orientation and email the completion certificate to [testing@sdccd.edu](mailto:testing@sdccd.edu). They must include their 10-digit college ID number in the email.

If students have questions they can contact the Assessment Center with any questions. 619-388-2718 or [testing@sdccd.edu](mailto:testing@sdccd.edu). They must have your 10-digit college ID number handy.

# **AVANZA Student Engagement Center, Peer Navigator, and CRUISE Programs**

## **Employee Updates**

The Peer Navigator program is proud to welcome and announce our new team for the 2019-2020 academic year:

- Stephen Alison, Michael Codianne, Nayra Cruz, Albert De La Mora, Serena Delleney, Gloria Gonzalez, Rochelle Hall, Nicholas Howell, Diego Medellin, Guadalupe Mendez, Al'Asia Metaphor, Lara Napasa, June Nguyen, Gladiola Romero, Charlie Shimazaki, Dylan Tran

## **Events & Activities**

May had limited events as finals and the end of the spring semester / academic year came to a close, but they included:

- Monthly Speaker Series: Pavel Consuegra
- Quiet Study Area during Finals Week
- Game Night

## **Innovations & Data**

Data revealed the profound affect mentoring has on students. After the transition to the new tableau, information for CRUISE is easier to obtain and understand. Previous year's data demonstrated a CRUISE participant to have higher academic success rates than a comparison group. This year's data reflected a higher percentage of students taking more units after a year and half (12 units vs. 7 units). In conjunction with Summer CRUISE, the Peer Navigator program continues to strive for excellence.

## **Student Success Stories**

Four Peer Navigators are well on their way to SDSU and one to UCSD!!!

## **Policies & Procedures**

The PN program is currently in process of making changes to the PN handbook to better serve the new, incoming team.

## **Special Recognition**

I am happy and proud to share that the 2018 Peer Navigator team is the first team to start and finish the academic year together! The whole team supported each other and their mentees. The accomplishment would not be complete without the tremendous work of our SSSA, Alexi Balaguer.

# CalWORKs

## Employee Updates

Work Study Khadija Hakimy has been helping out our department for a month and a half now.

## Events & Activities

- Attended a Welfare-to-Work educational workshop. It was hosted at San Diego City College and all of our CalWORKs students were invited to attend. Presenter: Antionette Dozier, Staff Attorney from Western Center on Law & Poverty (WCLP) is a knowledgeable Attorney who specializes in CalWORKs and Welfare-to-Work. At the workshop, students learned the most up to date information regarding their Welfare-to-Work rights and services. They also learned about how to maximize the benefits and services that are available to them through the County.
- Continue to attend CalWORKs Region X meeting.
- Continue collaboration efforts with San Diego Continuing Education CalWORKs, Mesa College CalWORKs, and Mesa College Outreach.
- Continue collaboration efforts with the EOPS/CARE program.

## Innovations & Data

Participation Data:

- |                    |                      |
|--------------------|----------------------|
| · 2017 Spring – 17 | · 2018 Summer – 28   |
| · 2017 Summer – 22 | · 2018 Fall – 48     |
| · 2017 Fall – 49   | · 2019 Spring – 54   |
| · 2018 Spring – 58 | · 2019 Summer – 10 + |

## Student Success Stories

- A couple of CalWORKs students have been accepted to CSUSM and UCR
- A CalWORKs student was accepted into the Health Info Tech program
- A CalWORKs student applied to the Physical Therapy Assistant program

## Policies & Procedures

Continue collaboration efforts with DSPS.

## Special Recognition

Special thanks to Markus Berrien for all the support he gives to all of our students and the program. He has accomplished many coordinating duties since we lost our office assistant Lupita. This program would not be as successful if it not for Markus above-and-beyond support.



# Career

## Employee Updates

The Transfer, Career, and Evaluations Center would like to welcome our new Work Study Student Aides, Joshua O'Connell and Christopher Tinoco. Welcome to the team!

## Events & Activities

Career Center Presentations:

- Thank you Rebecca Nieman from the Business Department for inviting the Career Center to provide a tailored Resume Workshop on April 22nd to your Business Communications class.
- We would also like to thank Associated Students specifically Clairine Wantah, AS Senator, for inviting the Career Center to collaborate on a LinkedIn workshop. The event was a collaboration with The Stand for professional clothing and EOPS for free professional headshots. The event was on May 14th and many students attended to learn about how to network online and secure a job utilizing LinkedIn platform.
- The Career Center and Work Based Learning were invited by Adrienne Dines, International Student Advisor/Counselor, to provide Career Services Overview and Job Preparation information to international students on May 17th.

Events:

- The Career Center's very own Career Ambassadors hosted résumé building tents on May 8th, May 15th, and May 22nd to prepare students for their job and internship search. The Stand joined us to provide free professional clothing to students. Career Ambassadors helped students with creating résumés and editing résumés including sharing information about our overall services.
- Career Ambassadors assisted the Career Center in planning and leading activities during Career Week between April 8-11, such as the Résumé Building Tent events, Internship Fair, and Job Fair.
- Career Ambassadors participated at the Mesa College Earth Day Fair, on April 17, to provide students with information about services offered at the Career Transfer and Evaluations Center.
- The Career Ambassadors volunteered to distribute fresh produce at the Mesa College Farmer's Market, hosted by the Stand and Feeding San Diego, on April 18.
- Malik Shabazz, Career Ambassador, hosted a workshop with the Student Affairs Department on the topic, "Gender Expression & Identity," for students on April 23rd. Over 20 students attended the workshop and according to the collected evaluations, it was very well received by participants.
- Amara Tang presented a poster board presentation about the development and success of the Mesa College Career Peer Ambassador Program at the 2019 California Collaborative Advising and Counseling Conference in San Diego on April 23rd.
- Career Ambassadors assisted the Transfer Center in organizing the Transfer Option Fair on April 24.

## Innovations & Data

Online Job Board "Mesa Job Network" New Employer Contacts:

Total of 21 new employer contacts were made during the month of May.

- Ashli Healthcare
- Beach Hutt Deli
- Building Engineer Solutions
- Cleanology Housekeeping Personnel Service
- Duck Foot Brewing Company
- Ergo Architecture
- First Presbyterian Church of San Diego
- Fred Finch CARES
- Geoco, Inc
- Health Education Advocacy Leadership Inc./Heal Medical Group
- Industrial Metal Supply
- ISLE Surf & SUP
- La Casita de Nino
- Mark Beamish Waterproofing
- Mossy Auto Group
- Neiman Marcus
- Randstad Technologies
- Resideo
- SSC West
- The French Preschool of San Diego
- True Blue Service Dogs, Inc.

#### Career Ambassador Program

In April, Career Ambassadors offered a total of 159.5 hours for peer-to-peer walk-in résumé building sessions at the Career Center. They spent 29 hours to facilitate a total of 33 student sessions for résumé building and career coaching assistance. 10 of those sessions were with an online learning community with Professor Kirsten Pogue-Cely's personal growth class. They collected a total of 20 completed sets of pre- and post- survey assessments.

In May, Career Ambassadors offered a total of 164.5 hours for peer-to-peer walk-in résumé building sessions at the Career Center. They spent 34.25 hours to facilitate a total of 41 student sessions for résumé building and career coaching assistance. They collected a total of 28 completed sets of pre- and post- survey assessments.

#### Student Success Stories

Our Career Peer Ambassador, Sadie Wager, graduated from San Diego Mesa College with an Associate's Degree in Psychology and Business!

Stephanie Cass, a Mesa College Student who attended the San Diego Career Day hosted by the National Association of Television Program Executives (NATPE) Foundation in October of 2018. She heard about the event through the Mesa College Career Center and came back to share about her positive experience. At the Career Day, she learned about career opportunities in broadcasting, entertainment, social media, and communications. She also had the opportunity to meet professionals in the field and tour the ABC10 television studios. The best part of her day was when Stephanie was randomly selected to receive one of three \$1,500 scholarships donated by iHeartMedia! Thank you for sharing your experience with us, Stephanie!

#### Special Recognition

- Thank you Professor Rebecca Nieman from the Business Department for inviting the Career Center to provide a tailored Resume Workshop.
- Thank you Professor Kirsten Pogue-Cely's for partnering with our Career Peer Ambassadors to help develop her personal growth class students resumes.

# Counseling

## Events & Activities

Puente Annual End of Year Celebration at Crown Cove Aquatic Center

- Students received their Puente Project completion certificates and presented final 'This I believe' essays in closing ceremonies.
- Participated in final team building activities with classmates and mentors. · 2019 Raza Grad Celebration
- 16 phase 1 Puentistas volunteered at the event and 14 phase 3 students participated.

On May 7th the 12th Annual STAR Awards Ceremony took place. This event comprised of over 320 people and awards were given in a variety of categories including highest individual and team GPA, individual and team community spirit award, team attendance award and the Super STAR award. The theme this year was Greek Mythology since we are the proud Mesa Olympians :)

We had the 2nd Annual Raza Grad Ceremony: Special Thanks to Raul Rodriguez, Patty Rodriguez, Amber Alatorre, Miriam Pacheco, Ramiro Hernandez and MANY OTHERS!

## Innovations & Data

Drop-ins: 2312

Appts: 554

Total Unduplicated Contacts: 2791

## Student Success Stories

Counselors were happy to see many of the students that they had helped at the Mesa College Graduation Ceremony

## Special Recognition

Vang Thao and Guillermo Marrujo for their continued help with Campus Solutions.

# DSPS

## **Events & Activities**

DSPS hosted its annual graduation/transfer recognition celebration on Tuesday, May 14th. The DSPS Coordinator attended the STAR awards to recognize Mesa student athletes. DSPS faculty attended the commencement ceremony on May 18th.

## **Innovations & Data**

In the month of May, DSPS counselors had 307 student appointments and an additional 534 drop-in services were provided. Our High Tech Center processed 6 alternate media requests and assisted 98 students for a total of 663 lab hours and our Test Proctoring Center proctored a total of 577 exams including finals.

## **Policies & Procedures**

DSPS and EOPS collaborated to streamline the waiver process for students with disabilities who require a reduced course load as a disability related accommodation.

## **Special Recognition**

DSPS would like to recognize our amazing classified professionals for always going above and beyond to support and serve students.

# EOPS

## Employee Updates

We are excited to share that Blanca Melissa Zavala is joining our team as the new Student Services Technician for EOPS/NextUp!

## Events & Activities

- 5/1- Presented on NextUp program at San Diego Youth Services Transitional Housing Program Lunch & Learn Event for youth interested in attending college.
- 5/3- EOPS Achievement Ceremony- Recognized over 100 EOPS students that earned a certificate, associate's, and/or are transferring to a university.
- 5/7- Tabling at West City Continuing Education to promote NextUp program.
- 5/7, 5/14, 5/21, and 5/28- Borderless Scholars Undocu-Circles- A space for the undocumented community and allies to come together and share community, space and conversations around topics pertaining to current events, legislation updates, resources, health and many other things.
- 5/8- Just in Time conducted a workshop for NextUp/FAST students on their programs and services.
- 5/9- Free immigration consultations- Student met one-on-one with an attorney.
- 5/13, 5/16, & 5/21- Tabling at Mesa College to promote Foster Care Awareness Month – passed out fact cards about foster youth on campus to promote awareness and promote NextUp/FAST programs.
- 5/13- Borderless Scholars Movie Night- Watched and had a discussion on the movie Spare Parts.
- 5/14- San Pasqual Campus Visit – Foster youth from San Pasqual Academy came to learn more about Mesa College, Financial Aid, and the NextUp/FAST programs and to tour Mesa. Three of their students enrolled that day into the college and NextUp program.
- 5/14- Borderless Scholars Meet and Greet- Bringing People Together- An opportunity to meet new peer mentors, staff and adjunct counselors.
- 5/14 & 5/16- Professional Headshots- EOPS collaborated with the Career Center to take professional headshot pictures of students. Pictures were prepared, edited and sent to students.
- 5/15- USD Torero Renaissance Scholars (TRS) came to campus to do a workshop for NextUp/FAST students about their TRS program for foster youth, financial aid, and transfer opportunities.
- 5/15- Christian D. Green, former foster youth and now UCLA professor, author and entrepreneur presented on The Importance of Understanding and Implementation of foster youth Narratives.
- 5/15- Janelle and Yesenia presented on NextUp program at Walden Family Services Transitional Housing Program for youth interested in attending college – 2 students already applied to Mesa and enrolled into NextUp that day.
- 5/15- Empowering Our Undocumented Communities Conference- Collaborated with the District, Miramar and City to host a conference. This conference empowered and informed students, educators, community members and allies of services available to undocumented students.
- 5/20- Summer 2019 Enrollment Priority-Open Lab- EOPS partnered with the District, Counseling Center and the Assessment office to assist student registering for summer sessions.
- 5/20- Borderless Scholars Study Night- provide a space for students to study, ask questions, and share study tips and resources.

- 5/22- Janelle & Yesenia presented on NextUp program at Continuing Education Gateway to College program at ECC for students interested in transferring to Mesa College.
- 5/22 & 5/23- EOPS Study Break- Students stopped by to pick up supplies, snacks, upcoming deadlines, and important information for summer.
- 5/23- Janelle, Melissa, and Sade attended the College Connection Advisory Council (CCAC) Guardian Scholars Council of Colleges Joint Meeting hosted by the Foster Youth Services Coordinating Program of the San Diego County Office of Education. Discussed the NextUp program and its services in addition to hearing about other programs and services for foster youth which may be of value to our NextUp/FAST students.

### **Innovations & Data**

Follow us on Instagram @SDMesaEOPS!

### **Policies & Procedures**

We are accepting applications for EOPS, CARE, NextUp, FAST Scholars, Borderless Scholars and Project Restart on an ongoing first come, first serve basis. Thank you for continuously referring students!

Contact us:

Monday-Thursday: 8am-6pm

Friday: 8am-3pm

Room I4-309

(619) 388-2706

[www.sdmesa.edu/eops](http://www.sdmesa.edu/eops)

### **Student Success Stories**

Congratulations to our over 100 EOPS students that earned a certificate, associate's, and/or are transferring to a university! We will our students the best in their future endeavors!

### **Special Recognition**

- Congratulations to Adriana for completing the CLDA!
- Congratulations for Marichu on her retirement! Thank you for everything you've done for our community, college, programs and students. We are going to miss you! We wish you the best!

# Evaluations

## Events & Activities

The Evaluations team closed the books for another amazing commencement. The Evaluations team is taking the summer to redesign the website and start preparing for next year's commencement – it's never too early! Congratulations to the Class of 2019! The Evaluations team and volunteers assisted with student registration at commencement. Over 670 students walked across staged and were recognized for either earning a degree and/or certificate. Go Olympians!

## Innovations & Data

The Evaluations team is exploring ways to digitize student forms to ensure students have more access. The Evaluation's staff is assisting with redesigning the website to include more helpful information to students, faculty, and staff on campus.

## Policies & Procedures

The Mesa Evaluations staff is working with a team on campus to update the "Petition for Exception to Course Repetition Policy" form to reflect current and accurate information. Additionally, the Evaluations team is reviewing processes to ensure our procedures are aligned with the new student system, MySDCCD.

## Student Success Stories

The entire Class of 2019! We are so proud of you all and thank you for choosing Mesa to be a part in your journey. Students who have been accepted to universities are currently being GE certified with our staff.

## Special Recognition

- The 2019 Commencement volunteers for helping with commencement registration!
- The Office of Communications for ensuring our commencement materials were designed and ready for the day of commencement!
- The REPRO office for making sure all of the commencement programs were printed and ready to go for the day of the event – HUGE THANKS!
- Stockroom – Frank, Arthur, and Jacqueline for assisting with commencement set-up and making sure all materials were delivered in time for commencement!
- And last but not least, the entire TCE (Transfer, Career, and Evaluations) team for working incredibly hard to ensure commencement ran smoothly.

THANK YOU!

# Financial Aid

## Employee Updates

This has been a roller coaster month. Brianna Garcia, NANCE employee at the Financial Aid Office was the selected candidate in our search for an SSA. Her first day as a contract employee was 05/10/2018. Emmanouil Powell, after 9 years as Senior Clerical and Quality Assurance Coordinator, was promoted to the newly created Student Services Technician (Jr. Business Analyst) for Financial Aid at the District Office. His last day as a Mesa staff was 05/31/19.

## Events & Activities

- Brianna Garcia and Skyler Dennon participated in the 05/30/19 ALICE training session.
- On 05/30/19, we began the dialogue for the expanded 18-19 audit process to happen between June and July 2019.

## Special Recognition

I want to send a special thank you to Emmanouil (Manolis) Powell for all the hard work, quick learning, going above and beyond and all the assistance provided over the years making sure that our files were at all times ready for an audit.



# Outreach & Community Relations

## Employee Updates

We want to recognize and congratulate our Outreach, Promise and NextUp staff who graduated this Spring:

- Vanndaro Chhum received his Bachelors from SDSU
- Donnaly Atajar received her Masters from USD
- Janelle Brown-Peters received her Masters from USD

## Events & Activities

### Outreach

In the month of May, Outreach conducted over three-hundred and eighty-eight campus tours to prospective students and their parents.

- May 1 – Outreach staff Van Chhum and Student Ambassador Jessica Gaffney hosted a resource table at SDCEats. A food drive that is hosted every month at one of our Continuing Education sites, Educational Cultural Complex (ECC), where fresh and free produce is distributed to its student body. The Outreach staff serviced over forty students.
- May 7 – The Outreach Department has expanded their circle of influence by reaching out and engaging with students as early as elementary and middle school. Outreach had the opportunity to host Spreckels Elementary to a campus visit, which consisted of a brief presentation followed by a campus-wide scavenger hunt. Over one-hundred students were introduced to the “The Mesa Experience.”
- May 14 – Outreach had the opportunity to host one of the local high schools within the feeder area. Outreach hosted over eighty Kearny High School students to a campus visit. We had the opportunity to talk to students about some of the programs and services such as CRUISE, The Promise Program, and much more. Following the information session, the students were given a tour of the campus.
- May 16 – Outreach in collaboration with the Allied Health Department and the Culinary Arts Department came together to provide a hands-on experience for students from Southwest High School. The students were split into two groups with their desired majors. Fifty students were able to tour the Allied Health facility and the Culinary Arts facility. Outreach staff Karla Trutna, Jessica Gaffney, Jordan Nash, Nas El-Akkad, and Dayna Strothers were able to make the visit possible for the visiting students.
- May 22 - Outreach staff Karla Trutna and Van Chhum participated in the Spreckels Elementary College Pep rally. Outreach had the opportunity to meet with students from Kindergarten - 5th grade and share with them all the wonderful opportunities waiting for them at Mesa College. Presenting to these future Olympians was the highlight of the month.
- May 23 – Outreach had the pleasure to host a resource table at “The College Transition Fair,” at our Cesar Chavez Campus. Outreach ambassador Nicolas Irving took the lead to provide community members and partners information about Mesa College’s programs and services..
- May 31 – The Outreach Department has expanded their circle of influence by reaching out and engaging with students from all walks of life. Outreach had the opportunity to host PIMA Community College, an organization that drove all the way from Arizona to a Mesa campus visit, which consisted of a Mesa

College presentation followed by a campus-wide tour led by ambassador Jordan Nash and Victor Cenicerros. The fifty students had the opportunity to engage and ask questions from our student ambassadors.

## **Innovations & Data**

### Promise

- We are working to ensure all students have a Comprehensive Education Plan on file by the end of Summer. Comprehensive Plans on file –
  - 475 Year 1 Promise students (71%)
  - 115 Year 2 Promise students (83%)
- Promise students have been working diligently to give back to the community; this is the community service data:
  - Year 2 students completed a total of 562 community service hours.

## **Policies & Procedures**

### Promise

- We have received over 675 Promise applications for Mesa College.
- Class of 2019 high school graduates must apply by June 28 to ensure they can enroll in the San Diego Promise for Fall 2019: <http://sdccd.edu/promise/getstarted>.

# STAR TRIO

## Events & Activities

Held a Finals Week Study Hall

## Innovations & Data

- May student contacts: 543 for a total of 551 hours.
- 2018/19 contacts: 4346 for an average of 19.3 contacts per student
- May supply requests: 146

## Student Success Stories

The 32 STAR TRIO students who graduated this May all have stories of the challenges they overcame and their continued tenacity to achieve.

## Policies & Procedures

Building a STAR TRIO class shell in Canvas.

## Special Recognition

STAR TRIO program staff, counselors, and students for the many, many years of working together as we reached our dreams, one day at a time!

# Student Affairs

## Events & Activities

### ICC Movie Day

The Mesa College Inter-Club Council celebrated the end of the semester with a movie and free snacks. Our selected film this year was *The Goonies*, starring Sean Astin and Corey Feldman among many others. This classic adventure film about a gang of misfit kids on a treasure hunt was released in 1985 and, in recognition of the contributions it has made to culture and history, was one of the films selected in 2017 to be preserved in the US National Film Registry.

### AS Passing of the Gavel

The Mesa College Associated Students performed a "Passing of the Gavel" ceremony to symbolically transfer leadership to the incoming student administration. Members of the out-going administration shared the depth of their experience in student leadership and other words of wisdom with their imminent replacements.

### AS LinkedIn Workshop

Associated Students collaborated with Career Center, the Stand, EOPS and Student Affairs to put on a LinkedIn event 1pm-3pm on Tuesday, May 14th. Raquel Sojourner, from the Career Center, led a presentation to 15-20 students on using LinkedIn to increase professional presence and to find a job. After the presentation, students were able to get professional photographs taken at EOPS until 4pm the same day and again on the following Thursday. A curated rack of professional clothing from the Stand was available for students to use for the photo shoot.

### Black Grad Ceremony

Mesa College Student Affairs participated in the organization and promotion of the Black Graduation: CommUnity Purpose & Vision ceremony, which was held at City College on May 2.

### Commencement Ceremony 2019

Mesa College held its Commencement Ceremony on Saturday, May 18, in the Jenny Craig Pavilion at USD. A total of 663 graduates walked across the stage. This particular ceremony was notable for the unusually high number of Mesa College beach balls being bopped around the graduate seating area; some of the beach balls were even deployed by guests seated in the stands.

### NCORE Conference

Claudia Perkins, the Mesa College Disciplinary and Compliance Officer, attended the The National Conference on Race and Ethnicity (NCORE) in Portland, Oregon, from May 28 to June 1.

## Student Success Stories

Baktash Olomi, AS Student Leader was accepted to UCLA and received the UC Regents Scholarship!!

## Special Recognition

Sending a special thank you to the Commencement Planning Committee 2019. The team was exceptional and we had a very memorable ceremony!

- Joel Arias
- Jacqueline Collins
- Claudia Estrada
- Kathy Fennessey
- Frank Fernandez
- Cloris Johnson
- Jennifer Kearns
- Diana Medero
- Rob Meyers
- Claudia Perkins
- Olivia Picolla
- Anabel Pulido
- Tina Recalde
- Connie Renda
- Deborah Salazar
- Danielle Short
- Ryan Shumaker
- Pablo Vela
- Nancy Wichman
- Courtney Lee
- Jennifer Park

# Student Development

## Events & Activities

- May was a busy month as we prepare for the end of the semester and celebrate our students' successes.
- Transfer Recognition Ceremony was held on May 2nd Raza Grad was held on May 4th
- Veterans Recognition Ceremony was held on May 17th
- New Faculty Institute Graduation was held on May 17th
- Commencement was held on May 18th Thankful for everyone who made this event possible for our students.

## Innovations & Data

Dean of Student Development met with Joel Arias, Webmaster and Charlie Lieu, Technical Analyst to discuss the implementation of chatbot. This innovation will learn our website content and integrate with our system to have personalized conversations, allowing students to receive the help and address inquiries. We are excited to be able to launch this during Summer/Fall 2019.

## Special Recognition

Shout out to Joel Arias for always providing student services with support and ideas to help improve the school with innovative ideas. He has been instrumental in supporting both Student Services and Instruction with the improving the portal, BARC request form, chatbot, placement assistant, etc...

Dean of Student Development Ailene Crakes attended and presented at this year's NCORE - National Conference on Race and Ethnicity with President Luster, Dean Leslie Shimazaki, and Dean Andy MacNeill on Mesa's New Faculty Institute: Setting up a Long-Term Equity Minded New Faculty Training Program in Portland, Oregon. Special thanks to the team for the opportunity to present together and share about our equity minded practices.

# Student Health Services

## Employee Updates

We have a new Adjunct Therapist named Maria Aurora San Pedro LMFT. Aurora, as she likes to be called, hails from the SD Unified School District. She will be working on expanding mental health services, designing an exciting fall Active Minds conference and linking Mesa students to County Services.

## Events & Activities

- During the May Comfort Tent, Linda Gibbins Croft presented: Stress reduction during finals. We hosted Holly Bowron Hainley FNP. Holly is certified in Animal Human Interaction specialist. Holly brought her miniature horses Flash and Ziggy Stardust to campus. Holly assisted students, staff and faculty in training the horses through an obstacle course. This activity reinforces our own internal behavior control centers. The Comfort Tent served over 298+ students, staff and faculty. The Active Minds Club did "Kindness Rocks" at the Comfort Tent.
- Three Peer Educators: Julian Nguyen, Xochitl Bravo and Cynthia Arias presented at the Mesa Womens X event on May1st alongside AS members.
- A collaborative event between Student Health and Veronica Gerace's Health Communication class resulted in over 30 students presenting their posters educating our community on mental health issues. The event, entitled, *Getting Real Inside and Out*, presented varied topics including prevention, statistics, causes and treatment options for many mental health concerns.
- Suzanne Khambata FNP attended the County Public Health Colleges and Universities meeting along with Student Health Services Directors from 15+ San Diego Colleges and Universities. Main topics included infection control and vaccination for Meningitis.

## Innovations & Data

Our office continues with high monthly census with 472 students seen in May.

## Student Success Stories

Cynthia Arias, Peer Educator and future nurse, will be working as a volunteer at UCSD. Cynthia has just successfully completed her first semester at Mesa and is well on her way to her career aspirations.

## Special Recognition

Peer Educators Xochitl Bravo and Cynthia Arias receive special recognition for their independent event planning. They demonstrated excellent planning, leadership and teamwork

# Student Success & Equity

## Employee Updates

Marichu Magana - Retiring as of June 28, 2019

## Events & Activities

- Rite of Passage Ceremony - City College
- Transfer Recognition Ceremony
- EOPS Graduation Ceremony
- Raza Graduation
- Academic Senate Presentation on the 2019
- Equity Plan CUE Advisory Committee
- Meeting Marichu Retirement
- Celebration Navigator Training Session for African American Achievement Summit
- Commencement 2019

## Innovations & Data

Direct Student Support:

- As of May 2019 the office of Student Success and Equity (SSE) reviewed 75 applications for assistance and was able to provide direct support to 60 of those students. In total, SSE distributed \$7745 in direct support (\$5000 was in book support; \$2310 in food support; \$425 in transportation support [in addition to semester passes given out by EOPS]; and \$60 in printing support).

The Stand:

- **The Stand:** The Stand conducted 2381 transactions in May and is currently serving 1434 individual students for the Spring semester.
- **The Stand: Farmers Market:** During this event held on May 16<sup>th</sup>, The Stand-Farmers Market distributed 9,536 pounds of produce and 2285 pounds of shelf stable goods to 675 households.
- **The Stand: Pop-up Market:** In May, Pop-Up Market efforts continued working with The Ronald McDonald House as part of Feeding San Diego's Retail Rescue program. We are getting roughly 1000 pounds of food every Tuesday, which is distributed in approximately 20-30 minutes to 70-100 students. While everyone is welcome, the pop-up market primarily serves students.

## Special Recognition

Congratulations to Marichu Magana for completing a successful career of impacting the lives of countless students.



# Transfer

## Events & Activities

- Transfer Recognition Luncheon was held on May 2nd. President Pam opened our festivities celebrating our transfer students. Our guest speaker was Mesa Alumna Cheyenne Mercer. She had a wonderful message about persistence. VPSS Ashanti Hands and Dean Ailene Crakes awarded students their transfer certificates. It was an uplifting celebration of student accomplishments.
- UC Santa Cruz was on campus for a Next Steps Presentation, 5/6
- SDEC Mini Fair was May 7th in the Mesa Commons Breezeway
- Tabling outside of the Transfer Center:
  - CSU SM College of extended studies tabled in the I400 building out in front of the transfer center twice during the month of May.
  - University of Redlands 5/9
- UC Irvine Welcome Event 5/10 GCU Fuel for Final Study Break 5/20 this came just in time as students need some extra energy for finals.
- UC San Diego was here on 5/21 for one on one visits, a next steps workshops (45 students registered) and tabling outside of the transfer center.

## Innovations & Data

Exciting new innovation: Zoom Meetings with UCLA! The Transfer Center partnered with UCLA on 5/24 to conduct UC Los Angeles Next Steps individual appointments and Transfer Advising

The transfer center by the numbers...

- Conducted 46 transfer appointments
- 70 dop ins -5 workshops
- 32 Representative contacts in the TCE
- 140 attendees including 82 students, family, faculty, staff and administration attended the Transfer Recognition Lunch
- Total counselor contacts 360

## Student Success Stories

SDSU has opened up more spaces for the Fall of 2019 transfer class. We have heard many students receiving admissions upon receipt of their appeals. 44 students admitted to UCLA 705 SDSU admits

## Special Recognition

A huge thank you to the TCE staff they are the silent superstars of the transfer center. They work hard everyday. The TCE all stars are enthusiastic and committed to supporting our students! Thank you Gity, Amara, Malik, Sadie, Helen, Olivia, Dee, Alicia, Claudia, Raquel, Mary and Becky!

## **Veterans & Records**

### **Events & Activities**

We hosted our Veterans Recognition Ceremony where we honored 14 of our student veterans who graduated, transferred or were part of Mesa VIP for Spring and Summer 2019

### **Innovations & Data**

For the Spring 2019 semester we had a total of 5,271 site visits stemming from: Advising-18, Computer use-1,779, Printing-1,216, Studying-2,093, Tutoring-118, Vet Drop-In Counseling- 47.

### **Special Recognition**

The Veterans Advisory Committee for their strong support of our student veteran population.

# Vice President Student Services

## Events & Activities

- VP Hands served as the keynote speaker for UCSD's LEAD Fellows 2019 Graduation Class. The LEAD program is for Admin and Faculty leaders with an emphasis on equity, diversity and inclusion
- VP Hands attended the Navigating and Networking Through AB 705 Implementation Convening and ALICE Training.
- Student Services Safety Team, under the leadership of Trina Larson, coordinated an ALICE Training (Alert. Lockdown. Inform. Counter. Evacuate) with SDCCD Police. 25 Student Services Center employees participated in the May 30th Training.
- Student Services M&M team hosted an online alum quiz asking employees to match student services professionals with their undergrad institution for prizes.

## Innovations & Data

- Mesa Colleges CUE Advisory Committee held the final meeting of our multi-year contracted with the Center for Urban Education. At this meeting, we made final edits to our Equity Crosswalk and established a plan for implementation. The Success, Equity and Transformation (SET) Committee will launch the Crosswalk in Fall 2019.
- Student Services administered two surveys to gain a better understanding how we can better use technology to serve students and student services personnel. 200 students took the Student Services Technology Survey and 68 Student Services personnel participated in the Student Services Technology Goal Survey. Special thanks to Jen Park, Kylie Ozols, Pamela Gilbert, and all the departments who helped to distribute the survey.
- Added links to the "Good and Cheap" Cookbook (English/Spanish) to The Stand website.
- 660 students checked-in electronically at the 2019 Commencement Event.
- Mesa Journeys Workgroup attended online demo of CCC MyPath.

## Special Recognition

- This month, EOPS hosted a beautiful retirement reception for Marichu Magana and her 21 years of service to Mesa. Thanks for creating space to celebrate Marichu's many contributions.
- Congratulations to Trina Larson for her excellent service as Classified Senate president and to Charlie Lieu for being elected the incoming president.
- VP Hands attended and or participated in the following events and thanks the event coordinators for creating the conditions that matter for our students to succeed:
  - Black Graduates and Transfer Students Rite of Passage Ceremony
  - Classified Awards Luncheon
  - DSPS Graduation Celebration
  - EOPS Achievement Ceremony
  - Golden Scissors Awards
  - NextUp's The Importance of Understanding and Implementation of Foster Youth Narratives with Special Guest Christian D. Green
  - Health Information Management Baccalaureate Completion Ceremony
  - Mesa College Research Conference
  - Mesa Visions Awards Ceremony & Gala
  - Raza Graduation Celebration
  - Speech and Debate Showcase
  - STAR Awards
  - Transfer Recognition Luncheon
  - Veterans Recognition Ceremony