



Student Services Monthly Updates are designed to tell our story of providing pathways that inspire, engage and empower our diverse students to learn and succeed. These updates also track our support of Mesa's journey of becoming the leading college of equity and excellence. We encourage you to review our highlights and dig deeper into departmental updates to learn about new employees, innovations, data, events/activities, student success stories, special recognitions and new Policies & Procedures impacting the way we serve students. Thanks to our incredible Student Services Team for their tireless efforts in creating the conditions that matter for our students to succeed.

- Ashanti Hands, Vice President, Student Services

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Monthly Update Highlights

Employee Updates

- Admissions is pleased to welcome Raquel Aparicio, SS Supervisor I to the Mesa Student Services Leadership team!
- EOPS/CARE welcomes –
 - Danna Ley Arreola- New Borderless Scholars Project Assistant
 - Rosa Palacios- New Borderless Scholars Adjunct Counselor
 - Janelle Brown-Peters- New NextUp Project Assistant
- Outreach partnered with EOPS to hire Janelle Brown-Peters to serve as the NextUP Graduate Assistant.
- John Guinn, LMFT, has begun working as an Adjunct Mental Health Clinician. John is working on Fridays. He has a long and varied work history and is already a treasured therapist to our students.
- The majority of the Peer Navigators will be transferring soon!

Events & Activities

- Admissions participated in the Jump Start and Financial Aid events in March.
- Assessment classified professional Amy Bettinger conducted a Placement Assistant (PA) tour for City College and Miramar College.
- Peer Navigators hosted a Midterm Study Hall for the week of the 11th-15th. The program provided snacks and water and invited students to a quiet study area to focus on doing their work. The workshop room was converted into a study hall, completed with a visual fireplace.

- San Diego Continuing Education CalWORKs, Mesa College CalWORKs, and Mesa College Outreach have joined efforts to host monthly outreach events at SDCE- West City.
- On March 4th, Outreach held its first Spanish “Mesa College Noche de Informacion,” at the Access Inc., building in Linda Vista. Access Inc. is an education, career development, and immigration agency for San Diego County immigrant and youth population.
- Members of the DSPS team collaborated with Outreach to participate in the Mesa College parent information nights and the Deaf transition night at Madison High School.
- The Evaluations crew had the opportunity to attend training in preparation for the new student management system (People Soft). The team is very excited about the new platform and looks forward in engaging in some additional trainings in the upcoming month.
- EOPS and CARE collaborated with Grossmont College in planning the Region X CARE Conference on Wednesday, March 20, 2019. EOPS Counselor, Hadassah Nations conducted a workshop and one of our EOPS/CARE students was the keynote speaker for the conference.
- At the ASACC Conference in Washington, DC, ten student representatives from Mesa College Associated Students and campus clubs attended the American Student Association of Community Colleges National Student Advocacy Conference in Washington, DC, from March 9 to March 12 along with their travel advisor, Courtney Lee.
- Financial Aid successfully hosted the Spring 19 Financial Aid Information Fair with the collaboration of student services departments and received inquiry for future inclusion by Work-Based Learning.
- The Veterans Breakfast Social took place on March 19 and was a huge success. Thanks to the Mesa College community for participating and supporting the event.

Innovations & Data

- Eighty-nine percent of students in CalWORKs have persisted more than halfway through the Spring 2019 semester!
- Total number of Promise students as of February 2019: 814!
- Over 600 students who’ve taken at least 50% of their courses from Mesa were accepted to SDSU!
- In March, Career Ambassadors offered a total of 115 hours for peer-to-peer walk-in résumé building sessions at the Career Center. Career Ambassadors spent 5.25 hours to facilitate a total of 9 student sessions for résumé building and career coaching assistance.
- The VRC had 1,077 student visits in the month of March. Usage of the VRC is primarily computer use, studying, printing, followed by tutoring and vet drop-in counseling.
- San Diego Mesa College has been awarded \$143,427 for the 2018-2019 Veterans Resource Center Ongoing Funding Allocations.
- Counseling developed a pre-appointment student needs assessment and implemented the intervention.
- The Stand: Farmers Market was held on March 21st where we gave 8878 pounds of produce and 2,473 pounds of shelf stable goods to 708 households.

Policies & Procedures

- CalWORKs and DSPS have strengthened collaboration efforts as the county is referring CalWORKs participants who have been assessed with having a learning disability.
- Outreach & Community Relations are now accepting applications for Class of 2019 high school graduates entering Mesa College in fall 2019. Students can find details and apply here: <http://sdccd.edu/promise/getstarted>
- Incoming Promise students (2019-2019 cohort) are eligible to have enrollment fees for Summer 2019 reimbursed by the Promise program.

Student Success Stories

- We have a new student to SD Mesa this spring semester; she is a former foster child and was incarcerated. She is hoping to turn her life around and we are her first stop. She registered for PSY 101 and didn't know the process, next steps. We walked her through the registration process, and walked her to Financial Aid to ensure her FAFSA ISIR had arrived. We talked about ways to pay for the \$20 health fee and connected her with our amazing services in EOPS.

Admissions

Employee Updates

Our new Admissions Supervisor, Raquel Aparicio started on March 11. She comes to us from PLNU where she worked for the past 13.5 years in admissions and student financial aid.

Events & Activities

Admissions participated in the Jump Start and Financial Aid events in March. We are excited to continue our partnership with other student services departments. We continued to register students for spring courses and spent some time at ERP testing CCCApply.

Innovations & Data

Innovations are coming! (Admissions Supervisor is working on this) In the meantime, here is our usual data:

- Petition to certify units: 103
- Registration Worksheet: 7
- Change of Course Level within a Discipline: 5
- Petition for Schedule Adjustment After Deadline: 1
- Residency: 62
- International Admissions: 62
- Allied Health: 12
- Petition to Challenge: 1
- We handled 1283 phone calls.

Student Success Stories

We have been able to come alongside several students in March who are first generation college students and have walked them through the admission, registration and financial aid process. We have a new student to SD Mesa this spring semester; she is a former foster child and was incarcerated. She is hoping to turn her life around and we are her first stop. She registered for PSY 101 and didn't know the process, next steps. We walked her through the registration process, and walked her to Financial Aid to ensure her FAFSA ISIR had arrived. We talked about ways to pay for the \$20 health fee and connected her with our amazing services in EOPS.

Policies & Procedures

We have continued to do late adds and are excited for the transition to CS to see how our procedures will need to change.

Special Recognition

The Admissions team has done a great job through this transition between supervisors.

Assessment

Events & Activities

On March 15 and 25, Assessment Staff Amy Bettinger conducted a Placement Assistant (PA) tour for City College and Miramar College. During these tours, Amy described in full detail the Mesa Placement Assistant and attendees had the opportunity to demo the PA tool.

On March 10, Assessment Staff Naayieli Bravo oversaw an open lab during the “Jumpstart Your Success: Cash In on Community College” event and helped over 21 students to complete their Placement Assistant. In addition, Assessment Staff Amy Bettinger hosted a resource table during this event and had the opportunity to meet a number of prospective students and their parents.

Innovations & Data

Assessment provided the following services: -

- Placement Assistant: 78
- Jumpstart PA: 21
- ELAC: 3
- Orientation: 40

Total Students served: 85

Special Recognition

Kudos to Amy Bettinger for presenting to both City College and Miramar College, you helped to provide our sister campuses with valuable information as we transition to the Districtwide Placement Assistant.

AVANZA Student Engagement Center, Peer Navigator, and CRUISE Programs

Employee Updates

We are proud to share a majority of the team will be transferring to SDSU next year! To prepare for the new academic year, the Peer Navigator program is wrapping up interviews for next year's team. The team will be expanding as a result of anticipated Summer CRUISE growth.

Events & Activities

Peer Navigator Movie Night

March 14th and 19th

Popcorn and snacks were offered for this month's viewing of Moana. In recognition of Women's History Month, the Peer Navigator program held a Q & A of Moana's representation.

Peer Navigator Monthly Workshop Finance Management

March 12th and 20th

Gaby Ibarra and Philip Johnson held a "how to" on budgeting, credit cards and saving for the future. The presentation also offered time for discussion and key take away.

Peer Navigator Midterm Study Hall

March 11th to 15th

The program provided snacks and water and invited students to a quiet study area to focus on doing their work. The workshop room was converted into a study hall, completed with a visual fireplace.

Innovations & Data

Student Outcomes Report is pending. In collaboration with the Office of I.E., data is being gathered and uploaded to the Dashboard. The transition has taken longer than expected, but the investment will be advantageous as we will be able to access data much faster.

Student Success Stories

Our Peer Navigators are held to a high standard. They are full-time students, mentor over 70 students, work part-time and still manage to excel with their coursework. As of this report, four Peer Navigators have committed to SDSU and another is waiting to hear from UCSD. They are a remarkable group who motivate and lookout for each other while setting a positive example for their mentees.

Policies & Procedures

The Peer Navigator program will be reviewing its program handbook and revising as needed. New team training is scheduled to start in June.

Special Recognition

The Peer Navigators 😊

CalWORKs

Employee Updates

CalWORKs has worked alongside Skyler in Financial Aid to onboard a work study student for the CalWORKs Department. The student is currently completing employment documentation. We look forward to her joining our team in April.

Events & Activities

San Diego Continuing Education CalWORKs, Mesa College CalWORKs, and Mesa College Outreach have joined efforts to host monthly outreach events at SDCE- West City.

Innovations & Data

Eighty-nine percent of students in CalWORKs have persisted more than halfway through the Spring 2019 semester!

Student Success Stories

A CalWORKs student has been accepted to CSUSM. We are awaiting for a few others to hear back from UCSD.

Policies & Procedures

CalWORKs and DSPS have strengthened collaboration efforts as the county is referring CalWORKs participants who have been assessed with having a learning disability. DSPS has been incredibly responsive in supporting out student population!

Special Recognition

Shout out to Skyler for diligently working alongside CalWORKs to bring onboard a much needed student worker. Additionally, thank you to Roberta Krauss, Program Activity Manager for CalWORKs and San Diego Continuing Education for providing above and beyond transitional support for non-credit to credit CalWORKs students.

Career

Events & Activities

Career Events:

On March 6, 2019, a representative from AmeriCorps NCCC & FEMA visited the Mesa campus to share information about open positions/programs within the company.

On March 15, 2019, representatives from San Diego Fire Department visited the Mesa campus to share information regarding positions they are looking to fill.

On March 18th we held a Women's History Panel in collaboration with the Work Based Learning team and the Women's Studies Advisory Committee

Career Peer Events & Activities

Career Peer Ambassadors continued to host "Résu-MANIA" peer-to-peer walk-in résumé building hours at the Career Center.

The Career Ambassadors volunteer to distribute fresh produce every month at the San Diego Mesa College Farmer's Market, hosted by the Stand and Feeding San Diego. Career Ambassadors assisted the Transfer Center in organizing the STOMP Conference @ UCLA Bus Trip for 13 student participants.

Innovations & Data

Mesa "Job Network" New Employer Contacts:

Total of 19 new contacts were made between December and January through our online job board.

- Amazon
- Bird Rock Systems
- Carousel
- CCS Global Tech
- Code Ninjas
- Emmanuel Faith Community Church
- Epsilon
- First Financial Credit Union
- GoSite
- GP Strategies
- Hillhurst Biopharmaceuticals, Inc.
- Yogurtland Mira Mesa
- Lighthouse Strategies
- Limelight Media and Marketing
- Pegasus Building
- PilyQ
- San Diego Convention Center
- Smart Staffing Solutions
- Visceral University

For March 2019, employers posted 60 jobs in our online job board, Mesa Job Network, which means there are a variety of employment opportunities for Mesa students.

Career Ambassador Program

In March, Career Ambassadors offered a total of 115 hours for peer-to-peer walk-in résumé building sessions at the Career Center. Career Ambassadors spent 5.25 hours to facilitate a total of 9 student sessions for résumé building and career coaching assistance. Career Ambassadors collected a total of 8 completed sets of pre- and post- survey assessments.

Student Success Stories

Our very own Career Ambassador, Sadie Wager, applied and was selected among the most competitive candidates, nationwide, to attend a week-long program with the ACLU Advanced Advocacy Program and was offered a scholarship! She will be going to Washington, DC in July of 2019. The program is designed to engage college students to bring their advocacy skills and passion for campus organizing to the next level. Students will enhance their knowledge of civil liberties and social justice issues, as well as learn about internships and professional opportunities in public policy, law, communications, and social impact work to help them prepare for a career in the law and public service. Congratulations Sadie! We're so proud of you and thanks for representing Mesa College!

Special Recognition

We would like to say thank you to Professor Gloria Kim for being a "Faculty Career Champion" by helping to coordinate and facilitate the Women's History Panel.

Counseling

Events & Activities

- (Chris Kalck) Student Service Outcomes update: as a part of its annual and ongoing assessment of outcomes, the Counseling Department piloted a new intake form with students prior to their appointments. While prior student outcomes surveys exceeded the benchmark objectives for student learning, there was still a need for improvement for students who are not assertive and need a platform to voice their thoughts. Per these findings, the department developed a pre-appointment student needs assessment and implemented the intervention during March. Building on the existing relationship with our campus based researchers, our outcomes survey will now be administered with the students who participated in the pilot. The results will be collected and presented as part of the department's annual outcomes mini-retreat in May, with an ongoing goal of improving our services and Mesa College student success.
- On March 3rd, Dr. Judy Sundayo was in attendance at the San Diego Woman's Museum's Annual Woman's Hall of Fame Ceremony for nominating Dr. Dorothy Smith to be entered into the San Diego Woman's Hall of Fame. In receiving the Woman's Hall of Fame award, Dr. Dorothy Smith was honored as a "Trailblazer" for being the first African American Woman to be elected to public office when she was elected to the San Diego County Schools' Board of Education in 1981. Dr. Smith served as president of that Board twice during her tenure, helped establish a core-curriculum program, equity in student placement and a policy for the assessment of gifted and talented students, which provided access to all students regardless of race. Dr. Smith was awarded the Distinguished School Board Award by the United States Secretary of Education. She was also a professor at San Diego City College and retired many years ago now with over 30 years of service. Now that Dr. Dorothy Smith has been entered into the San Diego Women's Hall of Fame, she has joined the ranks of other SDCCD women who have also been so honored including our own Professor Starla Lewis, who was inducted in 2015, and of course our chancellor, Dr. Constance Carrol, who was inducted into the San Diego Woman's Hall of Fame in 2013.
- On March 11th, Dr. Judy Sundayo co-presented a workshop for Women's History Month event, entitled, Local Black Women Poets: From Where I Stand. Co-presenters included Dr. JoAnne Cornwell, creator of Sisterlocks and SDSU Professor Emeritus, and the Rev. Alyce Smith Cooper, storyteller and psycho-dramatist, locally known as the Golden Brown Fairy Godmother. The presentations included personal stories and readings from the presenters' works of poetry. The event was well received and included a heartfelt and lively response from an audience of approximately 40 students and faculty.

Innovations & Data

Unduplicated Count of Students Report
3/1/2019 - 3/31/2019 Total Unduplicated Contacts
Drop-ins: 942
Appts: 283
Total:1196

Student Success Stories

I wanted to share this letter with you because this driven and spunky student really touched my heart at Mesa. Rita moved to the US from Brazil in her 30's and was living in her car. She got a job as a nanny and worked for many years for a wealthy family. As the kids grew older, she realized she had some free time and decided to go to college. When I met Rita she was in her mid-40's, going to school full-time, working full-time and supporting her elderly disabled mother who does not speak English.

Rita received almost a full ride to USD. They wanted her to pay \$3000 a year which she could not afford, so she went over to USD and sat in the FA Office all day until the director would talk with her! FA found her the remaining money.

Special Recognition

Everyone has been excellent!

DSPS

Events & Activities

- Counselor, Isaac Arguelles, and SSA, Shanelle Watkins, hosted a DSPS table at Jumpstart on March 16th.
- DSPS Counselors and the Classified Professionals attended Campus Solutions Training the week of March 18th.
- DSPS participated in the Spring Financial Aid Fair.
- Members of the DSPS team collaborated with Outreach to participate in the Mesa College parent information nights and the Deaf transition night at Madison High School.

Innovations & Data

In March, DSPS proctored 337 exams and 142 student counseling appointments were scheduled. DSPS provided 869 drop-in services and 88 students utilized the DSPS High Tech Center for a total of 570 hours. 6 alternate media requests were processed.

EOPS/CARE

Employee Updates

- Danna Ley Arreola- New Borderless Scholars Project Assistant
- Rosa Palacios- New Borderless Scholars Adjunct Counselor
- Janelle Brown-Peters- New NextUp Project Assistant

Events & Activities

- Collaborated with Grossmont College in planning the Region X CARE Conference on Wednesday, March 20, 2019. EOPS Counselor, Hadassah Nations conducted a workshop and one of our EOPS/CARE students was the keynote speaker for the conference. This conference allowed EOPS/CARE students, classified professionals and counselors to connect and share best practices.
- Melissa Zavala attended the NextUp Learning Community Convening on Thursday, March 28, 2019 in Sacramento. This event provided the opportunity to hear what is happening on campuses around the state, learn from peers and experts in the field, and engage in focused planning and collaboration.
- NextUp Office Hours- Thursday, March 7, 2019- A space for student to stop by and check in with NextUp Counselors and Staff, network, and learn about various opportunities.
- Undocu-Circles- March 4, 11, and 18, 2019- A space for the undocumented community and allies to come together and share community, space and conversations around topics pertaining to current events, legislation updates, resources, health and many other things.

Evaluations

Events & Activities

The Evaluations team has been extremely engaged with commencement preparations. They are working very hard to make sure our students have the best ceremony to date. They have been collaborating with various departments on campus such as Counseling, Student Affairs, Book Store, Admin Services, Printing Services, the Office of Communications, and the Office of The President just to name a few .

In the month of March they had the opportunity to attend some training in preparation for the new student management system (People Soft). They are very excited about the new platform and look forward in engaging in some additional training's in the upcoming month.

Special Recognition

We would like to give a huge warm THANK YOU to Jennifer Kearns and her team for assisting us with all of our work request during this very busy time.

Financial Aid

Employee Updates

The SSA hiring committee continues to move forward and soon we will start the interview process.

Events & Activities

We successfully hosted the Spring 19 Financial Aid Information Fair with the collaboration of Student Services Departments and received inquiry for future inclusion by Work-Based Learning. We worked with Outreach to collaborate and participated in the Jump In Mesa College/Cash In Community College (Cash In is a State mandated activity for FA).

Innovations & Data

During the month of March we disbursed \$419,130.75 in student aid to 353 eligible students and parent PLUS loan borrowers. We performed 82 R2T4 hand calculations for Spring 19, 14 R2T4 for Fall 18 students with a 0 GPA verified stopped attendance and 3 Fall 18 students whose last date of attendance was backdated.

Student Success Stories

Student had vital missing information for a dependency override and once it was the student understood the documents were made available, his petition approved processed and is on his way of being paid federal funds.

Policies & Procedures

Reviewing regulatory changes for 19-20.

Special Recognition

- 1) Karla and the Outreach Department for an above expectations Jump Start/Cash In event.
- 2) To the FA staff and all participants on the FA Information Fair
- 3) To Scott Cho, Jim Blair and Natosha Susoeff for their endless assistance resolving and setting up the system for the academic year 19-20.

Outreach & Community Relations

Employee Updates

Outreach partnered up with EOPS to hire Janelle Brown-Peters to serve as the NextUP Graduate Assistant. The NextUP program is under the umbrella of the Extended Opportunity Program and Services (EOPS). NextUP is a supplemental component of EOPS and designed to support the educational goals and well-being of current and former foster youth. Janelle will promote the NextUP program both on campus and off campus. We are excited about this partnership!

Events & Activities

Outreach:

In the month of March, Outreach Ambassadors provided tours to over ninety-nine prospective students and parents.

- Outreach continues to host our Mesa Information Nights to prospective students and their families. On March 4th, Outreach held its first Spanish “Mesa College Noche de Informacion,” at the Access Inc., building in Linda Vista. Access Inc. is an education, career development, and immigration agency for San Diego County immigrant and youth population. Through a dedicated team of case managers, mentors, career coaches, instructors, and community partners, Access Inc. strives to provide services from a heart of compassion and commitment. During this session, attendees had the pleasure of listening to overviews from Financial Aid, Transfer, Career, CRUISE, DSPS, and EOPS. We closed the session with a general campus presentation and a Q & A session with our very own Mesa ambassadors. On March 21, we held our second English information session on campus. We had families from throughout San Diego County, some even coming as far as Serra High School and El Capitan High School, the rain did not detour them from attending. We would like to acknowledge our Dean of Student Affairs Victoria Miller for providing a warm welcome and to all the departments who participated!
- On March 6, Outreach ambassador Nicolas Irving hosted an info booth at ECC’s Farm to Family event. The event was to provide students and families with free produce, while having the opportunity to engage with various booths from other campuses. Nicolas Irving provided information and handouts to over thirty students in attendance.
- On March 12, Outreach Staff Tavaris Franklin presented to a group of 80 students from Continuing Education at the North City Campus, 60 are part of the Interactive Media Certificate Program (IMCP). This is an effort to further enhance our partnership with our Continuing Ed sites and being able to assist students to transition smoothly to Mesa College. In addition to the presentation we also collaborate with H.S. Diploma program, ESL level 6&7, Vocational programs to assist with Transition.
- On March 13 and 19, Outreach Staff Tavaris Franklin carried out two Admissions application workshops and online orientation workshops to prepare high school students for the Pre-Enrollment Workshops that are programmed to take place during the month of April. The Spring Pre-Enrollment Bundle, includes assistance with the Admissions Application and the online orientation as well as the “Next Steps – Mesa presentation,” which focuses on programs that will assist them as they transition to Mesa. Additionally students have the opportunity to utilize the Mesa Placement Assistant. Through our Pre-

Enrollment Bundle students will have the ability to complete their SSSP steps through assessment with a Mesa staff person guiding them along the way.

- On March 14, Outreach was invited to table and present at the “College Making It Happen Evening at Rancho del Rey Middle School. Outreach Staff Karla Trutna spoke about Mesa’s admissions process, tuition, new programs and specifically showcased the Promise program. There was over 60 prospective students and parents in attendance.
- On March 21, Outreach was invited to attend Mar Vista High School’s College Expo, ambassador Samantha Ceron-Draeger and Yesenia Jacobo hosted an info booth. The ambassadors provided information and giveaways about the programs and services offered, they shared information with over seventy-three prospective students.
- On March 22, Outreach in collaboration with Work-Based Learning and the Animal Health Tech Department hosted students from the Grossmont High School District. All forty students in attendance were students pursuing a field in the Animal Health Tech industry. The students were provided an overview of Mesa College’s programs and services as well as a student panel followed by an overview of the Animal Health Program and a tour of the facility.
- On March 22, Outreach participated in the community market hosted at Access Inc. This fair was established to show-case community opportunities and provide community members the opportunity to ask questions and gain a better understanding of the services available. Outreach ambassador Victor Cenicerros and Isidro Valenzuela took the lead to host an info booth to provide attendees information regarding Mesa College’s programs and services. They serviced over 50 people.

Promise:

- On March 16, Promise Graduate Intern Donnaly Atajar presented during Jumpstart. She provided information in regards to the San Diego Promise program, held 3 Promise Information sessions, and saw a total 75 attendees.
- On March 19, Promise collaborated with Student Affairs, to offer the “NCRC Art of Inclusive Communication” training session. 4 Promise students attended and had the opportunity to learn more about: Communication, Collaboration, Conflict Management, and Diversity. Feedback from participants was positive, here are some highlights:
 - Everything was very informative!
 - I learned how to better listen to people and how to engage and open up at during conversation/conflict.” At the conclusion of the workshop, students received a certificate of completion.

Innovations & Data

Promise:

Total number of Promise students as of February 2019: 814 total
675 Year 1 students (2018-2019 cohort)
139 Year 2 students (2017-2018 cohort)

Student Success Stories

Outreach:

Student Ambassadors Jordan Nash and Nicolas Irving have been accepted to San Diego State University. We congratulate them on this achievement!

Policies & Procedures

Promise:

- About 300 Promise students were invited to mandatory Academic Success Workshops that will be hosted by Promise Counselor Miriam Pacheco and other Counseling Faculty. Students will learn strategies to boost their GPA and catch up on Promise unit requirements.
- Any faculty with Promise students will be receiving an email from the Promise program to report mid-semester grades by April 12.
- Outreach & Community Relations are now accepting applications for Class of 2019 high school graduates entering Mesa College in fall 2019. Students can find details and apply here: <http://sdccd.edu/promise/getstarted>
- Incoming Promise students (2019-2019 cohort) are eligible to have enrollment fees for Summer 2019 reimbursed by the Promise program.

Special Recognition

Promise:

Big thanks to Promise students Quintin Wortham, Izaiah Esguerra-Coloma, Maxwell Blaine, and Karina Coelho-Pereira for participating in a District-wide Promise photoshoot for marketing and communication efforts. They received a \$20 book store gift card for their participation.

STAR TRIO

Events & Activities

Thuan Le participated in Financial Aid Information Fair 3/19

Innovations & Data

- Serving a total of 230 students
 - 92 new students
 - 138 continuing students

Student Success Stories

10 of our students have receive acceptance letters to the California State University system for Fall 2019.

Special Recognition

Kudos to Marichu Magana, Hieu Huynh, and Brandon Williams for their efforts to insure that STAR TRIO reach our program numbers of 225. Thank you team!

Student Affairs

Events & Activities

ASACC Conference in Washington, DC Ten student representatives from the Mesa College Associated Students and campus clubs attended the American Student Association of Community Colleges National Student Advocacy Conference in Washington, DC, from March 9 to March 12 along with their travel advisor, Courtney Lee. The student leaders presented two initiatives to the staff members of four California state representatives: an initiative to encourage college to perform cyber-security audits through grants provided by the federal government, and a call to declare the first week of April as Student Mental Health Awareness Week. Both topics were exceptionally well-prepared and presented; the students really outdid themselves with their presentations during this year's trip.

Jump Start / Cash-in Jump Start & Cash-in is a special day of information and activities for potential future students, meaning students from local high schools that are likely to consider attending San Diego Mesa College in the fall. This year's event was held on Saturday, March 16, and was attended by more than 450 prospective students and their family members. Notable demonstrations included performances by the Mesa Dance Team, simulations of gas pressure and volcanic eruptions from the Physical Sciences department, and solar viewing through equipment set up and provided by the Astronomy department.

NCRC Art of Inclusive Communication An Art of Inclusive Communication workshop was presented to students from the San Diego Promise program on the afternoon of Tuesday, March 19. Surveys taken after the workshop indicate a broadly positive response to the activity, with several participants noting that they were particularly moved by how different their perspective on communication became once they learned more about their workshop partners.

Student Success Stories

Congratulations to the over 175 students receiving over \$168,000 total in Mesa Foundation Scholarships! We are thrilled to celebrate their successes during the April 20th Scholarship Awards Ceremony 2019

Special Recognition

Congratulations to the members of the JumpStart & Cash in on Community College planning Committee. Each member contributed excellence in creating a memorable and impactful experience for prospective students and families.

Members of the team include:

Karla Trutna

Tavaris Franklin

Courtney Lee

Agustin Rivera

Jennifer Park

Kylie Ozols

Anabel Pulido

Jacqueline Collins

Pilar Ezeta

Gilda Maldonado

Krista Stellmacher

Ailene Crakes

Larry Maxey

Student Development

Events & Activities

The Veterans Breakfast Social took place on March 19 and was a huge success. Thanks to the Mesa College community for participating and supporting the event.

Innovations & Data

San Diego Mesa College has been awarded \$143,427 for the 2018-2019 Veterans Resource Center Ongoing Funding Allocations.

Policies & Procedures

Dean of Student Development has been working with Parron Hall and Mesa Facilities to work on the purchasing of furniture for Mesa's VRC.

Special Recognition

- Many thanks to Megan Corieri, Joe Lunsford, Edeama Onwuchekwa, Valerie Pallares Herrera, and Tyler Hazlett for participating in in the video project for Mesa's Integration Efforts which was presented at President's Cabinet on March 19.
- Many thanks to the ERP team for supporting and assisting with training our faculty and staff in Student Development.
- Thanks to Ramiro Hernandez, Adrian Tanjuaquio, Jennifer Phelps, Tonya Whitfield for continuing to take the lead and supporting all our veterans events. Congratulations on a successful Veterans Pancake Social. Thanks to LaWanda Foster for her continued support.
- Many thanks to all the faculty and staff in the School of Student Development for supporting and attending Mesa's Jump Start Event held on March 16.

Student Health Services

Employee Updates

John Guinn LMFT has begun working as an Adjunct Mental Health Clinician. John is working on Friday's. He has a long and varied work history and is already a treasured Therapist to our students.

Events & Activities

Mimi Vu and Robin Perry RN attended 2 Equity training in the Loft. Robin Perry gave a presentation about Equity at our March Staff Meeting. Suzanne Khambata FNP and Linda Gibbins Croft LCSW toured the new San Diego City College Student Health Services Center with Michelle Mc Curdy FNP and Leslie Easton LCSW. We are excited to make some improvements to our office as well.

Kennedy Corrothers attended Jump Start on 3/15 to present our services to new students. Mimi Vu and our Peer Educators represented our services at the Financial Aid Fair.

On March 20th we presented the "Death Experience". An interactive display was presented along with true stories from District Attorney Cally Bright. Cally recently prosecuted a case where a wrong way drunk driver killed several UCSD Medical students in a freeway crash. Hundreds of students, staff and faculty viewed a static display of crashed cars along with multiple stories of lives ruined or lost due to distracted/drunk/drugged driving. Our SDCCD Police designed a driving course so that students could don the Fatal Vision goggles and try to drive. We had a demonstration from the San Diego Fire Department on the Jaws of Life. Rock Artists Against Drunk Drivers presented and were warmly greeted. Hundreds of surveys were gathered and will be processed by Program Review in the Fall.

Linda Gibbins Croft presented on Suicide Prevention to 130 tutors on March 22nd.

Innovations & Data

Student Health had 430 in-office visits in March.

Student Success Stories

Julian Nguyen, student worker, traveled the US in March interviewing for Medical Schools. Julian is specializing in Podiatry. Best of luck to Julian.

Special Recognition

Special Recognition goes to SDCCD Mesa Police. They were the main interactive attraction at our Death Experience. Our great thanks to them!

Student Success & Equity

Events & Activities

Conducted an equity presentation with the peer navigators - 3/8
Facilitated first Community Conversations in the LOFT on Equity - 3/8
Attended Creations in Chocolate in support of San Diego Youth Services - 3/14
Presented on SEA at P-CAB 3/19

Innovations & Data

Direct Student Support:

As of March 2019 SSE reviewed 63 applications for assistance and was able to provide direct support to 58 of those students. In total SSE gave out \$7495. in support. \$4960 was in book support, \$2050 in food support, \$425 in transportation support (in addition to semester passes given out by EOPS) and \$60 in printing support.

The Stand: During March, The Stand had 1928 transactions and is currently serving 1,262 individual students.

The Stand: Farmers Market was held on March 21st where we gave 8878 pounds of produce and 2,473 pounds of shelf stable goods to 708 households.

The Stand: Pop-up Market: In March we continued working with The Ronald McDonald House as part of Feeding San Diego's Retail Rescue program. We are getting roughly 1000 pounds of food every Tuesday, which is passed out in approximately 20-30 minutes to 70-100 students. While everyone is welcome the pop-up market is primarily serving students.

Student Success Stories

Zulma Heraldez and Robyn Bolden attended a donation event coordinated by AP2020 and Sun Life Financial to provide information on homeless college students and receive backpack donations full of supplies, granola bars, toiletries and basic necessities.

Transfer

Innovations & Data

Over 600 students from Mesa were accepted to SDSU. This is based on reporting at least 50 % of their courses from Mesa. We are planning "Fuel for Finals" study breaks in May with GCU

Student Success Stories

Congratulations to all!!! Transfer Center Pennants on the walls of the Students Services Building announcing the 4 year university destinations of our Mesa students!

Veterans & Records

Employee Updates

Worked on establishing two veterans accounts with the foundation: Veterans Emergency Relief Fund and Veterans Programs

Worked on the Breakfast Social

Attended the Veterans Summit, to be updated on recent changes, advocacy and best practices.

Events & Activities

Our 4th annual Breakfast Social was a tremendous success. We rose over \$1,300 in donations and breakfast purchases. The funds help support the Veterans Emergency Relief Fund and the Veterans of Mesa Scholarship.

Innovations & Data

The VRC had 1,077 student visits in the month of March. Usage of the VRC are primarily computer use, studying, printing, followed by tutoring and vet drop-in counseling.

Student Success Stories

Patrick Struszczyk and Xamayra Alvarez will be awarded the Veterans of Mesa Scholarship (\$500 each).

Special Recognition

Tonya Whitfield/Culinary Arts Dept., Jennifer Phelps, Adrian Tanjuaquio, SVO for helping make the Breakfast Social a huge success.

Vice President Student Services

Employee Updates

- We are pleased to welcome Raquel Aparicio, Admissions SS Supervisor I to the Mesa Student Services Leadership team!

Events & Activities

- VP Hands attended the Chief Student Services Officers (CSSO) Spring Conference and co-presented with regional colleagues on “Holistic Student Support – Creating a Culture of Care”
- VP Hands attended the Joint SDCCD/SDUSD Joint Board Meeting, Chicano Tributes: Activist Women of the Civil Rights Movement – Stories for the New Generation and provided a welcome for Mesa’s presentation of the Vagina Monologues.
- VP Hands joined President Luster and Mesa Colleagues at the 2019 Las Mañanitas Breakfast - Cesar Chavez Clubs Annual Fundraiser
- The M&M team hosted a Spring Sing potluck event with a karaoke competition.
- The SSC safety team continues to work on signage, communications, and an ALICE training.

Innovations & Data

- VP Hands presented the following at our Planning and Institutional Effectiveness (PIE) Meeting posted the information on our new [Equity Initiative Partnership](#) page.
 - Equity Definition
 - [Abbreviated](#)
 - [Expanded](#)
 - [Prompts for Reviewing Institution Documents and Policy for Equity](#)
 - [Equity Minded Reflections](#) (equity prompts that can be used when reviewing data)
- VP Hands has shared [#RealCollege survey results](#) assessing basic needs security amongst community college students with Student Services leadership.
- Revised web pages for the following programs and services: [Puente](#) and [Student Health Services](#)
- Mesa Journeys Team welcomed new members to the work group: Leticia Diaz, Karla Trutna, and Alexi Balaguer. Thanks for joining the team, so appreciative of your insight and looking forward to working with each of you!
- We are hard at work in looking for an alternative way to address textbook affordability and for our students! Sean Flores, Lisa Burgert, and Charlie Lieu visited SDSU to see a demo of their KIC Book Scanner. Here is a quick video on what the tool can do: [Advantages of the KIC Scanner](#). Stay tuned for more details.

Special Recognition

- Special Thanks to Dean Larry Maxey for representing our college, services and commitment to supporting our students in the KUSI interview found [here](#).
- Special Thanks to Student Affairs and Financial Aid for coordinating this year’s Jumpstart/Cash in on Community College event. The campus-wide support of this event was heartwarming and instrumental in showing prospective students and families what makes us so special!