



Student Services Monthly Updates are designed to tell our story of providing pathways that inspire, engage and empower our diverse students to learn and succeed. These updates also track our support of Mesa's journey of becoming the leading college of equity and excellence. We encourage you to review our highlights and dig deeper into departmental updates to learn about new employees, innovations, data, events/activities, student success stories, special recognitions and new Policies & Procedures impacting the way we serve students. Thanks to our incredible Student Services Team for their tireless efforts in creating the conditions that matter for our students to succeed.

- Ashanti Hands, Vice President, Student Services

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Monthly Update Highlights

Employee Updates

- The Admissions Office's new Student Services Assistant, Elizabeth Jones, started on March 20th.
- Vanndaro "Van" Chhum (re)joined our Outreach team on March 3 as our new Student Services Assistant. Van previously served as a Student Ambassador for two years as he worked towards his Associate's degrees and transfer. We are delighted to have him back on our team in his new role.
- STAR TRIO Director Marichu Magaña went to Washington, DC to advocate for support for continued funding of TRIO programs.
- Student Services Technical Analyst Daniel Stromwall, along with the MMAP team and Joel Arias, are wrapping up work on the pilot MMAP placement assistant tool that will be used with local high schools in March.

Events & Activities

- The ASG is currently working on a carnival to be held at the commons, student transfer workshop; and a staff, faculty, and administrator appreciation cart!
- In March, Adjunct and Contract Counselors from General Counseling, EOPS, DSPS, and STAR Trio participated in the Myers Briggs Type Indicator four-day certification. Twenty-three new Counselors on campus are now certified in the MBTI.
- On March 2nd, Mesa College DSPS hosted our colleagues from Miramar and City College for a District DSPS Colloquium. Members of each campus shared best practices and innovations related to serving our students well.

- Borderless Scholars and the RISE (Rising Immigrant Scholars for Education) Club sponsored *A Week In Our Shoes* during the first week of March. This event offered a series of workshops that provided information regarding the undocumented student experience to our campus community.
- FAST Scholars has been selected by the John Burton foundation as the recipient of textbook funding for former foster youth planning to attend summer school.
- Mesa hosted the first ever regional Hispanic Serving Institution director's meeting. Eighteen persons attended from Mesa, City, Palomar, Cuyamaca, Grossmont, Southwestern, Imperial Valley, and Mt. San Jacinto. The establishment of this network will strengthen regional HSI grant work and improve outcomes for all our students.
- Outreach completed Pre-Assessment workshops at our feeder high schools and served over 464 students. These students completed the Mesa College admissions application, online orientation and went through an Accuplacer workshop to be test-ready.
- To help with the stress of midterms and to offer a unique way to connect with students, the Peer Navigator program held "Game Day!," an event at which students could play Connect 4, Battleship, Uno, Jenga, Speed, Heads Up, and other card games and enjoy snacks, water, and a student-created music playlist. This event was made possible by ASG Departmental Funding Assistance!
- With the support of the Student Affairs Office, ten ASG students and one staff advisor traveled to Washington, DC, for the annual ASACC National Student Advocacy Conference and were in attendance there from March 11 to March 14. The entire group of student travelers capitalized on this opportunity by diving into the conference itself and meeting with their legislators.
- With the support of Student Affairs, Mesa College hosted two more Art of Inclusive Communication workshop sessions as part of its ongoing collaboration with the National Conflict Resolution Center.
- The Scholarship Committee is excited to present the 24th Annual Scholarship Awards Ceremony on the evening of Friday, April 28th, 2017 at the Hazard Center DoubleTree Hotel Ballroom. The No-Host Social Hour begins at 5:30pm and the ballroom doors open for dinner at 6:30pm.
- The Domestic Violence and Sexual Assault event drew well over 200 students; the Death Experience event drew over 500 students.
- The Transfer Center faculty leadership represented Region X at a statewide meeting in Sacramento.
- The Veterans Breakfast Social raised over \$1,200 for the Veterans Emergency Fund.
- Veterans is now working with authors from So Say We All to come and speak about their stories of transitions from the military to civilian world.
- In collaboration with the District, Student Services hosted two Immigration Workshops providing a general overview of immigration issues, including AB 540 and DACA Status of executive orders and what it means to Community College students.

Innovations & Data

- In the month of March, the Evaluations Office processed over 400 petitions and the Career Center helped 111 students.
- At The Stand in March, 170 students completed a total of 682 individual transactions; 104 students used The Stand for the first time; a total of 2498 points were used; and a total of 75 clothing items were selected by students.
- During the two years we've offered the Teaching Men of Color in Community College Online Training program free to our community, 176 participants have enrolled.

- Through HSI, 537 students were served in classroom tutoring sessions from March 1st - March 24th.
- Mesa's Multiple Measures Assessment Program (MMAP) Pilot was rolled out to students at Madison High School. The MMAP pilot utilizes an online placement assistant where students are allowed to enter in their high school transcript data to generate a placement recommendation.
- The Assessment and Testing office continues to participate in the development and implementation of the Mesa MMAP Pilot and the Online Placement Assistant in collaboration with faculty, staff, administrators, IT, and the campus research associate.
- The Spring 2017 list of registered Student Clubs and Organization is 49, a record number. In accordance with the unprecedented growth of student groups and activities on campus over the last five years, the Inter-Club Council has been shifting some of its focus towards ensuring that the current mechanisms for supporting and enabling clubs at Mesa College are both effective and capable of accommodating a larger population of student groups than previously anticipated.
- To avoid requesting from students' tax documents already on file for 16-17, programmatic changes were tested in Financial Aid to roll over from 16-17 to 17-18.
- Kristy Carson has implemented MAAP Hot Spots and Adrienne Dines has implemented International Students Hot Spots.
- When appropriate, Student Conduct has been working closely with Mesa College's new Mental Health Coordinator, Michael Booth. In addition to holding all students accountable for their actions and behavior, this provides the appropriate resources to the student and leads to a holistic and collaborative approach to conduct.

Policies & Procedures

- Student Development is continuing to work collaboratively with SSSP, Student Equity, and Basic Skills under the leadership of VPSS Dr. Ashanti Hands in an effort to integrate these efforts.
- Suicide prevention campus policies and procedures are being discussed by the Mental Health team in Student Health Services.

Student Success Stories

- EOPS's Allondra Gonzalez will be pursuing a paid research internship in Maryland with NIH's NIDDK Diversity Summer Research Training Program (DSRTP).
- EOPS and CARE student Claudia Estes will participate in a paid research academy at UCSD through the San Diego Summer Training Academy for Research Success (STARS).
- FAST Scholar Daniela was accepted into SDSU and CSUSM.
- FAST Scholar Richard earned a 3.11 GPA and was awarded a scholarship.
- HSI's Victoria Green: Phi Theta Kappa (PTK) All-California Academic Team!
- HSI's Helena Almassy: 3CSN Tutor of the Year!
- SSE and EOPS student, Ana, has been homeless for four months, had just gotten the opportunity to start a new job as a cook's assistant, and was in need of good shoes. SSE initially provided the student with a food card and two single-day bus passes so that she could get to the Goodwill to look for a safe pair shoes to wear for her new job. She was then referred her to Monica Demcho in EOPS for continued support.
- Janet Langrehr is the recipient of the Veterans of Mesa Scholarship; Dylan Hardie is one of the recipients of the Szeto Scholarship.

Admissions

Employee Updates

Our new Student Services Assistant started in the Admissions Office on March 20th. We are very happy to have Elizabeth Jones as part of our team.

Events & Activities

Deyanira Preciado-Bayardo and Abi Lopez Rosario attended a New Professional's Workshop for International Student staff hosted by PIER (Professional International Educators Roundtable) which is the local roundtable group.

Assessment

Innovations & Data

Assessment & Testing continues to participate in the development and implementation of the Mesa MMAP Pilot and the Online Placement Assistant in collaboration with faculty, staff, administrators, IT, and the campus research associate. The pilot will allow students to enter high school transcript data (unweighted cumulative GPA, last class taken in English and math, and the grades received in those classes) to generate a placement recommendation. The pilot utilizes MMAP rules/guidelines from the state Chancellor's office and the student's transcript information to determine what level and classes a student is qualified to take, thereby bypassing the placement exams, or if the student will need to come in and take the placement exams after all.

Assessment & Testing has recently partnered with CRUISE in an effort to provide fresh, reliable data as the

Special Recognition

Kudos to Genevieve for innovative thinking in partnering with the Bookstore and procuring "My Lucky Test Pencils" for our students to encourage them before they start their placement exams.

Associated Student Government

Employee Updates

Applications are open now for Fall 17-18 student government positions! Please reach out to students and let them know!

Events & Activities

We are currently working on our carnival at the commons, student transfer workshop, staff, and a faculty, & administrator appreciation cart! Check our website www.sdmesaasg.com for more information and posters!

Special Recognition

Thank you to our newsletter editor, Emory Hingorani, whose hard work on our monthly newsletter was recognized by the Chancellor! Go Emory!

Career

Events & Activities

Career Center hosted -

- 2 Resume workshops
- 1 Job & Internship Search workshop, and
- 1 Interviewing Skills workshop.
- 5 individual employer rep visits.

The Career Center staff participated in the Student Services Fair.

Innovations & Data

The Career Center has 111 student contacts in the month of March.

Counseling

Employee Updates

General Counseling has added two new adjuncts to our team. Shawn Fawcett will be working out of the Transfer/Career Center and Melissa Rockey will be working in General Counseling.

Events & Activities

In March Adjunct and Contract Counselors from General Counseling, EOPS, DSPS, and STAR Trio participated in the Myers Briggs Type Indicator four-day certification. We now have 23 new Counselors on campus certified in the MBTI.

We are currently in preparation for the STRONG Interest Inventory Certification in April. We have 30 Counselors signed up to participate.

Special Recognition

The Veteran's Pancake Breakfast coordinated in part by Counseling's, Ramiro Hernandez was a huge success. They were able to raise approximately \$1,200 for the San Diego Mesa College Emergency Assistance Fund for Veterans. Of the money raised, over \$400 came through donations alone. That came out to about 160 people who purchased a breakfast/beverages. Despite the rain and the free lunches from another event, they were still able to get a good number of participants. The delivery service was very popular and effective as well.

DSPS

Events & Activities

On March 2nd, Mesa College DSPS hosted our colleagues from Miramar and City College for a District DSPS Colloquium. Members of each campus shared best practices and innovations related to serving our students well.

In March, two members of the DSPS team were able to attend the MBTI training offered by our colleagues in Counseling. Our counselors left feeling energized and engaged to do great work! Staff also attended the annual CSUN Assistive Technology Conference in San Diego, a Learning Ally webinar and numerous accreditation events and meetings with the visiting team.

Innovations & Data

For the month of March, there were 273 counseling appointments and 536 drop-ins. 420 exams were proctored and 115 students utilized the High Tech Center. Additionally, the HTC processed 32 alternate media requests and students accessed 120 hours of specialized tutoring in the HTC. We extended the open lab hours in the High Tech Center and tutoring hours for mid-terms, adding 11 additional hours per week and 93 students utilized the HTC during that time period.

Special Recognition

We want to recognize Erika Higginbotham and Laura Gorham for their efforts to identify innovative ways to provide student support.

EOPS/CARE

Employee Updates

New EOPS/Special Populations Counseling position has been posted.

Events & Activities

- Borderless Scholars and the RISE (Rising Immigrant Scholars for Education) Club sponsored A Week In Our Shoes during the first week of March. This event offered a series of workshops that provided information regarding the undocumented student experience to our campus community.
- EOPS counselors attended MBTI Training.
- CARE hosted a CARE Advisory Board Sub-Committee Meeting to discuss program outreach and growth and now offers weekly parenting groups.
- FAST Scholars has been selected by the John Burton foundation as the recipient of textbook funding for former foster youth planning to attend summer school.
- Sade Burrell, Lisa Naungayan, and Intern Marlee Compton, attended the CCCCCO Region X Foster Youth Liaison Meeting at Miramar College to discuss best practices, brainstorm and to help plan the hosting of next meeting/event.
- EOPS Student Club hosted a Pizza Party and conducted a survey to learn more about the types of activities and events that the membership would like to see.
- Stress Management workshop offered by LOFT was attended by Lisa and Nicole.
- Monica attended EOPS Technical Training in Sacramento

Innovations & Data

A student-needs survey was conducted at the end of the Fall 2016 semester to assess how to use EOPS direct student aid funds to best support students. The results of the data collected from 237 students is outlined below. Results show:

- Textbook vouchers are by far the most highly ranked financial support desired by students.

The majority (61%) of students spend between \$200 - \$400 in textbooks each semester and there is a close to 50% split between a preference for buying versus renting books (48% of students like to buy their books; 52% rent whenever possible). The results support the importance of the EOPS book service program and call for re-evaluating the amount of book aid provided to students. The department plans to have further discussion to see if the reallocation of funding from monetary grants to a higher book voucher is warranted. Also, the department will look at alternatives for supporting the acquisition of required textbooks.

Text book spending:

- Over \$500 - 12%
- \$400 - \$500 - 18%
- \$300 - \$400 - 34%
- \$200 - \$300 - 27%
- \$100 - \$200 - 9%

Outside of the campus bookstore, where do [students] buy/rent textbooks?

Amazon - 59%

Chegg - 13%

Barnes & Noble - 6%

Other - 22%

Financial assistance ranked from most important to least important:

1. Book Voucher - 30%

2. Parking Permit - 13%

3. Gas Card - 12%

4. Gift Card for School Supplies - 11%

5. Grocery Gift Card 10%

6. Meal Card 9%

7. Copy Card 8%

Student Success Stories

Two EOPS students received highly sought after summer internships: Allondra Gonzalez will be pursuing a paid research internship in Maryland with NIH's NIDDK Diversity Summer Research Training Program (DSRTP). Claudia Estes, an EOPS/CARE student, will also participate in a paid research academy at UCSD through the San Diego Summer Training Academy for Research Success (STARS). FAST Scholar Daniela was accepted into SDSU and CSUSM, she chose CSUSM Guardian Scholars program which offers housing to Former Foster Youth. FAST Scholar Richard earned a 3.11 GPA and was awarded a scholarship.

Evaluations

Events & Activities

Invitations to participate in Commencement have gone out to Summer 2016 and Fall 2016 graduates. We will be sending Spring 2017 graduates their invitations in mid-April.

Innovations and Data

In the month of March, the Evaluations Office has processed over 400 petitions.

Financial Aid

Employee Updates

Several employees participated in the immigration workshops

Innovation & Data

To avoid requesting from students' tax documents already on file for 16-17, programmatic changes were tested to roll over from 16-17 to 17-18.

Policies & Procedures

Policies and procedures will change to accommodate regulatory changes in the verification process for the year 17-18.

HSI/Title V

Events & Activities

Campus Connexiones' monthly speaker was Communication Studies instructor Maria-Jose Zeldon. Students to learned about her unique journey from Costa Rica to Mesa. Mesa hosted the first ever regional Hispanic Serving Institution director's meeting. 18 persons attended from Mesa, City, Palomar, Cuyamaca, Grossmont, Southwestern, Imperial Valley, and Mt. San Jacinto. The establishment of this network will strengthen regional HSI grant work and improve outcomes for all our students.

Innovations & Data

537 students were served in classroom tutoring sessions from March 1st - March 24th.

Student Success Stories

We're very proud of our Classroom Tutors' success this month:

- Victoria Green: Phi Theta Kappa (PTK) All-California Academic Team!
- Helena Almassy: 3CSN Tutor of the Year!

Outreach & Community Relations

Employee Updates

Vanndaro "Van" Chhum (re)joined our Outreach team on March 3 as our new Student Services Assistant. Van previously served as a Student Ambassador for two years as he worked towards his Associate's degrees and transfer. We are delighted to have him back on our team in his new role.

Events & Activities

The Outreach Information Nights have been well received, we've had a number of parents and students join us at our Spring sessions from schools all over San Diego including: La Jolla High School, High Tech High School, The Learning Choice Academy, Madison High School, Mission Bay, Twain High School, and Continuing Education. We've been grateful to have the support of our Dean of Student Affairs, Vicki Miller, who has provided attendees with a warm welcome and to the following Student Services Departments for providing attendees with overviews: Financial Aid, Transfer, EOPS, Cruise and DSPS. We also include the student perspective, our Mesa College ambassadors give attendees a brief bio and answer student centered questions.

We completed our Pre-Assessment workshops at our feeder high schools and served over 464 students. These students completed the Mesa College admissions application, online orientation and went through an Accuplacer workshop to be test ready. The participating schools were Clairemont High, Madison High, High Tech High, and Mission Bay High. In exchange these students will be bussed to Mesa College to test in April.

Student Success Stories

Outreach would like to congratulate Ms. Brittani Kaigler, one of our Outreach Student Ambassadors on her admission to Temple University! She will start in Fall 2017 as a Communication and Media major. Temple's motto is "Perseverance Conquers," Brittani exemplifies this in a number of ways. Brittani is the first in her family to go to college and, as she walks during Commencement this year, it will be the first time she will walk in a graduation ceremony ever. She has overcome many obstacles to get to this place in her academic journey and demonstrates that hard work and dedication pays off in the end. She is a dedicated student and has invested two years helping students transition from Madison High and Mission Bay High to Mesa College. She will be relocating to Philadelphia this Summer. We wish Brittani continued success as she becomes an "Owl," in the Fall.

Special Recognition

Special acknowledgement to Joshua Quiroz and Tommy Bonds, Student Ambassadors, for taking an active role in the college's Accreditation process. They met with members of the Accrediting team and provided them with their perspective on student experiences at Mesa College.

Peer Navigators/Summer CRUISE

Employee Updates

Our team of Peer Navigators remain the same. No new additions or resignations.

Events & Activities

The Peer Navigator program held two workshops focusing on what to expect after a student transfers to a four-year. A Peer Navigator invited his sister to come and share her experience transferring. Student feedback revealed a strong appreciation for the Peer Navigator's efforts and the invitees' narrative. To help with the stress of midterms and to offer a unique way to connect with students, the Peer Navigator program held "Game Day!," an event where students could play Connect 4, Battleship, Uno, Jenga, Speed, Heads Up, and other card games. The event also had snacks, water, and a student created playlist for music. Game Day was well received and provided the PNs a great way to connect with their students and help release stress. This event was made possible by ASG Departmental Funding Assistance!

Innovations & Data

The center received a computer designated for student check-in to replace manual paper check-in. SARS tracking will help monitor students visiting and the relation to persistence, retention, and academic success.

Student Success Stories

Two students who have been commuting from Los Angeles were able to find housing thanks to the support of their PNs. The students expressed interest in attending Mesa and were commuting from LA two to three times a week. They were transitioning but the move took a little longer than expected. However, they are now local and focused on finishing the semester strong.

Policies & Procedures

The Peer Navigator manual is being updated in time for the new cohort. Summer CRUISE will be different this year as a result of participant and staff feedback.

Special Recognition

Daniel has been very proactive following up with the program and addressing any tech issues we may have. In addition, he has been supportive allocating new resources to use in future presentations.

STAR TRIO

Employee Updates

- Marichu Magana & Brandon Williams received training and are MBTI certified.
- Marichu went to Washington, DC to advocate for support for continued funding of TRIO programs.
- Brandon, Petra, and 3 STAR students attended the Accreditation Exit Meeting.

Events & Activities

- STAR students are fund raising for scholarships and made salt scrubs and collected items for silent auction baskets.

Student Success Stories

Exciting time of year -- students are receiving word of their acceptance to four-year institutions.

Policies & Procedures

We are working on developing the assessment for our PLOs.

Student Affairs

Employee Updates

We are the same collaborative team! We continue to serve our students, encouraging in and out of the classroom learning.

Events & Activities

Spring 2017 Clubs (*NEW RECORD!*)

Approval of the Club List for the Spring 2017 carries a rather special revelation: Mesa College has beaten its previous record for the number of student clubs and organizations registered at one time! Mesa College has, in the past, been recognized for the diversity and robustness of its campus life by the Accrediting Commission for Community and Junior Colleges. Our previous high-score was 47 registered student groups in the Spring 2015 semester, which our current list tops by two additional clubs, for a total of 49 clubs and organizations. This total does include the Associated Student Government and the Inter-Club Council. In accordance with the unprecedented growth of student groups and activities on campus over the last five years, the ICC has also been shifting some of its focus towards ensuring that the current mechanisms for supporting and enabling clubs at Mesa College are both effective and capable of accommodating a larger population of student groups than previously anticipated.

Travel to DC

Ten students and one staff advisor traveled to Washington, DC, for the annual ASACC National Student Advocacy Conference and were in attendance there from March 11 to March 14. The entire group of student travelers capitalized on this opportunity by diving into the conference itself and meeting with their legislators. Indeed, the group worked double-time on Monday to meet all of their appointments, as well as with any other Congressman or Representative they could reach, when the approaching storm (dubbed Winter Storm Stella) threatened to close down the government on Tuesday. Thankfully, despite the severity of the storm forcing the cancellation of as many as 1500 flights in the North-Eastern United States, the Mesa College contingent was able to return safely and on-time. Furthermore, it was abundantly clear that Mesa College's students maintained a demeanor of professionalism and dedication to advocacy that was far beyond the level of other student groups in attendance. Overall, this was a highly successful trip given the adverse weather conditions and the fact that the conference hotel was considerably farther from the capital buildings than previously.

ICC Updates

The focus of the Inter-Club Council this semester has been to ensure that our policies and procedures are being communicated effectively to the growing number of student clubs and organizations that register and operate on campus. Several major processes affecting student groups have changed within the last year, such as the room reservation process, determining appropriate publicity materials and how the District regards off-campus activities. The ICC also held elections in March to fill the vacant positions of Secretary, Treasurer and Webmaster on the Executive Board. Finally, the ICC conducted a workshop on Friday, March 24, for the officers of student clubs that provided training and assistance with Secretarial and Treasurer processes, as well as the documents and supplemental information that is required for them. This workshop took the place of a regular ICC meeting and was remarkably well-attended, though feedback from the student leaders that were present has indicated several areas of the presentation that are in clear need of improvement. This feedback is already being

incorporated into future plans to ensure that the ICC offers the most complete and accurate guidance possible to student groups at Mesa College.

NCRC Workshops

Mesa College hosted two more Art of Inclusive Communication workshop sessions as part of an ongoing collaboration with the National Conflict Resolution Center. These particular sessions were geared towards faculty and staff rather than students or administrators. The session on Tuesday, March 14, was attended by 13 individuals and the session on Wednesday, March 22, was attended by 16 individuals; this provides a combined total of 29 attendees for the NCRC workshops held in March of 2017. Feedback for these workshops has been generally positive; faculty and staff alike responded that after the workshop they felt better prepared to deal with contentious situations both inside and outside of the workplace.

M&M Work Group

Kathy Fennessey and Claudia Perkins members of the Student Services M&M (Motivation & Morale) Work Group, volunteered and participated in the March 14th Pi π Day Pie Contest. The event was a huge success with good participation

Accreditation

Victoria Kerba Miller, Claudia Perkins and Kathy Fennessey were all interviewed by visiting Accreditation Teams. In addition, our Students met with the teams and shared their Mesa experience.

Commencement

Victoria Kerba Miller chaired a Commencement Committee Meeting where members discussed and planned for our May 20th Commencement Ceremony. Student Speaker applications are available now.

Scholarship Awards

March came in like a lion with over 98 scholarship opportunities beginning the review process. The Dean of Student Affairs chaired the Scholarship Committee Meeting where several changes to our April 28th Scholarship Awards Ceremony Program were discussed, debated and decided upon. Interviews of past scholarship recipients were recorded for a video presentation being shown during our ceremony and photos are being collected for a very special photo montage of loved ones remembered through memorial scholarships. The Dean of Student Affairs has also put out the request for the donation of gift baskets to be awarded at the scholarship awards ceremony through opportunity drawings. March went out like a lion too!!!

Scholarship Awards Ceremony April 28th

This is a time in which we will recognize our student recipients for their outstanding achievements. We have a great evening planned. This recognition celebration will include dinner, dancing, extravagant opportunity drawings, fun and even more!! New this year is the Meet and Mingle Donor and Recipient social hour in which the donors and recipients will walk the celebrity blue carpet for a photo opp!

Innovations & Data

When appropriate, Student Conduct has been working closely with Mesa College's new Mental Health Coordinator, Michael Booth. In addition, to holding all students accountable for their actions and behavior, providing the appropriate resources to the student, leads to a holistic and collaborative approach to conduct.

Student Success Stories

Our students are receiving their acceptance letters and we are so excited to hear where they are headed.

Special Recognition

Kathy Fennessey for her exceptional coordination of the Scholarship Awards Ceremony. Kathy is creative, dedicated, organized, and so thorough. She exudes excellence in her work. Regardless how busy, how hectic or chaotic things may be in the office, she always takes the time to stop what she is doing to take care of students and staff. She never makes anyone feel as though they are interrupting her work or disrupting her day! Not Kathy! She welcomes everyone and cares for them with such kindness.

Student Development

Employee Updates

Counseling has hired new adjunct faculty: Shawn Fawcett and Melissa Rockey. In addition, Rechelle Mojica has been hired to help teach Personal Growth online for general counseling.

Events & Activities

Kudos to Ramiro Hernandez, Tonya Whitfield and the Culinary Arts Department, Jordan Agricola, Janet Langreher, Dylan Hardie, Victor, and all of the Student Veterans Organization members for a successful pancake breakfast. Thanks also to the awesome flyer from the Communications Office (Neeko), Taj George from Administrative services, and both Claudia Estrada and Olivia Picolla for their support. Approximately \$1,200.00 was raised for the San Diego Mesa College Emergency Assistance Fund for Veterans. Over \$400 was donated.

Innovations & Data

- Kudos to Kristy Carson for implementing MAAP Hot Spots! (beginning week of 2/27)
- Kudos to Adrienne Dines for implementing International Students Hot Spots! (beginning 3/8)
- Congratulations to Miriam Pacheco for completing the Online Faculty Training Certification course through SDCCD Online Learning Pathways.

Policies & Procedures

Student Development is continuing to work collaboratively with SSSP, Student Equity, and Basic Skills under the leadership of VPSS Dr. Ashanti Hands in an effort to integrate these efforts.

Special Recognition

Thanks to everyone from Student Development who played a role with Accreditation, from writing and responding to reports and meeting with the team.

Thanks to Joel Arias, Daniel Stromwall, Genevieve Esguerra, Agustin Rivera, and all the peer navigators and other students who assisted with the Orientation Video Shoot. Joel and Daniel played important roles in getting schedules organized and working alongside Genevieve and Agustin to handle the casting call and schedules, and other necessary preparation.

Those who met with the accreditation team include Ivonne Alvarez, Cheri Sawyer, Kari Parker, Leroy Johnson, Chris Kalck, Laura Mathis, Ramiro Hernandez, Nick Demeo, Lupe Gonzalez, and Anthony Reuss.

Student Health Services

Events & Activities

- The Domestic Violence and Sexual Assault event drew well over 200 students. The Southwest Indian Health Center provided speakers on Domestic Violence, Sexual Assault and Human Trafficking. Rebecca Lee LMFT and Michelle Harris-Feller LMFT provided education and counseling at the event. A static display called "Silent Witnesses" tells stories of domestic violence and their outcome on wooden statues of women, children and pets.
- The Death Experience event drew over 500 students to witness a week-long static display of crashed cars along with stories and photos of alcohol fueled accidents. On event day, Callie Bright, Assistant District Attorney Prosecutor for drunk driving homicide cases provided graphic photos and real stories of the judicial side of drunk driving and homicide. Ms. Bright stated that she prosecuted seven cases of drunk drivers that caused death in a car accident last year. All seven cases resulted in jail time. Most were sentenced to 30 years to life. All the drunk drivers were between the ages of 19 and 22 years old. The ones who were sentenced for 30 years to life are not eligible for parole until after their 30 year sentence is completed. The San Diego Fire Department brought 2 Fire Trucks and proceeded to use the jaws of life to extricate victims of the crash. They provided a 2 hour demonstration which was fascinating to watch. Many spectators were aghast.
- Suzanne Khambata FNP attended the Communicable Diseases Symposium at the Health and Human Services Agency. Valuable information was presented for our college students. She also attended two sessions of the Immigration Education seminars presented by Ashanti Hands Ed D.
- Faculty provided excellent classroom presentations on Student Health Services, suicide prevention and communication.
- The "Comfort Cart" was out on campus this month providing classroom supplies, water and snacks to over 200 students.

Innovations & Data

- The work on the JED Foundation project for suicide prevention on campus is moving forward toward campus wide policy strengthening. The Mental Health Team will meet on April 6th to determine the next steps in the process.
- Laura Milligan FNP is designing a sexual education program for the prevention of sexually transmitted diseases. She is pulling together a stellar group of professionals for lectures and free testing. This first time event will be planned for Summer 2017.

Policies & Procedures

Suicide prevention campus policies and procedures are being discussed by the Mental Health team. Our goal is to consider how other campuses have addressed the issue of "suicide by means". We will be networking with the University of Washington and Kent State to look at best practices and research based information.

Special Recognition

Special recognition to Fredy Dominguez, Peer Educator, for his bravery and dedication to protect our country. Fredy is currently serving in the Navy in South Korea.

Student Success & Equity

Events & Activities

- The Stand worked with the Psychology Club on a clothing drive and with the Peer Navigators on a food drive.
- A Financial Literacy Speaker Series workshop was held on Tuesday, March 14th. Investment Advisor Paul Lim spoke on "Income Taxes Made Simple."
- SSE hosted the first Joint School Meeting w/ Student Development on March 10th.
- Larry Maxey presented to the football team, highlighting the importance of student success, building as a team, and preparing for life outside of sports.

Innovations & Data

The Stand

- 170 students completed a total of 682 individual transactions.
- 104 students used The Stand for the first time in March.
- A total of 2498 points were utilized (1678-1 point items, 248 – 2 point items, 108 – 3 point items).
- A total of 75 clothing items were given out.
- Reviewing the data collected from The Stand, SSE sent outreach emails that included community resources to over 40 students. We additionally asked them to come in to meet with us to see if we could connect them with additional campus support.

Direct Student Support from SSE

- 70 applications, 62 received support, a high number have been repeat students from Fall
- 59 have been assessed and oriented
- 45 have ed plans
- 7 students received supplies
- 7 received food prior to The Stand Opening
- \$6118.00 in assistance (\$4000 towards books, \$1575 in café cards, \$400 in print card, \$603.00 for bus passes(3 semester, 2 daily and 1 monthly pass)
- We have helped 2 students with Financial Aid Appeals. One is still in process the other was approved for independent status and received his financial aid

We are currently checking enrollment status and persistence information.

Highlight: We have a number of students who have received assistance in the past and still come back to check in with our department and let us know how they are doing. Met with the honors program to discuss student equity within the honors program. Will move forward with strategies to get more students of color involved with the honors program. Working with Monica Demcho and Sade Burrell to apply for a grant with the Angell foundation to support those of our students who are/were foster youth. A team has been formed to discuss and move forward on the integration plan of SSSP/SSE/BSI, we had our first meeting this month and will continue to meet in order to fully integrate these various initiatives.

Student Success Stories

Ana has been homeless for four months, had just gotten the opportunity to start a new job as a cook's assistant and was in need of good shoes. SSE initially provided the student with a food card and two single-day bus passes so that she could get to the Goodwill to look for a safe pair shoes to wear for her new job. She was then referred her to Monica Demcho in EOPS for support. After collaborating with Monica, SSE additionally purchased a month bus pass for the student. Ana emailed to thank the department and staff for all our help.

Special Recognition

Thank you to Sade Burrell and her Borderless Scholars team for hosting an informative and enlightening series of discussions.

Thank you to Howard Eskew for getting our financial literacy initiative (Now Financial Well-Being in Student Success) in high gear with a wonderful series of workshops that have been packed with students.

Transfer

Employee Updates

Shawn Fawcett, has been hired as a new adjunct

Events & Activities

Faculty leadership represented Region X at a statewide meeting in Sacramento.

Veterans & Records

Employee Updates

Veterans has completed the Breakfast Social, and is working with authors from So Say We All to come and speak about their stories of transitions from the military to civilian world. Partnering with Jennifer Derilo of English Department. Working on Inaugural Veterans Graduation Ceremony.

Events & Activities

Breakfast Social raised over \$1,200 for the Veterans Emergency Fund. Veterans of Mesa Scholarship recipient was selected.

Student Success Stories

Janet Langrehr is the recipient of the Veterans of Mesa Scholarship; Dylan Hardie is one of the recipients of the Szeto Scholarship

Special Recognition

Everyone involved that made the Breakfast Social a success.

Vice President Student Services

Employee Update

- VPSS Hands attended the California Community Colleges Chief Student Services Administrators Association Conference in Los Angeles, CA. The conference theme was Integration through Action.
- Daniel has worked with FYE, Student Affairs (conduct and clubs), and Outreach to improve website navigation\layout\content; with the Office of Communications to coordinate the filming of various student leaders who will serve as video presenters in the new online orientation; and with Johanna and The Stand staff to continue to optimize the checkout process for students. We are now able to send email receipts to students so they may more accurately track their point usage.
- Daniel, along with the MMAP team and Joel Arias, are wrapping up work on the pilot MMAP placement assistant tool that will be used with local high schools in March.
- Daniel and Trina will be participating in the Mesa Journeys team.

Events & Activities

- In collaboration with the District, Student Services hosted two Immigration Workshops providing a general overview of immigration issues, including AB 540 and DACA Status of executive orders and what it means to Community College students.
- Hosted an Outcomes Assessment Training for Student Services conducted by Kris Clark and Charlie Lieu.

Innovations & Data

The Stand

The Stand has provided over 1000 food service transactions and more than 40 clothing transactions since the Grand Opening.

Mesa's Multiple Measures Assessment Program (MMAP) Pilot

Mesa's Multiple Measures Assessment Program (MMAP) Pilot was rolled out to students at Madison High School. The MMAP pilot utilizes an online placement assistant where students are allowed to enter in their high school transcript data to generate a placement recommendation.

Teaching Men of Color

Fall 2016 concluded Mesa College's two-year offering of the Teaching Men of Color in Community College Online Training program, free of charge, to our community.

Enrollment Summary

- Enrolled: 176
- Completed: 97
- In-Progress: 79

Pre- and Post-Assessment Results

Pre and post assessment results measured the following 8 constructs that are highlighted during the training: collaborative learning, personal relationships, validation, challenge, culturally relevant teaching,

empowerment, intrusiveness, and performance monitoring. Participants ranked the importance of each area before completing the training and again after receiving their certificate of completion. Below is a summary of the results form participants at Mesa College. Validation and challenge saw no statistically significant differences. All of the remaining areas saw statistically significant improvements in the value participants placed in those areas. Note that empowerment and intrusiveness were measured on inverse scales; therefore lower scores indicated a higher value placed on that construct.

VARIABLE	MEAN PRE	MEAN POST	MEAN CHANGE	SIG -1 tail
COLLABORATIVE LEARNING	20.16	22.00	+1.84	.000
PERSONAL RELATIONSHIPS	32.59	34.31	+1.72	.000
VALIDATION	-	-	-	-
CHALLENGE	-	-	-	-
CULTURALLY RELEVANT TEACHING	43.34	45.53	+2.19	.039
EMPOWERMENT*	7.31	6.47	-.84	.095
INTRUSIVENESS*	10.76	8.55	-2.22	.009
PERFORMANCE MONITORING	29.78	33.21	+3.43	.020

*Inverse Scale; Lower scores indicate improvement

Student Success Stories

The student leaders who participated in the new orientation filming abundantly demonstrated their commitment to Mesa and their appreciation for the opportunities that Mesa has helped afford them.

Policies & Procedures

Throughout the District, single-occupancy restrooms now display signage indicating the restroom is “all-gender.” The purpose is to ensure that no student is subject to discrimination based on his/her gender, gender identity, or gender expression.

Special Recognition

Special thanks to -

- The entire Student Services Team for their participation in this year’s Accreditation Site visit!
- To Courtney Lee, Pahua Vang, and Victoria Miller for helping to showcase The Stand at this year’s President’s Community Breakfast
- The student leaders who participated in the online orientation, who deserve ample recognition for their willingness to sacrifice their own time and be in front of a camera so that they may contribute to the future of Mesa.
- And to the MMAP Planning Team for months of work leading to the implementation of our new pilot: Chris Sullivan; Ailene Crakes; Alanna Milner; Andy MacNeill; Daniel Stromwall; Genevieve Esguerra; Gina Abbiate; Joel Arias; Joshua Taylor; Tracey Walker; Wendy Smith; Karla Trutna, Susan Topham, and Ashanti Hands