



Student Services Monthly Updates are designed to tell our story of providing pathways that inspire, engage and empower our diverse students to learn and succeed. These updates also track our support of Mesa's journey of becoming the leading college of equity and excellence. We encourage you to review our highlights and dig deeper into departmental updates to learn about new employees, innovations, data, events/activities, student success stories, special recognitions and new Policies & Procedures impacting the way we serve students. Thanks to our incredible Student Services Team for their tireless efforts in creating the conditions that matter for our students to succeed.

- Ashanti Hands, Vice President, Student Services

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Monthly Update Highlights

Employee Updates

- The Peer Navigator program welcomed nine new students to join the team! Our team is very proud of their work and look forward to mentoring their students.
- Pavel Consuegra joined the Career team as the new Internship Coordinator.
- Ron Dewse completed his pro rata assignment in Counseling, completing 49 years with the SDCCD.
- Steven Salter resigned as our DSPS Coordinator to take a position at Palomar College. Erika Higginbotham is serving as acting DSPS Coordinator.
- Monica Demcho accepted the EOPS Faculty Coordinator position at Miramar College. Karen Geida is now the acting EOPS Coordinator.
- Natosha Susoeff, Financial Aid Student Assistance Technician, accepted the District Student Services position of Business System Analyst for the Campus Solutions Financial Aid module effective 7/1/18.
- Financial Aid welcomed Lillian Jensen, new NANCE as part the office staff.
- Outreach conducted interviews for the new Student Ambassador team in June and offered positions to nine students.
- STAR TRIO welcomes its new tutor, Shahrzad Ashtari.
- Gity in Transfer/Career/Evaluations (TCE) was hired away to an HIM position with the county of San Diego. We wish her well and miss her!
- TCE welcomes two adjuncts, Becky Contreras and Mary Eden.

Events & Activities

- The International Orientation began the week of July 30th and welcomed 59 students.
- The Borderless Scholars welcome back event is scheduled for the 1st week of September.
- The Formerly Incarcerated Student Club is in progress and will resume meetings in August.
- The Evaluations Office is currently helping to prepare for our annual Open House for incoming and current Mesa students.
- Outreach conducted 63 individual tours in June and July to 247 prospective students. Students were given information regarding their specific areas of interest while Student Ambassadors highlighted our support programs, academic programs, and the wide variety of services available to Mesa College students.
- Student Affairs served a vital role in the SDCCD entry in the annual San Diego Pride Parade by organizing the efforts of the planning committee and, more specifically, coordinating the Mesa College resources devoted to the event.
- The San Diego Student Conduct Officer meeting brought conduct officers to Mesa College from different community colleges, as well as private and public institutions, to share campus updates, conduct conference debriefs, and discuss important topics affecting each campus. Its purpose was to gain information on Best Practices, student trends and to share any helpful resources and experiences that can better support conduct officers in their conduct efforts at their campuses. The meeting also focused on recent conduct conferences to highlight new initiatives, national discussion topics, and professional development resources.
- During the hot weather Student Health Services provided a "Cooling Station" for 4 days where students could obtain ice water, ice and cool packs. The department hosted an informational pamphlet on preventing dehydration and listed the addresses and hours of all of the "Cool Zones" in San Diego City and County.
- On behalf of the college, VP Hands chaired our first official Mesa Pathway's Committee (MPC) Meeting in June and monthly MPC Summer Workgroup meetings to lay the foundation for the 2018-19 school year.

Innovations & Data

- July 17 marked the one year anniversary of offering the Placement Assistant to students. Over 3000 students have been placed using this tool.
- To better capture student responses, pre and post surveys were embedded into a CRUISE activity.
- A training curriculum for the Career Ambassador Program (CAP) was developed and facilitated by our Career Counselors, Internship Coordinator, and Project Assistant which covers topics and activities ranging from "Introduction to Career Coaching" to "Leveraging Your Skills in a Tough Job Market" and "Multicultural Diversity in the Workplace," in addition to peer-to-peer resume building strategies and techniques. Career Ambassadors participated in a total of 71 hours of career & professional development trainings during the last two months.
- In June and July, Counselors worked with 5,214 students during appointments and walk-ins.
- The EOPS/CARE application is now fully on-line.
- The Promise Program Processed and tracked nearly 1,100 potential Promise students for 18-19. The final cohort for 18-19 will be finalized in mid-August.
- The School of Student Development submitted a Request for Application (RFA) for the California Community Colleges Veterans Resource Center Grant Program. These one-time grant funds are designed

to enable colleges to establish and/or expand on campus Veterans Resource Centers to provide support services for students who are current or former members of the Armed Forces of the United States.

- So far this summer, The Stand has provided services to 142 unique student IDs for a total of 458 transactions. The Stand provided students with a total of 1,471 items of food.
- TCE received a Humanities Institute Grant for a Majors Fair and hopes to partner with work-based learning to organize the event.
- The Transfer Center was able to get transfer figures from CSU SM. We had about 70 students successfully transfer.
- Veterans is working collaboratively to develop a Veterans Internship Program that will start this year.

Policies & Procedures

- With the Financial Aid component of Campus Solutions going live, the Admissions Office has seen an increase of students updating their student record with their name, SSN, date of birth and high school graduation status as part of the requirement that all records match.
- Since CS implementation, Financial Aid has had to create new policies and procedures to adjust to the new system limitation and enhancements. The new system brings great functionalities along with some procedural changes.
- The 2018-2019 Academic Review Committee dates have been set and can be found here: <http://www.sdmesa.edu/student-services/evaluations/academic-review-committee/>

Student Success Stories

- Mesa College student and Career Peer Ambassador, Malik Shabazz, is currently in the process of developing a workshop on “Understanding Gender Identity and Expression” to be presented at the Learning Opportunities For Transformation (LOFT) in October 2018. Malik is very passionate about racial and gender identity, and is an advocate for mental health.
- Spring 2018 degrees and certificates have been posted, and graduates are currently receiving their degrees and certificates in the mail. Congrats Olympians!
- There are many success stories of things done by Financial Aid staff to help students navigate, understand and view their information on the Financial Aid portal.

Admissions

Employee Updates

Ivonne Alvarez, Cesar Gaxiola and Karina Sandoval continue to work on the Campus Solutions implementation team.

Events & Activities

The International Orientation began the week of July 30th and welcomed 59 students.

Innovations & Data

In June 748 students were assisted with Residency, International, Allied Health and challenge tests in person; 3,620 phone calls handled and 244 forms processed. For July we assisted 1,157 students with Residency, International, Allied Health and challenge tests in person; 4,187 phone calls handled and 163 forms processed.

Policies & Procedures

With the Financial Aid component of Campus Solutions going live, the Admissions Office has seen an increase of students updating their student record with their name, SSN, date of birth and high school graduation status as part of the requirement that all records match.

Assessment

Innovations & Data

June:

- Placement Assistant - 788
- ESOL - 6
- Orientation - 549
- Scores - 16
- Total Students - 823

July:

- Placement Assistant - 1065
- ESOL - 21
- Orientation - 721
- Scores - 15
- Total Students – 1230

Placement Assistant Data

- July 30: Assessed 44 International students using the Placement Assistant (PA).
- July 17 marked the one year anniversary of offering the PA to students. Over 3000 students have been placed using this tool.
- In June, 94 students have utilized the Pop-Up Counseling option in the Assessment office. Since June 11, first-time college students are able to meet with a counselor and receive their abbreviated education plan the same day as their assessment.
- A remote testing option has been available to students out of the area using the ZOOM application. Students complete the Placement Assistant while face-timing with a staff member. 27 students have taken advantage of this option in June and July
- In May, questions were added to see how students felt about their placement via the PA (correct, low or high). Overwhelmingly, students feel that their placement is correct (79% for math and 87% for English). The data below reflects data from May-July.

Math:

- Correct - 1532 responses - 79%
- Low - 249 responses - 13%
- High - 153 responses - 8%
- Total responses - 1934

English:

- Correct - 1719 responses - 87%
- Low - 207 responses - 10%
- High - 59 responses - 3%

AVANZA Student Engagement Center, Peer Navigator, and CRUISE Programs

Employee Updates

The Peer Navigator program welcomed nine new students to join the team! Our team is very proud of their work and look forward to mentoring their students.

Events & Activities

July - August:

Four weeks of Summer CRUISE. Each session supported an average of 150 – 180 new, first-year students. The collaboration with the Promise program has been successful and is reflected with our increased numbers.

Innovations & Data

To better capture student responses, pre and post surveys were embedded into a CRUISE activity. During our CRUISE welcome and Meet and Greet, students are asked to complete the pre and post (respectively) surveys. The new angle has seen our responses greatly increase. The data will be reviewed and used to make any changes for CRUISE.

Student Success Stories

The following is from a CRUISEr who sent an email to our English faculty:

The way in which you educated my class on the impact of language manipulation in society truly moved me. All of the advice you gave us truly moved me, especially when you spoke about how you made the decision at a young age to never earn money by using your body for labour when you could use your mind.

At the end of the classes deeply emotional conversation on the ways in which words can be used for evil, tears came to my eyes. I now feel extremely confident in my decision to go to community college at such a young age when my GPA and ACT scores could have gotten me into a solid four year university come Fall 2019. I have also decided to apply to become a writing tutor at Mesa, as I want to get a head start in using my brain to acquire an income.

Policies & Procedures

Ongoing. Stay tuned...

Special Recognition

The Peer Navigator team. They are a remarkable bunch. The team faced situations that required them to make immediate decisions, calculated moves, and demonstrate professionalism. Unwavering, the Peer Navigators welcomed over 600 students during the four weeks of CRUISE!

CalWORKs

Events & Activities

CalWORKs has moved to a new space: I4-410!

Career

Employee Updates

Pavel Consuegra joined our team as the new Internship Coordinator!

Events & Activities

Peer-to-Peer Resume Building Tent - July 23 & July 30, Mesa Commons, 12:30pm-2:30pm

Peer-to-Peer Resume Building Tent is an ongoing summer resume tent event on Mondays to prepare Mesa students for the Fall job/internship search. The Career Peer Ambassadors, a team of dedicated, knowledgeable, and friendly ambassadors representing the Career Center, provides on-the-spot peer-to-peer resume building assistance. They are also trained to help students start a resume if they do not currently have one. The Stand joins us to provide free professional clothing to students. They will be hosting 2 more resume building tent events in August and are excited to share job search techniques and strategies, as well as other career readiness resources.

Innovations & Data

Career Ambassador Program:

- A training curriculum for the Career Ambassador Program (CAP) was developed and facilitated by our Career Counselors, Internship Coordinator, and Project Assistant which covers topics and activities ranging from “Introduction to Career Coaching” to “Leveraging Your Skills in a Tough Job Market” and “Multicultural Diversity in the Workplace,” in addition to peer-to-peer resume building strategies and techniques.
- Career Ambassadors participated in a total of 71 hours of career & professional development trainings during the last two months.
- In early July, they began offering 28 hours per week for Summer walk-in peer-to-peer resume building at the Career Center, and have hosted 2 on-the-spot peer-to-peer resume building tent events at the Mesa Commons.
- The Career Ambassadors engaged with 34 students seeking resume help, and many of whom positively expressed they plan to follow up with the Career Ambassadors on their resume revisions.
- Our survey results show that 86% of participants who completed a post-evaluation shared they “Strongly Agree” with the statement: “Based on my experience with the Career Peer Ambassadors, I would recommend their services to other students.”

Mesa “Job Network” New Employer Contacts for June/July:

- California Department of Corrections and Rehabilitation
- Cassida Corporation
- Cortland Partners
- Davidia Healthtech, LLC
- Empower UAV UAS, Inc.
- Ignite Now Media
- In Home Supportive Services (IHSS)
- Kabul West Restaurant
- National Testing Network
- Ssal Chicken SD
- Sunny Days of California, Inc
- UCSD Center for Community Health

Student Success Stories

Mesa College student and Career Peer Ambassador, Malik Shabazz, is currently in the process of developing a workshop on “Understanding Gender Identity and Expression” to be presented at the Learning Opportunities For Transformation (LOFT) in October 2018. Malik is very passionate about racial and gender identity, and is an advocate for mental health. They were beyond grateful to be given the platform to share their knowledge and their experiences through facilitating activities, an interactive lecture, and open discussion within our department’s office. With the support from our staff and assistance from Counselor, Raquel Sojourner, M.A. and Professional Learning Coordinator, Janue Johnson-Seaton, Ph.D., Malik will have the opportunity to share their knowledge and personal narrative with the rest of the Mesa College community who are interested in learning more about the topic of gender identity and expression.

Special Recognition

Thank you to Agustin Rivera, Jr. and the Peer Navigators from the Peer Navigator & CRUISE Programs for collaborating with our Career Ambassador Program student training, and inviting our team to meet over 350 Summer CRUISE students at the Financial Literacy Workshops, and Meet & Greet events.

Counseling

Events & Activities

Counselors assisted our Summer CRUISE effort with great success.

Innovations & Data

- Drop-in: 4,422
- Appointments: 1,037
- Totals: 5, 214.

Student Success Stories

- Kirsten received a wonderful letter from a student thanking her.
- Appeals are getting approved due to the Transfer Center's assistance.

Policies & Procedures

Counseling and Assessment partnered on Pop Up Counseling.

Special Recognition

Ron Dewse's last day after 49 years with the SDCCD! :(

DSPS

Employee Updates

Steven Salter resigned to take a position at Palomar College. Erika Higginbotham is serving as DSPS Coordinator.

Events & Activities

- On Thursday June 28th, the annual DSPS Advisory meeting where there was a great turn-out of students, staff and community members.
- DSPS Counselors and support staff have been participating in summer CRUISE activities and workshops.

Innovations & Data

Our test proctoring center administered 132 exams for the month of July. Our DSPS High Tech center assisted 48 students who logged a total of 380 study hours and the DSPS staff processed 34 alternate media requests.

Special Recognition

We would like to welcome back Dawn Stoll who was on sabbatical during the spring 2018 semester.

EOPS/CARE

Employee Updates

Monica Demcho accepted the EOPS Faculty Coordinator position at Miramar College.

Events & Activities

- Several counselor participated in Summer CRUISE.
- Nellie Dougherty attended the Student Ambassador training.
- FAST Scholars will host its 3rd annual Welcome Back event on August 10, 2019. Foster youth who are not enrolled in the NEXT UP program will receive school supplies, textbook support, bus passes and academic counseling during the event.
- CAFYES funding will be used to support the state funded program NEXT UP. The program will serve a specific group of foster youth at San Diego Mesa College. The program coordinator is collaborating with San Diego City and San Diego Miramar College to provide the best quality of services and resources. The program is looking forward to serving its specialized population starting August 2019.
- Preparation and planning for new student orientations
- New SDICCCA intern, Clemente Ayala, will begin in the fall semester.
- Borderless Scholars welcome back event scheduled for the 1st week of September
- Formerly Incarcerated Student Club in progress and resuming meetings in August

Innovations & Data

EOPS/CARE application is now fully on-line

Special Recognition

All 3 of our SDICCCA interns from last year secured adjunct positions at Mesa and Miramar Colleges.

Evaluations

Employee Updates

The Evaluations department is currently in the process of hiring the Student Services Technician position. Currently, Olivia Picolla is providing support for the Student Services Technician vacant position and covering Evaluations with Deborah Salazar.

Events & Activities

The Evaluations Office is currently helping to prepare for our annual Open House for incoming and current Mesa students.

Innovations & Data

- The 2018 Participant and Non-participant Commencement survey was sent out to gather data on this year's Commencement Ceremony to ensure improvements are made for next year's ceremony!
- Evaluations is collaborating with Nick DeMeo in General Counseling to ensure all Allied Health students are on track to graduate.
- We have completed our "year in review graphic" and it is available on our website.

Student Success Stories

- Spring 2018 degrees and certificates have been posted, and graduates are currently receiving their degrees and certificates in the mail. Congrats Olympians!

Policies & Procedures

- The 2018-2019 Academic Review Committee dates have been set and can be found here: <http://www.sdmesa.edu/student-services/evaluations/academic-review-committee/>

Special Recognition

We would like to thank Kyung Ae from office of Institutional Effectiveness for helping us send our commencement survey.

Financial Aid

Employee Updates

- Natosha Susoeff, Student Assistance Technician, accepted the District Student Services position of Business System Analyst for the Campus Solutions Financial Aid module effective 7/1/18. Her position is now vacant and in the hiring process. Although working at a different location and level, Tosh will continue to work with us at a different level.
- On 6/15/18 we welcomed Lillian Jensen, new NANCE as part the office staff.
- All office staff continues to grow in adapting and learning the new system while still working with our legacy system SYGMA. This is a monumental task and of great significance given that Financial Aid along with Curriculum and the Student's Portal are the few modules "live" in CS. Kudos to all the FA staff!!!

Events & Activities

Summer has been busy with campus activities workshops collaborations, training sessions and testing. Examples of office participation on campus activities are: Classic Con, Fast Scholars, Peer Navigation, MSSC Retreat, the Summer Cruise Program Meet and Greet Activities. Staff also participated in CS system modifications testing for Return of Title IV (R2T4), Federal Work Study and Cal Grant Program.

Innovation & Data

In the midst of learning a new system, the office staff managed to disburse \$823,517 in financial aid funds directly to our students' hands.

Student Success Stories

There are many success stories of things done by staff to help students navigate, understand and view their information on the portal. There are two things that come to mind: 1) Sade's reaching out to Kesia identified a problem with misidentifying former foster youth as not eligible for the CCPG due to lack of progress, the problem as resolved in less than 24 hours and 2) The new system brings great functionalities along with some procedural changes, the information on CCPG eligibility and how and when it would display to Student Accounting, the staff took it to heart to post the CCPG C for students with a valid Dreamer application.

Policies & Procedures

- SAP Policy - Evaluation is based on the individual student's program of study (we still have a few wrinkles to iron out). We will be in compliance at the time of identifying who is disqualified from receiving aid. Students in certificate programs will no longer have up to 90 units attempted to complete their certificates while students in high unit majors will reflect the true 150% of units as maximum before disqualification.
- Since CS implementation, we had to create new policies and procedures to adjust to the new system limitation and enhancements.

Special Recognition

Wow! This is a hard and yet so easy. The full Financial Aid Office staff as well as the Dean of Student Affairs staff have done above expectation during these difficult months of transition, the amount of hours worked to make sure students were left harmless all during peak time: Pilar (OMG), Sky, Cathy, Lupe, Kesia, Alma, Julie, Laura (awesome reconciling Pell Grant), Flor, Sky, Barbara, Manolis, Alex, Brianna, Travis and last but not least Lillian. Also Lili and Tosh for their hard work at ERP SIT as well managing office work helping with the Cal Grant and the DL loan respectively.

Outreach & Community Relations

Employee Updates

We conducted interviews for the new Student Ambassador team in June and offered positions to nine students. We can't wait for them to begin working with us the Fall!

Events & Activities

Outreach conducted 63 individual tours in June and July to 247 prospective students. Students were given information regarding their specific areas of interest while Student Ambassadors highlighted our support programs, academic programs, and the wide variety of services available to Mesa College students.

Outreach Student Ambassadors Nina Geissler and Jordan Nash provided a campus tour for Bay Front Charter School. There were 40 prospective seniors in attendance on this tour. Jordan and Nina show-cased all of the different departments, buildings, programs, and services to help assist students on being successful at Mesa College. They've provided information regarding the California Promise for those who will be first-time full-time students.

Innovation & Data

The Promise Program Processed and tracked nearly 1,100 potential Promise students for 18-19. The final cohort for 18-19 will be finalized in mid-August.

Special Recognition

We would like to give a special shout out to the folks who have helped us keep up with and track the influx of students trying to sign up for Promise this Summer. THANK YOU Miriam Pacheco, Jamie Arellano, Roxann Martinez for helping to track SSSP requirements, the PERG 120 requirement, and providing the much needed Counseling support at the Promise orientations. THANK YOU to Agustin Rivera for working with us to provide additional CRUISE sessions to accommodate our ever expanding Promise numbers, Alexi Balaguer for helping us track Promise CRUISE attendance, and the Peer Navigators for being such rockstars when it comes to keeping the students calm and updated on their Promise status and requirements. THANK YOU to Karla Trutna and Vanndaro Chhum, Nina Geissler, Jordan Nash, and Joshua Quiroz for stepping in and providing vital Promise support - from conducting presentations, for stepping in providing presentations, answering questions, making phone calls, and being awesome at getting the Promise students through the eligibility process. THANK YOU To Anthony Alfuate in Accounting for working so fast and making sure all eligible Promise students are receiving the Promise notations on their accounts so that they don't have to pay their course registration fees or Student Health Fee. And, last but not least, THANK YOU to Donnaly Atajar for being an amazing support to the coordinator and to the students, answering all the thousands of emails, and STILL making sure our Instagram is active. The Promise Program requires A LOT of work from departments and individuals across campus and we are so grateful for your help!

STAR TRIO

Employee Updates

We welcome our new tutor, Shahrzad Ashtari!

Events & Activities

- Hieu Huynh & Amalia Villagran attended Tutoring Retreat 6/29
- Qasmin Hussaini attended Suicide Prevention Class 7/11
- Thuan Le volunteer for food distribution the Farmer's Market 7/19
- Brandon Williams participated in Summer CRUISE on the following days:
 - July 10,2018 (Counseling Workshop)
 - July 12, 2018 (Meet & Greet)
 - July 26, 2018 (Meet & Greet)

Innovation & Data

Counseling Contacts *

- Orientation 5 *
- Drop-In 18 *
- Appointments 17 *

Other assistance:

- Financial Literacy 25
- Supplies Giveaway 22
- Student Lab Login 16

Student Affairs

Events & Activities

Pride Parade

Mesa College Student Affairs served a vital role in the SDCCD entry in the annual San Diego Pride Parade by organizing the efforts of the planning committee and, more specifically, coordinating the Mesa College resources devoted to the event. The day of the event was festive, and the SDCCD contingent of over 200 marchers garnered a very warm reception. The Chancellor's Office has released a video to commemorate the event, hosted on Youtube under the San Diego Community College District channel, which captures just a small amount of the positive energy gathered at the Parade.

Summer C

Student Affairs staff participated in the Summer CRUISE program for new and prospective Mesa College students by presenting on Campus Life and Student Rights during the program's "Speed Dating" info sessions throughout the month of July.

FBI Threat Assessment Training for Higher Education Claudia Perkins attended the FBI Threat Assessment Training for Higher Education on Monday, July 30. The subjects covered by the training courses included the following: Crisis Response; Cyberbullying; Behavioral Indicators of Mental Illness; Identifying, Collecting and Analyzing Digital Evidence; and Active Shooter First Responders.

Student Conduct Collaborative Meeting

The San Diego Student Conduct Officer meeting brought conduct officers to Mesa College from different community colleges, as well as private and public institutions, to share campus updates, conduct conference debriefs, and discuss important topics affecting each campus. Its purpose was to gain information on Best Practices, student trends and to share any helpful resources and experiences that can better support conduct officers in their conduct efforts at their campuses. The meeting also focused on recent conduct conferences to highlight new initiatives, national discussion topics, and professional development resources.

M&M Committee

Student Affairs staff participated in the Ollie's Traveling Ice Cream Truck event presented by the M&M Committee. As expected, frozen sweets proved to be the perfect treat for a hot summer day. [want to add more, not sure what to say.]

Special Recognition

The Financial Aid team for managing the transition to PeopleSoft with care and professionalism. There have been several hiccups with the transition; however Financial Aid has taken the lead in providing support and guidance to our students (and staff). Thank you very much Team FA!

Student Development

Student Success Stories

The School of Student Development submitted a Request for Application (RFA) for the California Community Colleges Veterans Resource Center Grant Program. These one-time grant funds are designed to enable colleges to establish and/or expand on campus Veterans Resource Centers to provide support services for students who are current or former members of the Armed Forces of the United States.

Ailene Crakes, Dean of Student Development facilitated The Finish Line Game at the Classi Con. This Finish Line game provided participants with the opportunity to walk in several students' shoes as they navigate their journeys through college and explore the impact that institutional policies, procedures, and practices have on their success.

Christopher Nowell (SVO President), Leroy Johnson, Ramiro Hernandez, Jacqueline Collins, Frank Fernandez, Adrian Tanjuaquio, and Ailene Crakes visited the BKM Showroom on June 28, 2018 to look at furniture, brainstorm, and discuss ways to furnish Mesa's future Veterans Success Center.

Ailene Crakes and Leroy Johnson met with the Office of Communications to discuss the details of the "One Step Closer" campaign, a plan designed to support enrollment management at San Diego Mesa College.

Special Recognition

Thanks to Andrew Tanjuaquio for his tireless efforts by facilitating registration workshops twice per day in support of Counseling and SSSP Services.

Thanks to Counseling and Testing for working collaboratively to set up Pop-Up Counseling to ensure that there are services available to students after completing the Placement Assistant.

Shout out to Claudia Estrada and the Career Center Team for working alongside CTE and Strong Workforce Project to implement the Career Ambassadors Program. We are thrilled about the opportunity to be able to provide peer to peer mentoring and career services assistance to students.

Thanks to Ivonne Alvarez and Cheri Sawyer for their leadership in the Office of Admissions and for ensuring that all the students were taken care of during registration by ensuring that math prerequisites were met.

Many thanks to Ramiro Hernandez, Veterans Counselor for creating an internship program for Mesa' student veterans. Mesa's Veterans Internship Program is designed to provide veterans the benefit of gaining career-enhancing experiences while providing financial incentives toward successful completion of internship. In addition, the program is designed to establish a campus and community workgroup to identify particular needs to best prepare student veterans for an internship experience.

Thanks to Lawanda Foster for leading the certification efforts for Mesa's student veterans. This year's compliance visit was held in June 2018. The successful compliance visit allows San Diego Mesa College to continue offering education programs, apprenticeship, and on the job training, license and certification programs that support our student veterans.

Student Health Services

Employee Updates

Our Peer Educators and Office Receptionists have graduated and moved on to Universities to complete their degrees. Kayte has settled on New York State University for Health Information management, Fredy signed up for UC Riverside for Mechanical Engineering and Wendy will be at UC Irvine for Sociology. Kennedy entered National University for her Bachelor's in Nursing. We are very sad because they have been with us for several years and delighted to see them fly from our nurturing nest to their next adventure. Katy brought her brand new 2 month old baby for a final visit before leaving for New York. The baby is a bruiser and gorgeous. Kayte is one excited Mom!

Events & Activities

During the hot weather we provided a "Cooling Station" for 4 days where students could obtain ice water, ice and cool packs. We hosted an informational pamphlet on preventing dehydration and listed the addresses and hours of all of the "Cool Zones" in San Diego City and County.

Mark Malebranche presented at four of the CRUISE events meeting and educating 120 students. We have held Question, Persuade and Refer classes twice so far this summer with one more planned in August. The August QPR is supported by the LOFT and is for Staff and Faculty. Eva Parrill is the LOFT contact person and she is arranging the flex credit.

Innovations & Data

- We are gearing up for Welcome Week and the start of our American College Health Association survey.
- In June we served 219 students and in July 264 students.
- Active Minds will have a counselor assigned to their activities and club in Fall 2018.

Special Recognition

Special recognition goes to Kennedy Carrothers, front office receptionist, for completing her first rotation in Nursing school at National University and for always exuding sunshine and smiles to students no matter how tired she is! We admire you Kennedy!

Student Success & Equity

Events & Activities

June

- African American Achievement Summit
- First Summer Farmers Market

July

- Facilitated two workshops for CRUISE
- DSPS Planning Meeting

The CalWORKs Program has found a new permanent home in I4-410.

Innovations & Data

Direct Student Support

- 14 applications were received for the summer '18 semester.
- 11 students have received assistance.
- \$1429 in assistance has been given out
- \$175.00 is the largest single amount awarded.
- We sent out a survey to all previous students.
- We are working with IE to create some informative data information.
- We are currently seeing students on a referral basis for summer semester.

The Stand & Farmers Market

- So far this summer, The Stand has provided services to 142 unique student IDs for a total of 458 transactions
- We provided students with a total of 1,471 items of food
- We have increased the number of allowable point to 100.
- We currently have 8 students who have exceeded 50 points
- The Stand is currently only open Monday and Wednesdays, however we assist students who request service directly from our office on the other days
- The Stand Farmer's Market held two events over the summer. Each event served roughly 500 households.
- We provided 17,109 pounds of produce to the college campus during the summer semester.
- We are working on producing our year in review and annual report for the 17-18 academic year.

Transfer

Employee Updates

- Ashley Baker our replacement for support for Gity was hired away to an HIM position with the county of San Diego. We wish her well and miss her!
- Please help us welcome two new TCE adjuncts, Becky Contreras and Mary Eden.

Events & Activities

Summer has been a great time for appointments and drop-ins, and workshops. As well as rep visits from some of our SDEC schools. Some of our counselors have participated in Summer CRUISE which was fun to work with our rising students. Look forward to seeing them in the fall. Working with PATH to set up recruiting efforts.

Innovations & Data

- Career Next Steps was an exciting innovation. We are looking forward to bringing it back next year.
- We got a Humanities Institute Grant for a Majors Fair. We hope to partner with work based learning to organize the event.
- We are able to get transfer figures from CSU SM. We had about 70 students successfully transfer.
- Region X TCD's met with the admissions leadership at CSU San Marcos.

Student Success Stories

- The Transfer Center Director just received an email from a newly graduated UCSD student in Political Science. He sent an email thanking us for all the time support we gave him. He stayed an extra year to bring up his GPA and was accepted to all his first choice colleges!
- Through the Transfer Center's advocacy efforts we have had one denial rescinded and one is pending.

Policies & Procedures

We are in the planning stages for 2018-19. Due to our limited staffing we are the TCE is working closely as a department to stay organized with as 2018-19 school year will be another action pack year and an busy fall semester will kick things off.

Special Recognition

We congratulate Shawn on her new position!

Veterans & Records

Employee Updates

Ramiro Hernandez -

- Completed an in-person veterans orientation.
- Attended transitioning military to career conference at Camp Pendleton.
- Visited showroom for ideas of furniture and function of the revamped VRC.
- Did a workshop with the peer navigators on working with student veterans.
- Attended the WAVES (Western Association of Veterans Education Specialist) Conference and was updated on the latest changes to veteran benefits as well as familiarized myself more in depth with voc rehab.
- Met with Ailene Crakes, Leroy Johnson, Claudia Estrada-Howell, Pavel and Adrian T. to discuss and bring forth the Veterans Internship Program that will start this year.

Special Recognition

Ailene Crakes for her leadership in securing funding for the Veterans Resource Center and continuing to support student veteran efforts.

Vice President Student Services

Employee Updates

Vice President Hands completed the CCCAA Compliance Rules Examination.

Events & Activities

- On July 12, 2018 the VPSS hosted our Annual Mesa Student Services Council Retreat. Topics included: A recommitment to our Why, Update on Mesa Journeys, Finish Line equity activity/game, Year in Review, Student Services Mission, Vision, Values exercise, Mesa Journeys update, Equity discussion, District Campus Solutions presentation and vision alignment with SD Promise, Placement Assistant, Guided Pathways, Career and Grants (Next Up, Angell Foundation and Active Minds.)
- Guided Pathways: Hosted our first official Mesa Pathway's Committee (MPC) Meeting in June. Held monthly MPC Summer Workgroup meetings to lay the foundation for the 2018-19 school year.
- Vice President Hands participated in CRUISE Peer Navigator Training, Welcomed students at CRUISE events and participated in the Pride Parade and the Mesa College Foundation Annual Board Retreat.
- The M&M team hosted two events; in June we had the Summer Vacation Party and a contest for the best tourist outfit and in July we visited every student services office to deliver ice cream via an ice cream truck.
- The building's safety group is taking a break for the summer and resumes in September.

Innovations & Data

- Created [new Group Campus Tour Request](#) form created for Outreach
- New online 2018-19 Promise Contract created for San Diego Promise Program
- Uploaded 18/19 Star Trio application and Service Request forms
- New [FAQ page](#) for FYE Program
- Redesign of [Student Development](#), [Integration Efforts](#), and [Joint School Meetings](#) pages
- Demo new Mesa Journeys app at MSSC Retreat
- Developed new interest forms for [Student Clubs](#) and [Mesa Scholarships](#)

Policies & Procedures

SDCCD has a new Excused Withdrawal Policy