

Name of the Committee: Mesa Student Services Council

Attended by: Jessica Gonzales

Date of Meeting: August 17, 2011

Action Items (Items that required a vote and passed)

- Insert Item here with brief description _____

Information Items (Items that did not pass in voting or informational pieces)

- Brian Stockert will continue as the Acting Vice President of Student Service through Spring 2012.
 - Target move-in date for the new building is 7/30/12.
 - Next summer a small schedule will be offered instead of trying to help students complete school and offering classes for specific programs – this did not work well.
 - Fee increase is expected in spring 2012 - \$46.00
 - Susan Mun's position will be filled.
 - Region X CSSO: Student Services officers will meet with Matriculation Deans this fall at Cuyamaca College. Mesa will host the March 2012 meeting.
 - In response to UCSD raising their entrance GPA from 3.0 to 3.5, the Transfer Center created an on-line help link for transferring students
 - An interactive on-line orientation and advising system (Avatar) will be running by next Spring. It will provide 24/hr access to students counseling, orientations, and financial aid with additional information about how to resolve probation and disqualified student status.
 - The Career Center is piloting an on-line interactive system (Perfect Interview) which will enable students to select different types/styles of interviews and will allow them to practice questions with an "interactive" coach (captioned). The system will be used in ESL classes. Interviews can be sent to an instructor for critique and feed-back. Customized questions can be inserted into the system. Also, a resume builder will be available on-line, with prompts for student to aid them. Student can log-in from anywhere with a Mesa ID. The system is research based. Annual funding will be needed to sustain the program, however, this is yet another way to provide 24/7 service to students.
 - Handouts for Student Affairs events are now available online.
 - Grievance forms have been updated and are also online.
 - B-106 is now the designated campus lactation room.
-