## SAN DIEGO MESA COLLEGE OUTCOMES COURSE MATRIX (SLOAC Form 2) for (department/discipline/service area/administrative unit)

| Class/Service Unit         | CHOOSE:<br>Which outcome  | ASSESS:<br>How is it     | ANALYZE:<br>What are | EVALUATE:<br>Based on |
|----------------------------|---------------------------|--------------------------|----------------------|-----------------------|
|                            | is being                  | being assessed           | the results          | the data, is          |
|                            | assessed?                 | (the assessment          | (data/feedback)?     | change                |
|                            |                           | method/criteria)?        | (                    | justified?            |
|                            | The outcome can           | Try to talk this         | This can be          | How can/              |
|                            | be one of the             | through with             | quantitative or      | will this data        |
|                            | college "global"          | colleagues: how do       | qualitative, based   | be used to            |
|                            | outcomes or one           | you <i>know</i> that the | on direct            | improve               |
|                            | that's tailored           | students have            | observation or       | student               |
|                            | more to your              | gained this skill or     | indirect reports     | success?              |
|                            | particular                | acquired this            | by students (the     | What does it          |
|                            | discipline or             | knowledge? There         | results of the       | say about             |
|                            | service areas;            | could be many            | assessment,          | our current           |
|                            | e.g., Critical            | possibilities: tests,    | whatever it is,      | practices?            |
|                            | Thinking or               | surveys, projects,       | should be            |                       |
|                            | Interpreting              | presentations, etc.      | "measurable")        |                       |
| Co for evernle             | Quantitative Data         | Method: Students         | Results:             | Anglyoige             |
| So for example, assessment | Outcome:<br>Communication | compile internal or      | Proposals are        | Analysis: Departments |
| results in one             | Communication             | external proposals       | graded by a          | & individual          |
| class might look           | (This space might         | to conduct research      | committee of         | teachers              |
| like this                  | also include the          | for a firm, showing      | teachers working     | need to               |
| iike tilis                 | particular                | understanding of         | from a rubric;       | ascertain             |
| Business 119               | components of             | particular problems      | they either do or    | what % of             |
| Dusiliess 118              | communication             | or opportunities         | don't show           | passing               |
|                            | the instructor            | and also their           | measurable           | proposals is          |
|                            | finds important or        | audiences' needs;        | growth in clear      | acceptable,           |
|                            | wants to assess,          | proposals should         | and coherent         | why, and              |
|                            | written as an             | include costs,           | communication,       | whether any           |
|                            | SLO statement             | benefits, and            | thus indicating      | changes               |
|                            | with active verbs)        | evaluations.             | the students'        | should be             |
|                            | ·                         |                          | potential for        | made to the           |
|                            |                           |                          | success.             | assignment.           |

Outcomes assessment does, I think, require slightly different procedures than our typical grading or tabulating, and might involve some training. We have to think about *how we know that our students have learned*, focusing on things we've actually observed (presentations, portfolios, group work, capstone projects, etc.) and things they report – using, for the most part, techniques and strategies we've practiced in the past and will use again because we believe that students learn from them: i.e., nobody's asking us to change what we already do, but we *might* have to articulate it a bit differently.

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