

San Diego Mesa College
Results of the 2009 Classified Staff Development Conference Overall Evaluation

INTRODUCTION

The Classified Staff Development Subcommittee conducted a Conference Evaluation to gather perceptions of the 2009 Classified Staff Development Conference as an overall event.

METHODOLOGY

The Overall Conference Evaluation was administered primarily online to all Conference attendees approximately one month after the event. One-hundred and twelve (112) Conference attendees were invited to participate in the Overall Conference Evaluation, among whom 84 responded to the survey, yielding a participation rate of 75%.

RESULTS

The strong majority of respondents were in strong agreement with the statements below, with most of the remaining respondents being in moderate agreement, and very few to none expressing neutrality or disagreement, either moderate or strong (see Table 1):

- The 2009 Classified Staff Development Conference was well-organized. (mean = 4.6)
- The G-building at Mesa was a suitable location for the Conference. (mean = 4.7)
- I would recommend this Conference to my colleagues. (mean = 4.4)
- Overall, I was satisfied with the Conference. (mean = 4.4)

One-tenth or more of respondents neither agreed nor disagreed and a few individuals were in moderate or strong disagreement with the following statements. The remainder was in agreement, either moderate or strong (see Table 1):

- I was actively engaged in the Conference. (mean = 4.3)
- I have been able to apply what I learned at the Conference to my job. (mean = 4.3)
- The overall content of the Conference contributed to my interpersonal and professional development. (mean = 4.3)

Table 2. Results of Overall Conference Evaluation

	Strongly disagree	Disagree	Neither disagree nor agree	Agree	Strongly agree	Total
	%	%	%	%	%	Mean
The 2009 Classified Staff Development Conference was well-organized. (n = 82)	1%	0%	1%	38%	60%	4.6
The G-building at Mesa College was a suitable location for the Conference. (n = 82)	2%	0%	1%	23%	73%	4.7
I was actively engaged in the Conference. (n = 81)	2%	1%	12%	37%	47%	4.3
I have been able to apply what I learned at the Conference to my job. (n = 82)	0%	1%	13%	44%	41%	4.3
The overall content of the Conference contributed to my interpersonal and professional development. (n = 82)	1%	1%	10%	45%	43%	4.3
I would recommend this Conference to my colleagues. (n= 82)	2%	1%	7%	30%	59%	4.4
Overall, I was satisfied with the Conference. (n = 80)	3%	1%	6%	30%	60%	4.4

NEXT STEPS

The Classified Staff Development Subcommittee will review the results of the evaluations, including the open-ended comments (see Appendix A) to inform the following decisions:

- Should the Conference be held again in the future?
- If the Conference is to be held again, which aspects of the event should remain unchanged and which should be different? Aspects to consider include frequency of occurrence, location, number of sessions offered, session length, and identification of presenters.

Appendix A

Open-Ended Responses*

What was the single most valuable aspect of the Conference for you?

able to choose my classes i was interested in.

Being able to go to all the classes I signed up for.

being able to interact with other employees and knowing some of their obstacles in their jobs

Camaraderie - the interaction with classified personnel in other departments was excellent; knowledgeable presenters; lunch location was an improvement.

Collaboration of all campus groups to focus on overall conference goals based on training/workshops that employees requested.

communication with coworkers. Learning new info ref. the different dept.

CPR Card

Disaster Preparedness for work and my family and also emergency bag.

Each section I attended was very well presented and I feel I learned not only how to use Excel better but I learned how to deal better with people.

Ethics workshop

Everything, I enjoyed both days.

Excel class

Getting to know my colleagues. I've been with the district for 20 years and I only got to know my colleagues when I started attending this conference.

Having the opportunity to physically participate in mock situations in order to learn the best solutions to a problem

I learned that how important it is to know CPR and save someone's life. I strongly recommend this course to everyone for their personal use as well as professional.

I really enjoyed the chance to spend time with my colleagues in a relaxed environment. Once again, I learned some valuable information as well as got to know my colleagues better.

I really enjoyed the great speakers,very informative. I also really liked the interaction with my co-workers.

I thought the conference meeting on hot I can reduce my own clutter was a very valuable one.

I very much enjoyed the lunch gathering place and sharing with other classified employees on a social level.

Classes were also informative and interactive.

I was impressed with the presentation on disaster preparedness, however, I did not realize it would be stressing preparedness and saving of library materials as much as it did. There was some time spent on overall lifetime and personal and family preparedness, but not quite as much as I would hve liked. However, what was presented was

In addition to the informative workshops, meeting and getting to know fellow classified staff is valuable to me. Interacting with other Mesa College staff employees.

Interacting with other staff - Important aspect. We are such a large campus and dont get the opportunity.

It is hard to say which of the many valuable aspects was the most important. Everything from the concept to the execution was perfect. However,if only one can be mentioned, I would say it was the recognition of classified as professionals and important contributors to the campus. The second would be the opportunity to receive info and training that otherwise might not be available.

Its availability to numbers of staff. People have different needs at different times and its great to have the variety of offerings.

Learning and Being with my colleagues.

Learning in an environment where I was able to interact with other people from campus who I normally may not on a regular basis.

Meeting others and discussing situation similar to my own and being able to resolve some issues.

Meeting others with similar situations and working earnestly to resolve them.

Meeting with more people that work at mesa... Classified staff.

My presenters were well prepared and provided outstanding presentations

Networking with colleagues I generally don't interact with

None

Oddly the hat speech that Yvonne gave. I tend to wear too many hats and when you see it physically the way she did; it made me realize I needed to triage what I take on.

Presenters Dan Vega and Chris McIntyre

reconnecting with other staff members and sharing our work environment difficulties.

Retraining in CPR

Selection of Presenters

Sessions which are interactive rather than lecture only

That I actually learned something that I could apply to my job.

the abundance of information

The class in CPR. The instructor did a great job.

The camaraderie

The CPR class was the most valuable to me. It was informative, and I feel that I would be able to assist someone in a life or death situation. The presenter was excellent.

The CPR training

The different subjects you were able to choose of interest to you.

the emergency preparedness workshop.

the fact that I got a training needed for my job without having to leave the work area.

the fact that it took place.

The information gained from each workshop and handouts available to take back with me.

The Leadership Class!!!

The leadership workshop

The most valuable workshop for me was CPR.

The opportunity to be able to spend a day of learning with my coworkers.

The relevance of subjects to work and life issues

The skills I learned in the CPR course

The two lectures I attended were very informative and I use what I learned both at my job as a Supervisor and for coaching youth.

The way the classes were layout/scheduled. One had the opportunity to attend any topic of interest.

There were some new workshops from last year. Mixing it up is a good idea, so we can learn something fresh instead of the same thing we learned last year.

What I learned in the Time management and Communication workshop will help me in my professional and personal life. I would like to see a workshop on public speaking or speech.

If you could change one thing about the Conference for the future, what would it be?

Add a little low level background music to the registration area.

Be longer!!

Better food. I know it's asking for too much but better food selection would be very much appreciated.

Better selection of relevant workshops

Different Lunch Menu

Different workshops. Leave the First Aid and CPR, Chris MacIntyre did well, but there is only so many times we can see the same workshop. More workshops on Work Place Safety, Student Privacy workshops, Understanding ourselves so we can serve better, Computer classes on Outlook or Excel...just an overview. If people have a "taste" of what they have to offer and how it help their job they are more likely to enroll. A workshop simply on the structure of the college...many departments don't know what other departments do (but make it fun)...if we did we could direct students much more effectively. Lastly, have a union workshop...ask AFT to come in and do a workshop on knowing thier contract.

Go back to sping break if possible.

Have lunch inside if the weather is cold again

Have other guess speakers beside Pacifcare.

I did not like eating outside in the very cold, windy weather. That really was uncomfortable for everyone.

I don't feel anything needs to be changed. The people who worked on it did a great job.

I think the committee did a wonderful job of planning and producing this conference. More of the same please and thank you!

I think we should include a conference meeting on How To Start All Over Again After Filing Bankruptcy! I know a great deal of good people that had no alternative but to go this route and I personally feel this would be a very important staff seminar everyone should consider taking.

I was very impressed with the conference. Well done to everyone involved.

I will add more Computer/technical contents.

I would change the presenter of workshop of the Adapting to Today's Economic Climate. It was more commercial than economic information.

I would like to see all offices have 100% participation. No one should have to miss this in order to keep offices open. Professional Development days should be scheduled into the calendar so all staff can attend. If they can do it in K-12, we can do it here!

I would've liked the excel class to have focused on the 2007 version rather than the 2003 version.

I wouldn't change anything. It was great.

In the Time Management A: Taking Charge of Your Time, Dr. Debra Holland, Pacificare, had each of us take turns to read aloud what was written on her handouts. Since we can all read, I felt that she could have discussed her experiences or examples with us. I felt it was a waste of time and I got bored rather quickly.

It would be nice to have it a time when everyone can share lunch together, without having to cover departments.

Longer sessions for some topics

Lunch line - too many choices of salad and dressings; serving/monitoring the food was a good idea and servers made a good choice to move the drinks. Suggest lunches have two lines - one line on each side of the table with servers at beginning and end observe when food items begin to get low and more are needed.

Make it mandatory for supervisors to allow staff to attend and make appropriate arrangements. As I am aware, President Cepeda has given her stamp of approval for this event and strongly encouraged supervisors to release staff to attend. As long as supervisors can tell staff "no" they can not attend, there will always be staff that can not benefit from staff development funds, making it unbalanced and unfair. How is it that there can be 2-3

supervisors that arranged to cover front counters or phones so their staff could attend this much needed and well earned staff development courses, and a few that won't even consider. That doesn't make very good leaders. Maybe make it one more day or longer days so that staff are able to attend all the different workshops that were available.

More coffee...everything else was great!

More large group presentations

More of the same.

more space in the cpr session

No change, would like to add is a group picture

No changes!!

none

None

Not a thing

nothing

nothing

Nothing

Nothing

Nothing

Nothing keep it as is.

Nothing, it was a wonderful experience. Thanks for having these workshops!

Nothing, this is a great all around conference with something for everyone!

Nothing.

Nothing....it was perfect!

Off campus, spend time 1/1 with different departments other word cross training learning the different dept.

Maybe quizing each employee to see how much knowledge each one know about different dept.

one of the conferences i attended i think was "time management" was more of a personal experiences from the presenter rather than helping us manage our time positively in the office.

Other topics that are also useful/engaging to us that we can benefit from at work and in our lifes. These topics are very important both at work and at home. Ex. Economy(as it relates to TODAY), Health and Fitness, Preventive Medical which would also include managing stress, what one does to stay health.

See notes above in Q2.

Strongly encourage management to allow us to attend - I was only able to attend the first 30minutes of the only one workshop I attended - and that is because my work time started 30 minutes later - in other words I attended a portion of the workshop on my own time. How sad and disappointed !!!

The choices of classes were superb, but I felt more time in each class would have beneficial since the instructor wouldn't have had to rush so much.

The conference was an overall success. If we are fortunate to have another conference next year, I would suggest adding a session on nutrition and/or yoga.

The conference was well-organized, interspersed with great food, door prizes, and fun. I cannot think of any changes at this time.

the CPR classes location were really hard to find and there were not enough signs to find them.

The lunch line was too long. Maybe get another table and have 2 lines instead of one.

The presenters should be screened or actually go and view their presentation styles. I noticed that in one particular workshop that the presenter seemed to really pick on an individual who was just sitting and digesting

the info that they were presenting. During this particular session the presenter seemed to really pick on this individual to speak and give her feedback.

the workshops except for the emergency preparedness workshop.

When offering software instruction, I'd not try to teach all skill levels in one class. It not only slows the facilitator down but totally confuses the most basic level student. Perhaps offer one BASIC BASIC class and another more advanced. You might try having more numbers of volunteers as aids if you have only one instructor. There is not a lot of time in a workshop to learn so keep the task small.

**Responses are not edited for grammar, spelling, or content*