

SAN DIEGO MESA COLLEGE

2017 ILO Survey Results

Background

- Survey items derived from Mesa ILOs and operational definitions
- Indirect assessment of student learning upon completion of a degree or certificate program
- Student reflections on development in ILO areas

Mesa ILOs (2017)

1. Critical Thinking
2. Global Awareness
3. Personal Awareness and Civic Responsibility
4. Self-Awareness and Interpersonal Skills
5. Communication
6. Technological Awareness

Survey Instrument

- 6 Likert scale matrix questions (1 per ILO)
 - Ratings on a 5-point scale
 - Open-ended comment boxes for each ILO
- 6 additional open-ended items
 - Success factors, challenges, recommendations
- Students asked to rate the degree to which their experiences at Mesa improved their skills/abilities in each area



Survey Screenshot

Example: Global Awareness

6. Using the scale below, please rate the degree to which your experiences at Mesa College have improved your skills and abilities in each of the following areas.

	No improvement	Improved slightly	Improved moderately	Improved	Improved to a great degree
Be mindful of the diverse backgrounds of others in my personal interactions	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Act with sensitivity toward others from diverse cultural backgrounds	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Assess the impact of human behavior on the world's resources	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Act with civility toward others even if I disagree with them	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

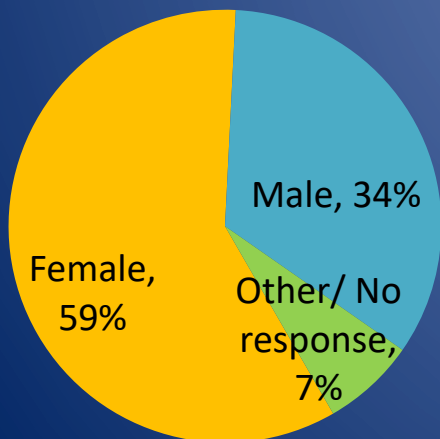
Methodology

- Survey sent to students in May 2016
- Data collection: May 2016
- One invitation, two reminders
- Target population: students applying for graduation during spring semester
 - N=1,567 students
 - Survey invitation sent via email to 1,565 students

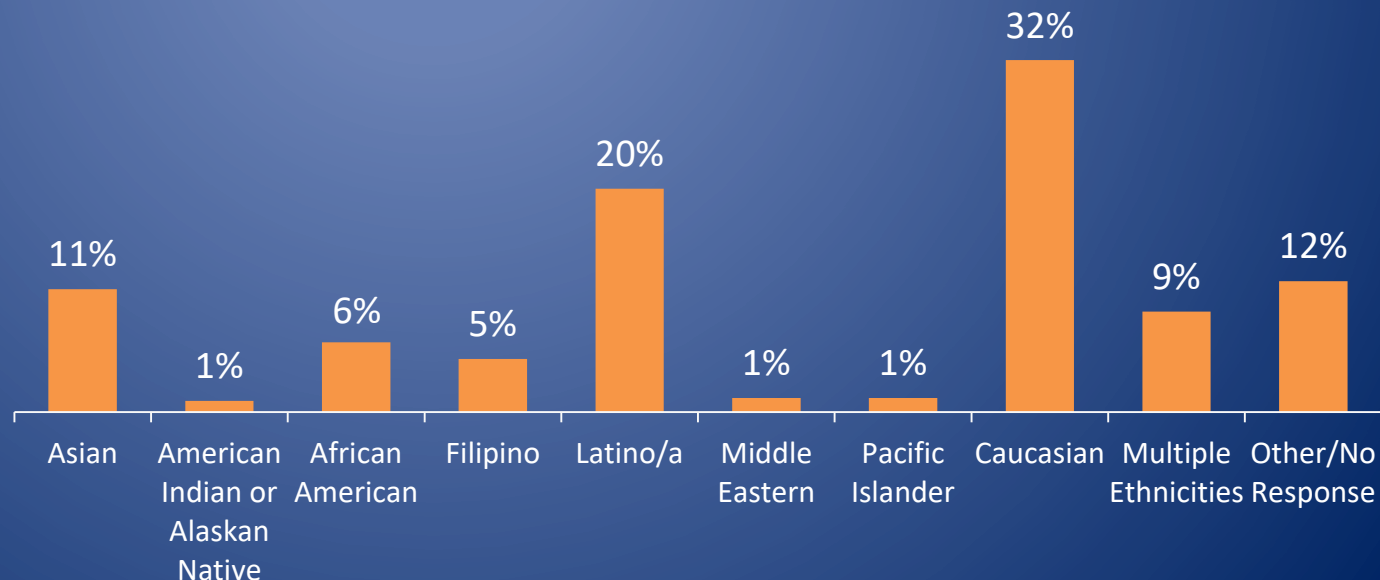
Survey Participants

- 453 students responded to the survey invitation
- 391 students completed the survey
- Response rate= 25%

Gender

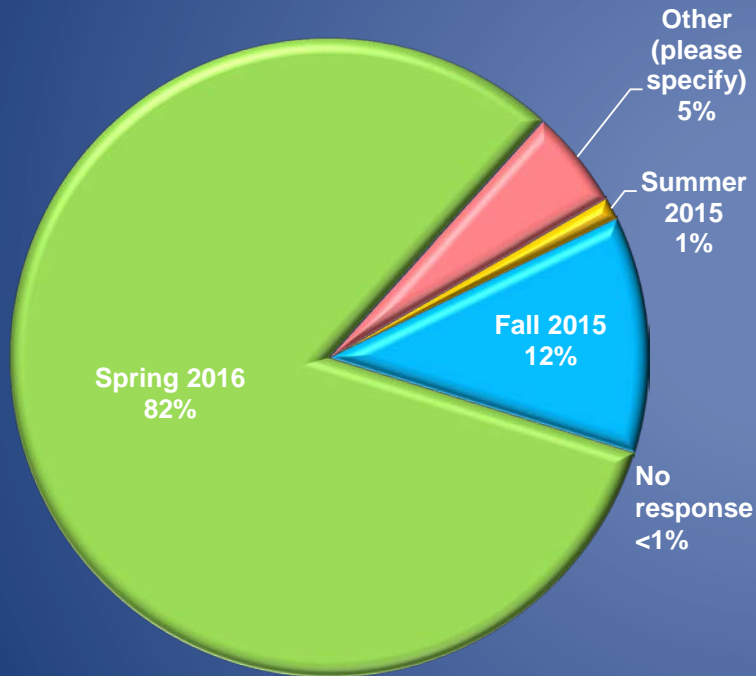


Ethnicity

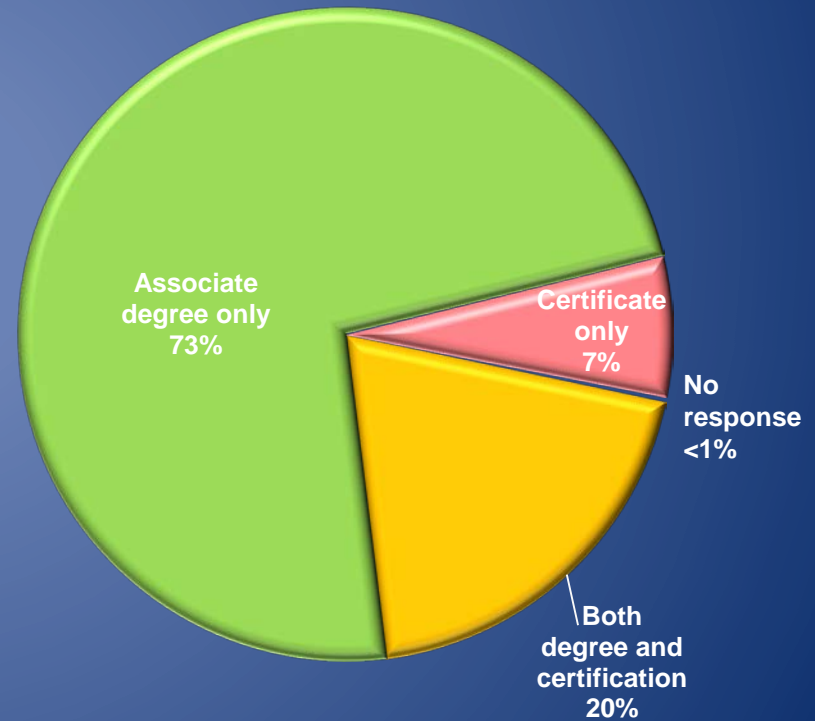


Graduation Semester & Award

Anticipated Graduation Semester

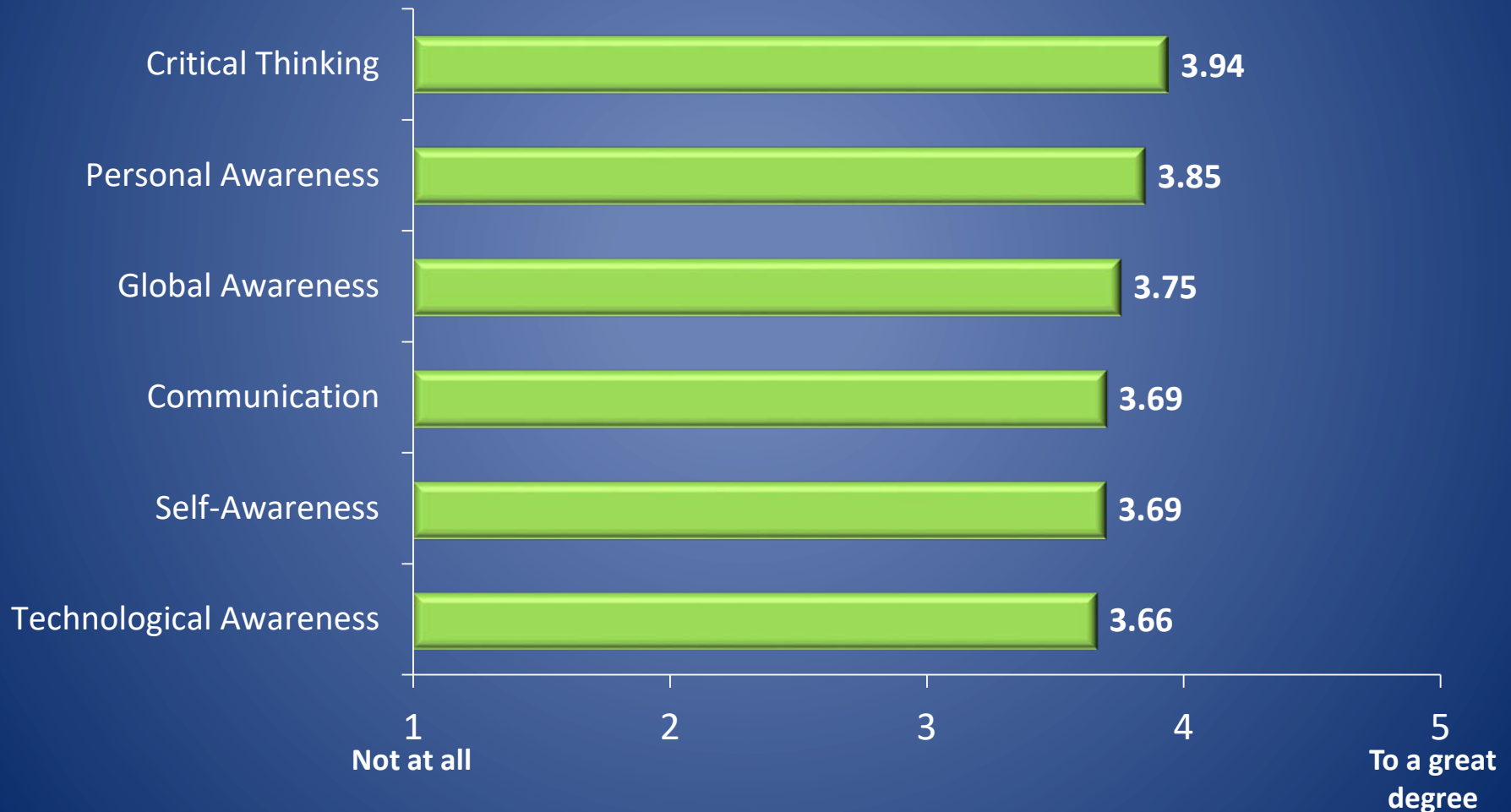


Anticipated Educational Awards



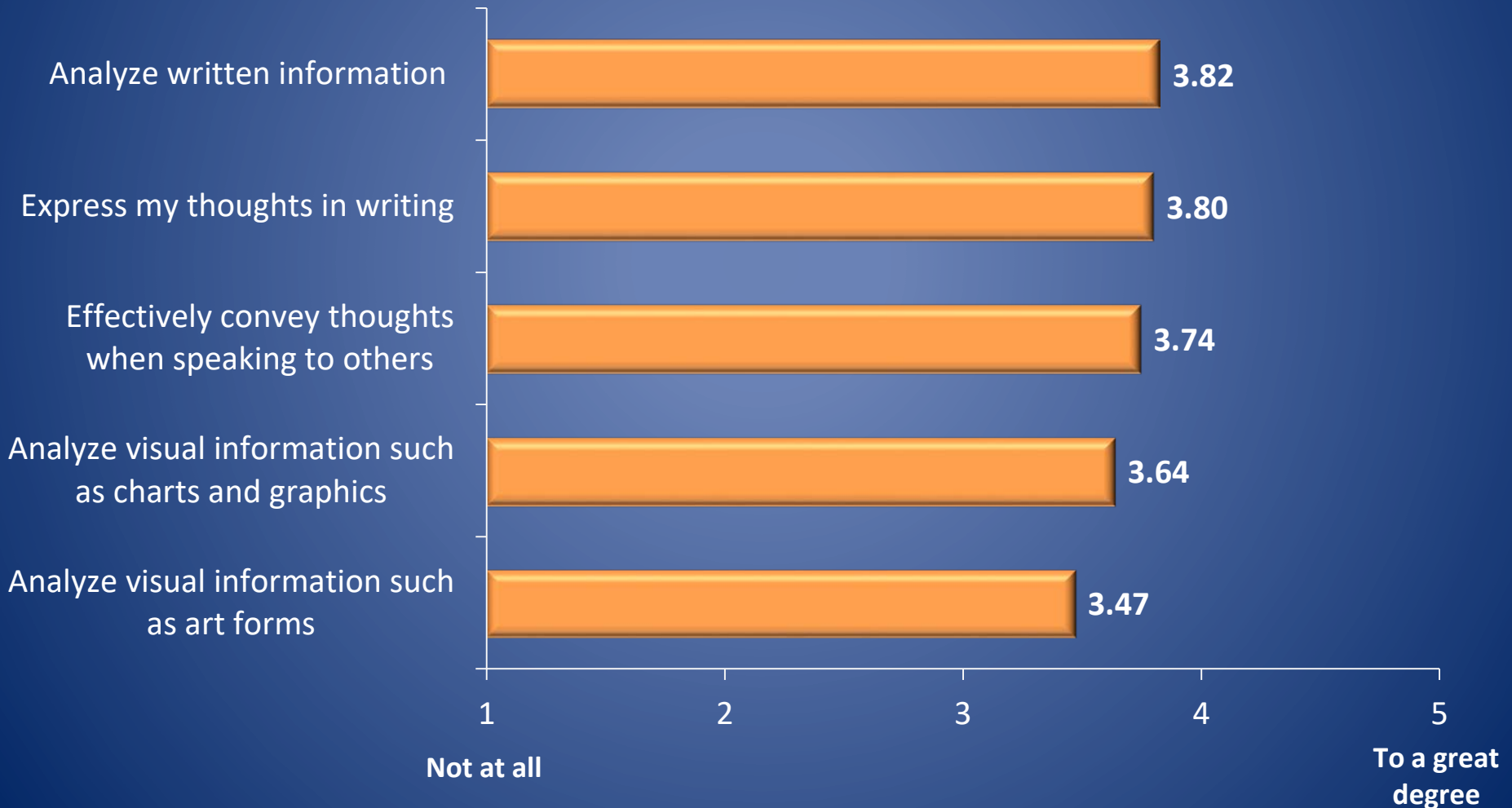
Summary of Responses by ILO

ILO Skill Improvement Scale Average Ratings

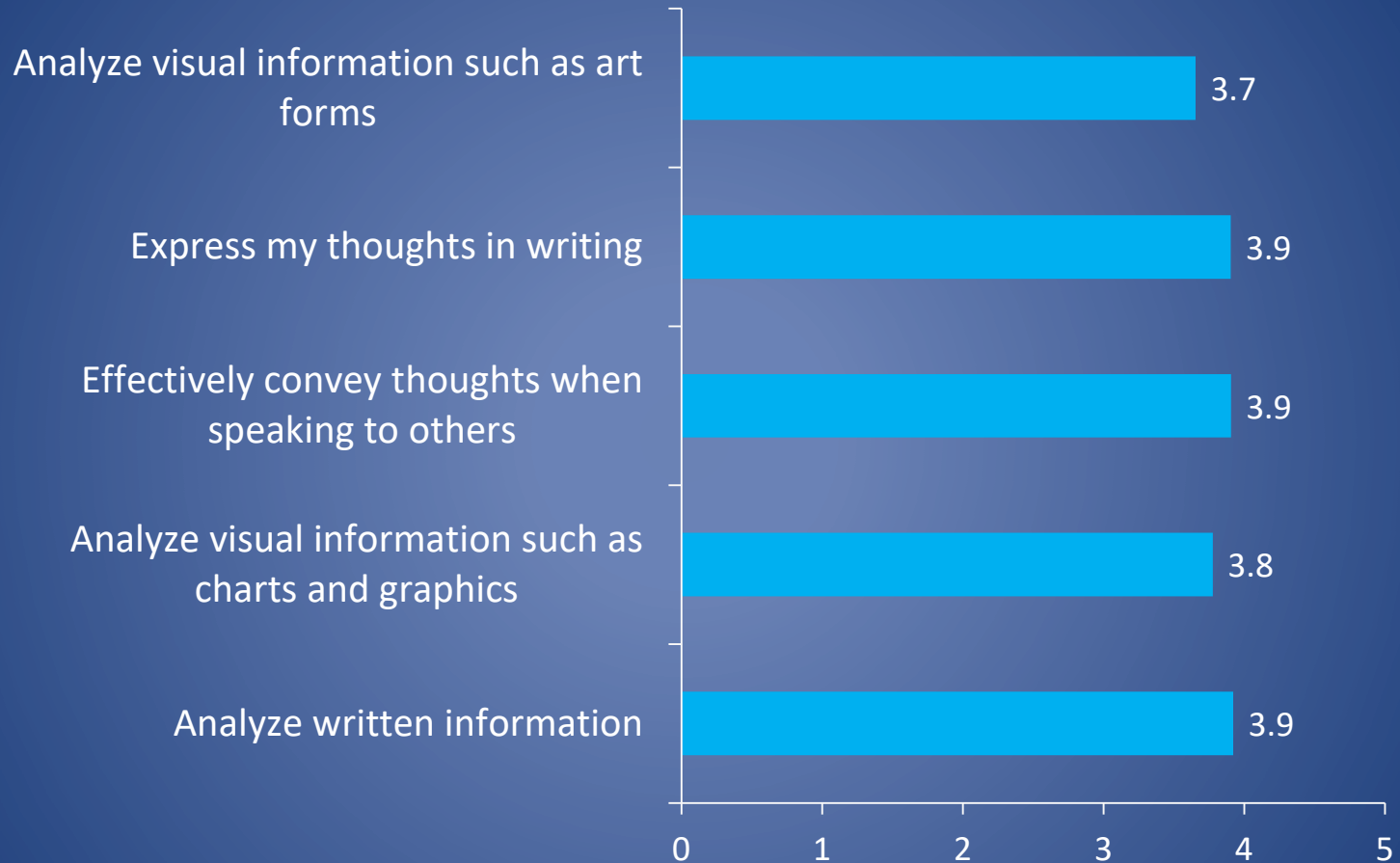


Communication

Communication Average Skill Improvement Ratings

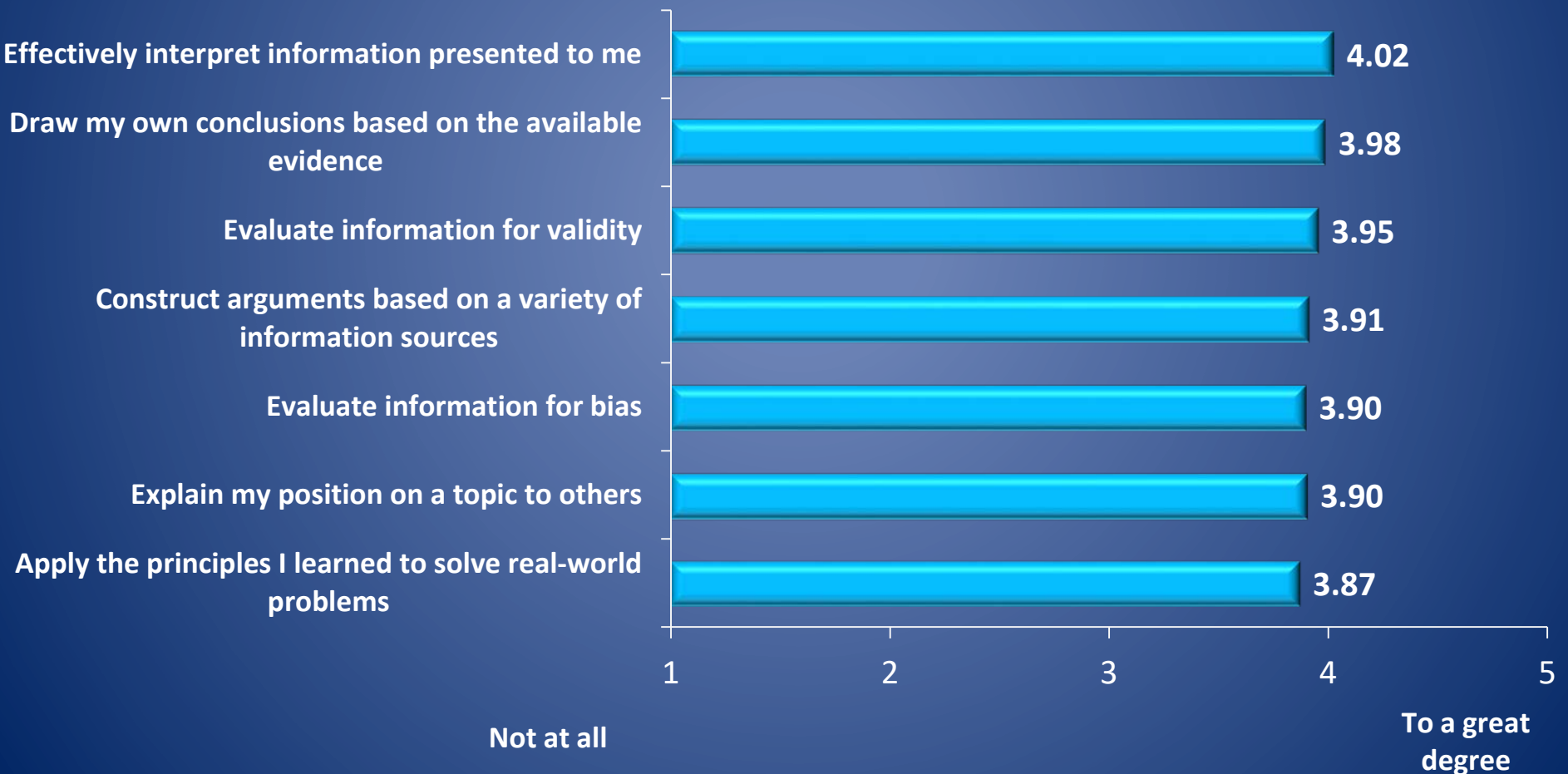


Communication

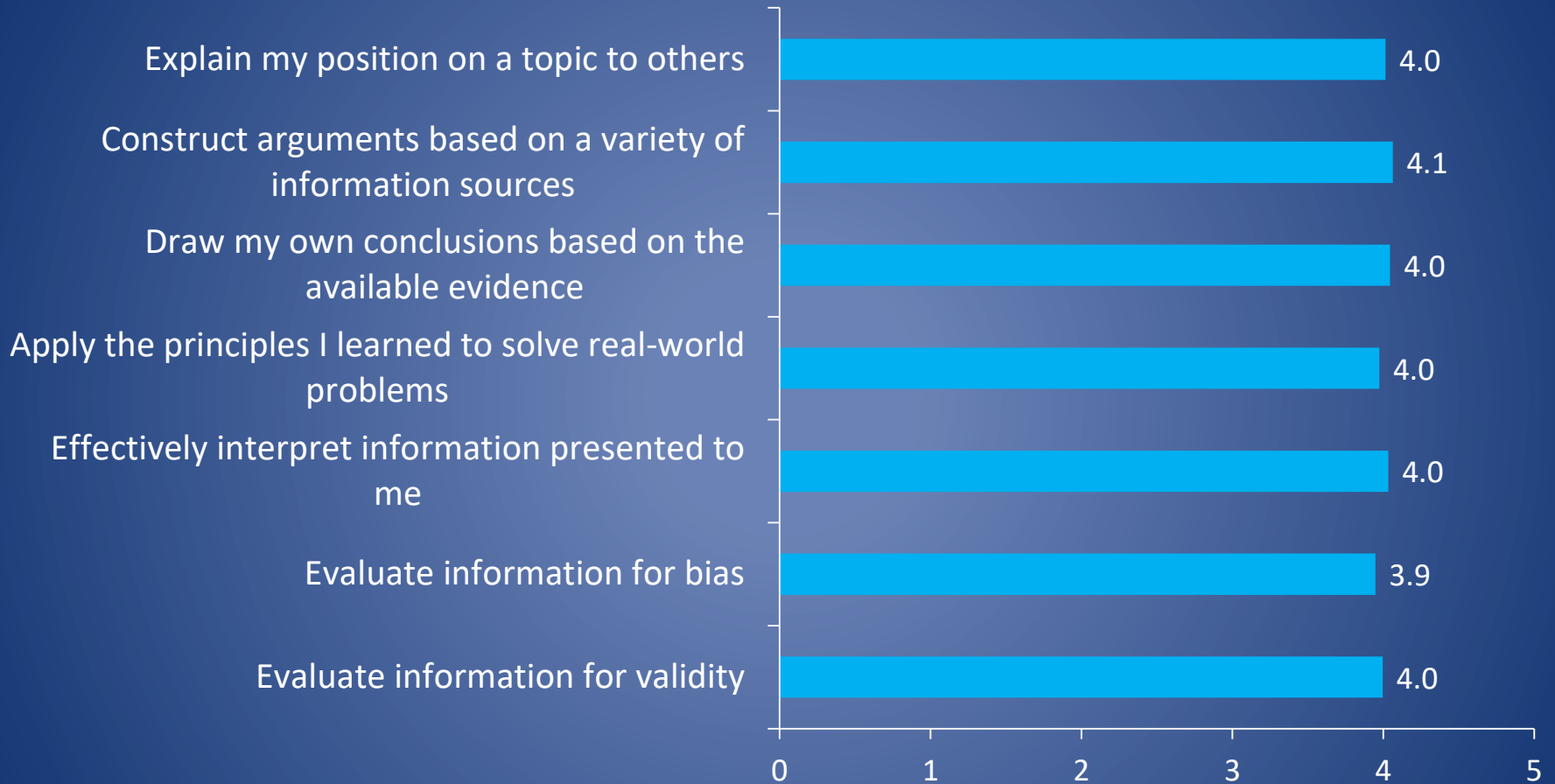


Critical Thinking

Critical Thinking Average Skill Improvement Ratings



Critical Thinking

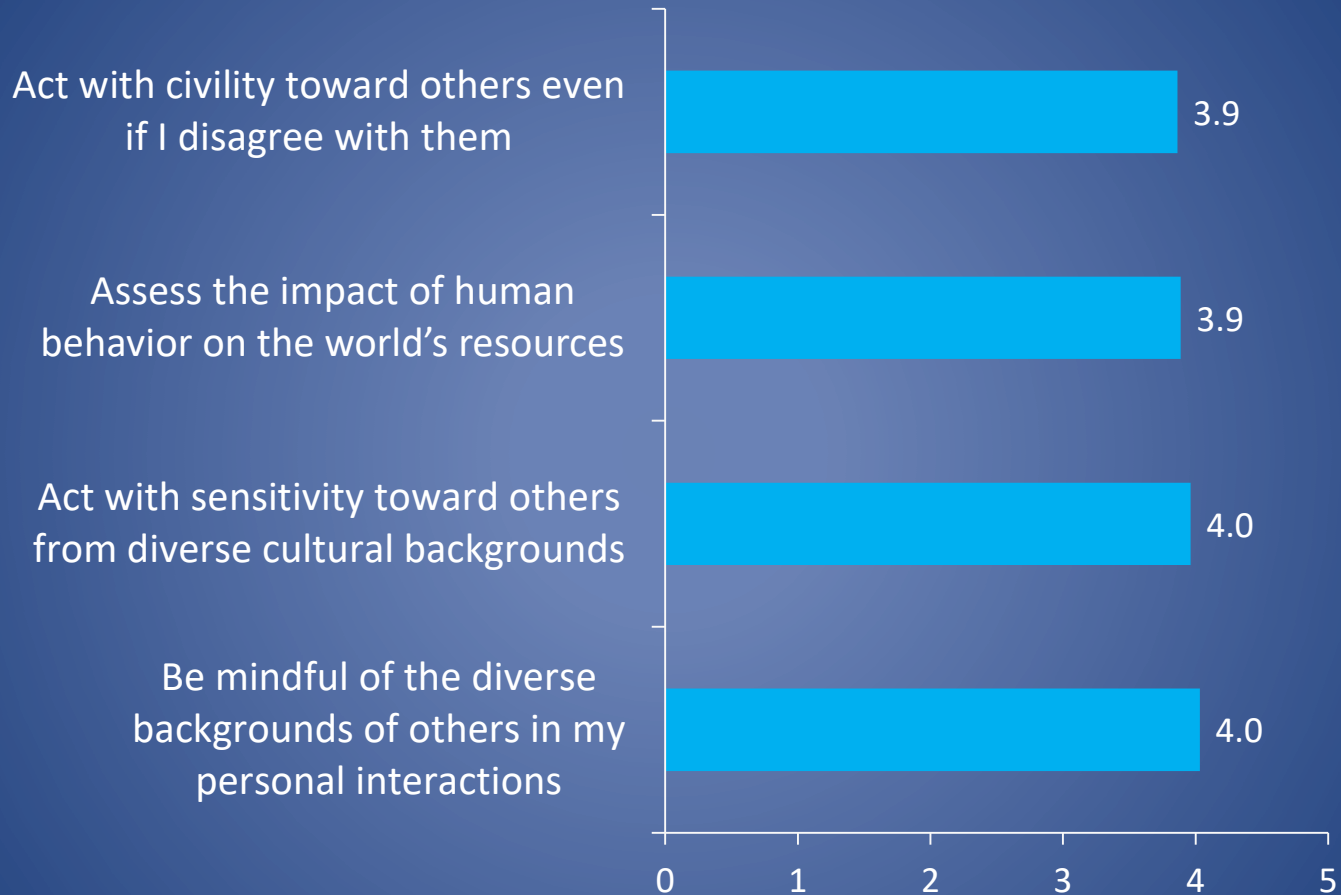


Global Awareness

Global Awareness Average Skill Improvement Ratings

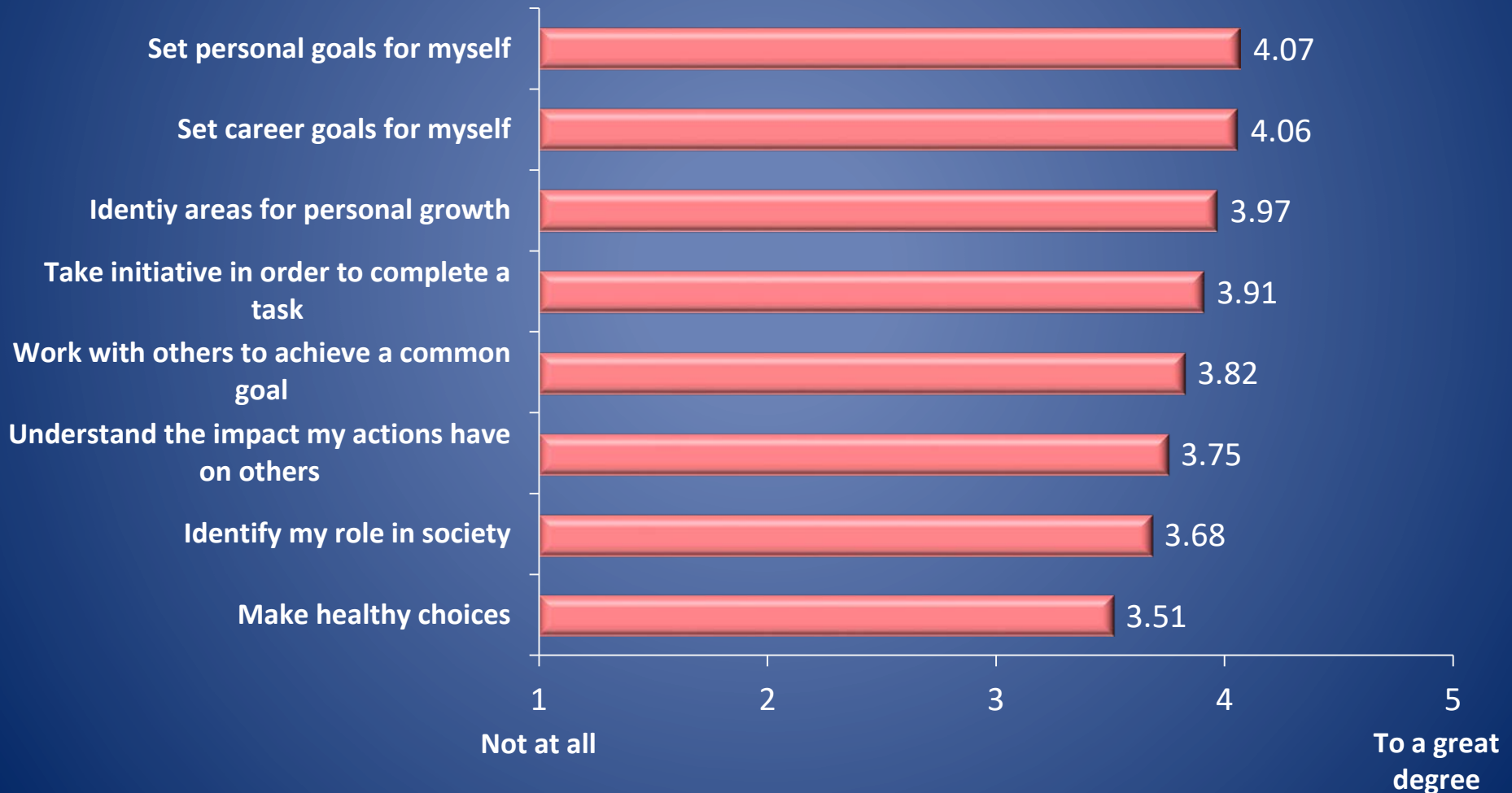


Global Awareness



Personal Awareness

Personal Awareness Average Skill Improvement Ratings

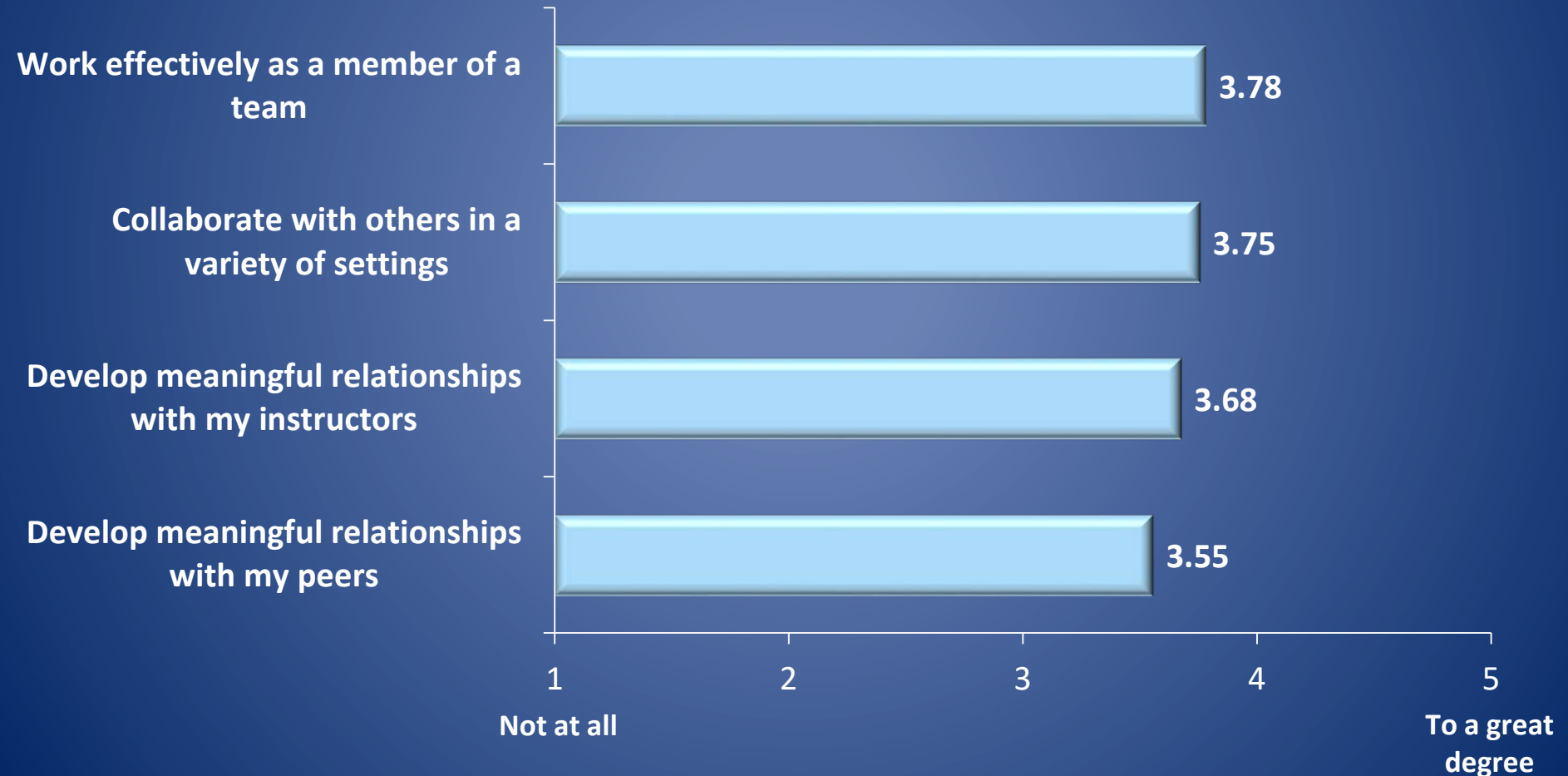


Personal Awareness

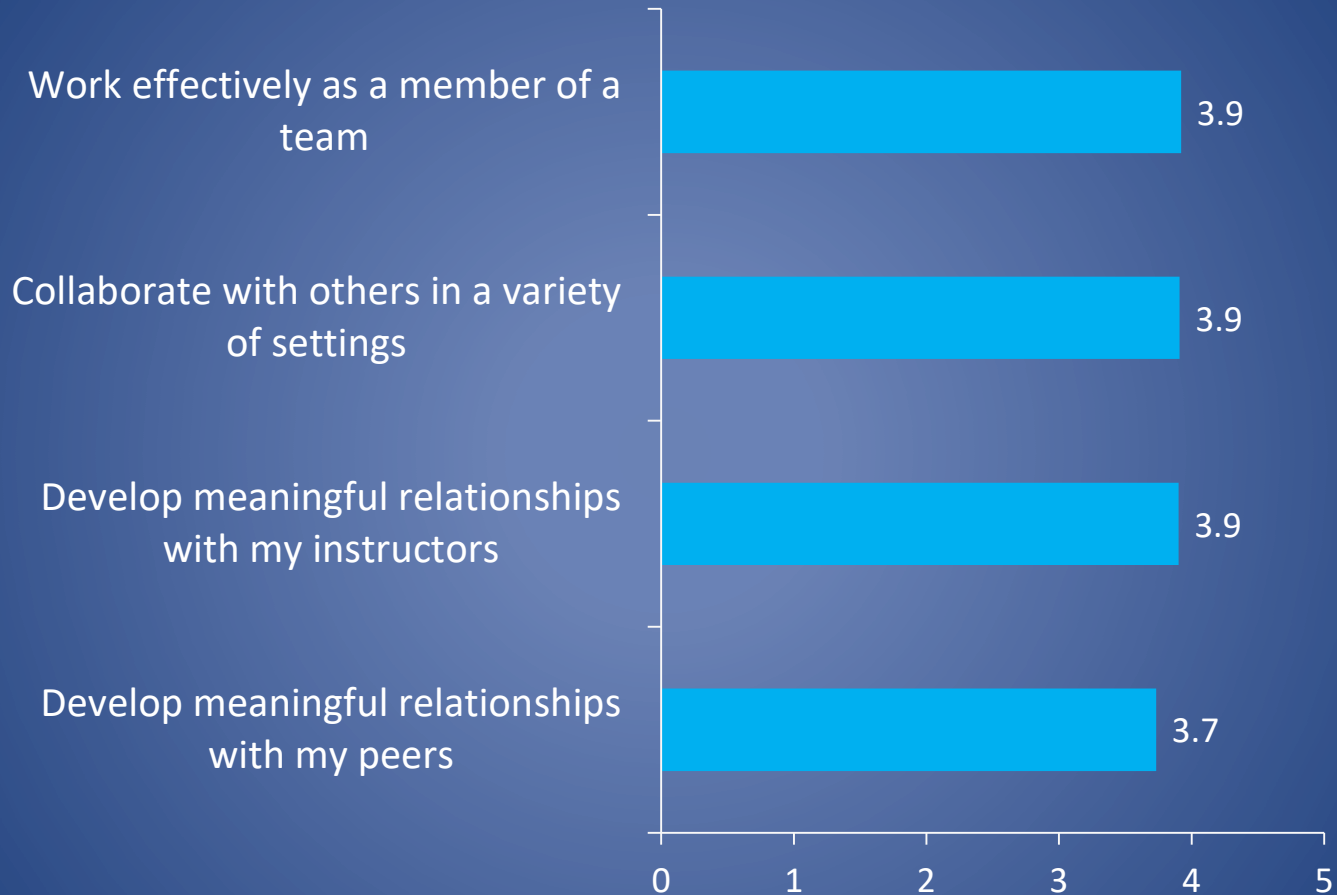


Self-Awareness

Self-Awareness Average Skill Improvement Ratings

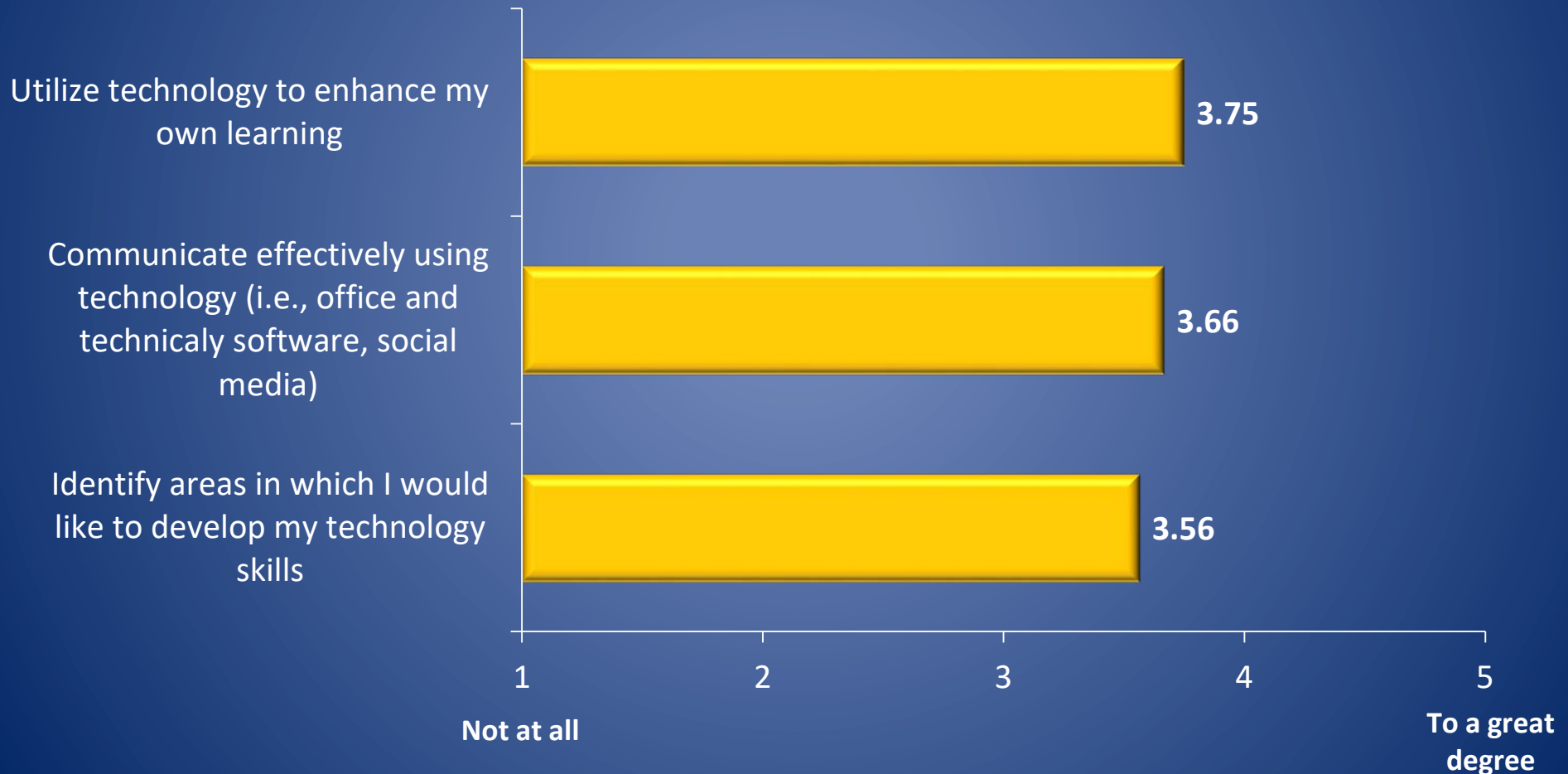


Self-Awareness

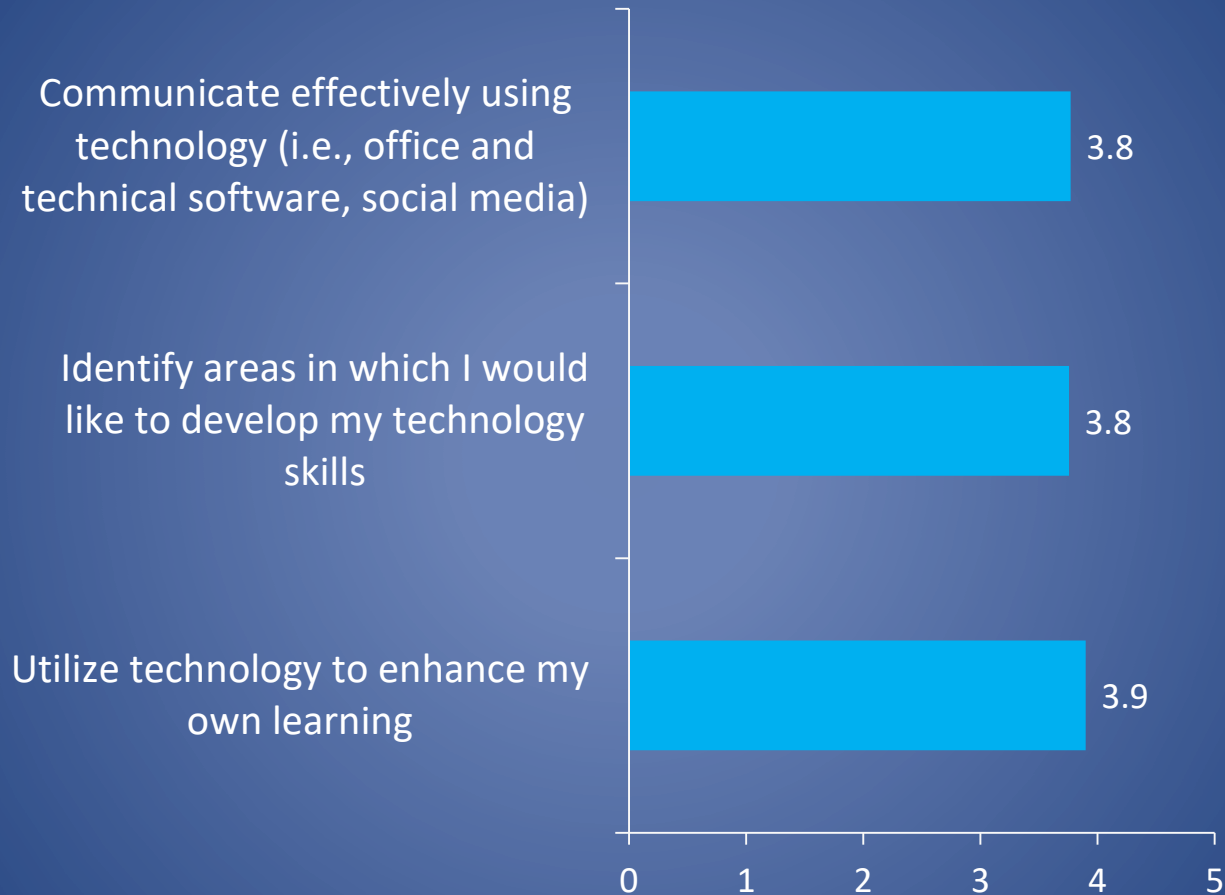


Technological Awareness

Technological Awareness Average Skill Improvement Ratings



Technological Awareness



Popular Programs of Study

(Among Respondents)

- Psychology (35)
- Business Administration (23)
- Other Business (16)
- Sociology (11)
- Interior Design (10)

What Did Students Say Most Influenced Their Success @ Mesa?

- Instructional faculty (132)
- Students' own motivation (80)
- Support of family, and friends (48)
- School services, programs, and resources (27)
- Counselors (24)

Top Challenges While at Mesa

- Time management (78)
- Personal challenges (66)
- Academics (64)
- Parking and transportation (30)
- Course availability (24)
- Instructional styles and approaches (24)